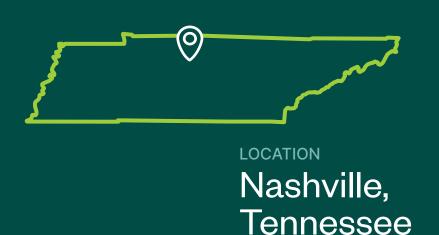


Tennessee Titans Turn to Evolv to "Get Obsessed" About Fan Ingress Experience

Snapshot of Organization



VENUE

Nissan Stadium

OTHER TEAMS & EVENTS HOSTED

TSU Tigers, Nashville SC, Music City Bowl, CMA Fest

ORGANIZATION

Tennessee Titans

Goals



"Obsess" about fan ingress experience



Deploy in less than one week between regular season games



Institute end-to-end touchless ingress for fans



Decrease number of necessary security staff at ingress points



Reduce number of ingress entry points for enhanced security



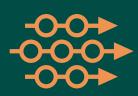
Eliminate security queues negatively impacting fan experience

Solutions

17 Evolv Express® Systems

Evolv Cortex Al[™] and Evolv Insights[™]

Outcomes



Doubled CSAT

Doubled fan ingress satisfaction scores from 2.3 to 4.6 (out of 5.0)



Reduced Ingress Points

Reduced number of ingress points from 132 to 17



Eliminated Wait Time

Eliminated 30-minute security queues



Doubled Space

Doubled space between clean and security areas for enhanced security



Reduced Security

Reduced security staff required to manage entry points from 280 to 94 per game



24.5k Scanned Fans

Scanned average of 24,500 fans per game during 30-minute window before kickoff



Extended Perimeter

Extended security perimeter 100 feet—catching 254 prohibited objects before they got to the security gate within a 3-game period

