

# EyeDash User Guide

Applicable for EyeDash Pro, Pro+ & Enterprise Versions



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or contact us on [support@datawaresys.com](mailto:support@datawaresys.com)

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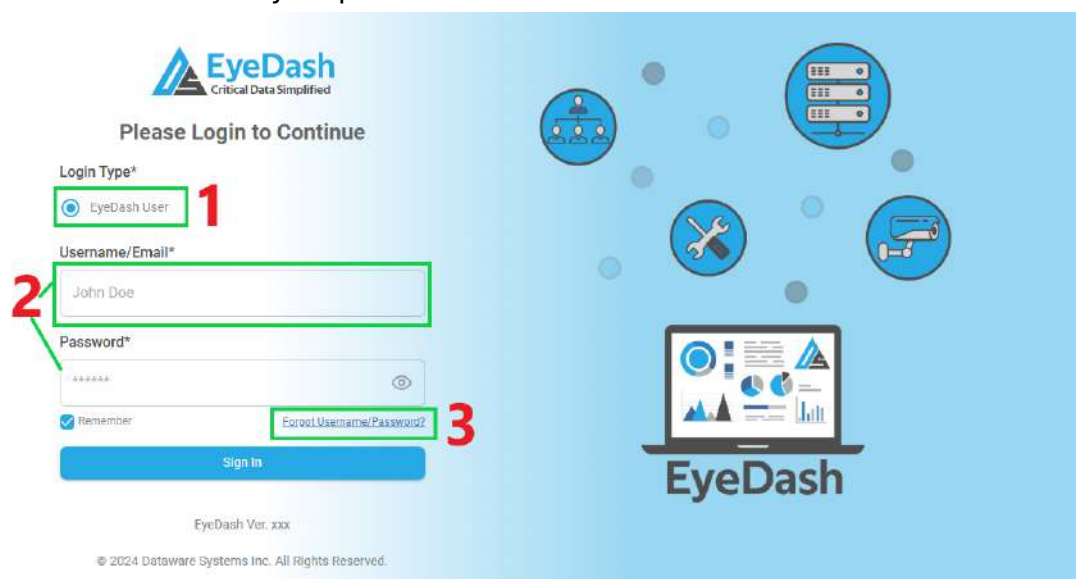
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# Login

The user can choose to log in as a Basic user or an Active Directory user by selecting the appropriate radio button.

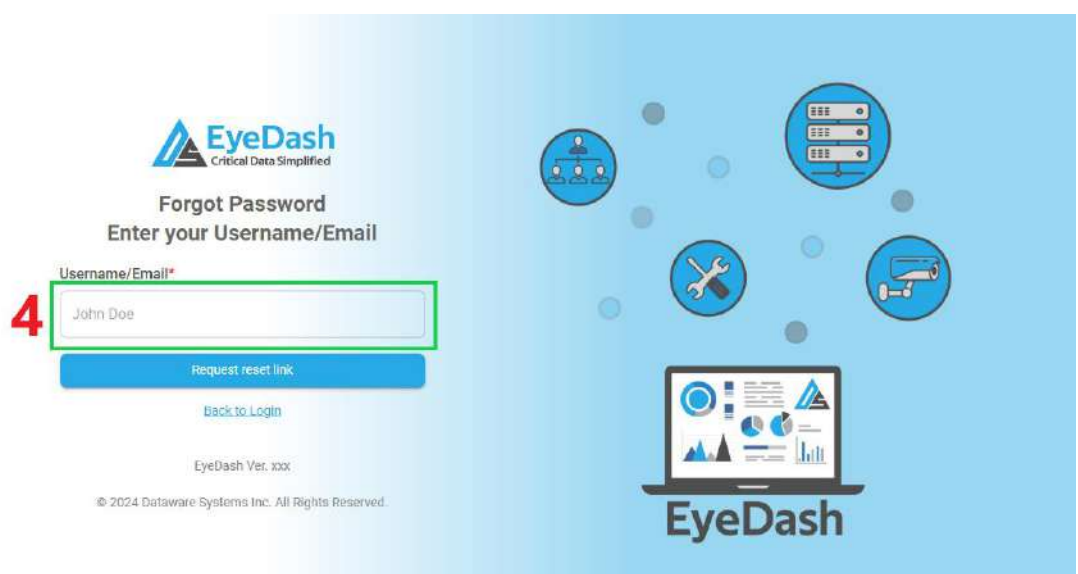
Log in to EyeDash with your **Username**/Email and password for Basic users, or **Domain Username** and password for Active Directory users, then press Enter or click Sign In.

Click "Forgot Password" to reset your password.



The screenshot shows the EyeDash login interface. At the top, the EyeDash logo and tagline 'Critical Data Simplified' are displayed. Below this, the text 'Please Login to Continue' is centered. The login form includes a 'Login Type\*' section with two radio buttons: 'EyeDash User' (selected) and 'Active Directory User'. A red number '1' is next to the 'EyeDash User' button. Below this is a 'Username/Email\*' field containing 'John Doe', with a red number '2' next to it. The 'Password\*' field is masked with asterisks and has an eye icon to toggle visibility. A 'Remember' checkbox is checked, and a red number '3' is next to the 'Forgot Username/Password?' link. A blue 'Sign In' button is at the bottom of the form. The footer shows 'EyeDash Ver. xxx' and '© 2024 Dataware Systems Inc. All Rights Reserved.'. The background features a light blue gradient with various icons representing data, users, and tools, and a laptop displaying the EyeDash dashboard.

The User can enter their Username or Email to receive a password reset link via email by clicking the request link button.



The screenshot shows the EyeDash 'Forgot Password' interface. At the top, the EyeDash logo and tagline 'Critical Data Simplified' are displayed. Below this, the text 'Forgot Password' and 'Enter your Username/Email' are centered. The form includes a 'Username/Email\*' field containing 'John Doe', with a red number '4' next to it. Below the field is a blue 'Request reset link' button. A blue 'Back to Login' link is positioned below the button. The footer shows 'EyeDash Ver. xxx' and '© 2024 Dataware Systems Inc. All Rights Reserved.'. The background features a light blue gradient with various icons representing data, users, and tools, and a laptop displaying the EyeDash dashboard.

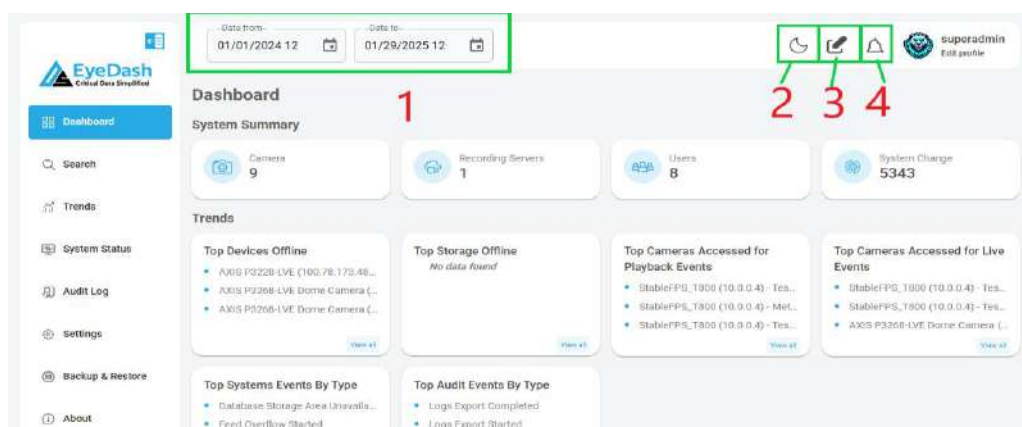
# Dashboard

The system summary for a specific date range can be viewed by using the date filter located at the top left corner of the screen.

Light mode and dark mode can be switched by clicking on the dark mode icon.

The dashboard can be customized by clicking on the **Customize** icon.

Notifications can be viewed by clicking on the **Bell** icon, with details available for each notification.

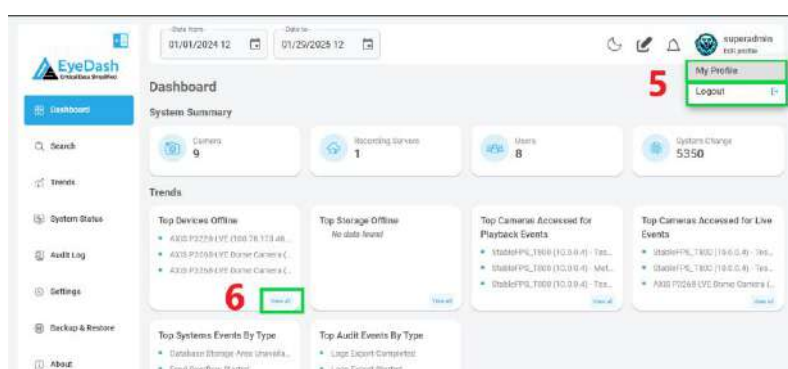


Click **Edit Profile** to:

**My Profile:** Edit profile information.

**Logout:** Log out of the system.

Click "view all" under Trends to see all related trends.



Users can access graphical representations of event chart data for various events by selecting the **Dropdown** icon located within the **Charts** section.



The user can filter event charts by selecting options from the filter list provided for each chart type.



Click on the **New** or **All** tabs to view new and pending alerts.

Click the **Eye** icon to see alert details.

Pending Alerts

New All

| Alert ID  | Count | Alert Type | Event Type | Local Time           | Status  | Action |
|-----------|-------|------------|------------|----------------------|---------|--------|
| AUD5-2471 | 2     | Critical   |            | 02/10/2025, 16:14:02 | Pending |        |
| AUD5-2470 | 1     | Critical   |            | 02/10/2025, 16:10:01 | Pending |        |
| AUD5-2469 | 2     | Critical   |            | 02/10/2025, 16:06:01 | Pending |        |

To acknowledge an alert, click **Acknowledge** on the **Alert Details** page after adding comments.

Click an **Event Message** to view its log, which redirects to the **Log Details** page.

Event Message

[Audit -- user has accessed logs. log type: audit time: 2025-02-05 23:25:49 to 2025-02-05 23:26:49 \(utc time\) - jbasicnapiuser - Granted](#)

Operator Actions

Comments for Ack.

Drag & drop files to upload or click the browse link below

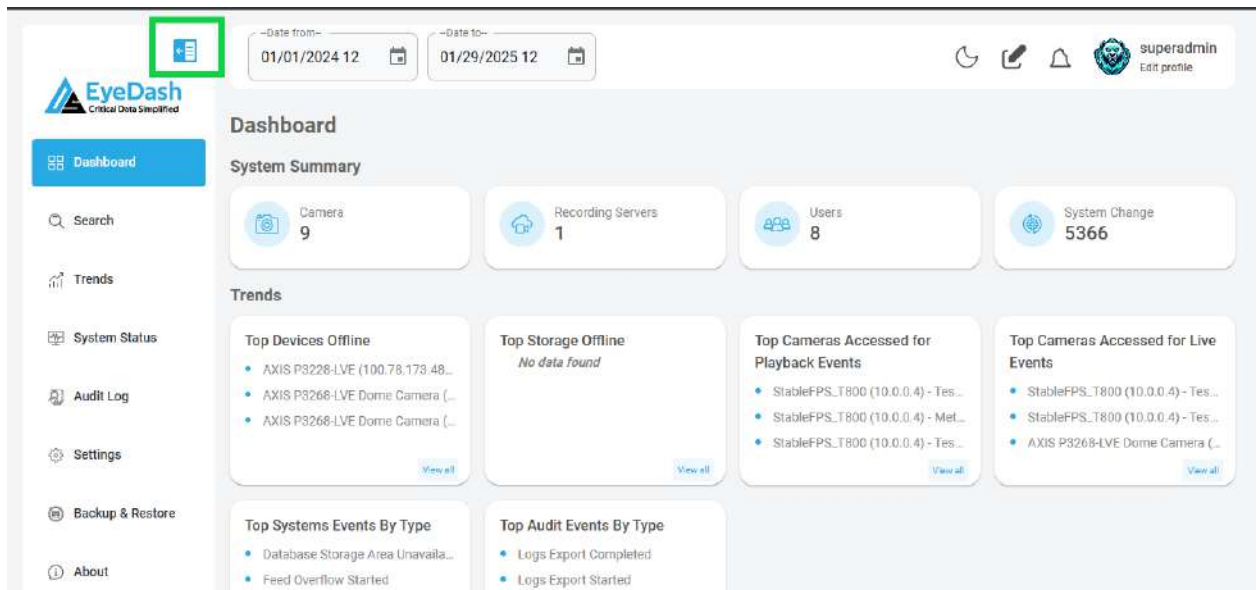
Attach files (max 10MB). Accepted formats: PNG, JPG, PDF

[Browse](#)

Acknowledge

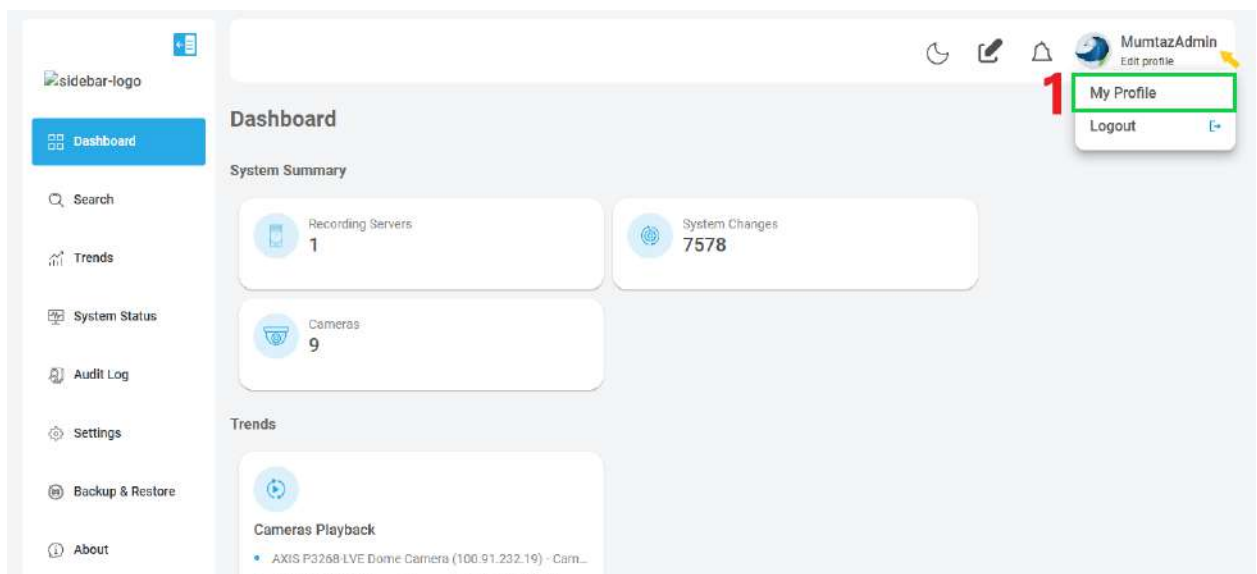
Previous Next

The user has the ability to **collapse** or **expand** the sidebar by selecting the **Expand** icon positioned at the top left, above the **EyeDash** logo.

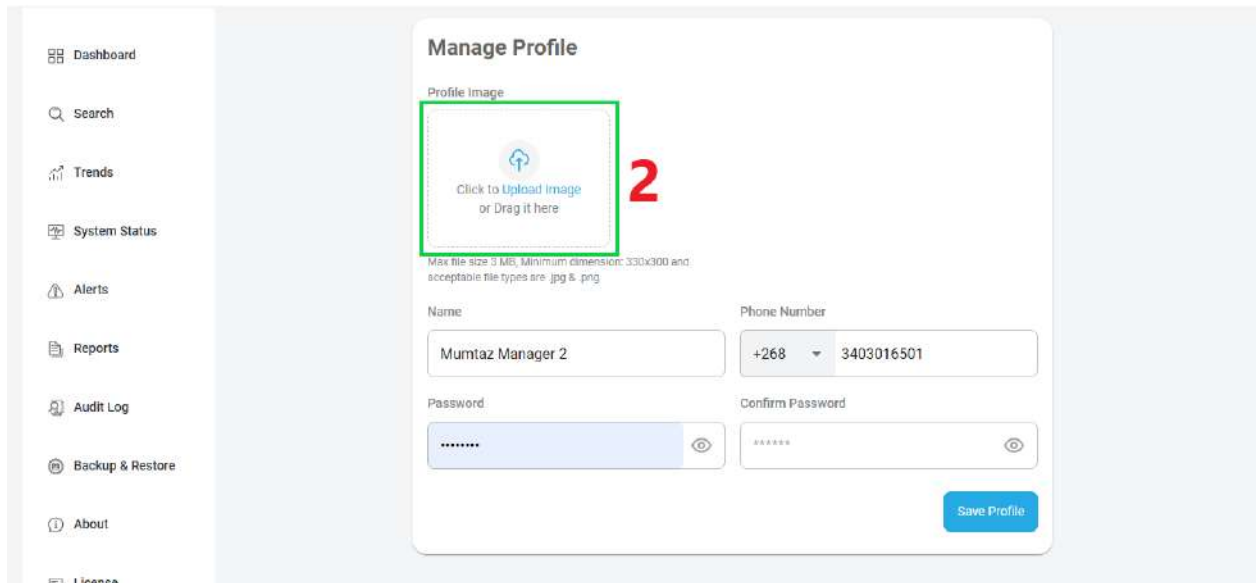


## My Profile

Profile settings can be changed by clicking on the My Profile button on the Dashboard.



