



Honeywell Camera Manager Plugin for Milestone XProtect

1.0.7.0

User Guide

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ABOUT THIS GUIDE

Introduction

This guide explains the usage of Honeywell Camera Plugins for Milestone XProtect applications including its installation and configuration.

Please read this manual carefully before using the Plugin for proper use.

1. This document explains how to use the Plugins.
2. The content in this document is subject to change depending on the Plugin software updates and company policies and to partial changes without prior notification to users.

Target Audience

This manual is intended for security installers or operators to provide ample information and to make best use of Honeywell Camera Plugins with Milestone XProtect.

Please refer to the official Milestone website (www.milestonesys.com) for more information on how to install and set up the Milestone XProtect program.

Plugin Usage

Users of this Plugin can perform the following functions:

- Import Honeywell cameras in bulk
- Update Honeywell cameras configurations in bulk
- Camera Web view for advanced operations
- Enable and use camera control
- Enable and use metadata search
- Enable and use fisheye dewarping

Introduction to Honeywell Camera Plugins

Administrators can perform the following on the Milestone XProtect Management Client

- Import camera using password protected Excel file
- Edit the camera configurations in bulk
- Open the web view of cameras within the application
- Configure the camera control settings
- Configure the metadata search settings

Operators can perform the following on XProtect Smart Client:

- View and perform the surveillance operations on cameras
- View and search metadata from cameras
- 360 Degree Fisheye Dewarping

Pre-requisites

Ensure below XProtect software are already installed in the PC.

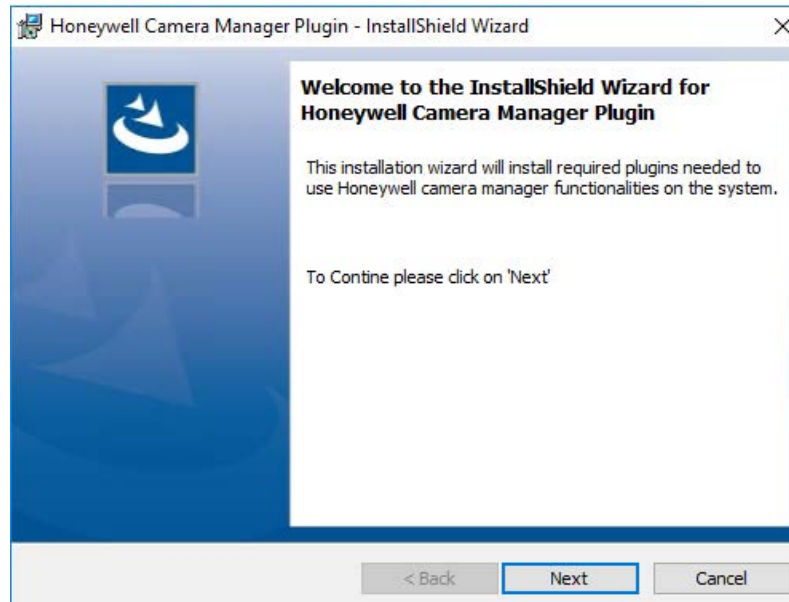
- XProtect Management Client
- XProtect Smart Client

Please refer to the official Milestone website (www.milestonesys.com) for more information on how to install and set up the Milestone XProtect program.

