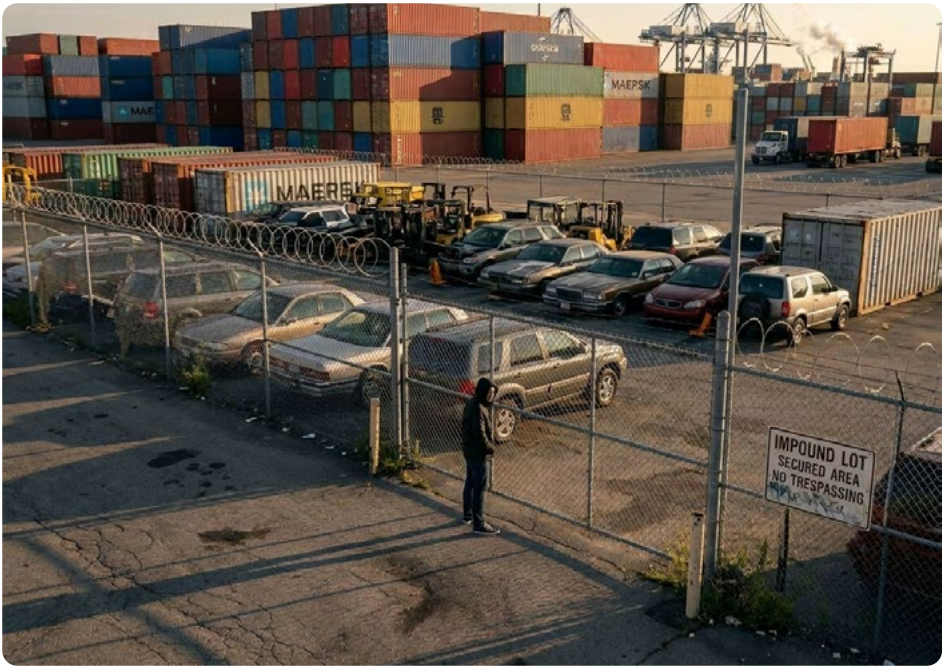




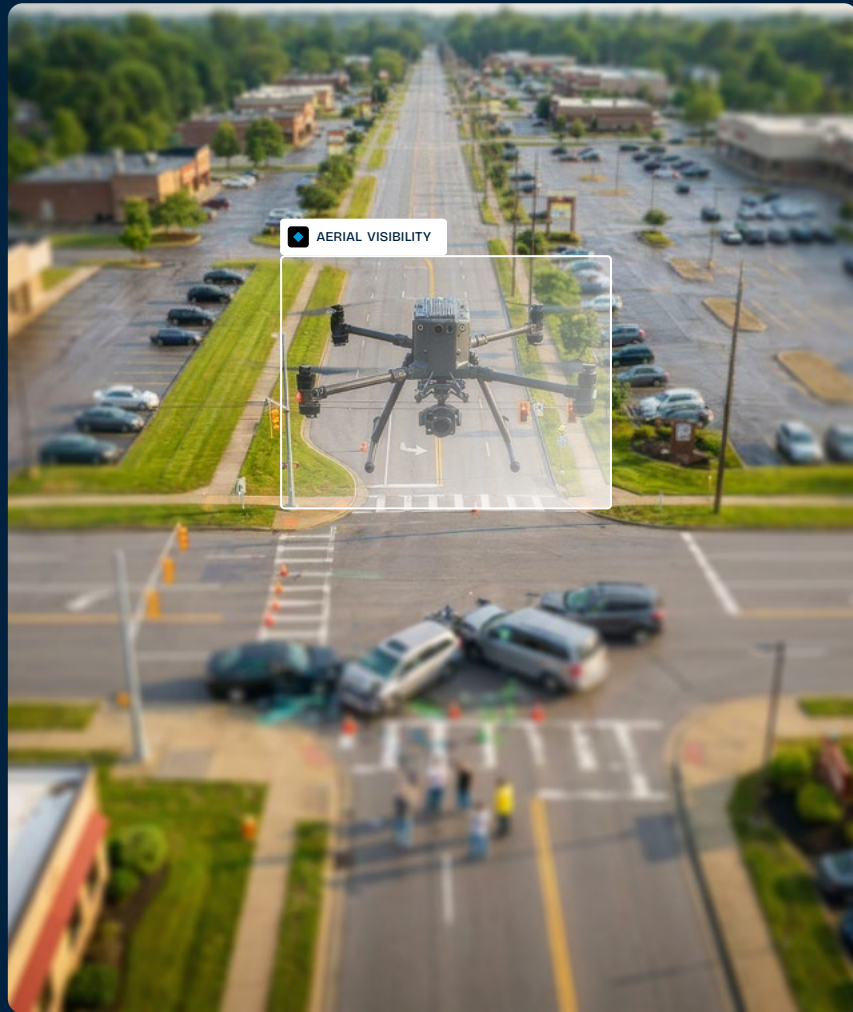
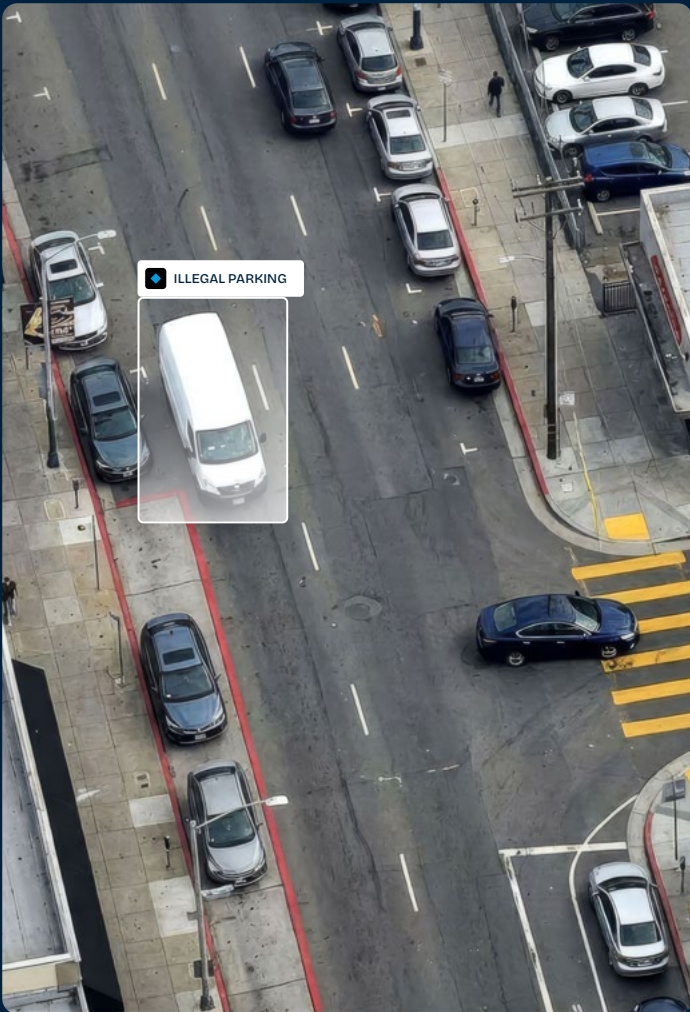
Video technology for public safety

Respond faster with real-time intelligence



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Turn situational awareness into a decisive response

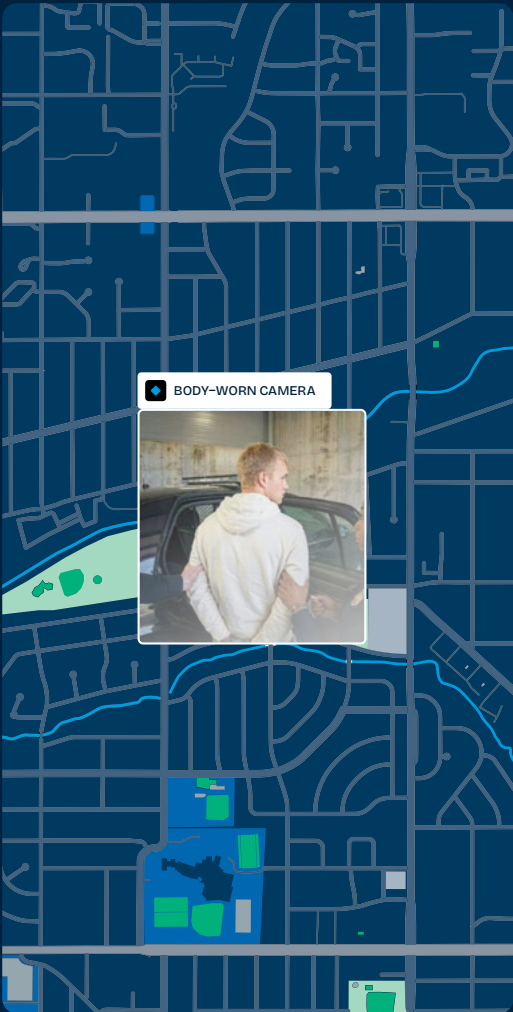
Public safety agencies will always be judged by their response speeds. And when every second counts, any blind spot or misjudgment can cost dearly. Milestone's video software is trusted by real-time crime centers (RTCCs) worldwide. It equips teams with a single, operational view so they can see, assess, and act with speed and clarity.

