

Milestone Integration

USER MANUAL

UPDATED: 4/4/2019

VERSION: 2.5.9

CONFIDENTIAL



Document Summary

Installing and Configuring the Milestone Integration

This pre-requisite document outlines how to install the Milestone client and integrate it with PlateSmart's ARES. Note: to set up a PlateSmart/Milestone integration, having active cameras in XProtect is mandatory.

Configuring Analytical Events for ARES and Milestone

This section's purpose is to show how to setup and configure use of the Milestone integration within ARES to allow us to pull the video feed through Milestone's SDK for processing.

Installing the Milestone Plugin

This section's purpose is to show how to configure both ARES and Milestone to use Milestone's Analytical Event process as well as verify proper configuration.

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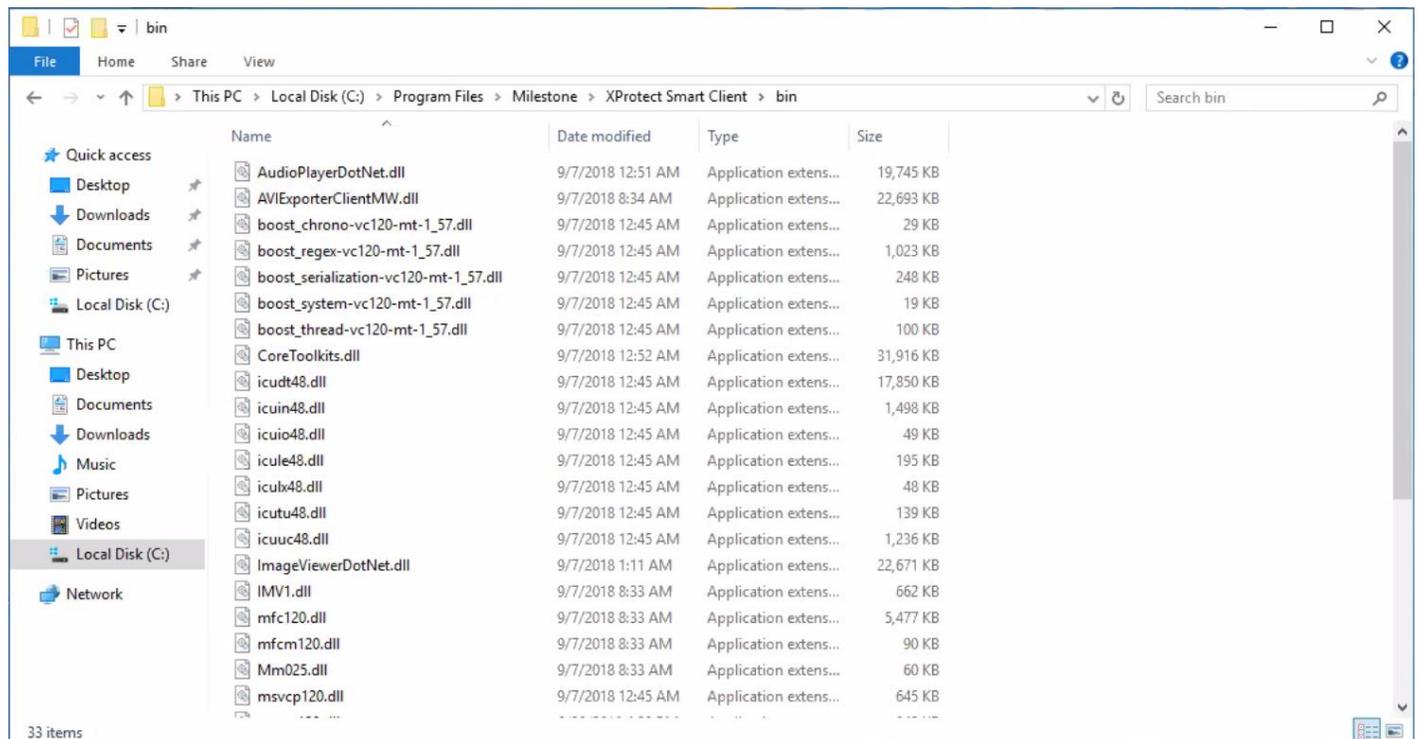
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Installing Milestone