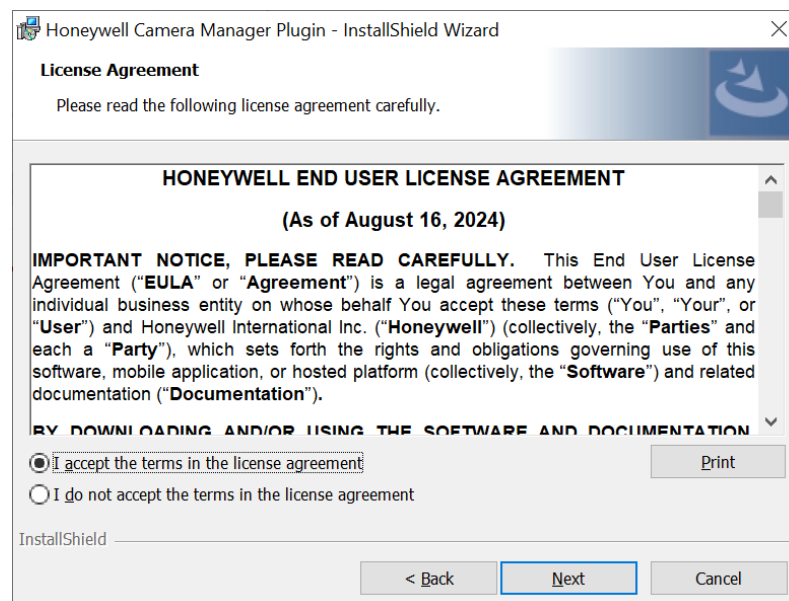
Installing Honeywell Camera Manager

To install Honeywell Camera Manager plugin on the XProtect, perform the below steps.

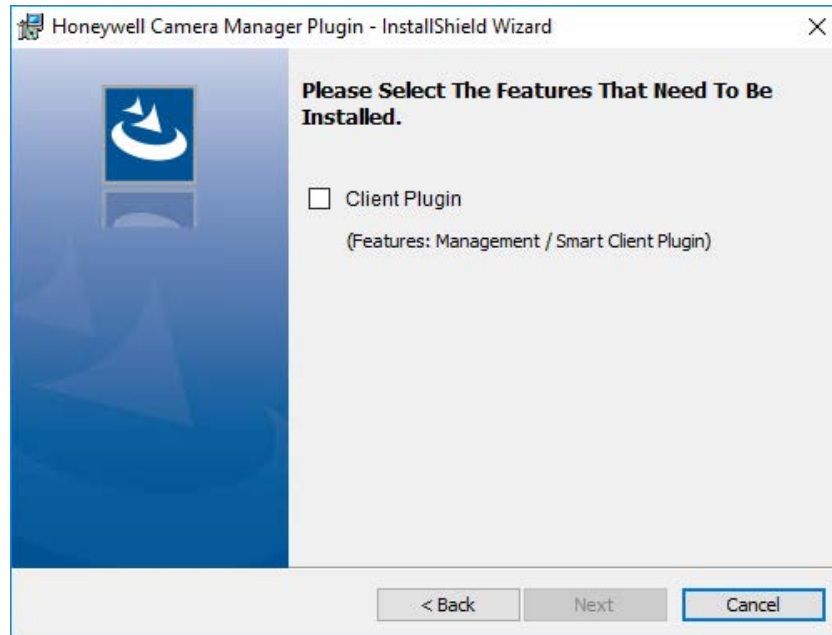
1. In the saved folder, right click on the Honeywell Camera Manager plugin and then choose **Run as Administrator**, the below screen is displayed.



2. Click **Next**. The **Honeywell End User License Agreement** window displays as shown below.

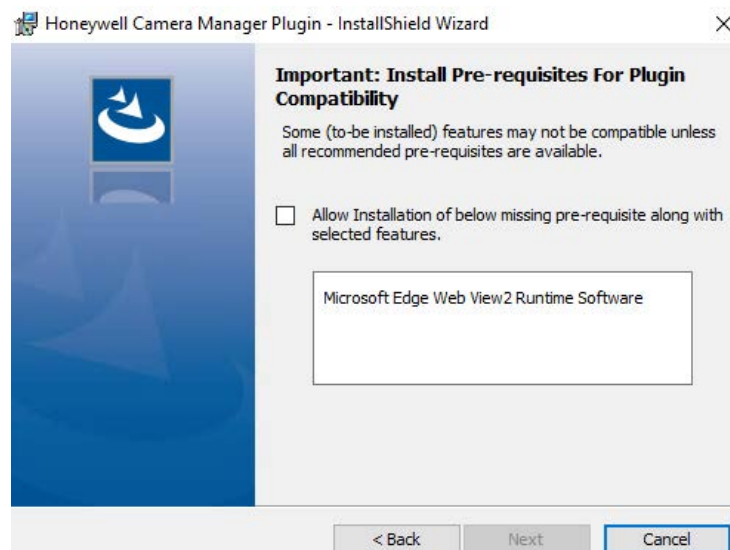


3. Click I accept the terms in the License Agreement option and then click **Next**. The **Client Plugin** window appears as shown below.