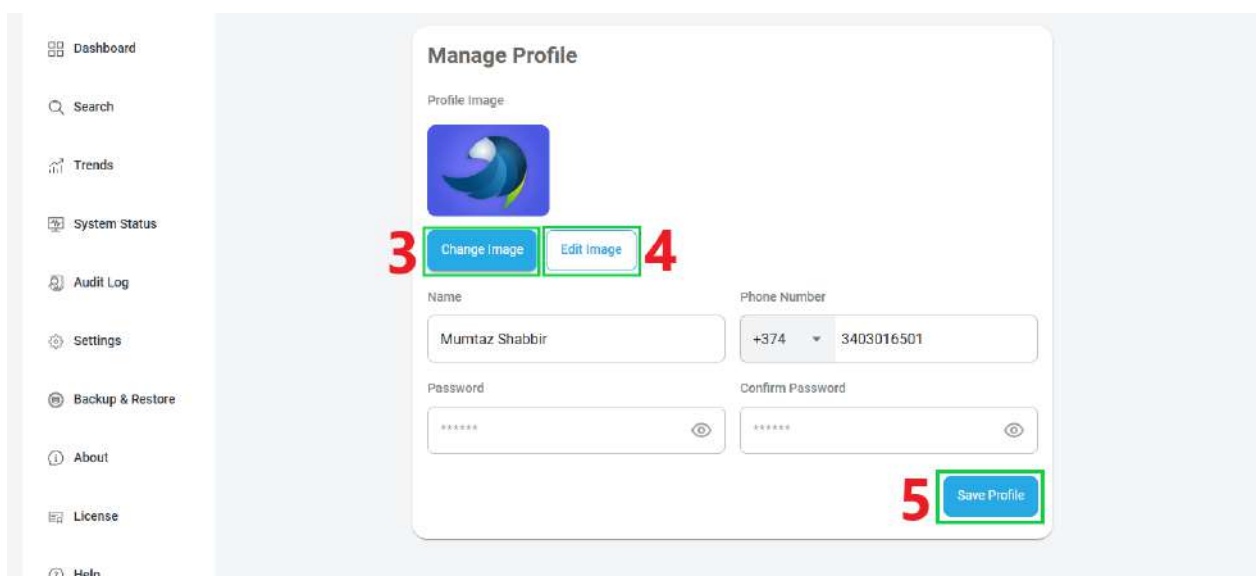
The User may upload or drag and drop their profile picture by selecting the upload option.



Click **Change Image** to replace the uploaded image.

Click **Edit Image** to modify the uploaded image.

Click **Save Profile** to update profile settings like Name and Email.



## Search

The user can filter **System**, **Audit**, or **Rule** logs by clicking on the respective tabs.

The user can search for logs by entering a keyword or relative text to logs in the **Search Bar** and pressing **Enter** to view the results.

The user can select the number of logs to export by clicking on the **checkbox** at the start of each log or selecting all logs in the list by clicking the **checkbox** attached to the **"Number"** column.

The user can export the selected logs by clicking on the **Export** button and choosing the desired format from the **Dropdown** menu.

The user can filter logs by selecting different filters from the **Dropdown** available in the **Filters** section.

The user can view the details of a log by clicking on the **View (Eye)** icon.

The users can **flag** or **unflag** a log by clicking on the flag icon next to each log.

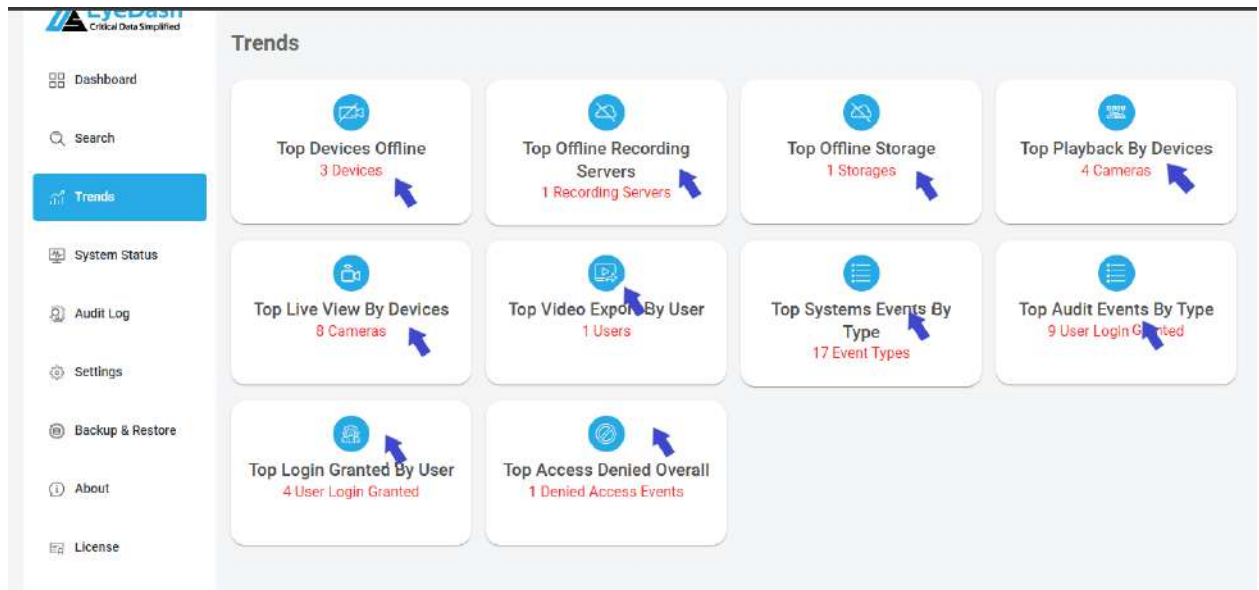
The user can sort logs from **newest to oldest** or **oldest to newest** by clicking on the **Arrow** icon next to **Local Time** column.

The screenshot shows the 'System Logs' section of the EyeDash application. The interface includes a sidebar on the left with navigation options like Dashboard, Search, Trends, System Status, Audit Log, Settings, Backup & Restore, and About. The main content area is titled 'Search' and contains a 'System Logs' table. The table has columns for Number, Source Name, Local time, Event Type, Log Level, Source Type, and Action. The 'Local time' column is highlighted with a green box and a red number 8, indicating the sorting functionality. The 'Log Level' column shows entries like 'Info' and 'Error'. The 'Action' column includes icons for viewing and deleting logs. Other numbered callouts include: 1 for the 'System' tab, 2 for the search bar, 3 for the table header, 4 for the 'Export' button, 5 for the '+ Filter' button, 6 for the 'Info' log level, and 7 for the delete icon.

| Number | Source Name                   | Local time           | Event Type            | Log Level | Source Type | Action |
|--------|-------------------------------|----------------------|-----------------------|-----------|-------------|--------|
| 01     | AXIS P3228 TESTING CAM 1 Test | 03/12/2025, 19:14:46 | Communication Started | Info      | Device      |        |
| 02     | AXIS P3228 TESTING CAM 1 Test | 03/12/2025, 19:14:42 | Communication Error   | Error     | Device      |        |
| 03     | AXIS P3228 TESTING CAM 1 Test | 03/12/2025, 19:05:59 | Communication Started | Info      | Device      |        |

## 5- Trends

The user can navigate to any Trends screen by clicking on the options provided for different trends, such as Top Offline Devices, Top Offline Storages, Top Offline Recording Servers, Top Cameras Playback, Top Live view by Devices, Top Video Exports, Top System Events, Top Audit Events, Top Login Granted, and Top Access Denied Overall.



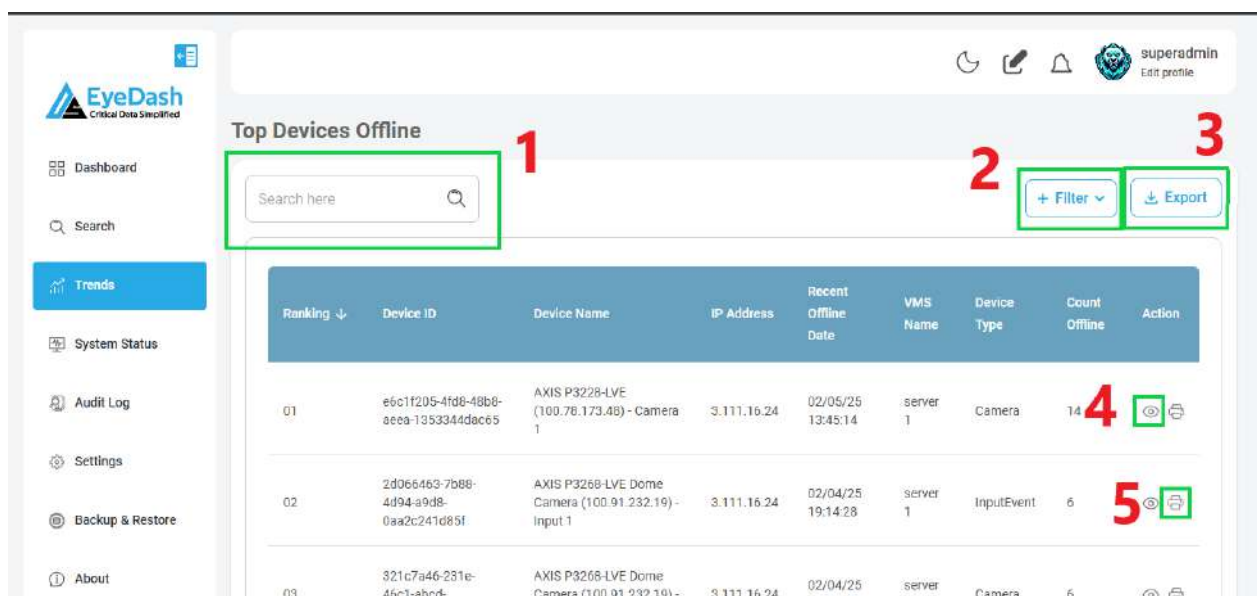
The user can search for trends on any Trends screen like **Top Offline Devices**, by entering the **device name** or relevant text in the **Search** field.

The user can filter trends by selecting filters from the **Dropdown** menu after clicking the **Filter** button or **Dropdown** icon.

The user can export trends by clicking on the **Export** button and selecting different ranking options in the dropdown menu with the desired file format.

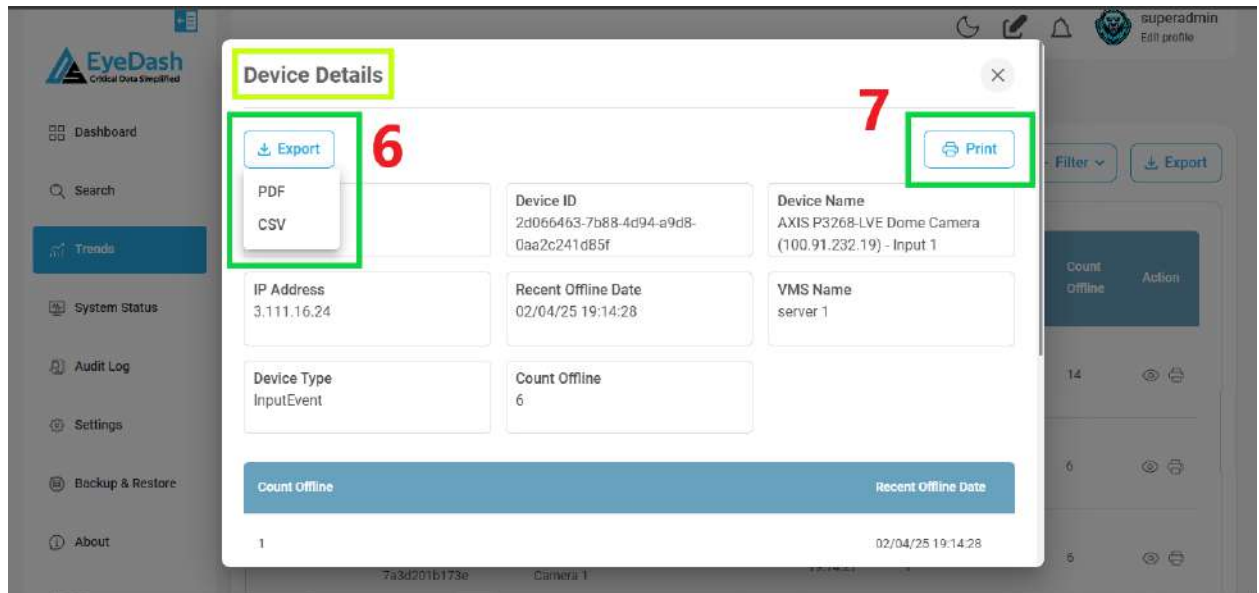
The user can view trend details by clicking on the **Eye** icon.

The user can print a trend by clicking on the **Print** icon attached to each trend.



The user can export a trend from the **Details** page in **PDF** or **CSV** format by clicking the **Export** button.

The user can print a trend from the **View Details** page by clicking the **Print** button.



# Audit Logs

The user can search for **Audit Logs** by entering the **Source Name** or **Action Name** in the **Search** field.

The user can apply different filters to audit logs by selecting options from the **Dropdown** menu after clicking the **Filter** button.

The screenshot shows the EyeDash Audit Log interface. On the left is a sidebar with navigation links: Dashboard, Search, Trends, System Status, Audit Log (highlighted in blue), Settings, Backup & Restore, and About. The main content area is titled 'Audit Log' (highlighted with a yellow box and a red '1'). Below the title is a search bar labeled 'Search here' (highlighted with a green box). To the right of the search bar is a dropdown menu labeled '+ Filter' (highlighted with a green box and a red '2'). Below the search bar is a table with columns: Number, Local Time, and Source Name. The table contains five rows of data. To the right of the table is a filter panel with sections for 'Permission' (radio buttons for 'Granted' and 'Denied'), 'Date and Time' (input fields for 'From' and 'To' with date pickers), and buttons for 'Clear All' and 'Apply Filter' (highlighted with a green box). The user's profile 'superadmin' is visible in the top right corner.

| Number | Local Time     | Source Name |
|--------|----------------|-------------|
| 01     | 12/12/24 12:00 | -           |
| 02     | 12/12/23 14:00 | -           |
| 03     | 12/12/24 12:00 | -           |
| 04     | 12/12/24 11:00 | -           |
| 05     | 12/12/24 18:05 | -           |

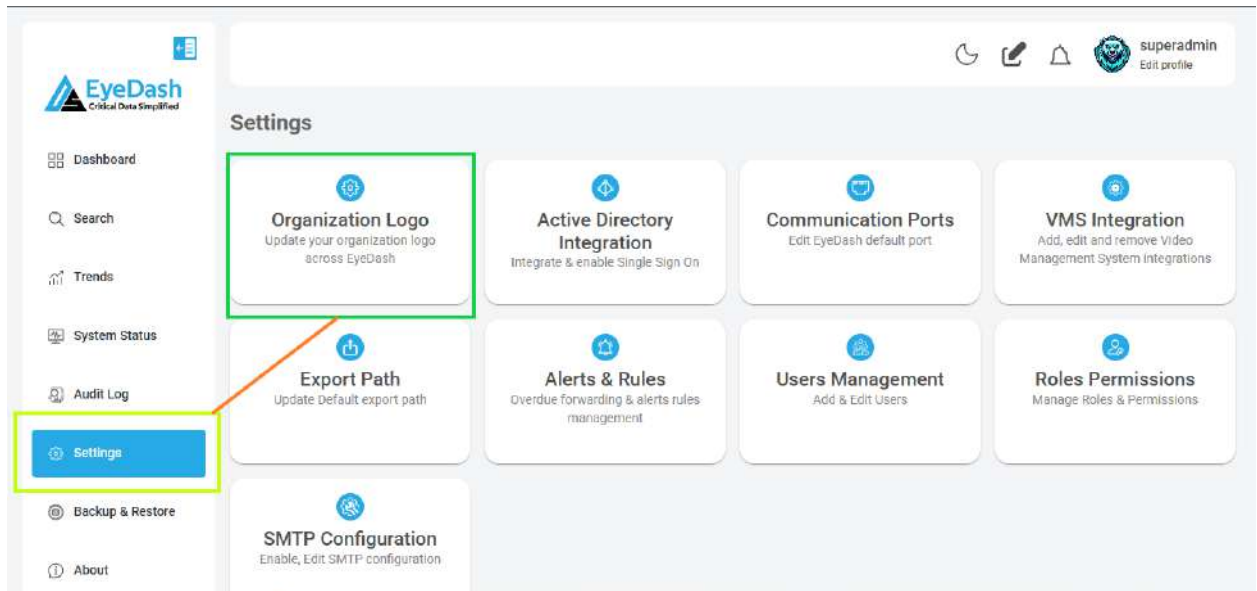
Filter panel details:

- Permission: ☒ Granted, ☐ Denied
- Date and Time: From 11/12/24 14:00, To 12/12/24 15:00
- Buttons: Clear All, Apply Filter

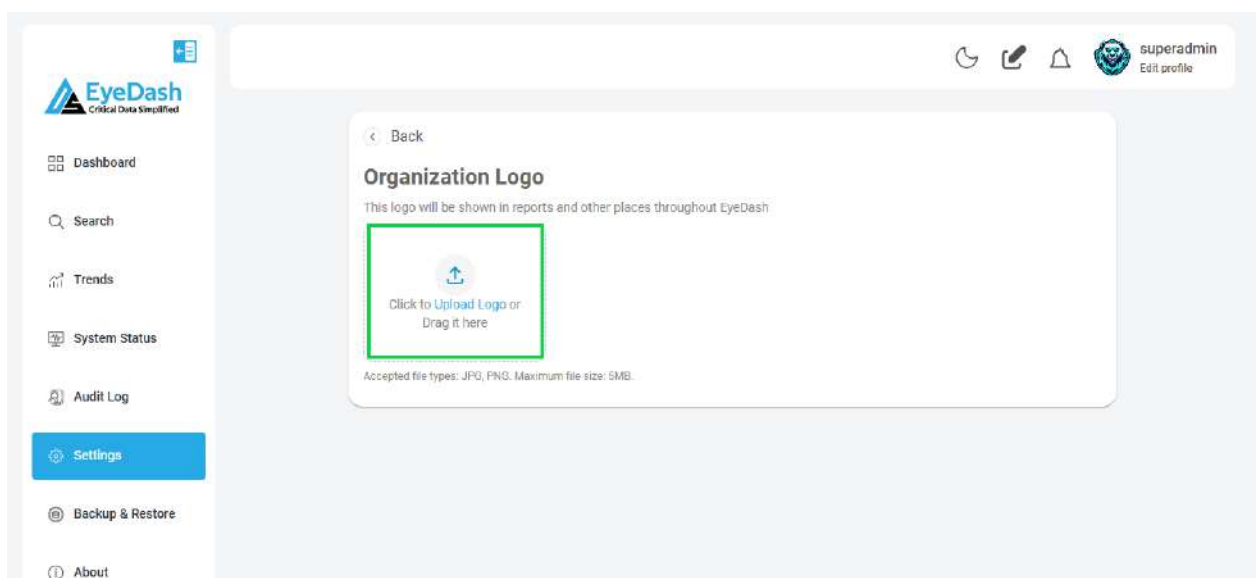
# Settings

## Settings - Organization Logo

The user can change the **Organization Logo** by clicking on the **Organization Logo** option on the **Settings** page.

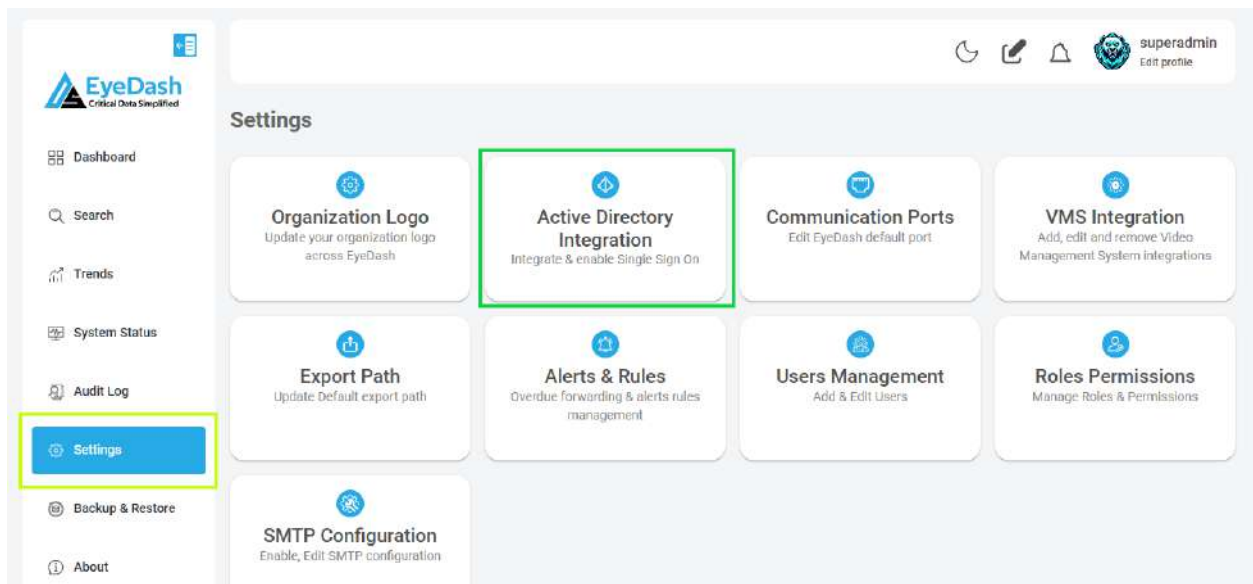


The user can upload or drag and drop a new logo by clicking on the **Organization Logo Upload** button.

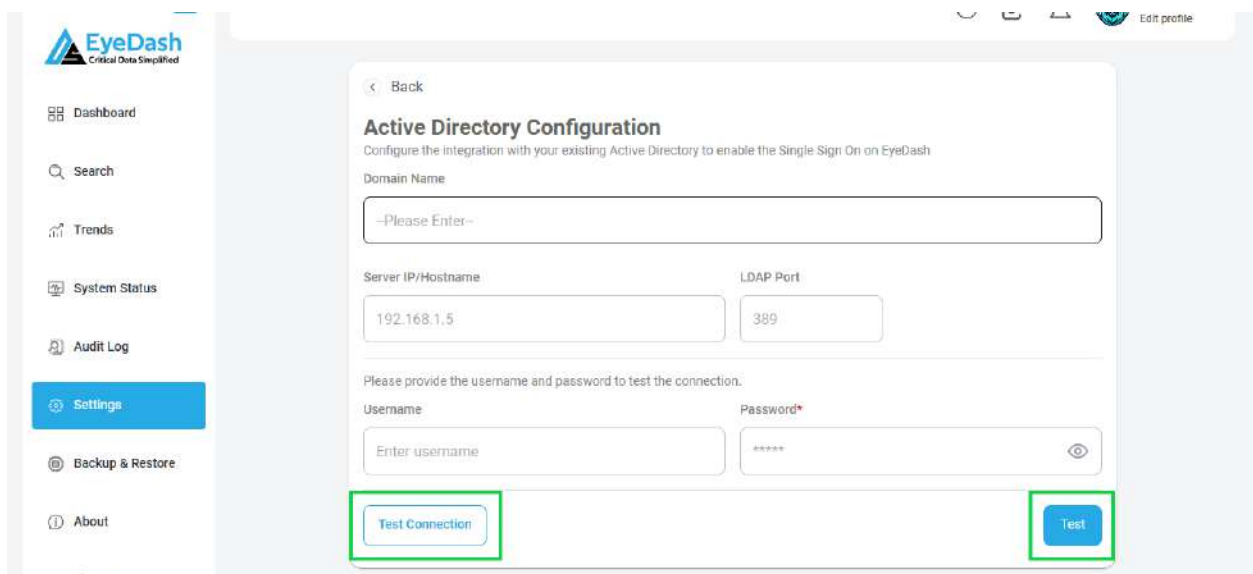


## Settings - Active Directory Integration

The user can configure the **Active Directory Integration** by clicking on the **Active Directory Integration** option on the Settings page.

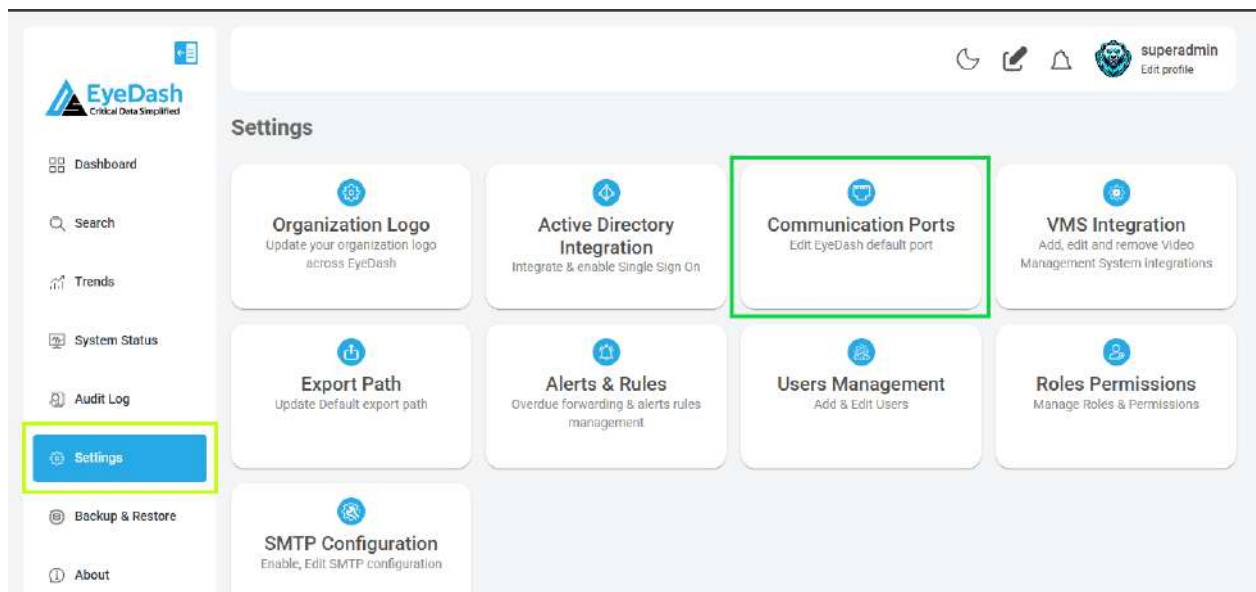


The user can test the **Active Directory Configuration** by entering the **Domain Name**, **Server IP**, and other mandatory fields, then clicking the **Test Connection** or **Test** button.

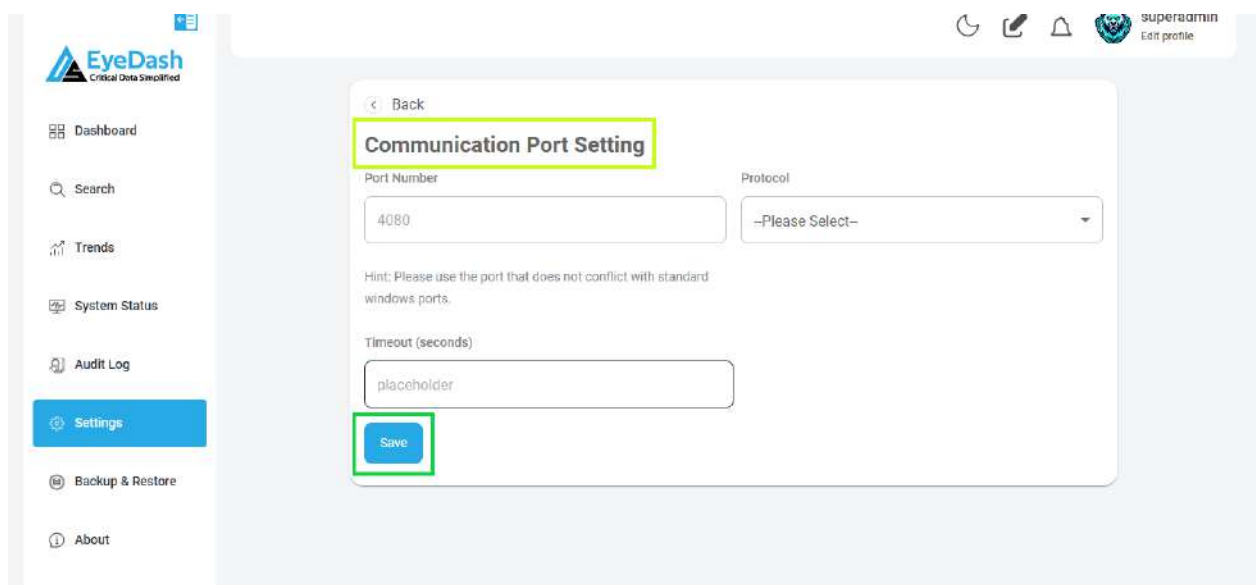


## Settings - Communication Ports

The user can update **Communication Port** settings by clicking on the **Communication Ports** option in the Settings page.

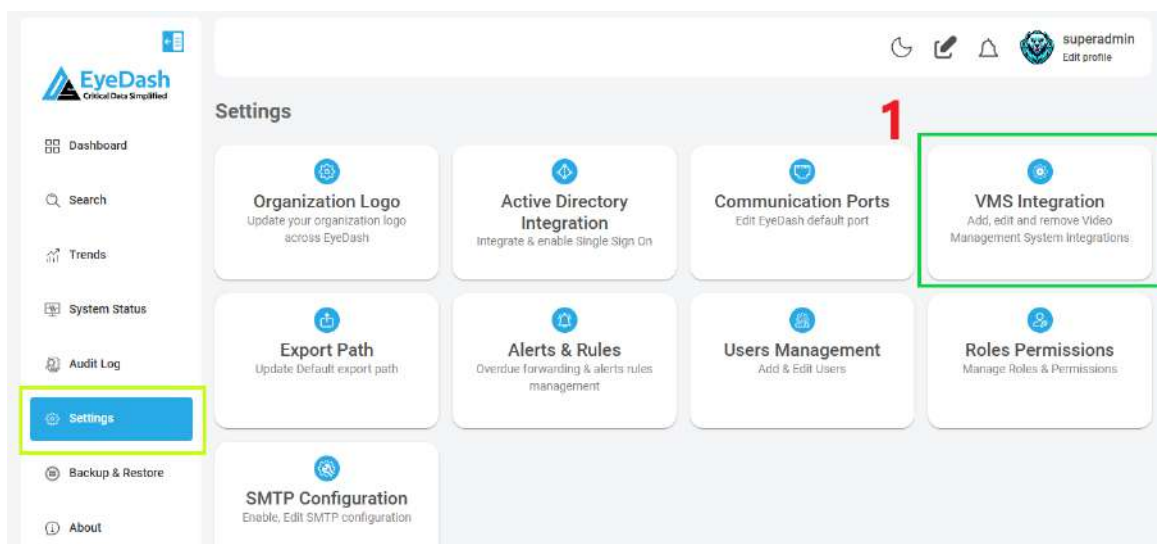


The user can set a **Communication Port** by entering the **Port Number**, **Protocol**, and **Timeout** in the respective fields, then clicking the **Save** button.



## Settings - VMS Integration

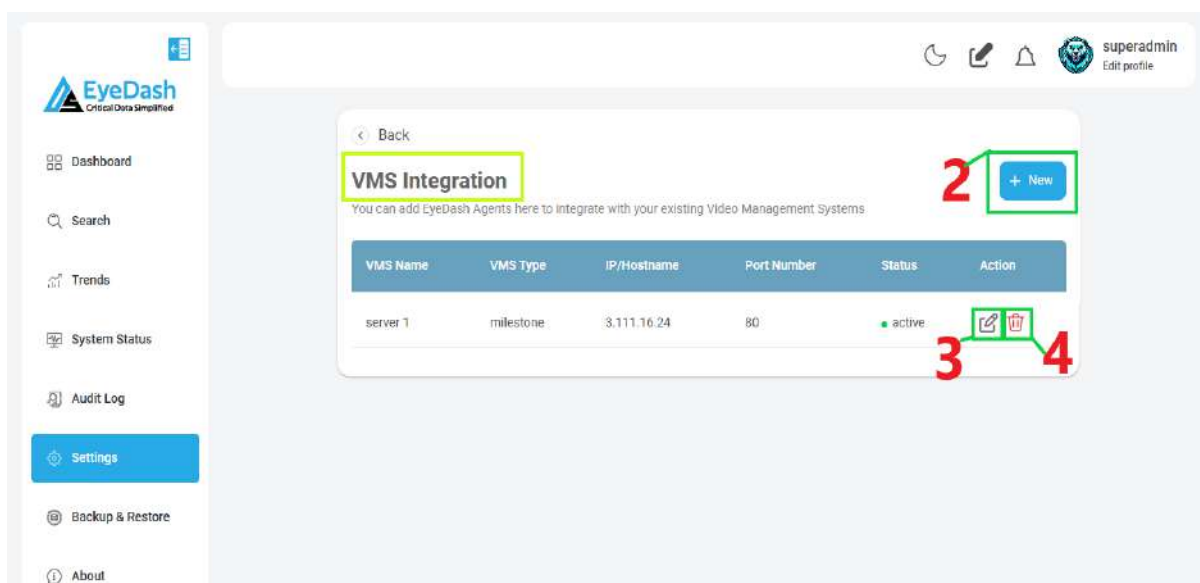
The user can add a new **Video Management System (VMS) Integration** by clicking on the **VMS Integration** button on the **Settings** page.