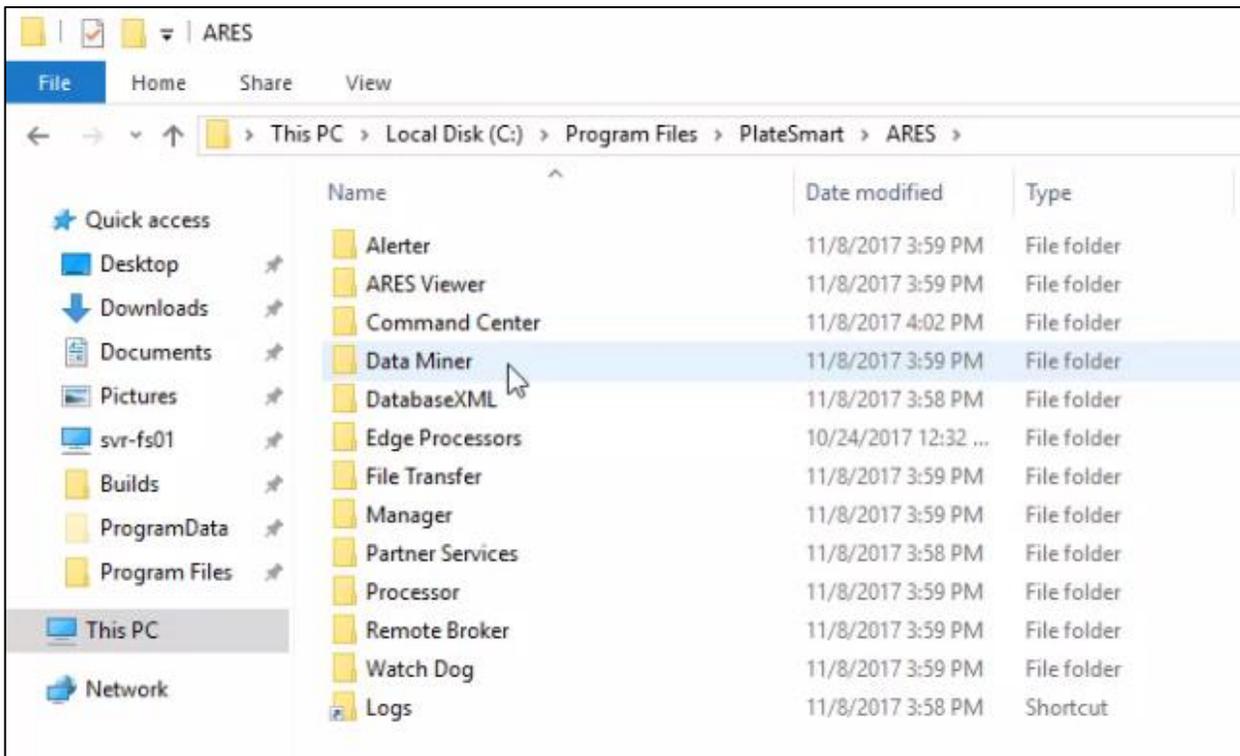
1. Locate the “Milestone XProtect VMS Products 2018 R3 System Installer.”
2. Run this application and install the program in the desired directory. For any questions during the installation of Milestone, see <https://www.milestonesys.com/support/help-yourself/manuals-and-guides/>
3. This should place the two shortcuts “XProtect Management Client 2018 R3” and “XProtect Smart Client 2018 R3” on the Desktop.
4. Navigate to the following directory:
“YourPC” > “Installation Drive” > “Program Files” > “Milestone” > “XProtect Smart Client” > “bin” (Installation drive is the drive that Milestone is installed on)



5. Use CTRL-A to select all the files in the directory, then CTRL-C to copy them.

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6. Navigate to the following directory and paste the files into the Command Center and Processor folders.



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Configuring Milestone

1. Open Command Center and add a service:

VMS Type: Milestone

VMS Name: Any recognizable ID [we will use 'MS' in this document]

Send Plate Metadata: Send plate data to Milestone for all ARES cameras using this integration.

