

When a Potentially Hostile Employee Returns

A technology company located in the San Francisco Bay area implemented the PlateSmart ARES® automatic license plate recognition (ALPR) software as part of its perimeter security solution. The company created a hotlist within the software comprising vehicles associated with those who should not be on the property. When any vehicle on the hotlist comes on-site, PlateSmart ARES alerts the security team.

When the company terminated an employee in 2015, it was a particularly contentious situation. As a precaution, the security team added the employee's license plate to the hotlist.

"About a year later, the PlateSmart system sent us an alert that the former employee's plate had come onto the property," said the company's security engineer. "As a result, we were able to immediately dispatch security, alert the lobbies and monitor the individual via CCTV."

“ *Getting ahead of a threat is the biggest challenge in security. PlateSmart allows us to be proactive.* ”

Fortunately, the former employee was only picking someone up for lunch, after which they departed the property without incident. The company, however, was grateful that PlateSmart ARES notified them in advance.

"While there was no threat this time, we estimate that the PlateSmart notification gave us at least a five-minute head start in deploying resources to manage the potential issue," the security engineer said. "In the security world, five minutes is huge."

The company said that the PlateSmart ARES software has worked every time it was needed, and that it allows the company to be proactive about securing its perimeter.

"Getting ahead of a threat is the biggest challenge in security," the security engineer said. "PlateSmart allows us to be proactive. All it takes is one incident to justify the investment. PlateSmart can literally save lives." 🛡️