The user can add a new VMS Integration/EyeDash Agent by clicking on the **" + NEW "** button on the VMS Integration page.

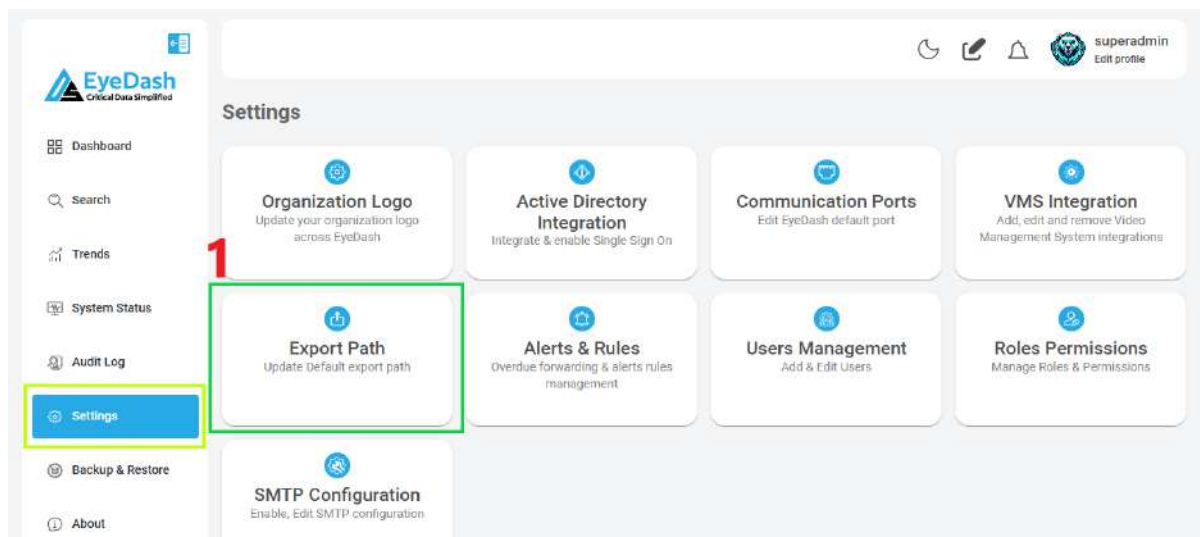
The user can edit an VMS Integration/EyeDash Agent added on the VMS Integration page by clicking on the **Edit** icon.

The user can delete an VMS Integration/EyeDash Agent added on the VMS Integration page by clicking on the **Delete** icon.



## Settings - Export Path

The user can change Export path settings where he wants to save the export file by clicking on the **Export Path** option on the **Settings** page.

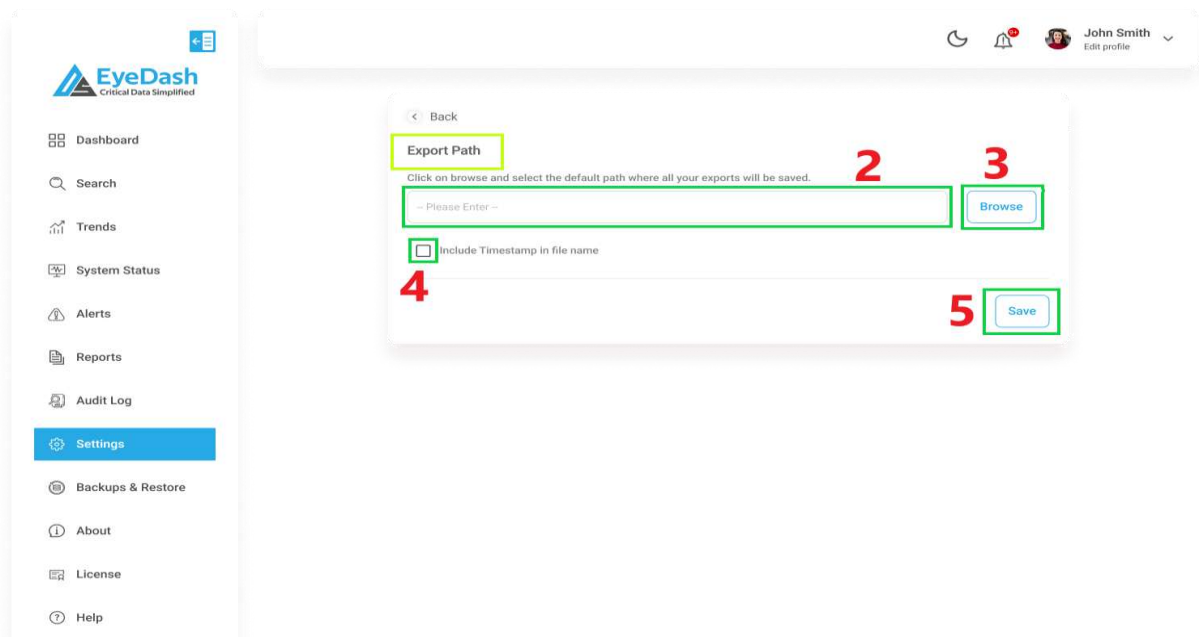


The user can enter the path to save the settings in the **Path** field.

The user can browse and select a location to save the settings file by clicking on the **Browse** button.

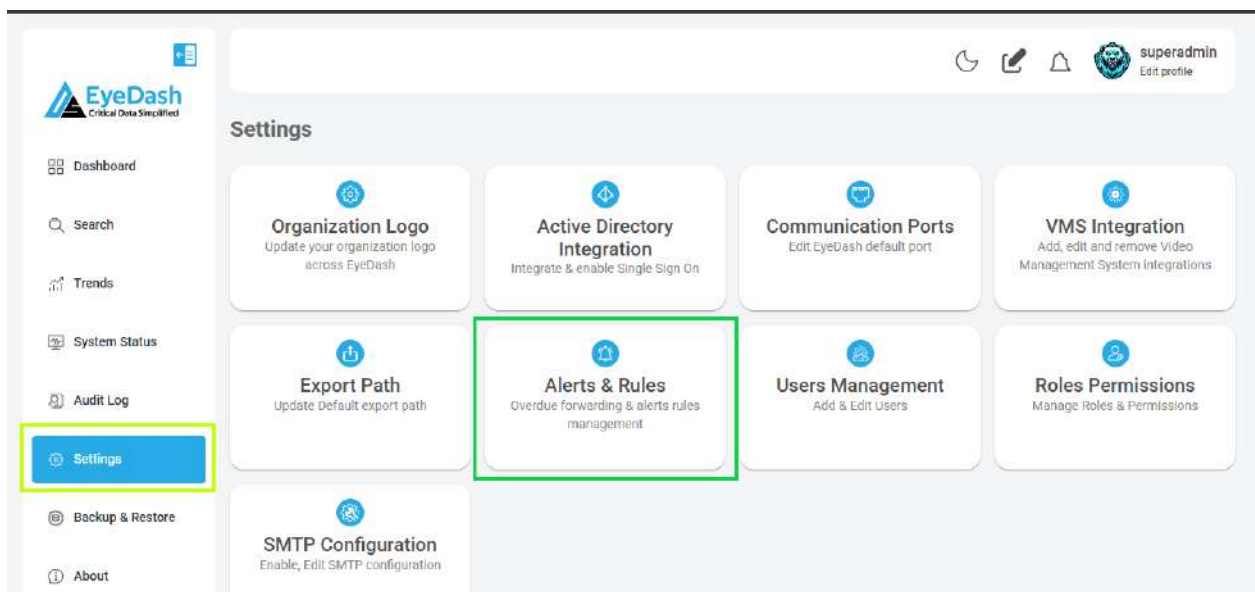
The user can enable the **timestamp** in the export file name by clicking on the **checkbox**.

The user can save the Export Path settings by clicking on the **Save** button.



## Settings - Alerts & Rules

The user can update **Alerts & Rules** settings by clicking on the Alerts & Rules option on the **Settings** page.



The user can navigate between different types of alert settings by clicking on the respective tabs (Critical, Warning, Info, Device Status) provided at the top.

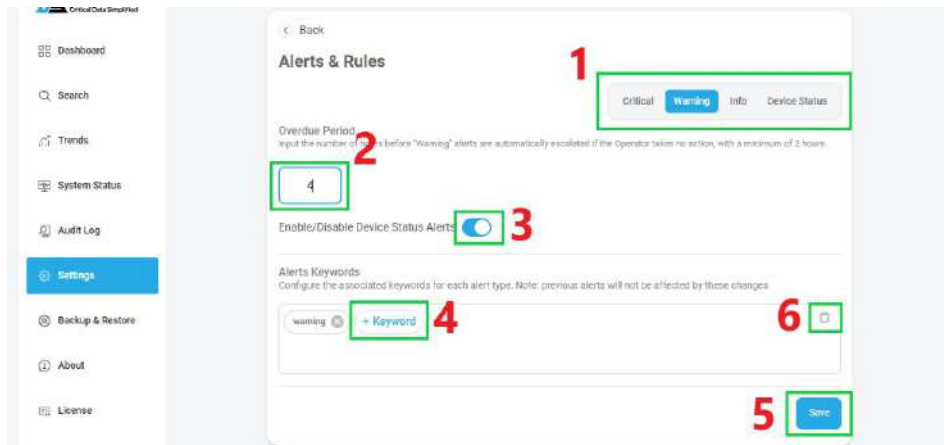
The user can set the **Overdue Period** for any alert by entering the desired number of hours in the input field provided under the 'Overdue Period' section.

The user can enable or disable **Device Status** Alerts by clicking on the toggle icon.

The user can add a keyword related to any alert type by clicking on the "+ Keyword" button.

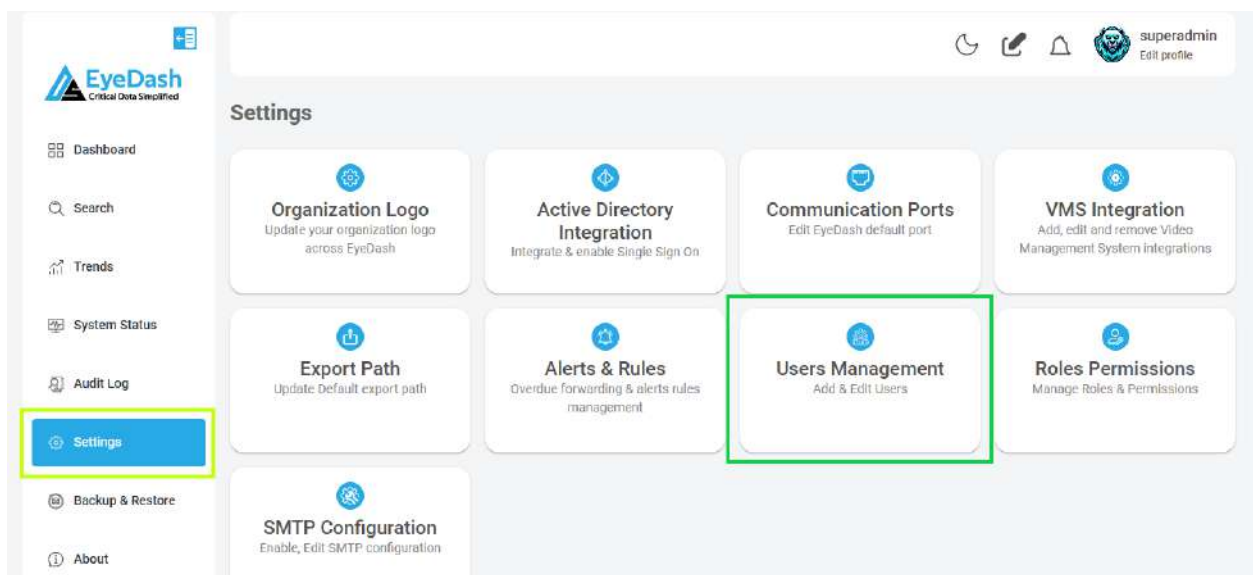
The user can save Alert & Rule settings by clicking on the **Save** button.

The user can copy all added keywords by clicking on the **Copy** icon.



## Settings - User Management

The User can **add a new user** or **update existing users** by clicking on the **User Management** option on the **Settings** page.



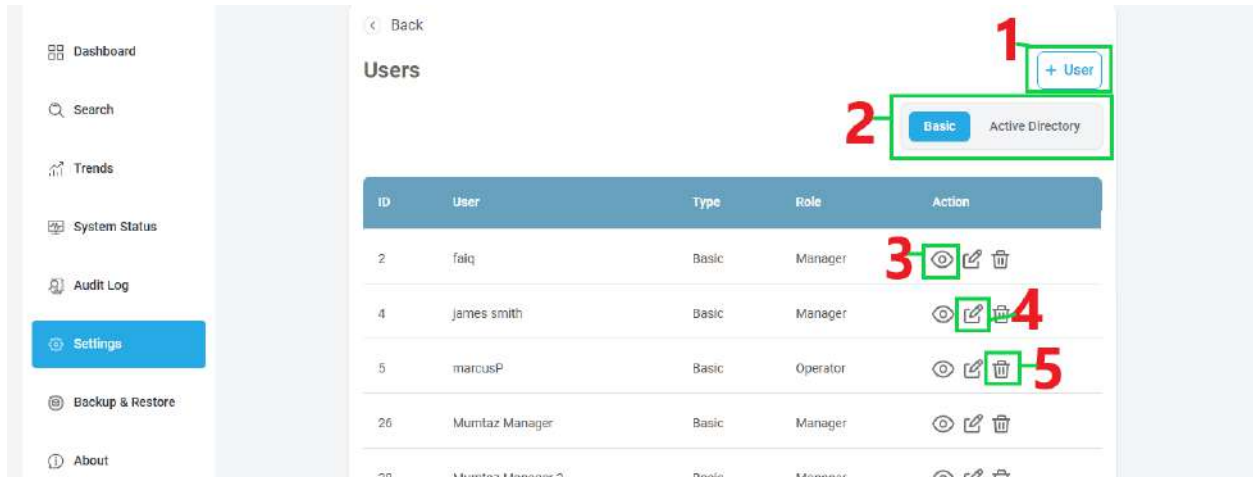
The user can add a **Basic** or **Active Directory** user by clicking on the "+ User" button.

The user can navigate between **Basic** and **Active Directory** users by clicking on the respective **tabs** under the "+ User" button.

The **Admin** can see the details of a **user** by clicking on the **Eye** icon.

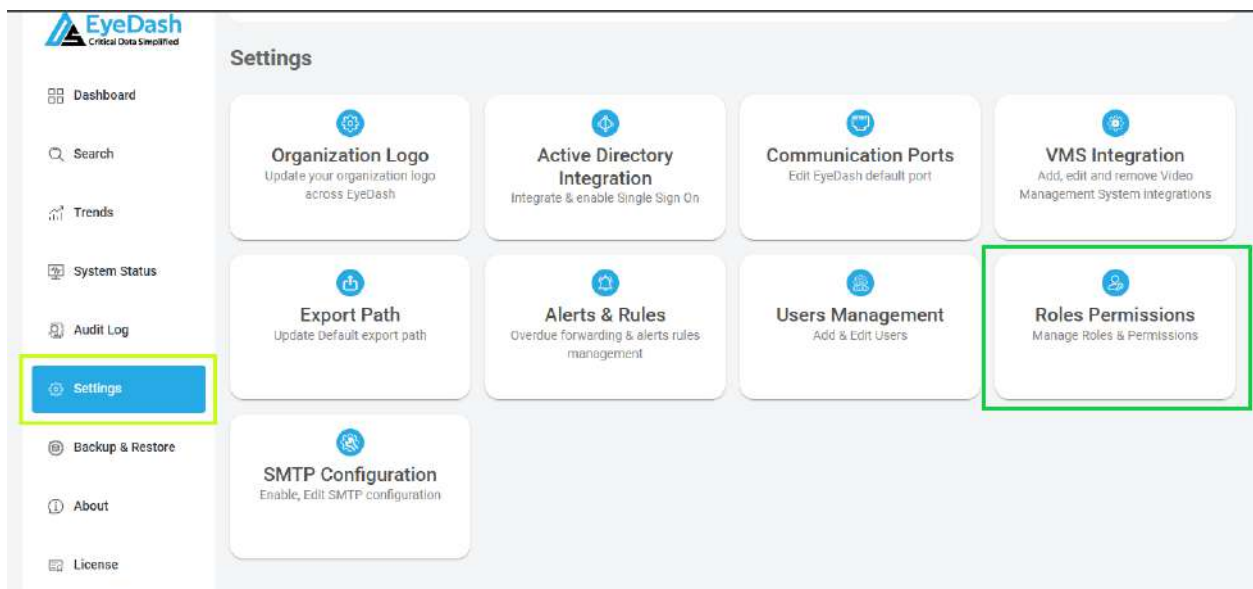
The **Admin** can edit a **user's details** by clicking on the **Edit** icon.