Server Endpoint: The Milestone VMS DNS (machine name) or IP Address

API User ID/Password: Milestone VMS credentials

The screenshot shows a web form titled "VMS Information Edit Sheet" with two tabs: "General" and "Retention". The "General" tab is active. The form contains the following fields and controls:

- VMS Name: Text input field with a red asterisk.
- VMS ID: Text input field containing "0".
- VMS Type: Dropdown menu with "MileStone" selected and a red asterisk.
- Send Plate Metadata: Unchecked checkbox.
- Plugin Directory: Dropdown menu with "2016" selected.
- Server Endpoint: Text input field with a red asterisk.
- Metadata Port: Text input field.
- API Port: Text input field.
- API User Name: Text input field with a red asterisk.
- API Password: Text input field with a red asterisk.
- End of Metadata Delimiter: Text input field.

At the bottom of the form are three buttons: "View MetaData", "Create", and "Cancel".

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2. Set up a camera

VMS Association: Selected ID from Partner Service name ['MS' in this document]. Once you've chosen a **VMS Association**, select the **Discover Camera** button and choose a camera from the list. Restart the Data Miner and each Processor that will be affected by these changes.

The screenshot shows a web form titled "Camera Information Edit Sheet". It contains the following fields and controls:

- Name:** A text input field containing "Samsung Wisenet Cameras (192.168.99.110)" with a red asterisk to its right.
- Vms Association:** A dropdown menu currently showing "MS".
- Discover Camera:** A button located below the Vms Association dropdown.
- Partner Association:** A dropdown menu at the bottom of the form.

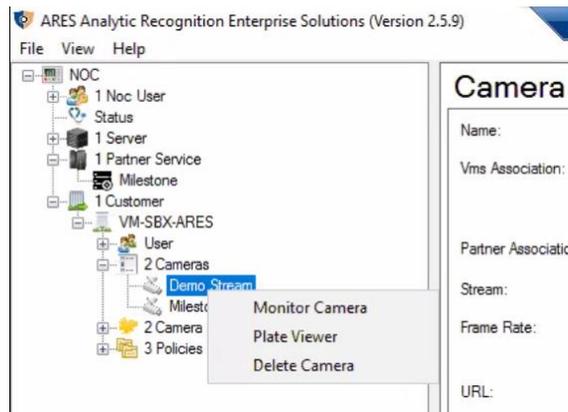
The screenshot shows a dialog box titled "Choose a Milestone Camera". It features a list of cameras under the heading "Cameras:".

| Name |
|--|
| Samsung Wisenet Cameras (192.168.99.56) - Camera 1 |
| Samsung Wisenet Cameras (192.168.99.110) - Camera 1 |
| Pelco Ix1x Series (192.168.99.100) - Camera 1 |

At the bottom of the dialog box, there are two buttons: "Select" and "Cancel".

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- To confirm that everything is working properly, right click on the node for this camera and select **Monitor Camera**. The camera stream should load and play.



- The following can be reset by right clicking on the **ARES_Dataminer** and selecting restart.

| | Status | Last Message | Name | Server | Last Heartbeat | Command |
|--|--------|------------------------------|-----------------------------|--------|----------------|---------------|
| | Ok | Running | ARES_WatchDog | VM-EA2 | 4:08:31 PM | None |
| | Ok | Initializing WatchDog client | ARES_Manager | VM-EA2 | 4:08:32 PM | None |
| | Ok | Running | ARES_FileTransfer | VM-EA2 | 4:08:33 PM | None |
| | Ok | Running | ARES_DataMiner | VM-EA2 | 4:08:34 PM | RestartNeeded |
| | Ok | Running | ARES_Alerter | VM-EA2 | 4:08:34 PM | None |
| | Ok | Running | ARES_RemoteBroker | VM-EA2 | 4:08:35 PM | None |
| | Ok | Processing feed | Camera 1 (ARES_Processor_1) | VM-EA2 | 4:08:37 PM | None |

Creating Analytical Events

In Command Center

1. For each alert policy you want to send metadata with, enter the **Alert Policy Edit Sheet** and select the VMS name from the **VMS Association** dropdown.