Milestone XProtect® video management software (VMS) brings video feeds, alerts, and evidence workflows under a single pane of glass, so operators no longer need to toggle between multiple systems.

And, combined with Milestone BriefCam® video analytics, XProtect delivers the force multiplier effect that stretched and understaffed RTCCs need. Operators can access live and recorded video from multiple sources, including traffic cameras, surveillance systems, bodycams, and drones.

And first responders receive timely, relevant information to support their response, such as a suspect's description and direction of flight.

Move from passive monitoring to alert-based policing
Ensure your team can close the operational gaps in response time and intelligence to achieve earlier intervention and de-escalation — alongside improved officer safety and community goodwill.

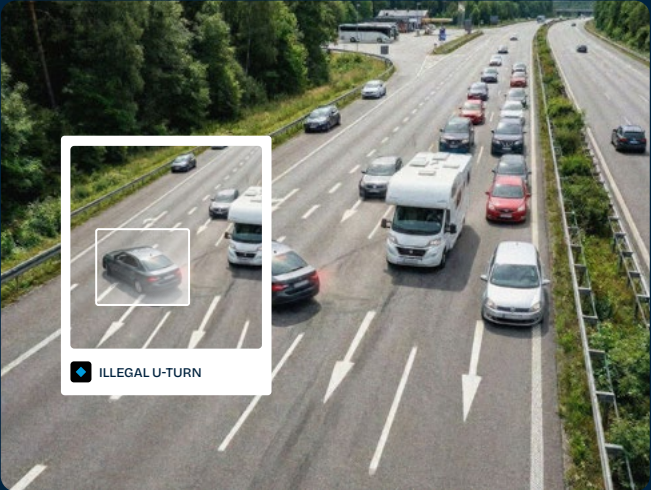


"With Milestone's VMS as our backbone, we can leverage a wide range of tools and data sources to create a comprehensive picture of each incident. This flexibility, combined with our focus on rapid information sharing and analysis, has been the key to dramatically improving our solvability rates and making Hartford safer."

Chris Mastroianni, Sergeant, Supervisor of C4 real-time crime center, City of Hartford



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Respond in real time

Public safety is a 24/7 occupation. Agencies are under intense pressure to detect and respond to incidents as they happen. An immediate response is every department's goal.



Proven performance for real-time response

XProtect VMS is proven in large-scale, mission-critical environments, delivering the reliable performance required for 24/7 RTCC operations. The built-in Alarm Manager, Smart Map and Smart Wall functions provide commanders and operators with a shared operational picture, helping teams coordinate and manage incident responses as incidents unfold.

The Respond module in BriefCam sends real-time alerts straight to your RTCC, so operators can assess situations fast.

It surfaces the "golden nugget" of evidence that can change an outcome — such as a partial license plate, a distinct marker, or a direction of travel — so officers head out with clearer, more useful intel.

Rules can be fine-tuned to cut false alarms and reduce operator fatigue. They can focus their attention on what needs action, like wrong-way driving, line crossings into restricted zones, or loitering where it shouldn't happen.

Key benefits



See every active incident in one operational view, so your RTCC can act faster and coordinate in real time



Protect officer safety with real-time intel such as direction of flight, last-known location, and visual confirmation



Make your RTCC a force multiplier by helping cover more ground without adding patrol units