The **Admin** can delete a **user** by clicking on the **Delete** icon.



## Settings - Roles Permissions

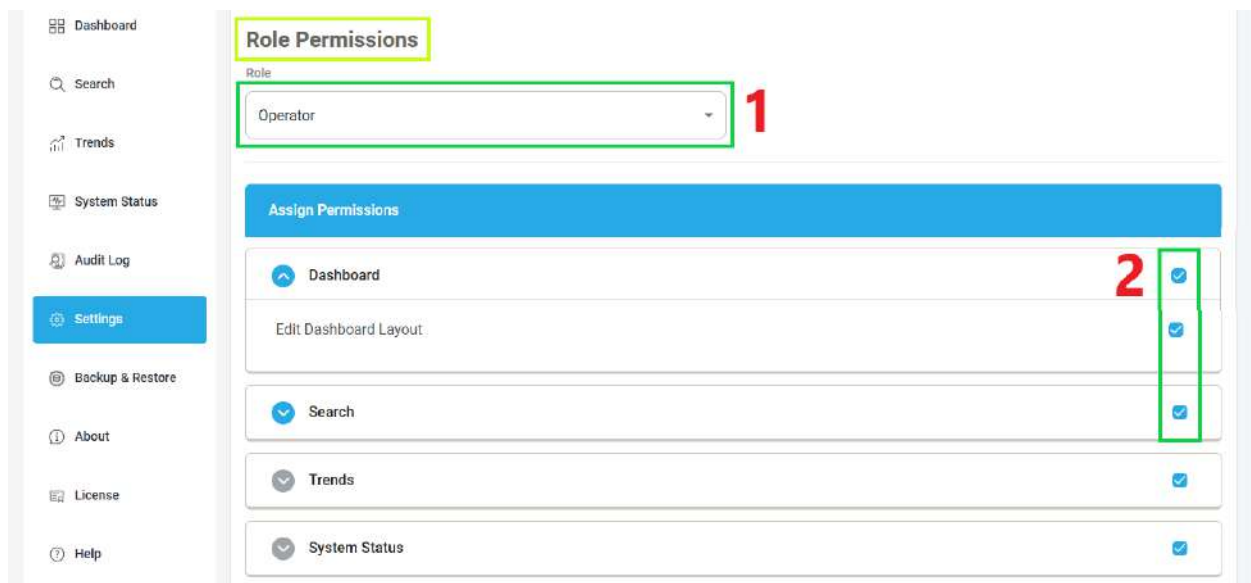
The user can update Roles Permissions by clicking on the **Roles Permissions** option on the **Settings** page.



The **Admin** can choose a **role** from the **dropdown menu** to update its **permissions**.

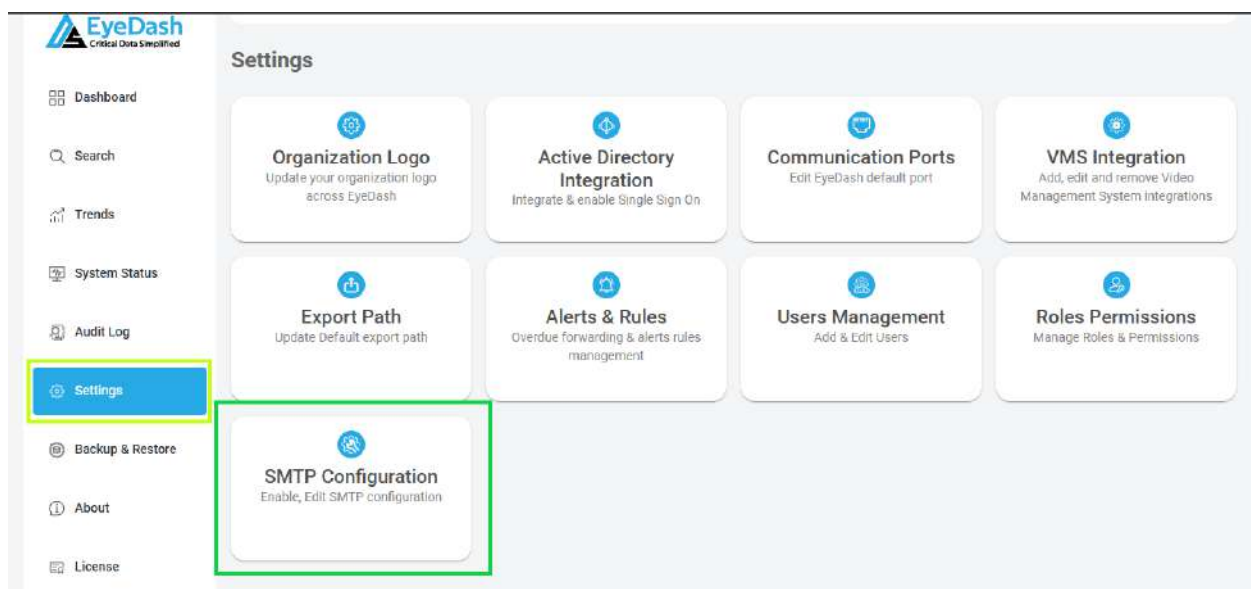
The **Admin** can choose a **role** from the dropdown menu to update its permissions.

The **Admin** can assign desired permissions to the selected role by clicking on the **checkboxes** and save the changes by clicking on the **Save** button.



## Settings - SMTP Configuration

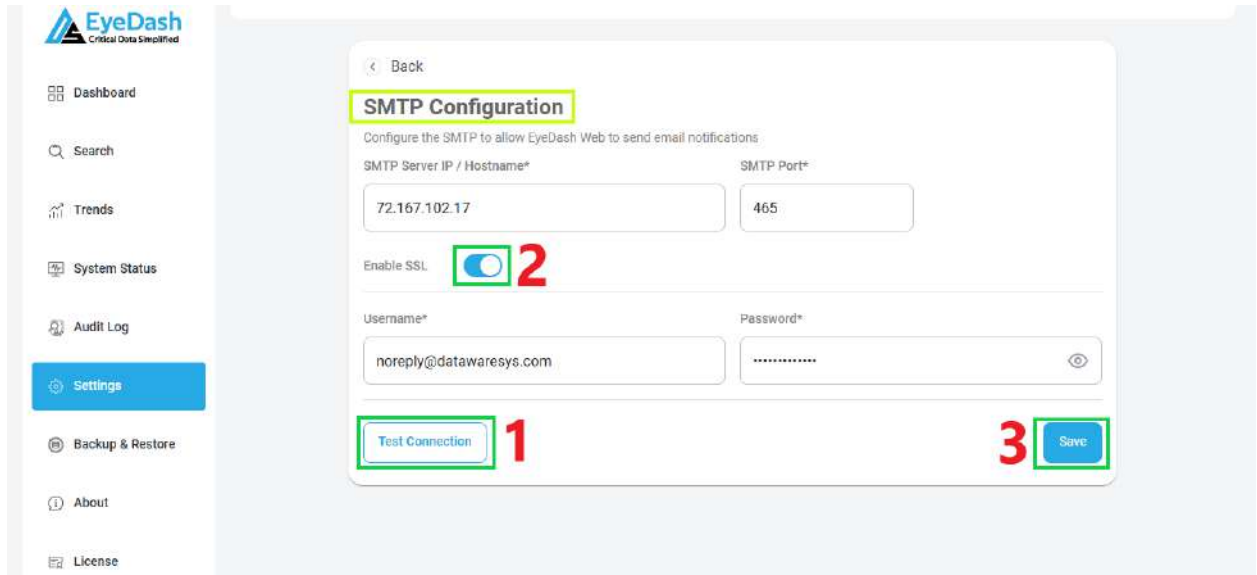
The user can configure **SMTP Configuration** settings by clicking on the **SMTP Configuration** option on the **Settings** page.



The **User** can configure **SMTP** to allow **EyeDash Web** to send email notifications by providing the required fields and clicking the **Test Connection** button to verify the connection.

The **User** can enable or disable **SSL** by clicking on the **toggle** button.

The **User** can save the **SMTP configuration settings** by clicking on the **Save** button.

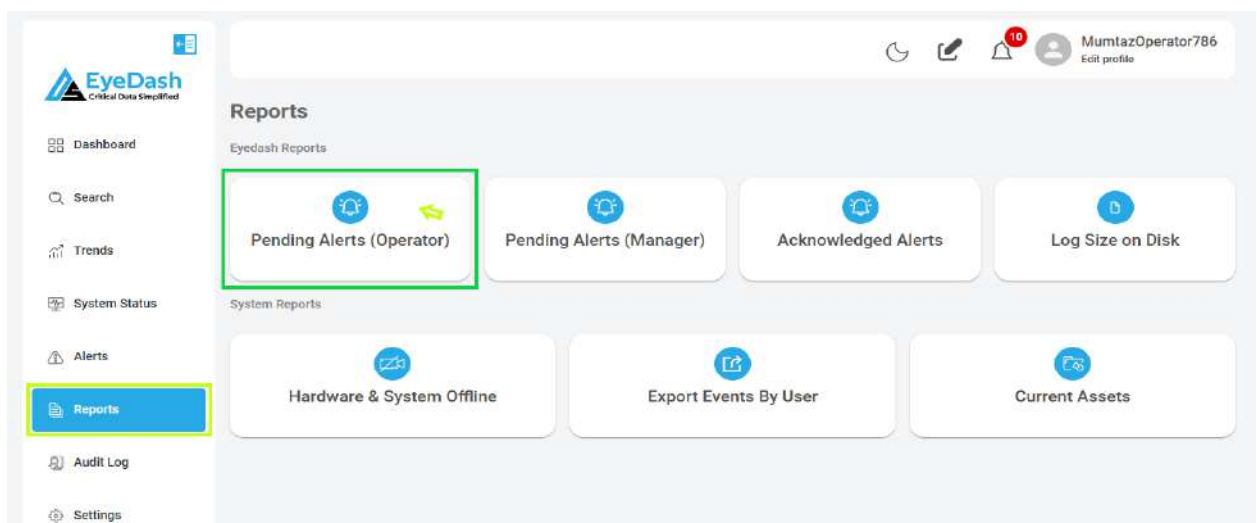


## Reports

### EyeDash Reports

#### Pending Alerts (Operator) Reports

The User can view the Operator Pending Alerts Report by clicking on the **Pending Alerts (Operator)** option on the Reports page.



The User can search for Pending Alerts with Operator reports by entering the message text or ID in the **search field** and pressing Enter.

The user can print Pending Alerts with Operator reports by clicking on the **Print** button.

The user can export Pending Alerts with Operator reports by clicking on the **Export** button.

The screenshot shows the 'Alerts Pending With Operator' page in the EyeDash interface. On the left is a sidebar with navigation links: Dashboard, Search, Trends, System Status, Alerts, Reports (highlighted with a yellow box), Audit Log, and Backup & Restore. The main content area has a title 'Alerts Pending With Operator'. Below the title is a search bar labeled 'Search here' with a magnifying glass icon, marked with a red '1'. To the right of the search bar are two buttons: 'Print' (marked with a red '2') and 'Export' (marked with a red '3'), both enclosed in green boxes. Further right is a '+ Filter' button with a dropdown arrow. Below these elements is a table with the following columns: ID, Count, Event Type, Alert Type, Alert Date & Time, Status, and Pending Since. The table contains five rows of alert data.

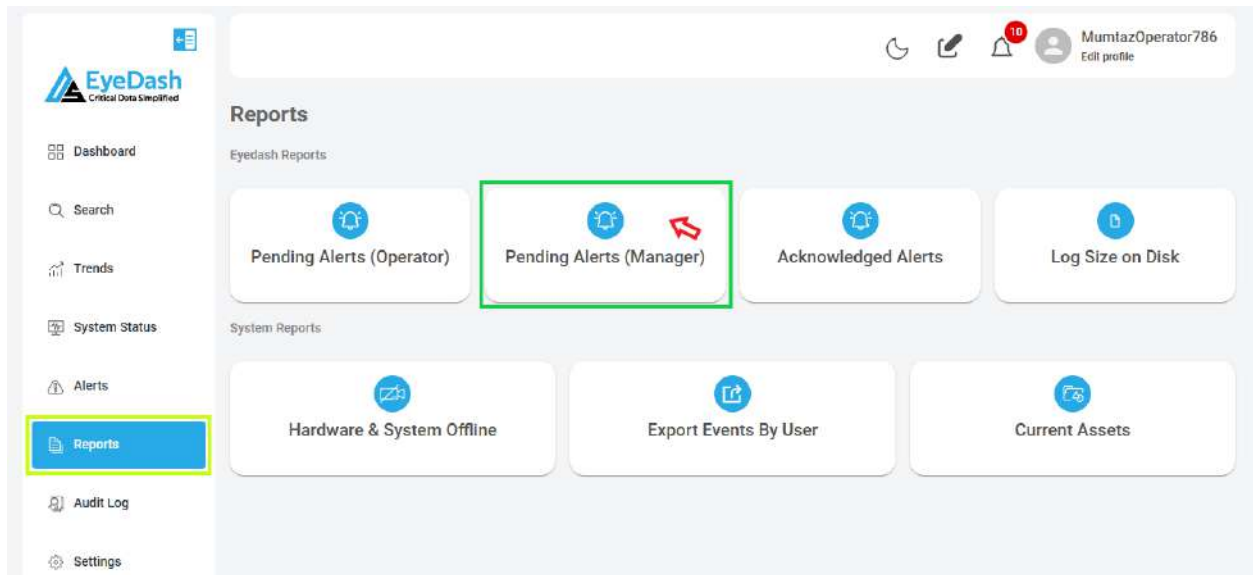
| ID                                   | Count | Event Type | Alert Type | Alert Date & Time | Status  | Pending Since          |
|--------------------------------------|-------|------------|------------|-------------------|---------|------------------------|
| bfc33edf-3c6d-4735-82dd-8b6b159168f4 | 1     |            | 1          | 02/07/25 06:52:01 | Pending | 10 days 10 hrs 40 mins |
| 5775b570-9caa-443e-b2c7-49340d8c0d94 | 2     |            | 1          | 01/28/25 18:58:12 | Pending | 19 days 22 hrs 33 mins |
| 083ac7c3-5b07-4097-949b-793c899b9939 | 2     |            | 1          | 01/28/25 18:58:16 | Pending | 19 days 22 hrs 33 mins |
| 6c5c66da-4814-45a4-9385-666aa921ba2a | 2     |            | 1          | 01/28/25 18:58:21 | Pending | 19 days 22 hrs 33 mins |
| c938e6ff-dcc9-4e3c-9663-43feaa344815 | 2     |            | 1          | 01/28/25 18:58:23 | Pending | 19 days 22 hrs 33 mins |

The user can **filter** Pending Alerts with Operator reports by selecting filters from the drop-down after clicking the filter button and can apply the filter by clicking the **apply filter** button.

This screenshot shows the same 'Alerts Pending With Operator' page, but with the filter modal open. The modal is a green-bordered box that appears over the table. It contains the following sections: 'Date (Time Period)' with 'From' and 'To' date pickers (11/14/2024 and 11/17/2024); 'Pending since' with two dropdown menus set to '02 Days' and '10hrs'; 'Alert Type' and 'Event Type' each with a dropdown menu set to '--Please Select--'. At the bottom right of the modal are two buttons: 'Clear All' and 'Apply Filter' (marked with a red '4' and enclosed in a green box). The background table and sidebar are partially visible behind the modal.

## Pending Alerts (Manager) Reports

The User can view the Manager Pending Alerts Report by clicking on the **Pending Alerts (Manager)** option on the Reports page.



