



## **QUICK START GUIDE**

**HALO 2.0, 2C and 3C Models**

**Brought to you by:**



1490 North Clinton Ave, Bay Shore NY 11706

[www.ipvideocorp.com](http://www.ipvideocorp.com) • [info@ipvideocorp.com](mailto:info@ipvideocorp.com) • 631.969.2601



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## ABOUT THIS GUIDE

The HALO Quick Start Guide explains how to make initial connections and settings for new HALO Smart Sensor devices. The following are **prerequisites**.

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## SUPPORT

Should you require any technical assistance, please contact your IPVideo Corporation Authorized Reseller. If your questions cannot be answered immediately, your reseller will forward your queries through the appropriate channels to ensure a rapid response. If you are connected to the Internet, you can download user documentation and software updates at [www.halodetect.com](http://www.halodetect.com)

**Technical Support via Telephone:** (631) 647-9970

**Technical Support via Email:** [techsupport@ipvideocorp.com](mailto:techsupport@ipvideocorp.com)

**Live technical support is available Monday through Friday (excluding holidays) between the hours of 8 AM and 5 PM Eastern Standard Time.**



## SETUP PREREQUISITES

1. One or more HALO Smart Sensor devices connected to a standard office network where the steps in the HALO Installation Procedure have been followed resulting in confirmation that the device is operating and physically connected to the network.
2. Use one of three ways to find HALOs on the network.
  - supply at least a temporary DHCP Server to provide an initial IP Addresses
  - use self-assigned APIPA addresses
  - IPv6 Scan
3. If static addressing is planned, then the correct subnet mask, gateway address, and DNS address must be known.
4. An accessible Windows 10 PC connected to the same network with the Chrome web browser installed and must have the HALO Device Manager (HDM) installed, available at: <https://halodetect.com/resources/software-tools/>

## FINDING HALO SMART SENSORS ON A NETWORK

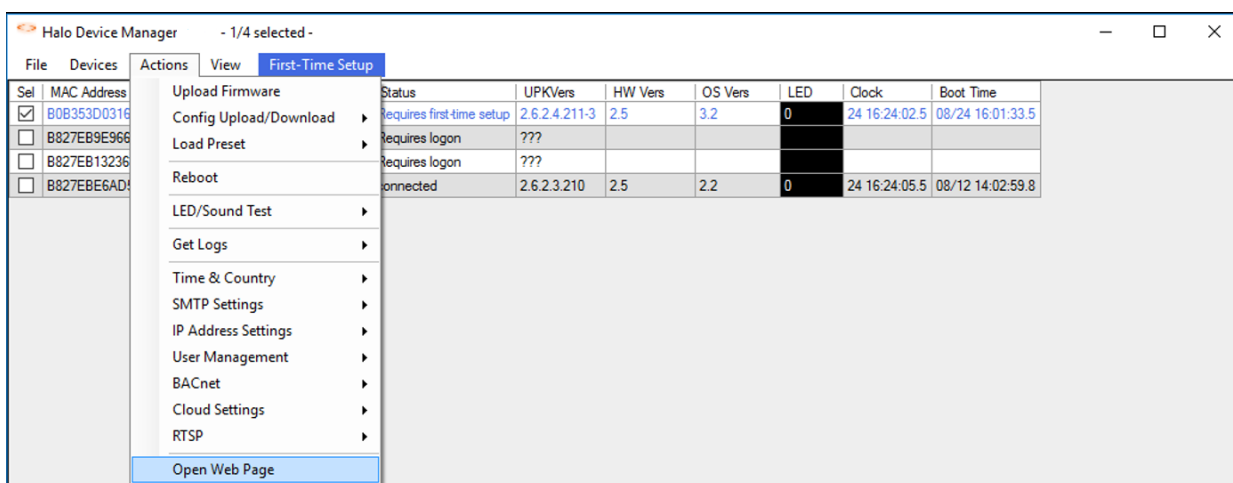
Start HALO Device Manager (HDM) on the PC by double clicking the program icon. Please refer to the HDM Guide for connection instructions, available at:

<https://halodetect.com/resources/manuals-guides/>

Select Devices / Device Scan. There should be an IP address for each HALO device on the network (for example, 192.168.1.X ).