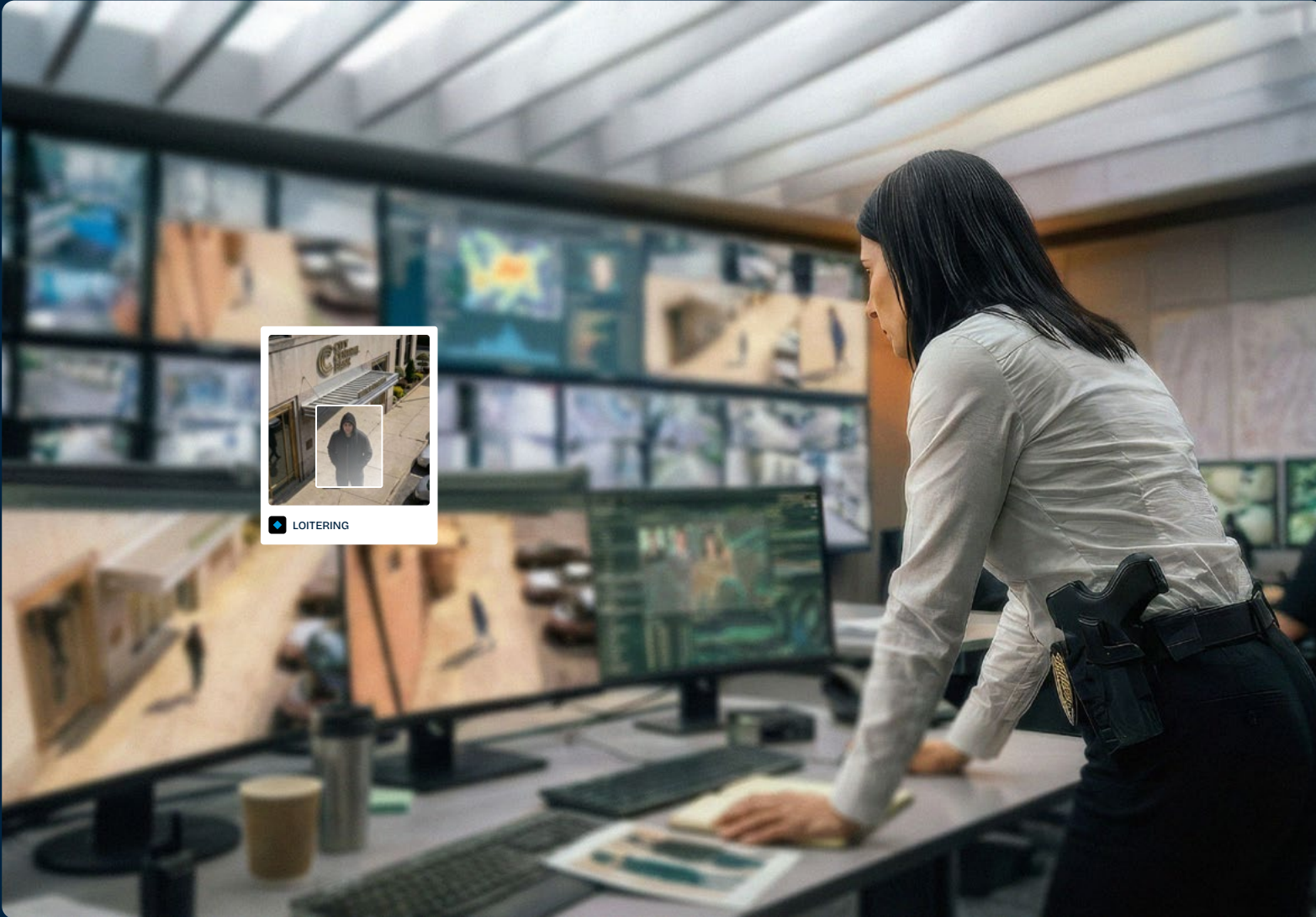


"The video evidence doesn't just help us solve crimes, it often prevents retaliatory violence by quickly identifying and apprehending suspects."

Chris Mastroianni, Sergeant, Supervisor of C4 real-time crime center, City of Hartford



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Use video data for proactive policing

Proactive policing breaks down when operators are forced to watch too many screens, potentially missing the early signs of criminal activity. This is especially true in busy urban areas, where even RTCCs can miss subtle behaviors like loitering or staging vehicles. By the time a call comes in, officers are already reacting to crime instead of preventing it.



From passive monitoring to proactive intervention

BriefCam video analytics transforms your RTCC operators from passive monitoring to alert-based policing. Instead of passively watching screens, operators are alerted to behaviors that may signal a developing incident, turning the center into a force multiplier that identifies risks earlier and supports faster intervention.

For example, the system can detect typical pre-robbery patterns, such as loitering near a closed store or increasing crowd density in sensitive areas. Operators can quickly validate the situation and provide officers with real-time intelligence, including location and direction of movement, enabling faster dispatch and early intervention.

This allows teams to move from responding after the fact to intervening early — reducing risk, protecting officers, and preventing incidents from escalating.

Key benefits



Prevent incidents earlier by identifying behaviors that signal risk before a call is made



Support faster, safer response with real-time context before arrival



Reduce operator overload and shift from passive monitoring to alert-based workflows