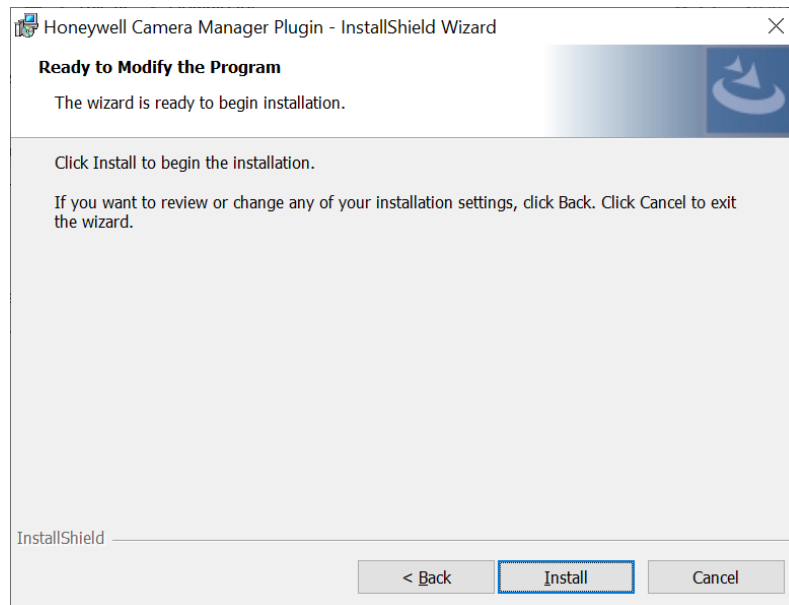


4. Enable the Client Plugin check box and then click **Next**.

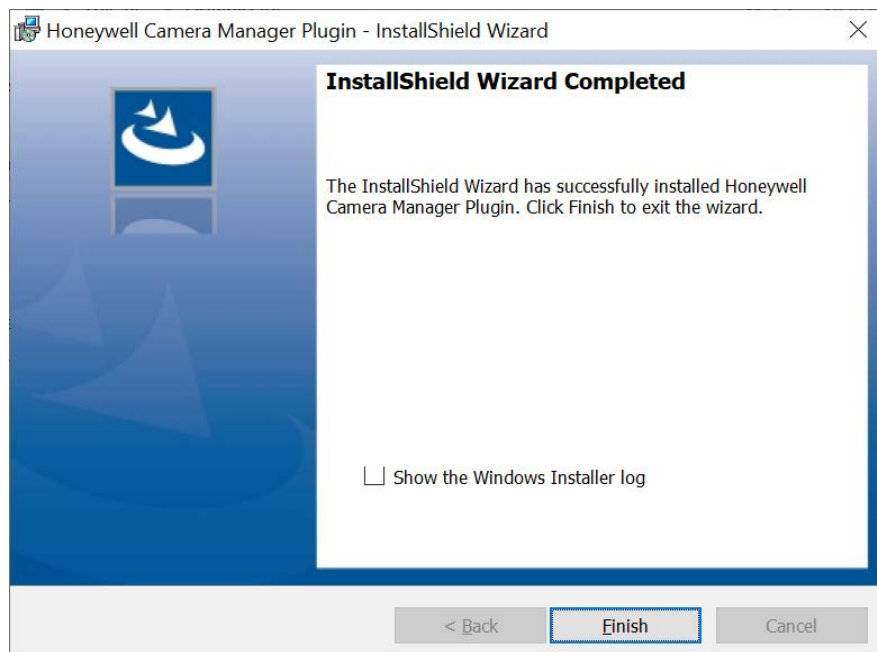
Note: *Honeywell Camera Manager Plugin needs "Microsoft Edge WebView2 Runtime" for Web View functionality and if it is not found on the XProtect Management Client machine, it will be installed in that machine by the installer.*