Select the HALO requiring First Time Setup then select Actions / Open Web Page.



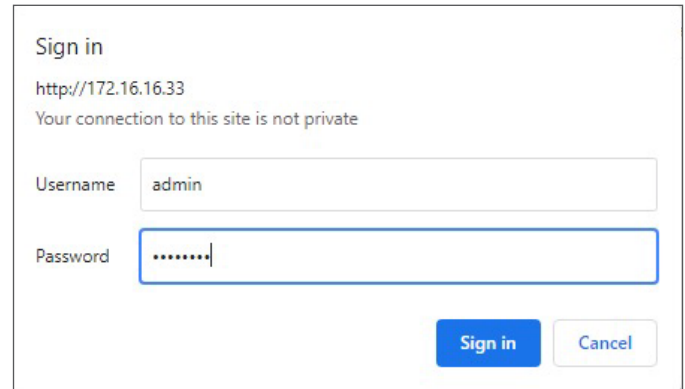
## FIRST TIME SETUP

### Establishing Connection

Connecting to a HALO device can be done in two separate ways.

1. It can be done by selecting HALO Device Manager (HDM) and pressing Open Web Page from the Actions drop menu. This is the preferred method for setting up multiple HALOs at once.
2. It can also be done by typing the HALO device's IP address in Google Chrome. A popup will appear asking for a username and password.

Type "admin" for the username and "changeme" for the password. Click "Sign in".



Sign in

http://172.16.16.33

Your connection to this site is not private

Username

Password

[Sign in](#) [Cancel](#)

### Security Recommendation

The following prompt will pop up. For security reasons it is recommended to click the blue text saying, "Click here". This will ensure passwords are not visible on the network. Please refer to the password requirements indicated below when choosing a password.



[Click here to switch to the HTTPS version of this form for increased security](#)

**HALO SMART SENSOR**

**Initial Device Setup** **Administrator Credentials**

Username

Username must be at least 5 characters and contain no spaces or special characters

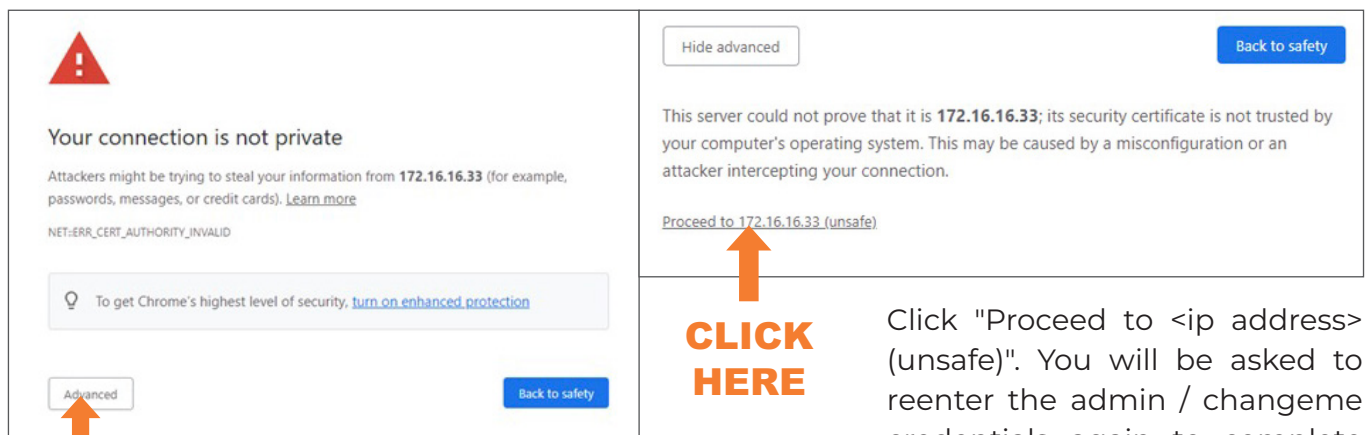
Password

Confirm Password

[Next](#)

If you followed the security recommendations a popup from Chrome will give a warning saying, "Your Connection is not private". The warning means the browser does not know who the server is but the connection is actually secure.