Improve outcomes in the field with earlier intervention and de-escalation

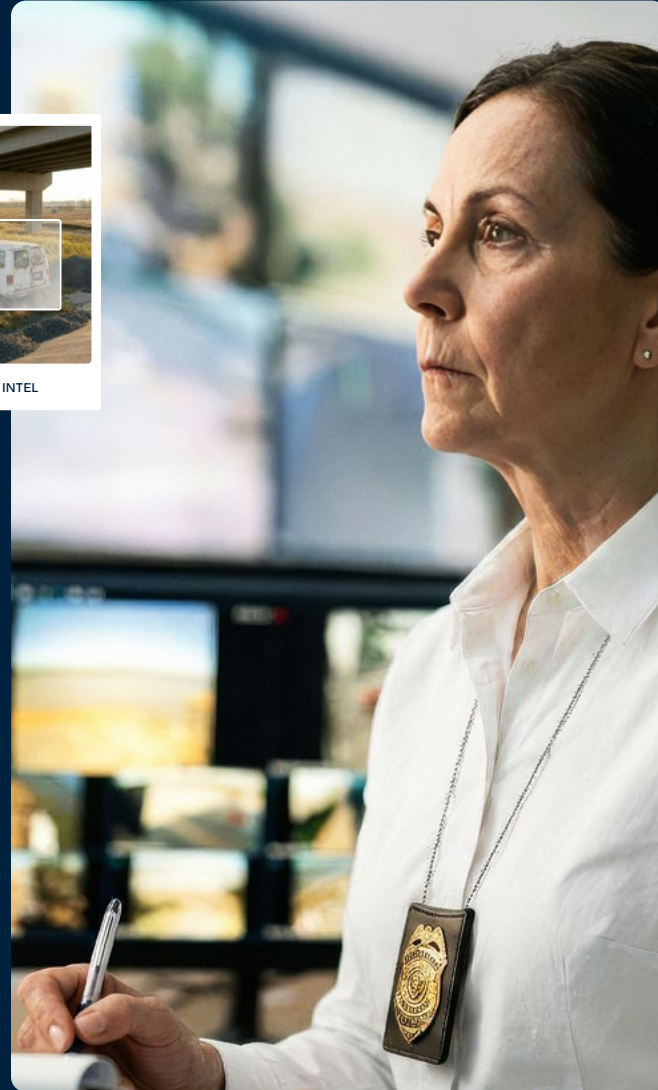


“With the BriefCam Respond solution, object characteristics and license plate recognition tools can be used to trigger rule-based alerts, which is very convenient for overcoming the challenges of urban video surveillance and driving proactive policing in Tlaxcala.”

Isaac Sánchez Morales, Engineer, Digital Information Systems (SDI)



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Provide first responders with real-time intelligence

The lag between dispatch communication and on-the-ground developments is a challenge familiar to most law enforcement teams, with potentially compromised officer safety among the consequences.



Real-time visibility for confident decisions in the field

RTCC operators provide command-level visibility during active incidents by using live camera feeds and analytics to track suspects across the cameras and relay real-time updates that help officers in the field respond faster and with greater confidence. For example, operators can identify a suspect vehicle via street cameras, track its direction of travel, and relay continuous updates to officers to support a faster, more informed response.

Similarly, during foot pursuits, RTCC operators can guide responding units with live updates and help establish a virtual perimeter and direct them to block potential escape routes.

This real-time coordination improves officer safety, reduces uncertainty in the field, and shortens time to resolution.

Key benefits



Improve officer safety by providing real-time visibility and updates



Respond with confidence and deliver accurate location, movement, and direction of travel



Track suspects across cameras and guide units for more effective positioning



Control the scene in by establishing a virtual perimeter without over-deploying resources



Enable faster coordination and more decisive outcomes



"With Milestone's VMS as our backbone, we can leverage a wide range of tools and data sources to create a comprehensive picture of each incident. This flexibility, combined with our focus on rapid information sharing and analysis, has been the key to dramatically improving our solvability rates and making Hartford safer."

Chris Mastroianni, Sergeant, supervisor of C4 real-time crime center, City of Hartford



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Ensure visibility with drone response

Busy urban environments can quickly break officers' line of sight while suspects and vehicles move faster than units can reposition. Drones can help maintain coordination and ensure officers have a clear picture of what's ahead.



See the scene before officers arrive

Agencies are increasingly deploying Drone as First Responder (DFR) programs to gain real-time visibility. In DFR programs, drones are dispatched as the first unit on scene, streaming real-time aerial video to the RTCC and to officers en route. This provides immediate situational awareness to responders, helping teams assess the scene, identify risk, and determine the right response before units step out of the vehicle.

Drone video feeds directly into XProtect, alongside fixed cameras and other sources — giving operators a single operational view to monitor, assess, and coordinate responses in real time.

This real-time aerial perspective helps eliminate the uncertainty and ensures officers enter high-risk situations properly prepared.

