

## VideoX Enterprise Quick Installation Guide

### Box Contents:

- One (R12E or R36E) VideoX Enterprise Appliance
- Rackmount Rail Kit
- Accessories box
- Hard disk drives (quantity as ordered)
- Two 110V AC power cords
- VideoX Enterprise Front Bezel / Cover
- VideoX Enterprise Quick Installation Guide (this document)
- VideoX Enterprise Quick Reference

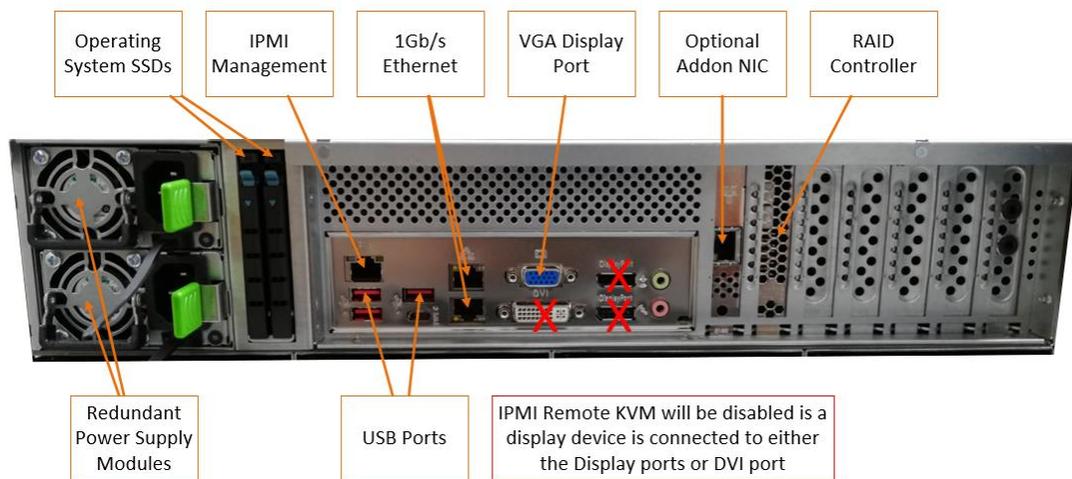
### Step 1 – Unpack the components

The VideoX Enterprise Appliance is shipped separately from its hard disk drives. The contents of the VideoX Enterprise Appliance box can be unpacked by a single person, but it is recommended that two people remove the server from the box.

### Step 2 – Install the Rackmount Kit on the Chassis

A rackmount rail kit is included with VideoX Enterprise Appliance. Refer to the VideoX Enterprise Quick Reference guide for installation instructions or the documentation shipped with the rackmount rail kit.

### Step 3 – Cabling the VideoX Enterprise



Two NEMA-15 power cords are included with the VideoX Enterprise appliance. The VideoX Enterprise Appliance requires two AC power sources. Connect both power cords. Only connect a monitor to the VGA port (do NOT connect a monitor to the DisplayPort or DVI port as this will cause the remote KVM function in IPMI to not function) as well as a Keyboard and mouse to their respective USB ports. Network connectivity is required during the operation of the VideoX Enterprise. Plug in at least one Ethernet cable into an Ethernet port of the VideoX Enterprise. A network cable can be connected to the IPMI management port for later usage, but it is not required for basic operation.

## Step 4 – Install Hard Disk Drives

Before powering on the VideoX Enterprise install the hard disk drives into the chassis. Each hard disk drive/tray that was received should be inserted into the chassis. Verify that the serial number marked on each hard disk drive/tray match the serial number of the VideoX Enterprise Appliance. Install the hard disk drives into the empty hard disk slots of the VideoX Enterprise Appliance in any order. Make sure to press the drive carrier handle closed until it clicks in place.

## Step 5 – Power on the server

To turn on VideoX Enterprise, press the power button located on the front-left of the VideoX Enterprise. The Windows® 2019 Server operating appliance performs a number of appliances checks to verify the integrity of the file appliance. During this time, the hard drive activity LEDs on the VideoX Enterprise will blink. Allow the VideoX Enterprise to boot into Windows® 2019 Server operating appliance.

## Step 6 – Windows® Setup

Once the VideoX Enterprise completely boots, follow the onscreen instructions to complete the license and activation of Windows® 2019 Server;

1. Select the correct country/region, time and currency, and keyboard layout that are appropriate. Click Next to continue
2. Type the product key found on the Microsoft® COA label located on the front left corner of the appliance and click Next.
3. Review and accept the Microsoft® Software License Terms and click Accept.
4. Follow the instructions to set the administrative password for the appliance. Please note that the appliance ships without an administrative password. The password set here will create the only set of credentials that can be used to log into the appliance. **Arxys is unable to reset this account.**

## Step 7 – Logging into the VideoX Enterprise

Press CTRL + ALT + DEL on the keyboard. Follow the onscreen instructions to log in using the password set in step 6.4

## Step 8 – Windows Updates

The VideoX Enterprise ships with the Windows® Server 2019 operating appliance. Microsoft® routinely release updates and patches to improve stability and security. Any updates released after the VideoX Enterprise has shipped will need to be applied.

## Step 8 – Installation of Video Management Software

The VideoX Enterprise can be shipped with various video management platform packages. If a specific VMS package was requested with the purchase of the appliance, the platform installation package will be located in the folder located at C:\ArxysSupport\Applications. For additional information on installing, licensing, and configuring VMS see the VMS documentation.

### For Technical Support Contact:

#### Arxys

Submit a ticket by going to: <https://support.arxys.com>

Hours: Monday – Friday, 9:00AM – 5:00PM (Pacific Time)