Click "Advanced", then click "Proceed to <ip address> (unsafe)".



**! Your connection is not private**

Attackers might be trying to steal your information from **172.16.16.33** (for example, passwords, messages, or credit cards). [Learn more](#)

NET::ERR\_CERT\_AUTHORITY\_INVALID

To get Chrome's highest level of security, [turn on enhanced protection](#)

[Advanced](#) [Back to safety](#)

[Hide advanced](#) [Back to safety](#)

This server could not prove that it is **172.16.16.33**; its security certificate is not trusted by your computer's operating system. This may be caused by a misconfiguration or an attacker intercepting your connection.

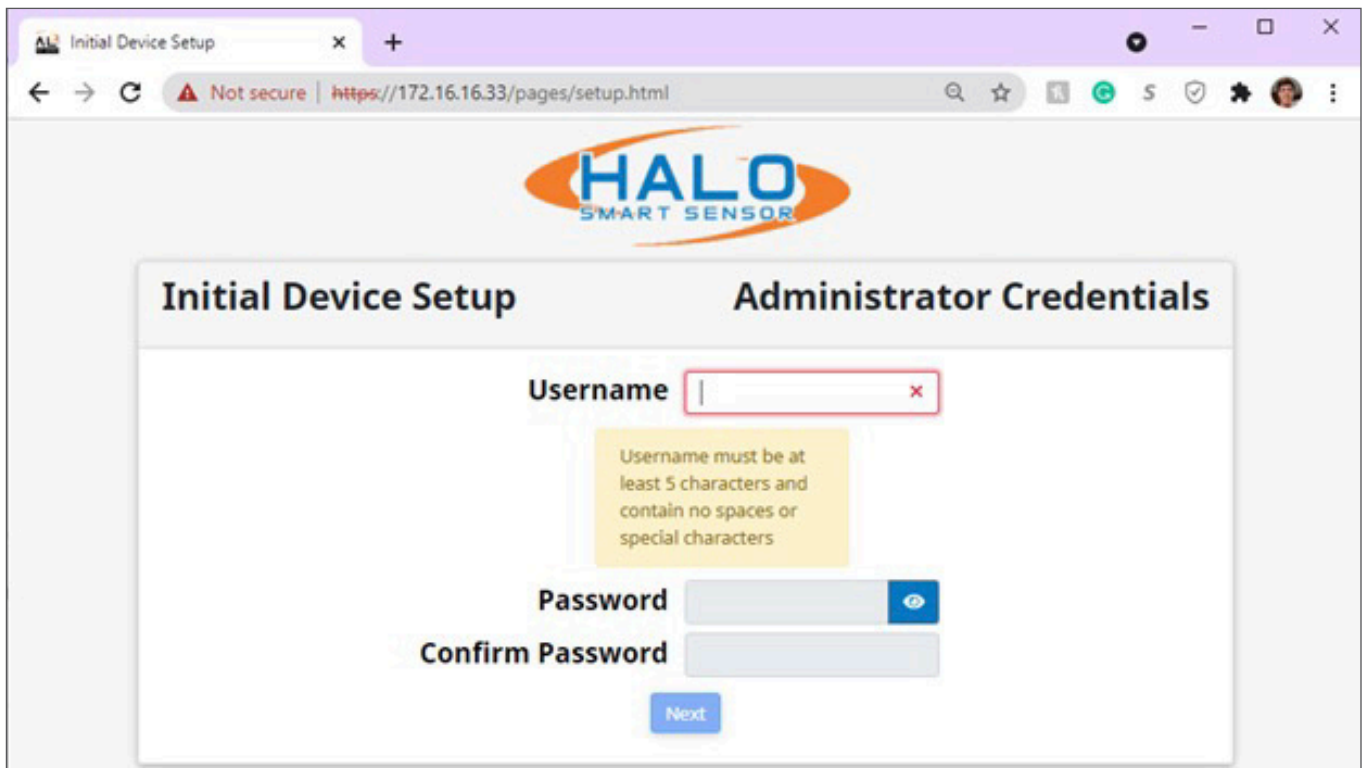
[Proceed to 172.16.16.33 \(unsafe\)](#)