Key benefits



Deploy drones as the first unit to gain immediate situational awareness



Improve officer safety by assessing risks from above before they arrive on scene



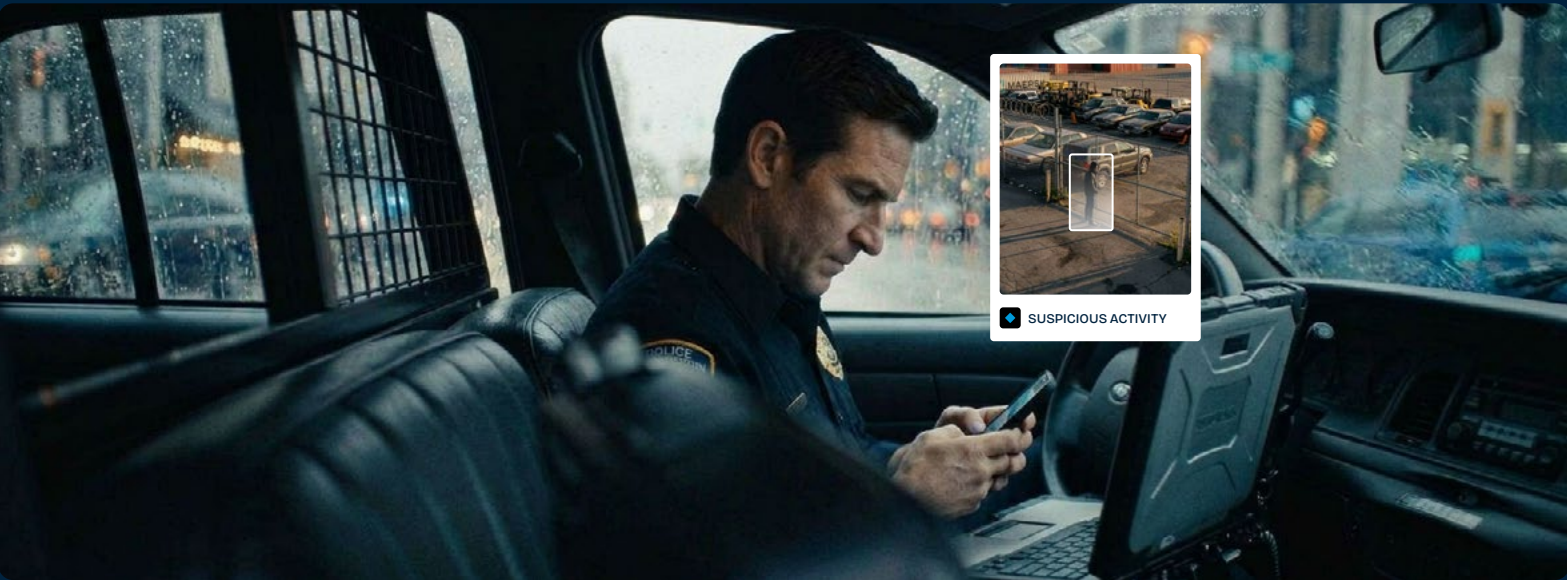
Maintain visual control, track incidents in real time, even when ground-level visibility is limited



Stream live aerial video to the RTCC and officers en route for more effective coordination



Access drone and fixed camera feeds in a single operational view



Enable cloud-managed video for small agencies

Smaller, single-site agencies face the same expectations for video-backed response and investigations as larger departments — but without the IT staff, infrastructure, or budget to run complex video systems.



Do more with less infrastructure

Arcules Camera to Cloud brings video to smaller, single-site teams without on-site servers or gateway appliances. With no hardware to manage, teams can deploy quickly, reduce IT overhead, and access video securely from anywhere.

Operators can find the footage they need faster with edge-based analytics and cloud-powered search — no manual review required. Flexible storage and secure web and mobile access mean operators, supervisors, and investigators can get what they need, whether they're at the station or out in the field.

For teams with limited resources, this helps level the playing field. It supports the case clearance expected of them while reducing the burden of traditional monitoring.

Key benefits



Reduce operational burden by eliminating on-site infrastructure and free up limited IT resources