The User can search for Pending Alerts with Manager reports by entering the message text or ID in the **search field** and pressing Enter.

The user can print Pending Alerts with Manager reports by clicking on the **Print** button.

The user can export Pending Alerts with Manager reports by clicking on the **Export** button.

**Alerts Pending With Manager**

Search here 1 2 3 Print Export + Filter

| ID                                   | Count | Event Type       | Alert Type | Alert Date & Time | Status  | Pending Since          |
|--------------------------------------|-------|------------------|------------|-------------------|---------|------------------------|
| 6d7df420-f1af-4c27-85a7-ae9a285407dc | 1     | output activated | 1          | 01/28/25 18:58:39 | Pending | 19 days 22 hrs 34 mins |
| 659b4026-b7f3-48d3-806e-4f8d1fd0cdbe | 1     | output activated | 1          | 01/28/25 18:58:39 | Pending | 19 days 22 hrs 34 mins |
| 85019582-3e57-4ed7-a0c8-e599e03f15d5 | 2     |                  | 1          | 01/28/25 18:58:31 | Pending | 19 days 22 hrs 34 mins |
| 70333955-9359-452b-87f2-51d11c0a3664 | 1     | output activated | 1          | 01/28/25 18:58:39 | Pending | 19 days 22 hrs 34 mins |
| 5e93ff09-0172-4065-873c-0aa991d46f78 | 1     |                  | 1          | 01/28/25 18:58:37 | Pending | 19 days 22 hrs 34 mins |

The user can **filter** Pending Alerts with Manager reports by selecting filters from the drop-down after clicking the filter button and can apply the filter by clicking the **apply filter** button.

**Alerts Pending With Manager**

Search here 1 2 3 Print Export + Filter

**4**

Date (Time Period)

From: 11/14/2024 To: 11/17/2024

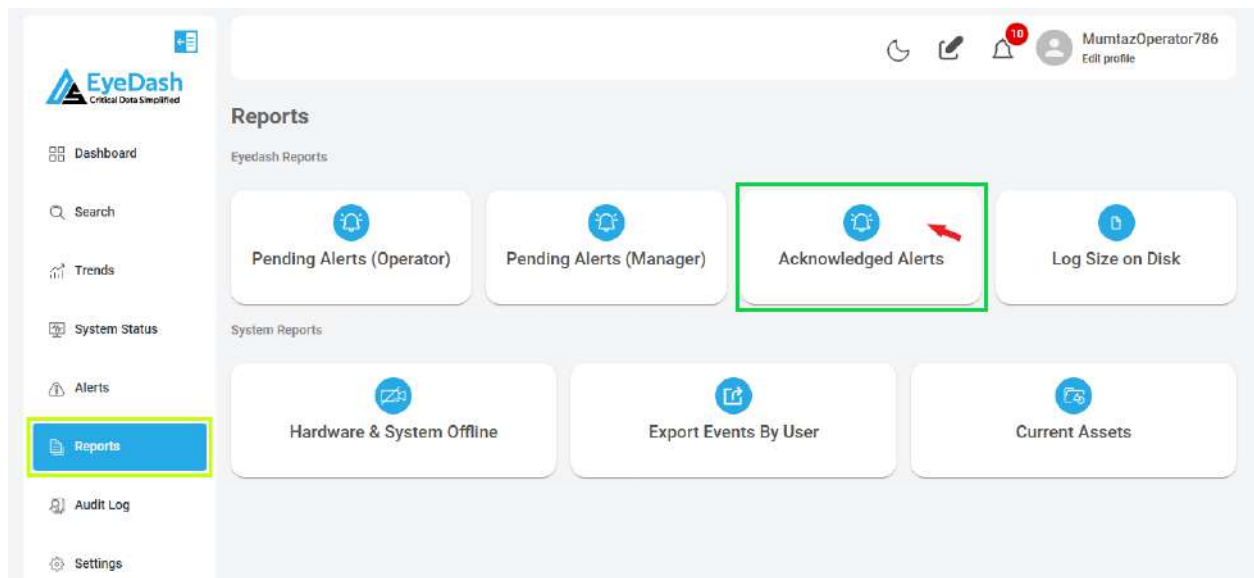
Pending since: 02 Days 10hrs

Alert Type: -Please Select- Event Type: -Please Select-

Clear All Apply Filter

## Acknowledged Alerts Reports

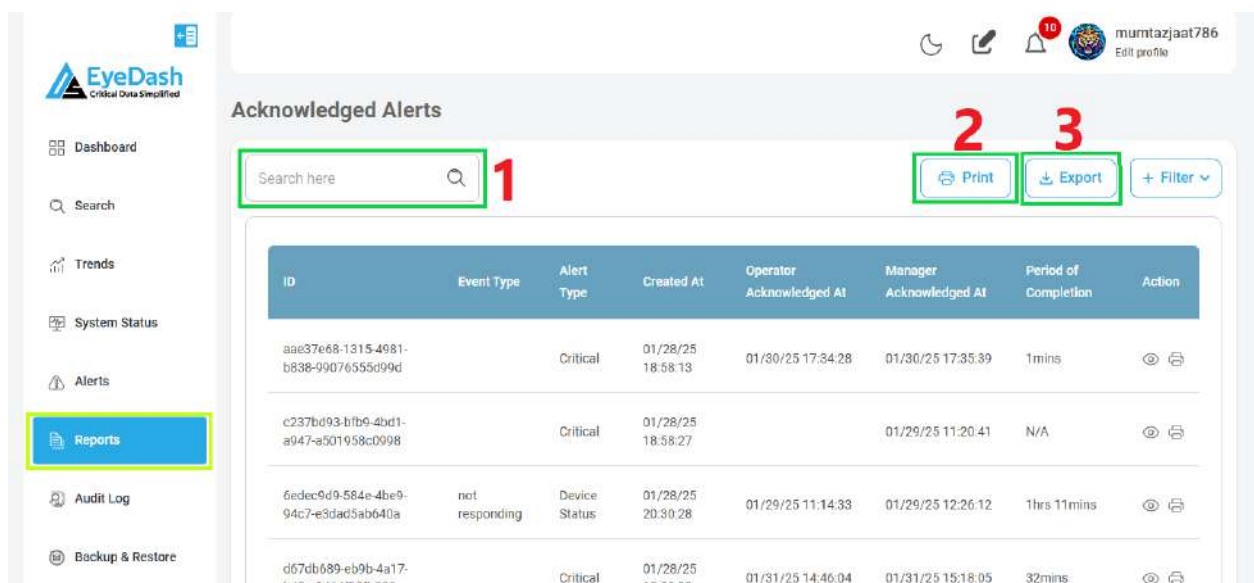
The User can view the Acknowledged Alerts Report by clicking on the **Acknowledged Alerts** option on the Reports page.



The User can search for Acknowledged Alerts report by entering the message text or ID in the **search field** and pressing Enter.

The user can print Acknowledged Alerts report by clicking on the **Print** button.

The user can export Acknowledged Alerts reports by clicking on the **Export** button.



The user can **filter** Acknowledged Alerts reports by selecting filters from the drop-down after clicking the filter button and can apply the filter by clicking the **apply filter** button.

The screenshot shows the 'Acknowledged Alerts' report in EyeDash. A green box highlights the filter section, which includes a date range (From: 11/14/2024, To: 11/17/2024), an alert type dropdown (currently set to 'Critical'), and an event type dropdown (currently set to 'not responding'). A red number '4' is placed next to the filter button. The 'Apply Filter' button is also highlighted. The table below shows a list of alerts with columns for ID, Event Type, Alert Type, and various status indicators.

| ID                                   | Event Type     | Alert Type    |
|--------------------------------------|----------------|---------------|
| aae37e68-1315-4981-b838-99076555d99d | Critical       |               |
| c237bd93-bfb9-4bd1-a947-a501958c0998 | Critical       |               |
| 6edec9d9-584e-4be9-94c7-e3dad5ab640a | not responding | Device Status |
| d67db689-eb9b-4a17-b48a-8d64f98fb233 | Critical       |               |

## Log Size on Disk Reports

The User can view the Log Size on Disk Report by clicking on the **Log Size On Disk** option on the Reports page.

The screenshot shows the 'Reports' page in EyeDash. A green box highlights the 'Log Size on Disk' report option, which is indicated by a red arrow. The 'Reports' section also includes 'Pending Alerts (Operator)', 'Pending Alerts (Manager)', and 'Acknowledged Alerts'. The 'System Reports' section includes 'Hardware & System Offline', 'Export Events By User', and 'Current Assets'.

The User can search for reports for log size on disk by entering the log type or size on disk in the **search field** and pressing Enter.

The user can print reports for log size by clicking on the **Print** button.

The user can export reports for log size on disk by clicking on the **Export** button.

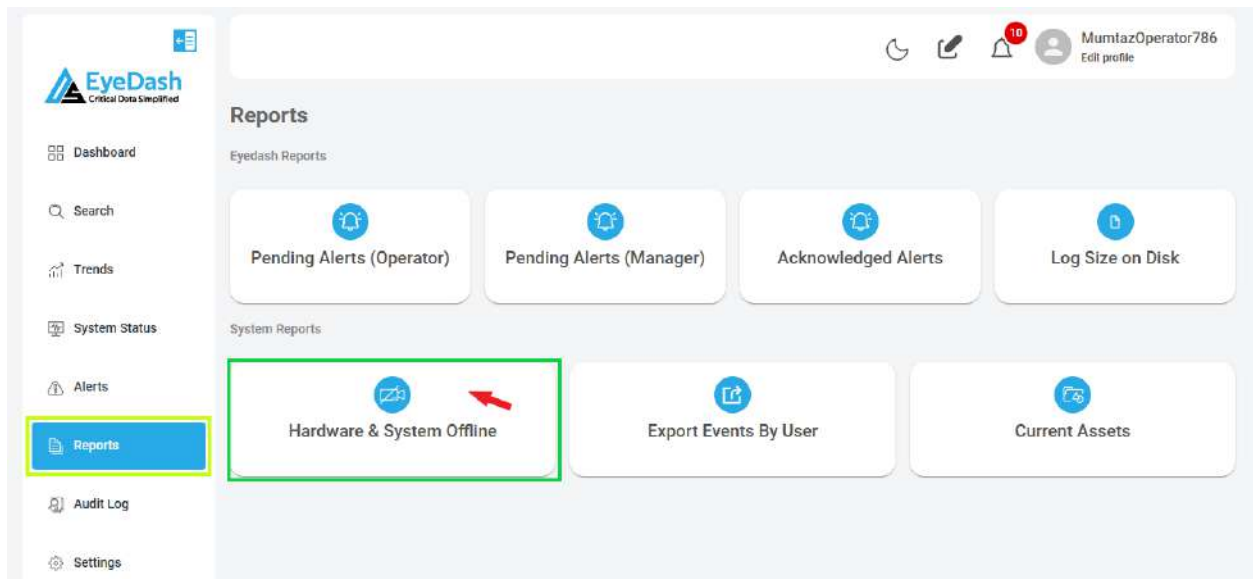
The user can **filter** reports for log size by selecting filters from the drop-down after clicking the filter button and can apply the filter by clicking the **apply filter** button.

| Log Type    | Size On Disk | No. Of Entries | Record Date       | Retention Period |
|-------------|--------------|----------------|-------------------|------------------|
| System Logs | 66mb         | 3650           | 11/12/24 16:01:21 | 24 Days 2 hrs    |
| Audit Logs  | 120mb        | 13500          | 11/12/24 16:01:21 | 01 Days 3 hrs    |
| Rule Logs   | 30mb         | 524            | 11/12/24 16:01:21 | 0 Days 11 hrs    |

## System Reports

### Hardware & System Offline Reports

The User can view the Hardware and System Offline Report by clicking on the **Hardware & System Offline** option on the Reports page.



The User can search for Hardware and System offline reports by entering the server name, Vms name or other message text in the **search field** and pressing Enter.

The user can select the **hardware type** from the dropdown menu by clicking the dropdown icon.

The user can print Hardware and System offline reports by clicking on the **Print** button.

The user can export Hardware and System offline reports by clicking on the **Export** button.

| Recording Server | VMS Name | IP Address    | Recent Offline Date | Count Offline |
|------------------|----------|---------------|---------------------|---------------|
| Server 1         | VMS 01   | 192.168.1.100 | 11/12/24 16:01:21   | 16            |
| Server 2         | VMS 02   | 192.168.1.100 | 01/10/23 15:01:21   | 11            |
| Server 1         | VMS 03   | 192.168.1.100 | 12/01/21 106:01:21  | 10            |
| Server 2         | VMS 04   | 192.168.1.100 | 11/12/24 16:01:21   | 09            |
| Server 2         | VMS 05   | 192.168.1.100 | 01/10/23 15:01:21   | 08            |
| Server 2         | VMS 06   | 192.168.1.100 | 11/12/24 16:01:21   | 05            |
| Server 2         | VMS 07   | 192.168.1.100 | 11/12/24 16:01:21   | 04            |
| Server 2         | VMS 08   | 192.168.1.100 | 01/10/23 15:01:21   | 02            |
| Server 2         | VMS 09   | 192.168.1.100 | 11/12/24 16:01:21   | 01            |
| Server 2         | VMS 10   | 192.168.1.100 | 11/12/24 16:01:21   | 01            |

The user can **filter** Hardware and System offline reports by selecting filters from the drop-down after clicking the filter button and can apply the filter by clicking the **apply filter** button. Filters shown depend upon the hardware type selected.

The screenshot displays the 'Offline Hardware' report in the EyeDash interface. A sidebar on the left contains navigation links: Dashboard, Search, Trends, System Status, Alerts, Reports (highlighted), Audit Log, Settings, Backups & Restore, About, License, and Help. The main content area is titled 'Offline Hardware' and includes a search bar, a 'Hardware Type' dropdown set to 'Recording Server', and buttons for 'Print', 'Export', and '+ Filter'. The '+ Filter' button is highlighted with a green box. A filter modal is open, showing a date range from '11/12/24 14:00' to '12/12/24 16:00', a 'Recording Server' dropdown set to 'Server 1', and a 'VMS Name' dropdown with 'VMS 1' and 'VMS 2' selected. The 'Apply Filter' button in the modal is highlighted with a green box and a red number 5. The table below shows 13 rows of data, including columns for Recording Server, VMS Name, IP Address, and others.

| Recording Server | VMS Name | IP Address    | Offline Time      | Offline Duration |
|------------------|----------|---------------|-------------------|------------------|
| Server 1         | VMS 01   | 192.168.1.100 | 11/12/24 16:01:21 | 05               |
| Server 2         | VMS 02   | 192.168.1.100 | 11/12/24 16:01:21 | 04               |
| Server 1         | VMS 03   | 192.168.1.100 | 11/12/24 16:01:21 | 02               |
| Server 2         | VMS 04   | 192.168.1.100 | 11/12/24 16:01:21 | 01               |
| Server 2         | VMS 05   | 192.168.1.100 | 11/12/24 16:01:21 | 01               |
| Server 2         | VMS 06   | 192.168.1.100 | 11/12/24 16:01:21 | 01               |
| Server 2         | VMS 07   | 192.168.1.100 | 11/12/24 16:01:21 | 01               |
| Server 2         | VMS 08   | 192.168.1.100 | 11/12/24 16:01:21 | 01               |
| Server 2         | VMS 09   | 192.168.1.100 | 11/12/24 16:01:21 | 01               |
| Server 2         | VMS 10   | 192.168.1.100 | 11/12/24 16:01:21 | 01               |

## Reports For Export Events by User

The User can view the Report for Export Events by User by clicking on the **Export Events By User** option on the Reports page.

The screenshot displays the 'Reports' page in the EyeDash interface. The sidebar on the left has navigation links: Dashboard, Search, Trends, System Status, Alerts, Reports (highlighted with a yellow box), Audit Log, and Settings. The main content area is titled 'Reports' and shows a grid of report categories. The 'Export Events By User' category is highlighted with a green box and a red arrow. The categories include: Pending Alerts (Operator), Pending Alerts (Manager), Acknowledged Alerts, Log Size on Disk, Hardware & System Offline, Export Events By User, and Current Assets.

The User can search for Export Events Reports by entering the source name or message text in the **search field** and pressing Enter.

The user can print Export event reports by clicking on the **Print** button.

The user can export Export Event reports by clicking on the **Export** button.

The user can **filter** Export event reports by selecting filters from the drop-down after clicking the filter button and can apply the filter by clicking the **apply filter** button.