5. Click **Next**. the installation screen is displayed as shown below.



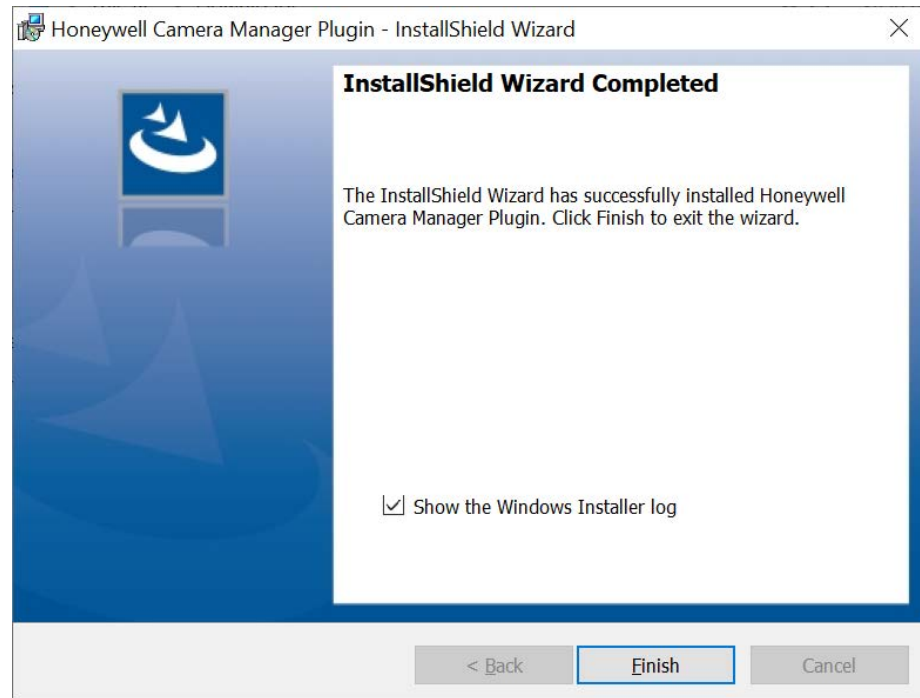
6. Click **Install**. The installation proceeds and once completed the below is screen is displayed.



7. Click **Finish**.

To View the Installation Logs

- To view the installation logs, click the Show the Windows Installer log check box.



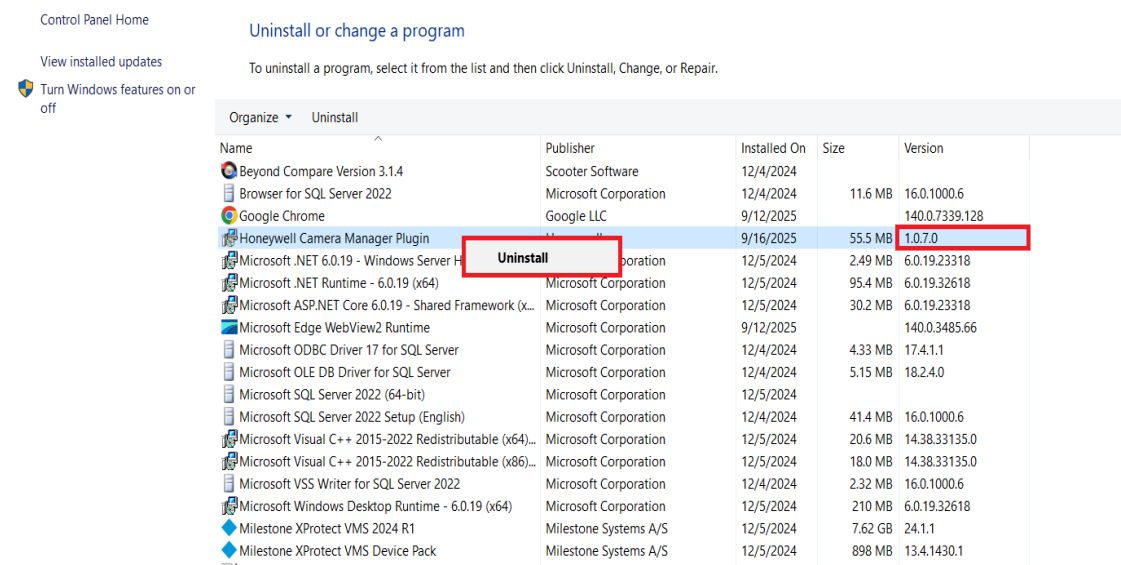
The detailed installation logs are displayed as shown below.

```
HONMilestone - Notepad
File Edit Format View Help
=== Verbose logging started: 6/17/2025 0:20:52 Build type: SHIP UNICODE 5.00.10011.00 Calling process: C:\Window
MSI (c) (9C:80) [00:20:52:694]: Font created. Charset: Req=0, Ret=0, Font: Req=MS Shell Dlg, Ret=MS Shell Dlg
MSI (c) (9C:80) [00:20:52:694]: Font created. Charset: Req=0, Ret=0, Font: Req=MS Shell Dlg, Ret=MS Shell Dlg
MSI (c) (9C:30) [00:20:52:710]: Resetting cached policy values
MSI (c) (9C:30) [00:20:52:710]: Machine policy value 'Debug' is 0
MSI (c) (9C:30) [00:20:52:710]: ***** RunEngine:
***** Product: C:\Users\ADMINI~1\AppData\Local\Temp\{CDBBED3E-B4E6-4F19-B828-595CB2A9227E}\Honeywell C
***** Action:
***** CommandLine: *****
MSI (c) (9C:30) [00:20:52:710]: Machine policy value 'DisableUserInstalls' is 0
MSI (c) (9C:30) [00:20:52:725]: Cloaking enabled.
MSI (c) (9C:30) [00:20:52:725]: Attempting to enable all disabled privileges before calling Install on Server
MSI (c) (9C:30) [00:20:52:725]: End dialog not enabled
MSI (c) (9C:30) [00:20:52:725]: Original package ==> C:\Users\ADMINI~1\AppData\Local\Temp\{CDBBED3E-B4E6-4F19-B828-
MSI (c) (9C:30) [00:20:52:725]: Package we're running from ==> C:\Windows\Installer\24b40952.msi
MSI (c) (9C:30) [00:20:52:725]: APPCOMPAT: Uninstall Flags override found.
MSI (c) (9C:30) [00:20:52:725]: APPCOMPAT: Uninstall VersionNT override found.
MSI (c) (9C:30) [00:20:52:725]: APPCOMPAT: Uninstall ServicePackLevel override found.
MSI (c) (9C:30) [00:20:52:725]: APPCOMPAT: looking for appcompat database entry with ProductCode '{0816F8F3-21C9-4A
MSI (c) (9C:30) [00:20:52:725]: APPCOMPAT: no matching ProductCode found in database.
MSI (c) (9C:30) [00:20:52:741]: MSCOREE not loaded loading copy from system32
Ln 1, Col 1 100% Windows (CRLF) UTF-16 LE
```