Get started without complex setup or maintenance



Support response anywhere with live and recorded video via web and mobile



Surface relevant footage faster with cloud-enabled search

The Milestone tools for the job

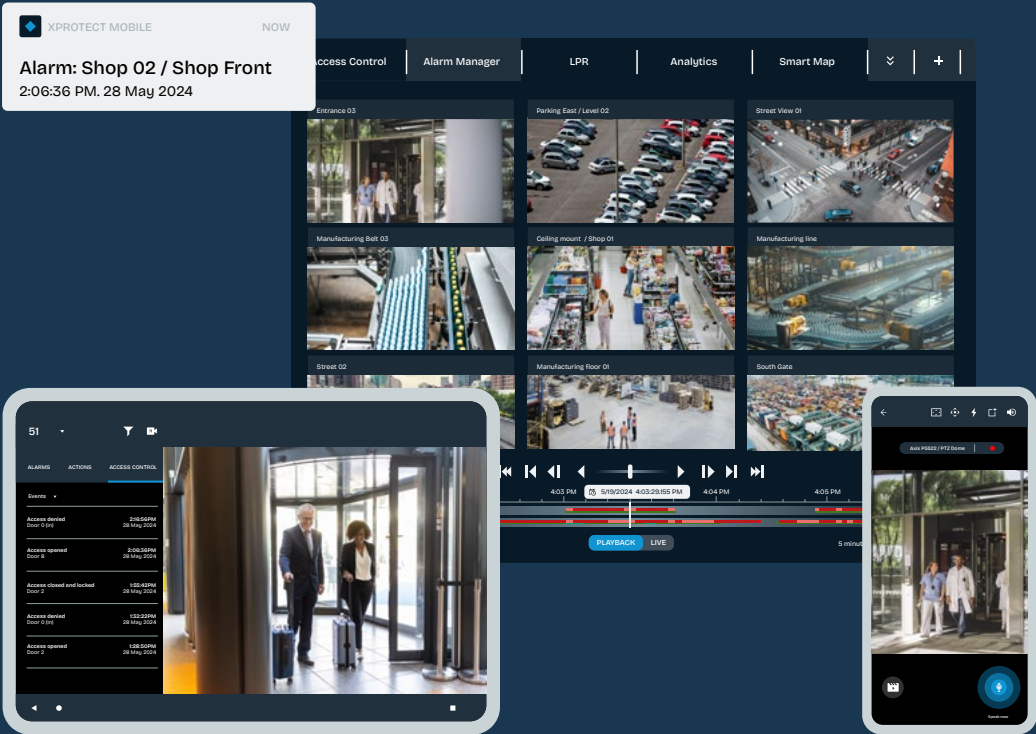
The Milestone portfolio combines on-premises and cloud video management software and analytics. Each product works on its own or together, with the freedom to integrate third-party hardware and software.

Public safety teams can avoid vendor lock-in and adjust or scale their critical video systems as needs evolve.

→ **XProtect**
Video management software

→ **BriefCam**
Video analytics

→ **Arcules**
Camera to Cloud

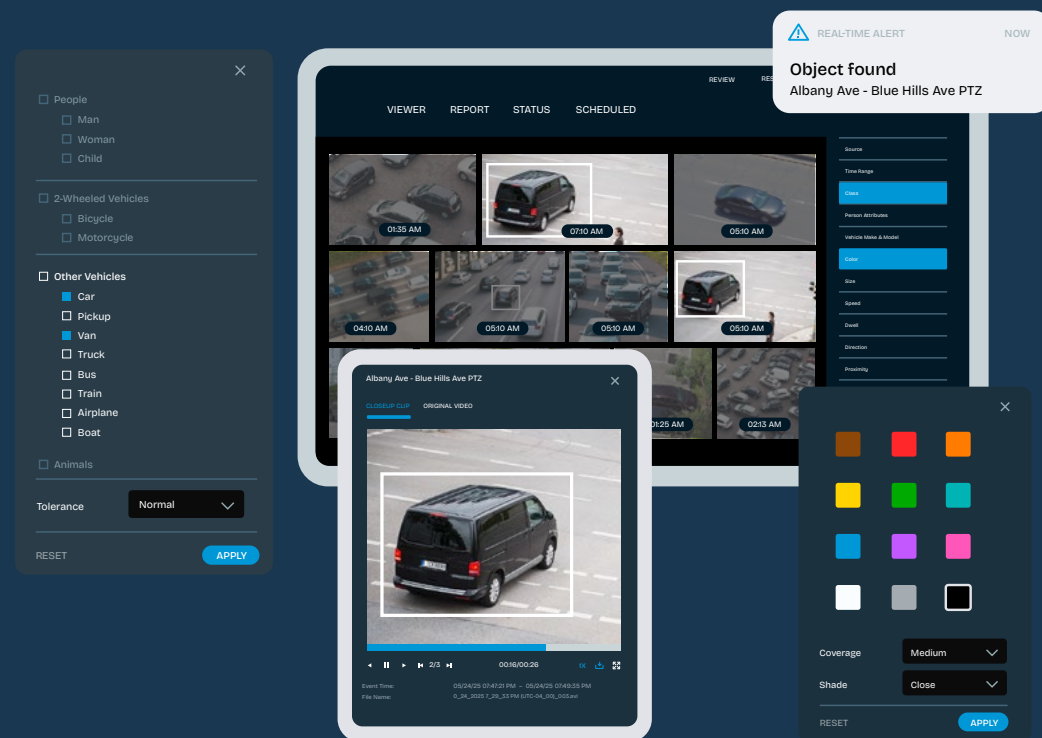


XProtect Video management software

A foundation for real-time command and control

Trusted in more than 500,000 customer sites worldwide, the XProtect VMS platform provides a powerful foundation for RTCC video installations. Its open-platform design lets agencies connect all software, analytics, cameras, and sensors into one operational view — allowing teams to see, understand and act.