EyeDash  
Critical Data Simplified

Dashboard  
Search  
Trends  
System Status  
Alerts  
**Reports**  
Audit Log  
Settings  
Backups & Restore  
About  
License  
Help

Export Events By User

Search here

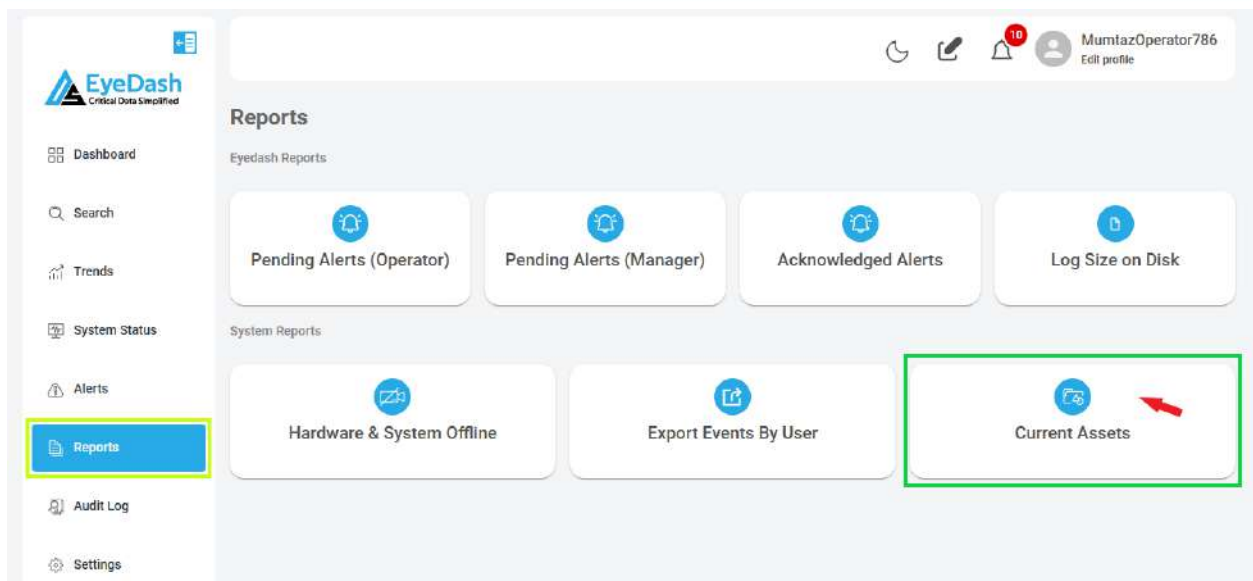
Print Export Filter

| Source Name | VMS Name | User     | Time Stamp         | Message  |
|-------------|----------|----------|--------------------|--|
| Source      | VMS 01   | Mohammad | 11/12/24 16:01:21  | Lorem Ipsum is the dummy Text, used for dummy det... |
| Source      | VMS 02   | Zain     | 01/10/23 15:01:21  | Lorem Ipsum is the dummy Text, used for dummy det... |
| Source      | VMS 03   | Suleman  | 12/01/21 106:01:21 | Lorem Ipsum is the dummy Text, used for dummy det... |
| Source      | VMS 04   | Zayn     | 11/12/24 16:01:21  | Lorem Ipsum is the dummy Text, used for dummy det... |
| Source      | VMS 05   | Zayn     | 01/10/23 15:01:21  | Lorem Ipsum is the dummy Text, used for dummy det... |
| Source      | VMS 06   | Zayn     | 11/12/24 16:01:21  | Lorem Ipsum is the dummy Text, used for dummy det... |
| Source      | VMS 08   | Zayn     | 01/10/23 15:01:21  | Lorem Ipsum is the dummy Text, used for dummy det... |
| Source      | VMS 10   | Zayn     | 11/12/24 16:01:21  | Lorem Ipsum is the dummy Text, used for dummy det... |

Rows per page: 10 1-10 of 13

## Current Assets Reports

The User can view the Current Assets Report by clicking on the **Current Assets** option on the Reports page.

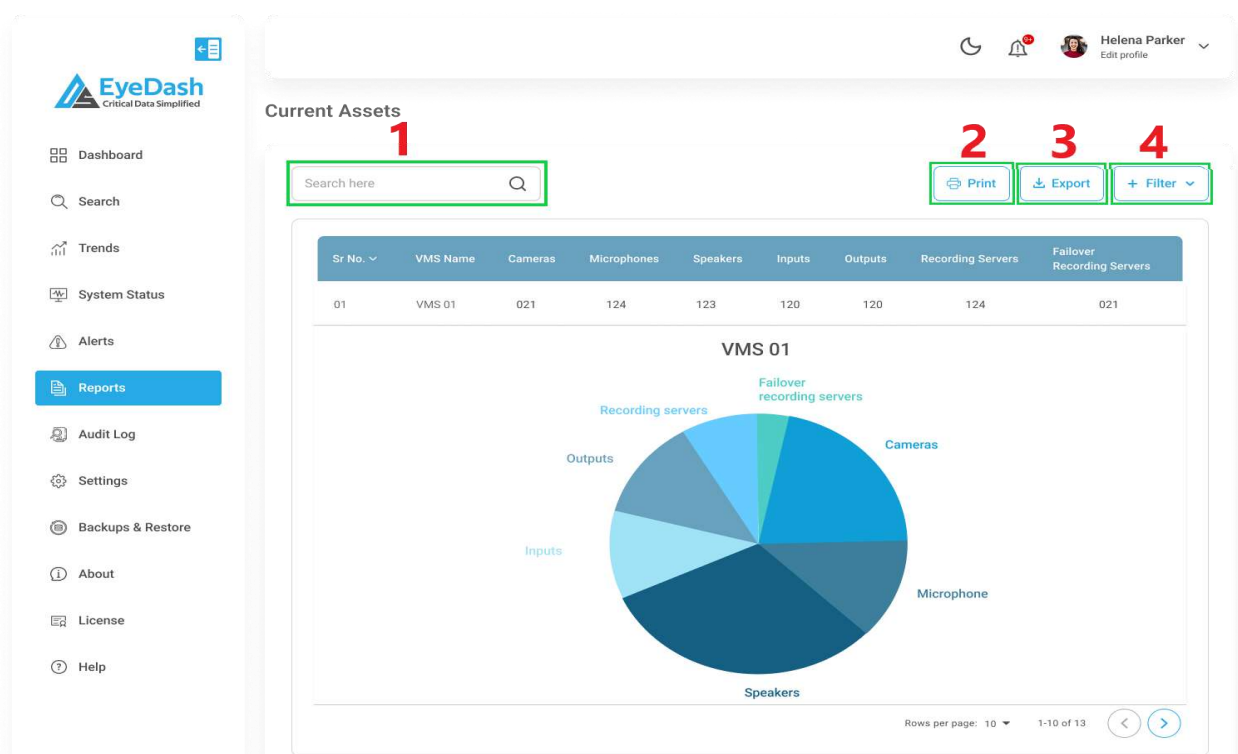


The User can search for Current Assets Reports by entering the VMS name in the **search field** and pressing Enter.

The user can print Current Assets Reports by clicking on the **Print** button.

The user can export Current Assets Reports by clicking on the **Export** button.

The user can **filter** Current Assets Reports by selecting filters from the drop-down after clicking the filter button and can apply the filter by clicking the **apply filter** button.



# Alerts

## Operator Alerts

The User can search for Operator Alerts by entering the message text in the **search field** and pressing Enter.

The user can navigate between pending or completed alerts by clicking on the respective tabs (**Pending, Completed**) provided at the right top.

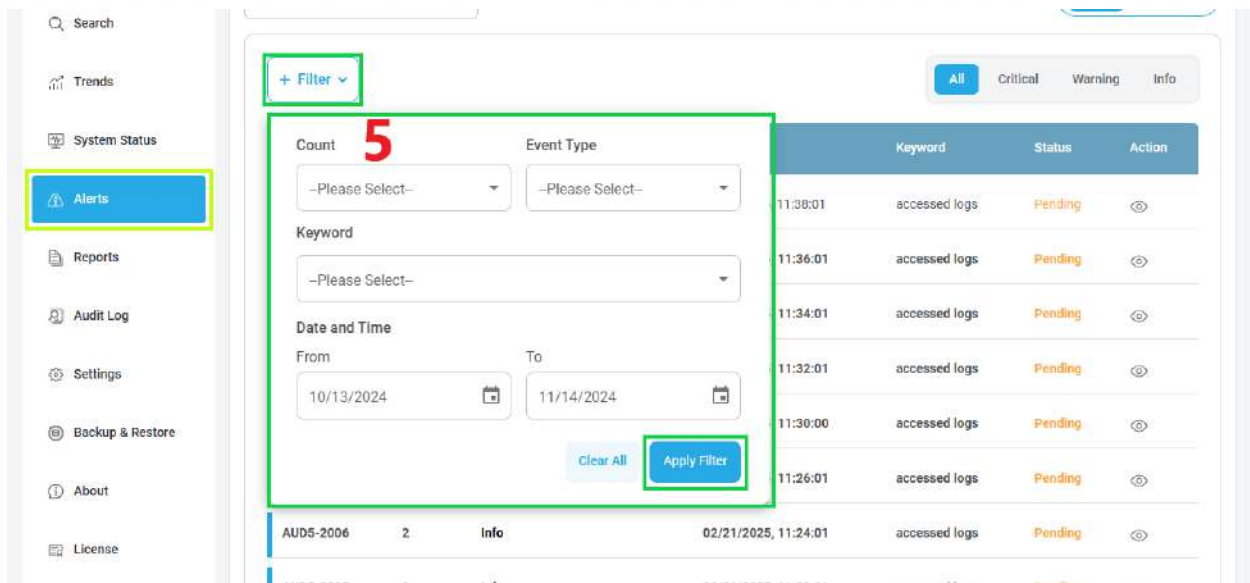
The user can navigate between different types of alerts by clicking on the respective tabs (**All, Critical, Warning, Info**) provided at the top.

The user can view trend details by clicking on the **Eye** icon.

The screenshot shows the EyeDash Alerts page. On the left is a sidebar with navigation links: Dashboard, Search, Trends, System Status, Alerts (highlighted with a yellow box), Reports, Audit Log, and Settings. The main area is titled 'Alerts' and contains a search bar (labeled 1), a status filter (labeled 2) with 'Pending' and 'Completed' tabs, and a type filter (labeled 3) with 'All', 'Critical', 'Warning', and 'Info' tabs. Below these is a table of alerts. The first row of the table has an 'Action' column with an eye icon (labeled 4). The table data is as follows:

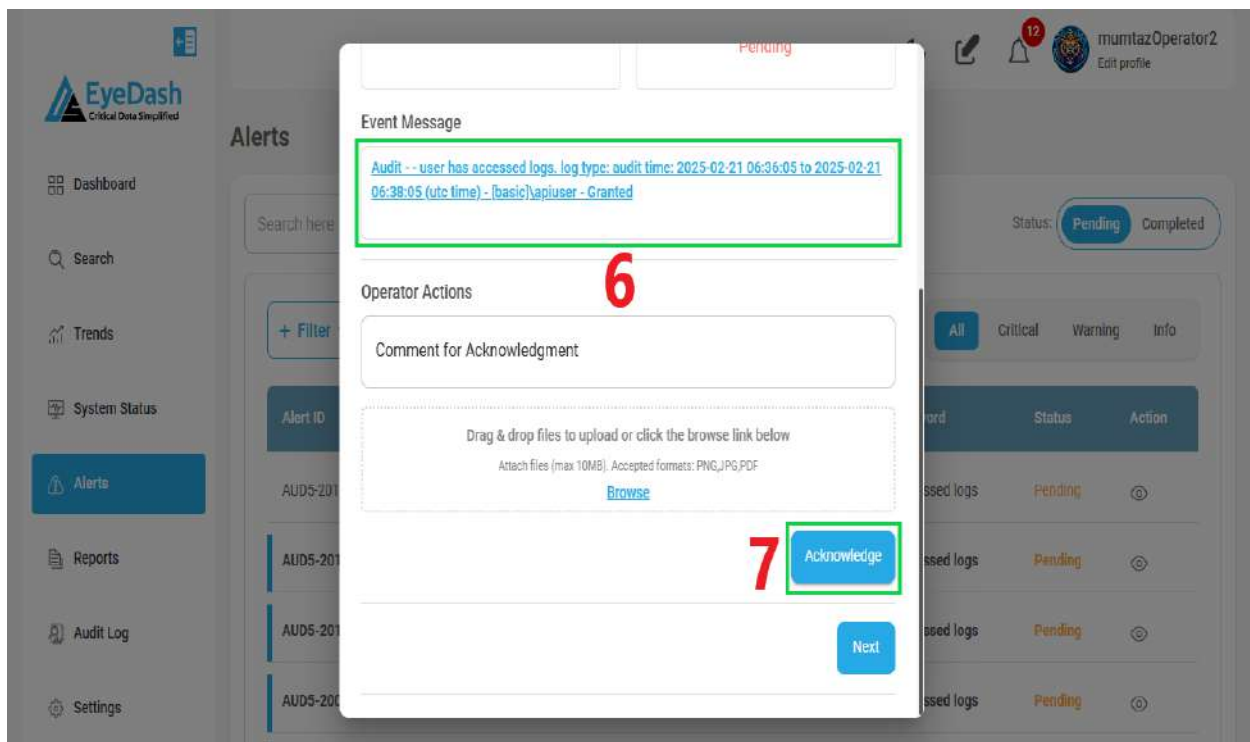
| Alert ID  | Count | Alert Type | Event Type | Local Time           | Keyword       | Status  | Action |
|-----------|-------|------------|------------|----------------------|---------------|---------|--------|
| AUD5-2012 | 1     | Info       |            | 02/21/2025, 11:38:01 | accessed logs | Pending |        |
| AUD5-2011 | 1     | Info       |            | 02/21/2025, 11:36:01 | accessed logs | Pending |        |
| AUD5-2010 | 1     | Info       |            | 02/21/2025, 11:34:01 | accessed logs | Pending |        |
| AUD5-2009 | 1     | Info       |            | 02/21/2025, 11:32:01 | accessed logs | Pending |        |

The user can **filter** Alerts by selecting filters from the drop-down after clicking the filter button and can apply the filter by clicking the **apply filter** button.



The user can acknowledge an alert from the **Alert Details** page by clicking on the **Acknowledge** button after adding comments in the comment section.

The user can click on an **Event Message** to view the log from which it was generated and will be redirected to the Log Details page.



## Manager Alerts

The User can search for Manager Alerts by entering the message text in the **search field** and pressing Enter.

The user can navigate between pending or completed alerts by clicking on the respective tabs (**Pending** , **Completed**) provided at the right top.

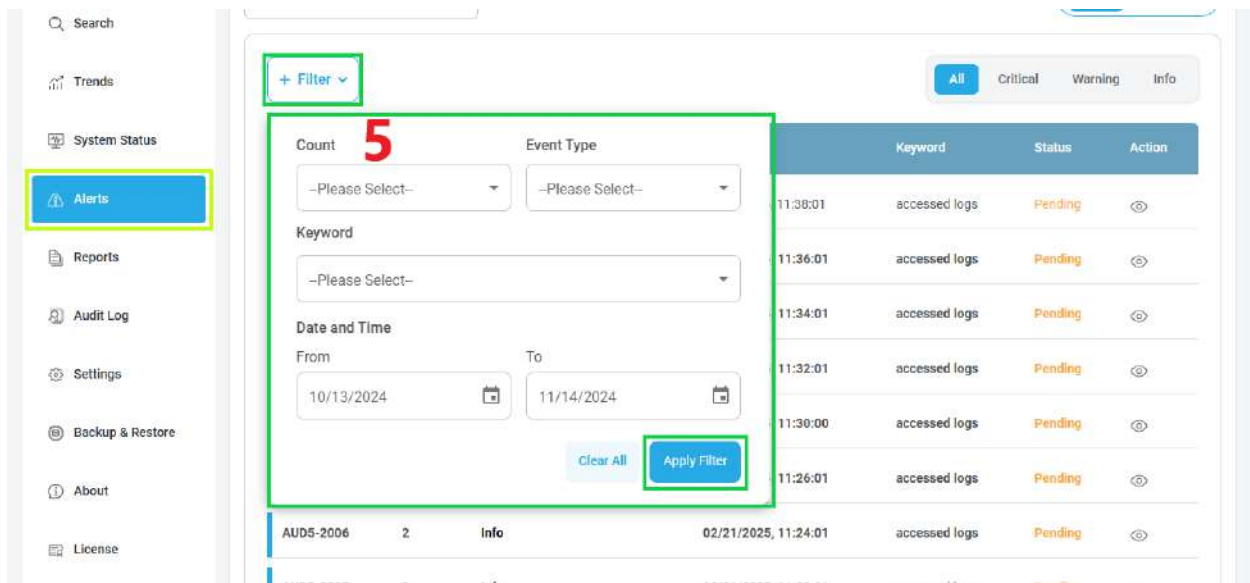
The user can navigate between different types of alerts by clicking on the respective tabs (All, Critical, Warning, Info) provided at the top.