Uninstalling Honeywell Camera Manager

To uninstall the Honeywell Camera Manager Plugin from the PC

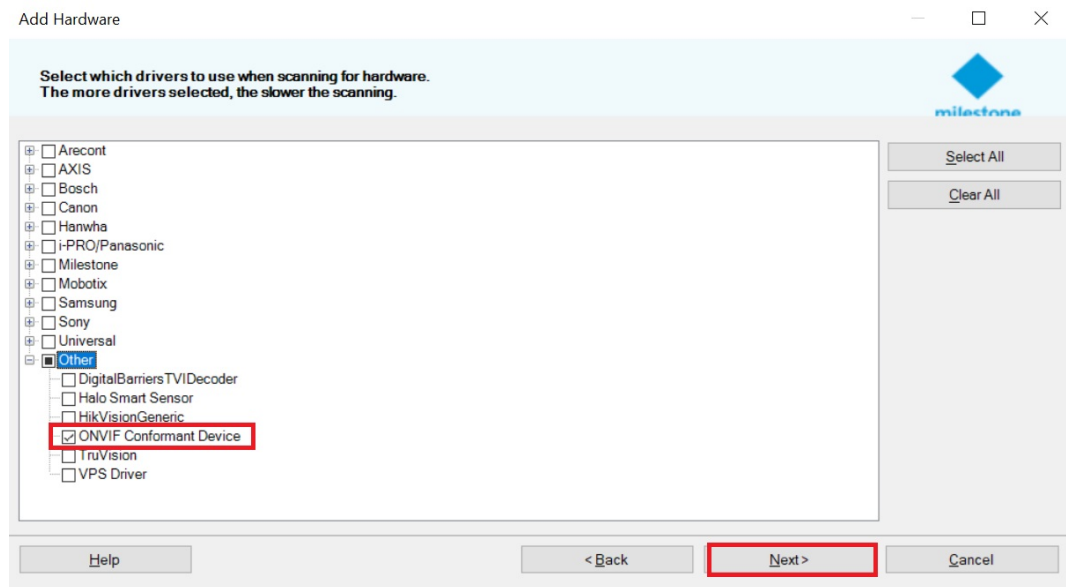
1. Go to Control Panel > Programs and select the Honeywell Camera Manager Plugin application as shown below.