**CLICK  
HERE**

Click "Proceed to <ip address> (unsafe)". You will be asked to reenter the admin / changeme credentials again to complete redirect to https

## Administrator Credentials

The search bar will say “Not secure | https”. Again, this in fact is safe and preferred. Under “Initial Device Setup” type in the username “admin” and a password of your choice.



Initial Device Setup Administrator Credentials

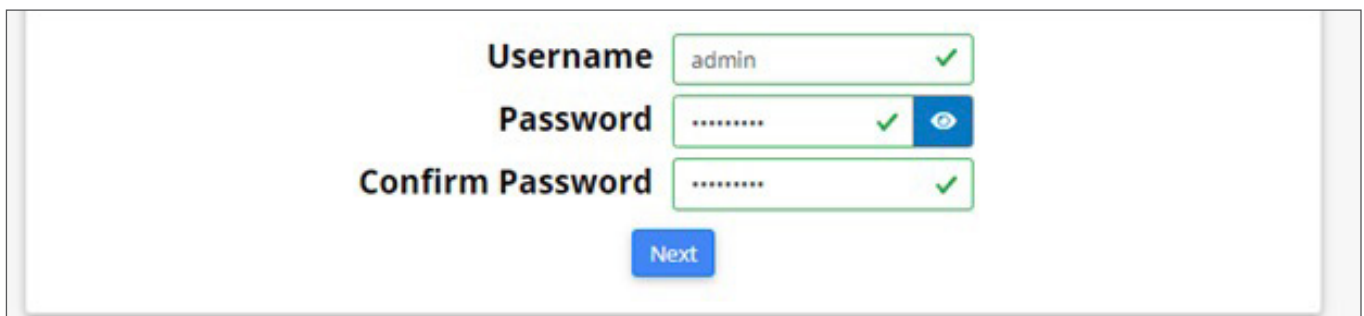
Username

Username must be at least 5 characters and contain no spaces or special characters

Password

Confirm Password

Next



Username

Password

Confirm Password

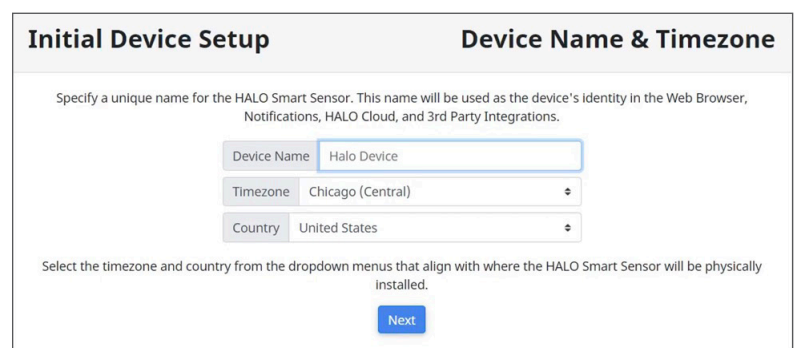
Next

## Device Name & Timezone

Device Name & Timezone

Click “Next”. You will be asked to enter your new credentials.