The screenshot displays the 'Alert Policy Edit Sheet' interface. On the left, a tree view shows the system hierarchy: NOC (1 Noc User, Status, 1 Server, 1 Partner Service, Milestone, 1 Customer, VM-SBX-ARES (User, 2 Cameras (Demo Stream, Milestone Camera), 2 Camera Groups, 3 Policies (Data Retention, Hotlist, White List))). The right pane is titled 'Alert Policy Edit Sheet' and contains the following fields:

- Name:** Hotlist *
- Policy Type:** Table List
- Policy Sub-Type:** HOTLIST *
- VMS Association:** Milestone
- Description:** (Empty text area)
- Enabled

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- Open Plate Viewer/Alert Viewer and the **Metadata List** to confirm that the correct data is coming through. If the camera connection is correct and running properly, the interface shown below will be populated with metadata.

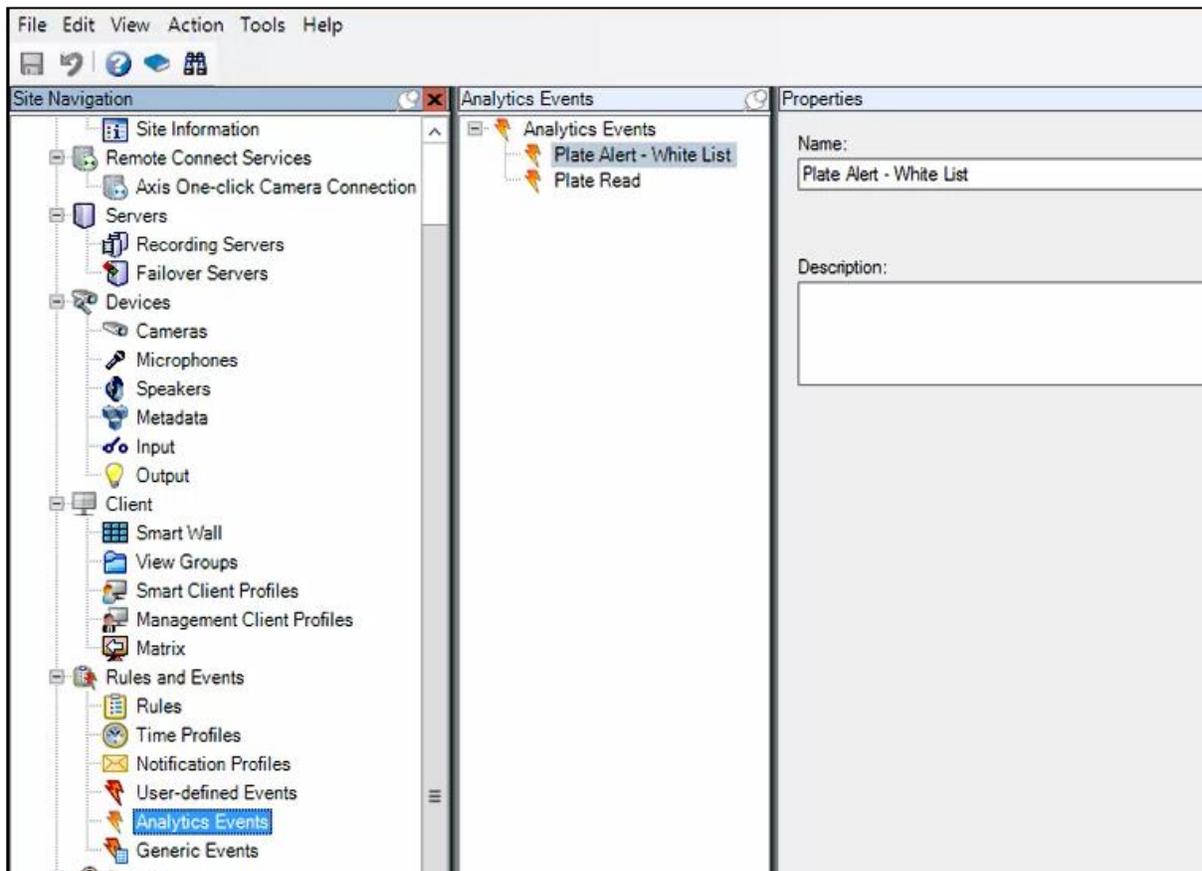
| Row # | Complete | Date Sent | Message |
|-------|----------|-------------------|--------------------------------------|
| 1 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"N/A, IL |
| 2 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"FL, IUT |
| 3 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"FL, AV |
| 4 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"FL, EQ |
| 5 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"N/A, T |
| 6 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"FL, CU |
| 7 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"FL, BP |
| 8 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"FL, BS |
| 9 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"FL, BP |
| 10 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"N/A, P |
| 11 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"N/A, Y |
| 12 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"N/A, W |
| 13 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"N/A, R |
| 14 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"N/A, D |
| 15 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"N/A, S |
| 16 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"FL, R6 |
| 17 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"N/A, 7 |
| 18 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"FL, R6 |
| 19 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"FL, 546 |
| 20 | True | 9/28/2018 4:45 PM | {"camerald":10,"custom Tag":"FL, BZ |

