

PROGRESS

FORMERLY IPSWITCH
INTELLIGENT APPLICATION AWARE PLUGIN

PROGRESS APPLICATION

Shadow IT solutions such as email and cloud-based file sharing, or disparate FTP server-based processes leave organizations vulnerable to missed SLA's, data loss, and fines for non-compliance. Progress MOVEit provides the security and control required for high-volume, secure file transfer and SLA and regulatory compliance.

Serving customers in highly regulated industries (banking, finance, healthcare, government, and insurance), Progress came to Neverfail to enhance overall platform stability, application performance, and enable intelligent application aware failover.

THE CHALLENGE

Progress built its own high availability solution that supported their MOVEit Transfer and MOVEit Automation modules. The solution was limited in capabilities and Progress couldn't risk the financial or reputational impact in the event of a critical application failure.

NEVERFAIL SOLUTION

Prior to making a decision, Progress put Neverfail to the test and required our team to demonstrate the value and performance of our continuous availability model, before the native plugin was developed. Following these successful deployments, Neverfail worked with Progress to define performance counters that allowed Continuity Engine to monitor the health of each MOVEit application. Performance counters, along with testing access enabled continuous detection of any application-based anomalies. The plugin was also designed to support a single server model and distributed services model across multiple Windows Servers.

SOLUTION OUTCOME

The new Neverfail intelligent plugin far exceeded Progress's expectations and allowed them to sunset their in-house solution in order to focus on their core Managed File Transfer enterprise software. Other plugin benefits to Progress include:

- Fast and efficient wide scale ISV (Progress) customer deployments with full user access management
- Intelligent application failover and continuity services
- Real-time continuity with RPO and RTO objectives measured in seconds to a minute or two
- Critical application data replication with real-time inclusion and exclusion directory filters
- Real-time service availability, performance, and application health monitoring



ABOUT PROGRESS

Global leader for over 20 years in the Managed File Transfer market that delivers mission-critical secure file transfer of highly critical and sensitive data between users, systems, customers, and partners.