

XProtect Essential is free video management software from the industry's leading VMS provider. With support for up to 8 cameras and unlimited retention time, XProtect Essential is the most feature-rich VMS available for free. An optional yearly subscription plan includes support for additional cameras and access to the latest set of innovative capabilities so XProtect Essential can grow with you. It is the safe choice for small business owners who want video surveillance to protect employees and assets. When you want access to your system from anywhere, XProtect Essential provides it all with support for the industry's best mobile app, so you can have peace of mind that your system is only a click away. Download XProtect Essential from the Milestone website today and experience for yourself why Milestone is number one.

What's new in XProtect Essential 2016 R3

Best VMS on the market – now for free!

As of October 10, XProtect Essential will be available free of charge as a download from our website for everyone as a full-featured solution for basic surveillance supporting up to 8 cameras.

What can it do?

All existing features remain in the free product, except support for Milestone Interconnect. Some of the attractive features included are; interactive single-layer map, Smart Search (motion-based advanced video search), support for all XProtect clients including the best mobile app in the industry and unlimited retention time.

The former Essential supported up to 26 cameras whereas the new free Essential comes with support for eight cameras free with the possibility to buy subscription packs to support up to 48 cameras. Customers who want to do even more can easily upgrade to a more advanced Milestone product.

How it works

To ensure continuous system functionality of XProtect Essential, users must register their license on the Milestone website within 30 days of downloading it. Once registered, the license is active for one year. To continue using the software uninterrupted, users must re-register online. Once the product is re-registered, an additional year is added to the software expiration date. For product support, users are encouraged to visit the Essential support pages on the Milestone website.

Easily do more with yearly subscription packs

Customers that want to do more with their system can expand it by purchasing one or more of the new Essential subscription packs. A subscription pack includes eight camera licenses and a 1-year Milestone Care Plus plan. Five subscription packs can be added to one software License code (SLC) resulting in a system supporting up to 48 cameras in total. To ensure continuous system functionality, subscription packs need to be renewed annually. To read more about Essential subscription packs, please visit our website or consult the FAQ on the new Essential.

What happens to existing Essential customers?

Milestone acknowledge that there is a large customer base running the paid XProtect Essential. We want to reward our users with a fantastic offer. From now until December 31, 2016, existing Essential customers with Care Plus can upgrade FREE to XProtect Express. Customers without Care Plus can upgrade for free to XProtect Express when buying three years of Care Plus at a 50% discount. Please contact your Milestone representative to hear more about this limited-time price reduction offer.

How do I get an overview of my existing Essential customers?

Milestone resellers get an overview of their existing Essential customers, and their respective Care coverage, via the Customer Dashboard (previously known as software registration site). The Customer Dashboard is part of My Milestone, which is accessed via Milestone's public website.

Localization

Please refer to: <http://www.milestonesys.com/support/supported-languages/>

System requirements

Please refer to: <http://www.milestonesys.com/SystemRequirements>

Product availability

The free XProtect Essential is generally available October 10, 2016.