The user can view trend details by clicking on the **Eye** icon.

The screenshot shows the EyeDash web application interface. The left sidebar contains navigation links: Dashboard, Search, Trends, System Status, Alerts (highlighted with a yellow box), Reports, Audit Log, and Backup & Restore. The main content area is titled 'Alerts' and features a search bar (labeled 1), a status filter (labeled 2) with 'Pending' and 'Completed' tabs, and a type filter (labeled 3) with 'All', 'Critical', 'Warning', and 'Info' tabs. Below these filters is a table of alerts. The table has columns: Alert ID, Count, Alert Type, Event Type, Local Time, Keyword, Status, and Action. The first row of the table is highlighted, and the 'Action' column for the first row contains an eye icon (labeled 4).

| Alert ID | Count | Alert Type | Event Type | Local Time           | Keyword       | Status  | Action |
|----------|-------|------------|------------|----------------------|---------------|---------|--------|
| AUD5-161 | 2     | Critical   |            | 02/18/2025, 22:52:01 | accessed logs | Overdue | 👁️     |
| AUD5-275 | 2     | Critical   |            | 02/19/2025, 02:46:01 | accessed logs | Overdue | 👁️     |
| AUD5-698 | 2     | Critical   |            | 02/19/2025, 14:48:01 | accessed logs | Overdue | 👁️     |
| AUD5-815 | 2     | Critical   |            | 02/19/2025, 18:04:06 | accessed logs | Overdue | 👁️     |

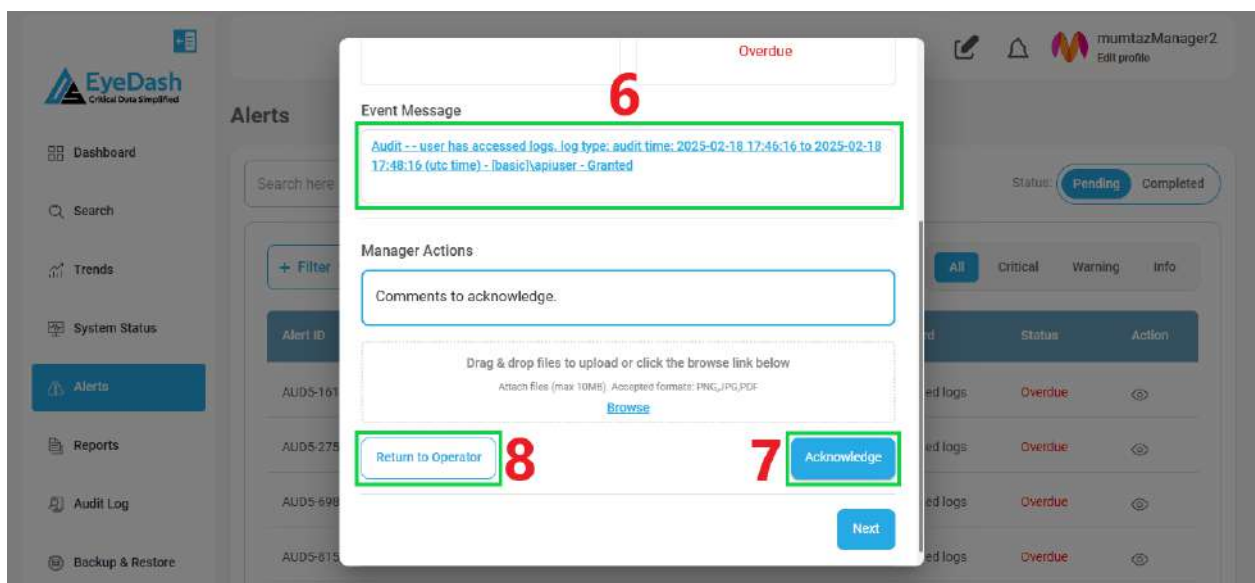
The user can **filter** Alerts by selecting filters from the drop-down after clicking the filter button and can apply the filter by clicking the **apply filter** button.



The user can click on an **Event Message** to view the log from which it was generated and will be redirected to the Log Details page.

The user can acknowledge an alert from the **Alert Details** page by clicking on the **Acknowledge** button after adding comments in the comment section.

The user can send an alert back to the Operator from the **Alert Details** page by clicking on the **Return To Operator** button after adding comments in the comment section.



# System Status

The user can view the status of different device types by clicking on the respective tabs (**Devices**, **Recorders**, **Storages**) provided at the top right.

The user can print system status reports by clicking on the **Print** button.

The user can export system status reports by clicking on the **Export** button.

**System Status**

Devices

Search here

Print Export + Filter

| Device Name  | Type    | VMS      | IP Address  | Recording Server                         | Offline Since | Disabled | Status                     |
|--|---------|----------|-------------|--|---------------|----------|----------------------------|
| AXIS P3228 TESTING CAM 1 Test                                      | cameras | server 1 | 3.111.16.24 | Testing Milestone Recording Server New 1 | N/A           | False    | Recording FPS Warning      |
| AXIS P3268-LVE Dome Camera (100.91.232.19) - Camera 1 Test10 Cam 2 | cameras | server 1 | 3.111.16.24 | Testing Milestone Recording Server New 1 | N/A           | False    | Live Client Feed Requested |
| AXIS P3268-LVE Dome Camera (100.91.232.19) -                       | cameras | server   | 3.111.16.24 | Testing Milestone                        | 02/20/25      | True     | not responding             |

The User can search for a specific device by entering the **Device name** in the **search field** and pressing Enter.

**System Status**

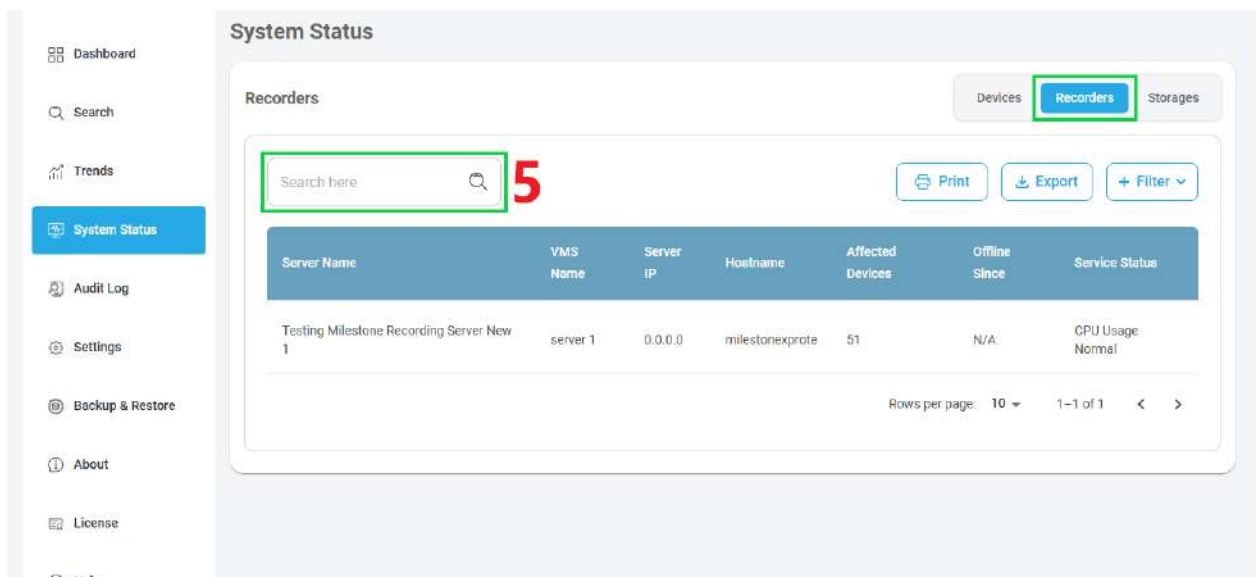
Devices

Search here

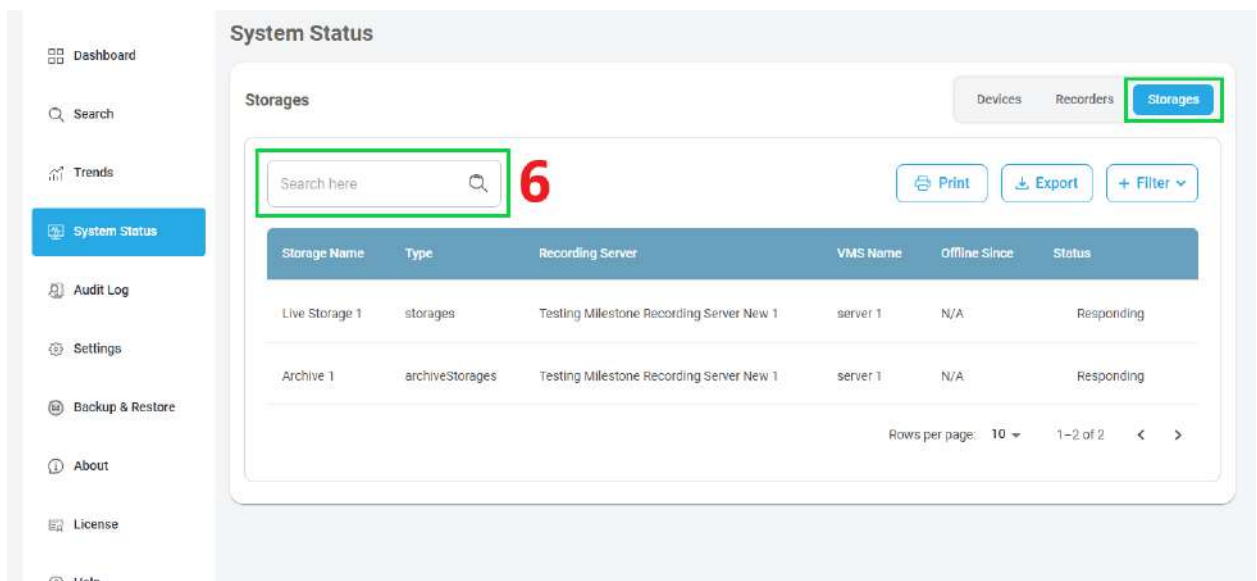
Print Export + Filter

| Device Name  | Type    | VMS      | IP Address  | Recording Server                         | Offline Since | Disabled | Status                     |
|--|---------|----------|-------------|--|---------------|----------|----------------------------|
| AXIS P3228 TESTING CAM 1 Test                                      | cameras | server 1 | 3.111.16.24 | Testing Milestone Recording Server New 1 | N/A           | False    | Recording FPS Warning      |
| AXIS P3268-LVE Dome Camera (100.91.232.19) - Camera 1 Test10 Cam 2 | cameras | server 1 | 3.111.16.24 | Testing Milestone Recording Server New 1 | N/A           | False    | Live Client Feed Requested |
| AXIS P3268-LVE Dome Camera (100.91.232.19) -                       | cameras | server   | 3.111.16.24 | Testing Milestone                        | 02/20/25      | True     | not responding             |

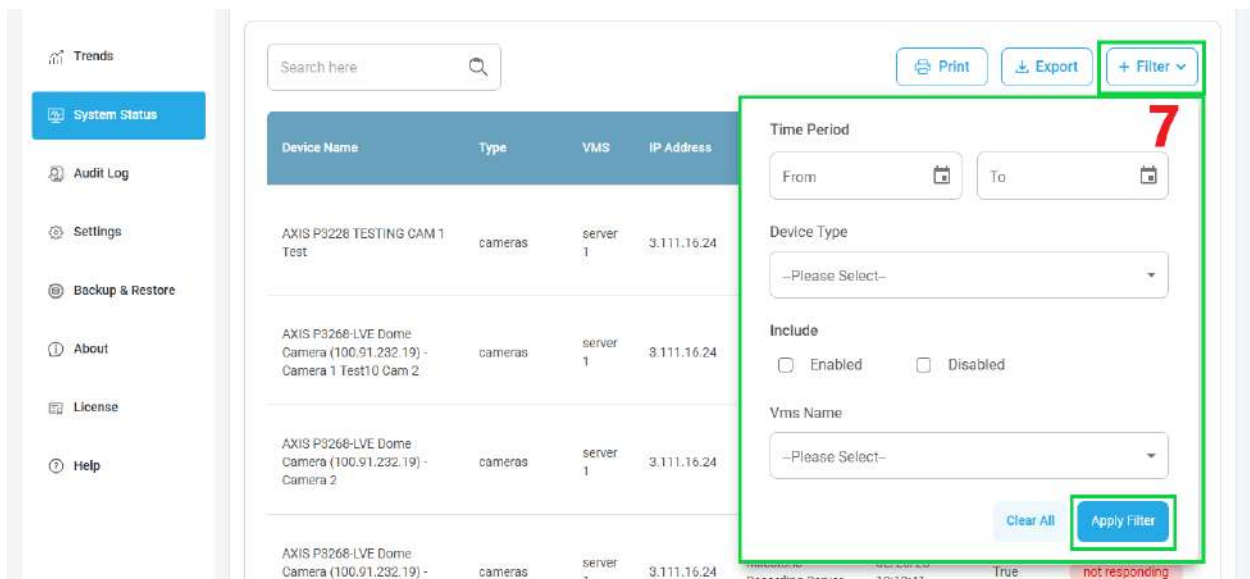
The User can search for a specific Server by entering the **Server name** in the **search field** and pressing Enter.



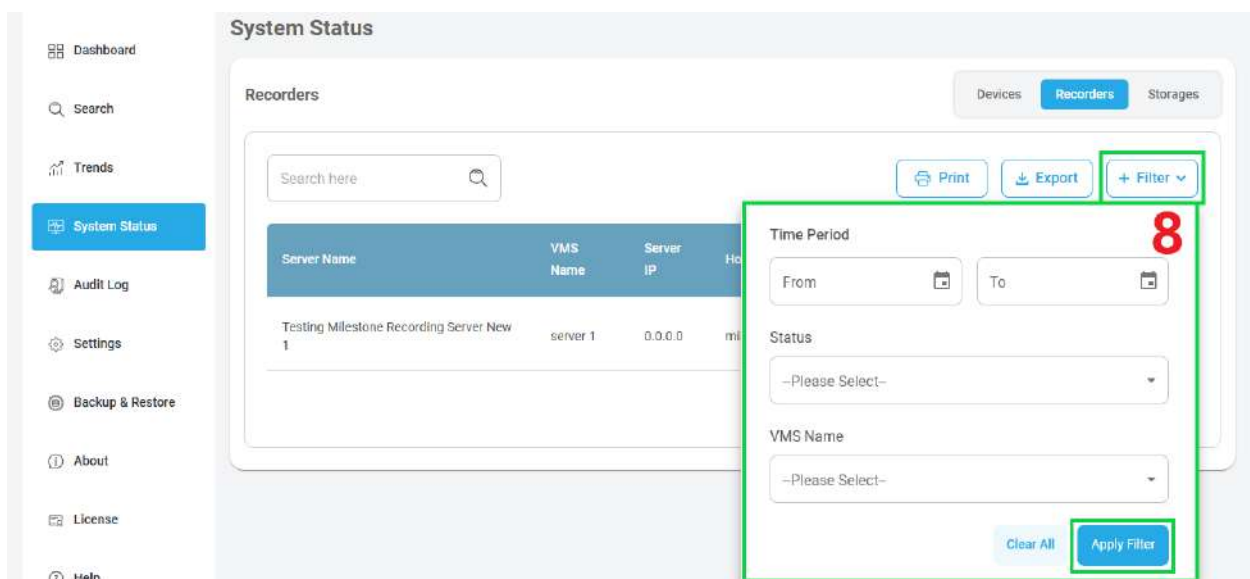
The User can search for a specific Storage by entering the **Storage name** in the **search field** and pressing Enter.



The user can **filter** Devices status by selecting filters from the drop-down after clicking the filter button and can apply the filter by clicking the **apply filter** button.



The user can **filter** Devices status by selecting filters from the drop-down after clicking the filter button and can apply the filter by clicking the **apply filter** button.



The user can **filter** Devices status by selecting filters from the drop-down after clicking the filter button and can apply the filter by clicking the **apply filter** button.

The user can clear all the filters selected by clicking on the **Clear All** button.

Dashboard

Search

Trends

System Status

Audit Log

Settings

Backup & Restore

About

License

Help

System Status

Devices

Recorders

Storages

Search here

Print

Export

+ Filter

| Storage Name   | Type            | Recording Server                   |
|----------------|-----------------|------------------------------------|
| Live Storage 1 | storages        | Testing Milestone Recording Server |
| Archive 1      | archiveStorages | Testing Milestone Recording Server |

Time Period

From

To

Storage Type

☐ storages

☐ archiveStorages

VMS Name

--Please Select--

Clear All

Apply Filter