XProtect is already proven in mission-critical environments, with cybersecurity built in. It's the reliable force multiplier for public safety agencies facing increasing workloads, staffing shortages, and public demands for transparency and accountability.

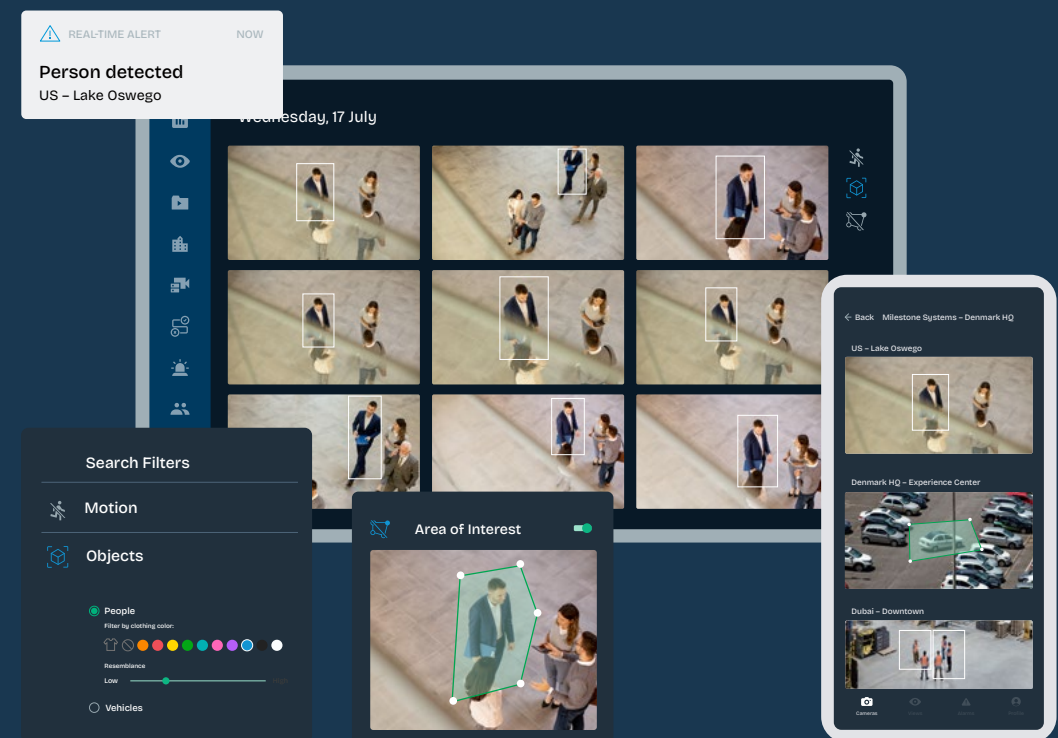


BriefCam Video analytics

Turn video footage into actionable intelligence

BriefCam dramatically reduces investigation time by compressing hours of footage into minutes. Investigators can rapidly identify suspects, vehicles, and critical events across distributed camera networks, eliminating manual trawling and accelerating time-to-lead.

The result is a significant increase in case clearance potential, faster case resolution, and reclaimed officer hours, helping agencies move more cases forward without adding staff.



Arcules Camera to Cloud

Simplified cloud video for smaller agencies

Arcules VSaaS brings enterprise-grade video capabilities to agencies without the complexity or expense of on-site infrastructure. With direct-to-cloud connectivity, agencies can deploy quickly, reduce IT overhead, and access video securely from anywhere.

Arcules is designed for smaller or resource-constrained teams, enabling them to do more with less, or to expand upon on-premises XProtect installations.



About Milestone Systems

Milestone Systems is a leading provider of data-driven video technology software in and beyond security that helps the world see how to ensure safety, protect assets, and increase business efficiency. Milestone enables an open platform community that drives collaboration and innovation in the development and use of network video technology, with reliable and scalable solutions that are proven in more than 500,000 customer sites worldwide. Founded in 1998, Milestone is a stand-alone company in the Canon Group.

www.milestonesys.com