The following Device Setup prompt will appear. Fill in the information for “Device Name”, “Timezone”, and “Country”.



Initial Device Setup Device Name & Timezone

Specify a unique name for the HALO Smart Sensor. This name will be used as the device's identity in the Web Browser, Notifications, HALO Cloud, and 3rd Party Integrations.

Device Name

Timezone

Country

Select the timezone and country from the dropdown menus that align with where the HALO Smart Sensor will be physically installed.

Next

## Email Provider

Another Initial Device Setup prompt will appear. This is the last one.

Start by clicking “Select Email Provider” in the top right corner and select the email provider to use with the HALO device.

Once an Email Provider is selected, information on Host, Port and Security will update.

Fill in the other requested information for Username, Sender, Recipients, and Password. Then click “Save and Test Connection” then click “Next”.

To Skip the Email setup, Click Next without entering information.

## SMTP Email Settings

Select Email Provider

--- Apply Settings ---

Port 587

Password

--- Apply Settings ---

AOL  
Yahoo!  
Gmail  
Outlook

## Initial Device Setup

## SMTP Email Settings

Select Email Provider --- Apply Settings ---

Host smtp-mail.outlook.com Port 587

Username Password

Security ☒ Normal ☐ High (port 465 only)

Sender email@email.com

Recipients email@email.com,email2@email2.net


Save & Test Connection ☒ Also send test email(s) Email Status: Unconfigured

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## License Agreements

IPVideo Corporation's License Agreement and Privacy Policy will pop up next. After reading the following information click “I have read the above” and then “Next”.

← → Not secure https://172.16.16.33/pages/eula.html



**IPVideo Corporation End User License Agreement**

**IPVideo Corporation End User License Agreement**


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☐ I have read the above

Next



**IPVideo Corporation Privacy Policy**

**Privacy Policy**

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This Policy applies to information we collect

☐ I have read the above


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## Save Settings & Reboot

Whoever read the last two forms shall fill out the required information.

Once filled out click “Save Settings and Reboot Device”.

A loading screen will appear of the HALO Smart Sensor rebooting.



**HALO SMART SENSOR**

I have read the preceding License Agreement and Privacy Statements.

**Required Information**

Name:

Organization:

Email:

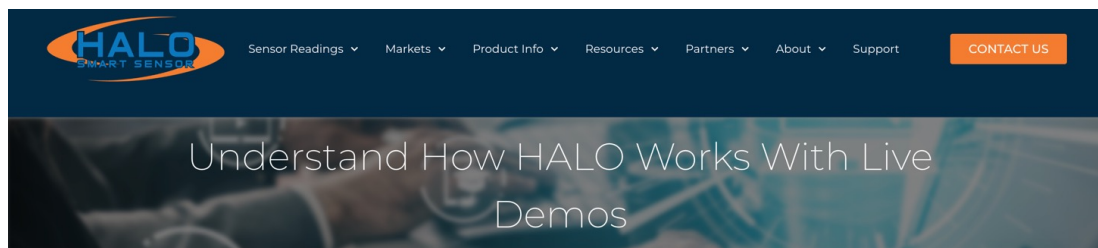
Phone:

☒ Open Tour



While rebooting an information webpage will pop-up to give the user more information with Walkthrough Video and Demonstration Video.

<https://halodetect.com/resources/training-videos/>



### Walkthrough Videos



HALO User Interface Experience



HALO Cloud Overview

Need a more in-depth look into HALO Smart Sensor or have other questions?

- View our [Admin guide](#) for quick answers.
- Sign up and purchase training courses by following this [link](#).
- [Contact us](#) for more questions.

### Demo Videos





## Final Setup

Upon click a prompt for HALO Upgrade Options will appear. The options available effect your event presets. Event presets change the events viewed under dashboard and graph views. To apply the newest Event Preset click the first option. To update the current preset you have selected click the second option. To keep all current preset conditions the same, click the third option.

The Halo Device has been setup for the first time.