*Please note that license plate “BSET90” is used for example purposes and with example data only. This is not tied to an active hotlist nor have any live hotlists have been used in the creation of this document.

In XProtect Management Client:

Open **XProtect Management Client** and select **Analytics Events** from the left-hand option tree. There are two separate types of events that must be included in order to properly integrate the system: an event titled **Plate Read** for base LPR data, and multiple **Plate Alert- [Policy Name]** events for LPR alerts.

3. Add an Event by right-clicking **Analytic Events** and selecting **Add Event**. Then complete the event by inputting the event name and description and clicking the **Save** icon in the upper left-hand corner of the screen (see next page).



*When configuring, the **Analytical Events** should be named **Plate Alert – [Policy Name]**, in this example this analytical event **Plate Alert – White List** corresponds to

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the ARES Alert Policy named **White List** in ARES.

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- You now have analytical events created for **Plate Alarms** and **Plate Reads** generated from the ARES system. These events can be used to configure **Alarm Definitions**.

Select **Alarms** -> **Alarm Definitions** from the left-hand option tree. Right-click to add a new alarm definition, name the alarm, and select **Analytical Events** as the trigger event. In the second drop-down box in this section, select the specific analytical event you wish to use.

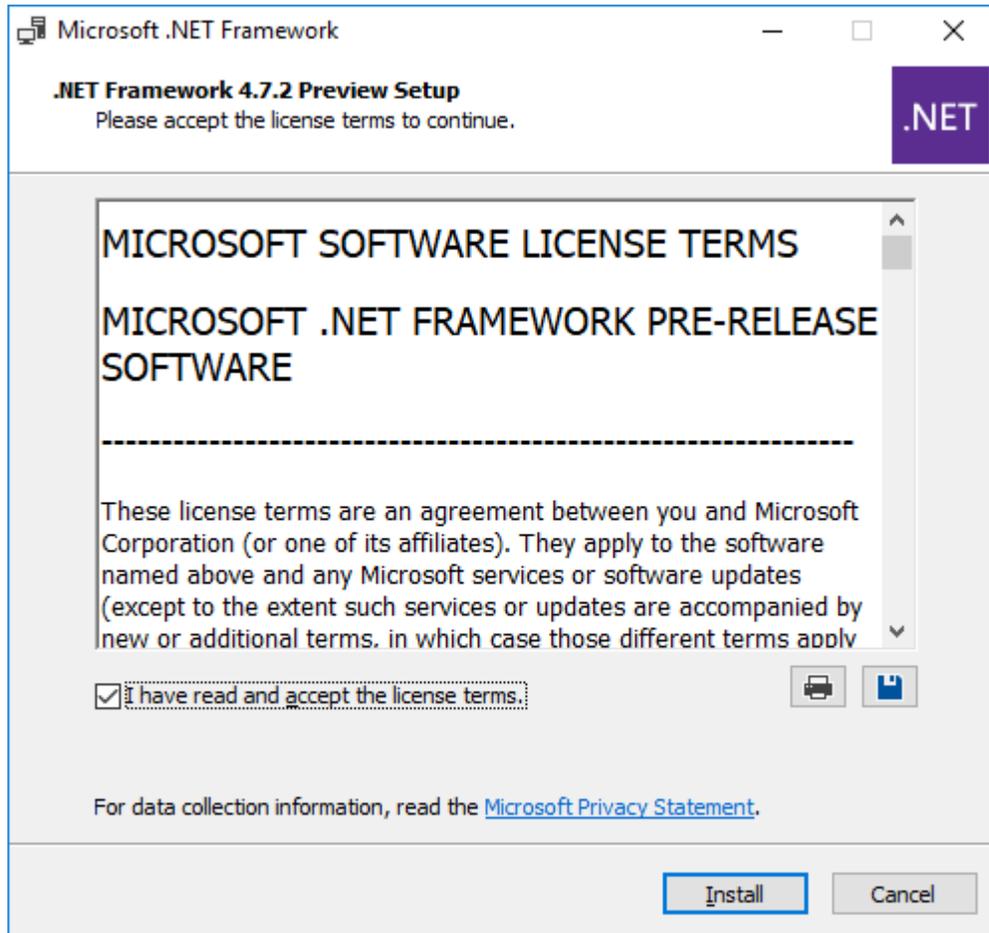
The screenshot displays the 'Alarm Definitions' configuration window. On the left, a tree view shows the hierarchy: Alarm Definitions > Plate Alert - Hotlist. The main area is titled 'Properties' and contains the following fields:

- Name:** Plate Alert - Hotlist
- Instructions:** (Empty text area)
- Trigger:**
 - Triggering event: Analytics Events
 - Specific event: Plate Alert - Hotlist
- Sources:** DirectShow Virtual Video Server (0.0.0.1) - Camera 2
- Activation period:**
 - Time profile: Always
 - Event based: Start: [] Stop: []
- Operator action required:**
 - Time limit: 1 minute
 - Events triggered: []
- Other:**
 - Related cameras: []
 - Related map: Endor01-Sub Map
 - Initial alarm owner: []
 - Initial alarm priority: Hot List
 - Alarm category: []
 - Events triggered by alarm: []
 - Auto-close alarm:

Installing the PlateSmart Plugin

.Net Framework

1. Open the .NET Framework setup window.

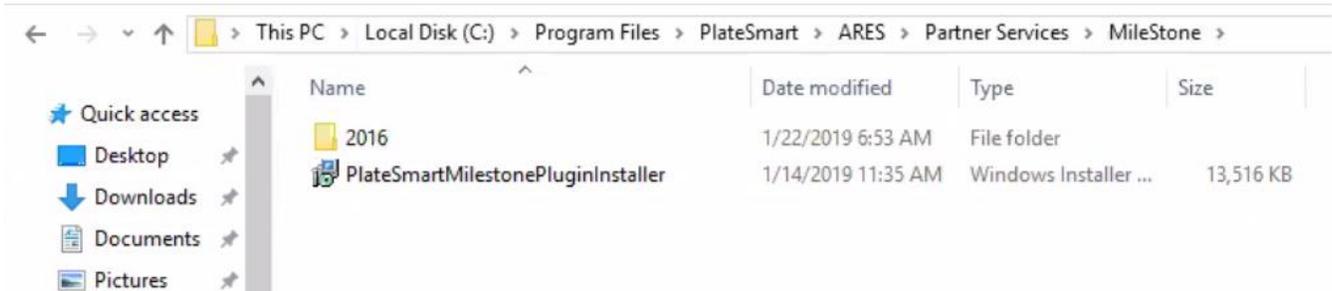


2. Restart the computer to complete installation.

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3. Navigate to the Plugin Installer in File Explorer through:

Program Files -> PlateSmart -> ARES -> Partner Services -> MileStone.



4. Run the **PlateSmartMilestonePluginInstaller.msi** to complete installation. Once installation is complete, the **PlateSmart LPR** tab will appear in the XProtect Smart Client.



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Summary

In the XProtect Smart Client, Under the **PlateSmart LPR** tab, plate reads will be stored as they are read from the live stream. There are different tabs, depending on the event. In this case there is the **Plate Reader** and **Alert Viewer** tab. The **Plate Reader** shows all license plates while the **Alert Viewer** only shows the plates marked in the Hotlist. A live stream of the video can be viewed under **Live** and recorded video can be viewed through **Playback**.

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