2. Click **Uninstall**. Follow the on screen instructions to uninstall the plugin.

BULK CAMERA CONFIGURATIONS

Note: In Milestone XProtect Management Client, users can manually add the cameras by selecting **ONVIF Conformant Device** as the hardware model.

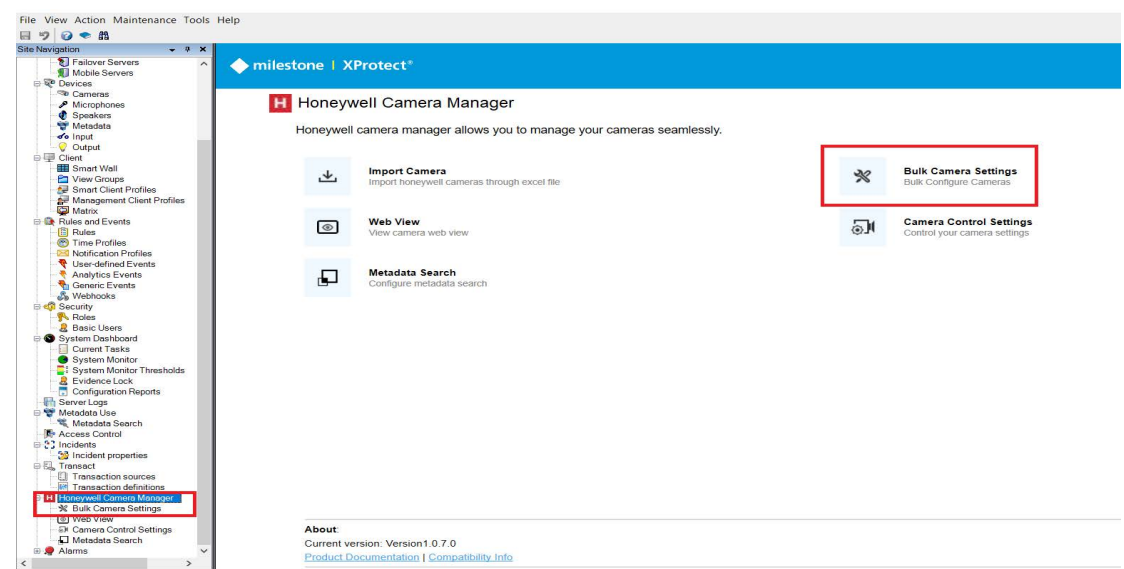


Importing Cameras

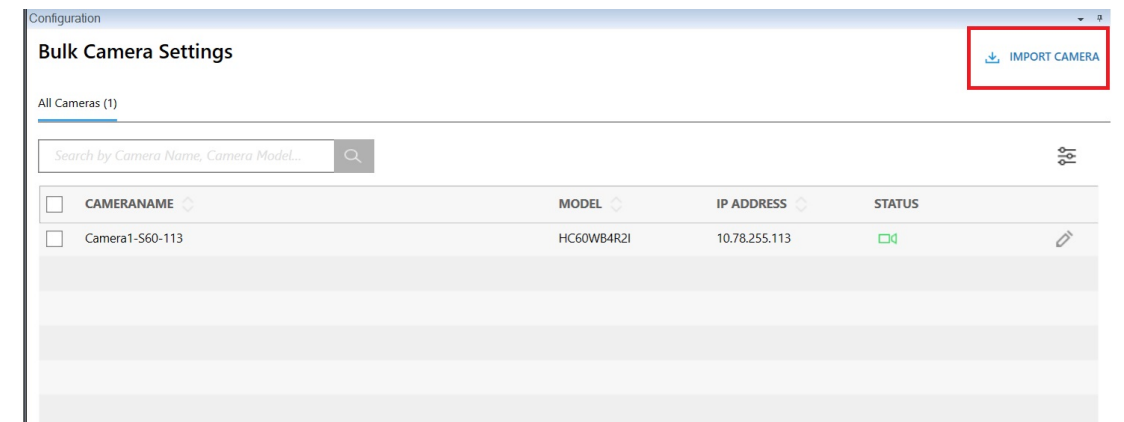
Note: User can also use the exported file from Honeywell Unified Tool(1.0.1.20250905) to import the cameras into the Milestone system.

Under Honeywell Camera Manager, click **Bulk Camera Settings** node. The Bulk Camera settings are displayed on the right pane.

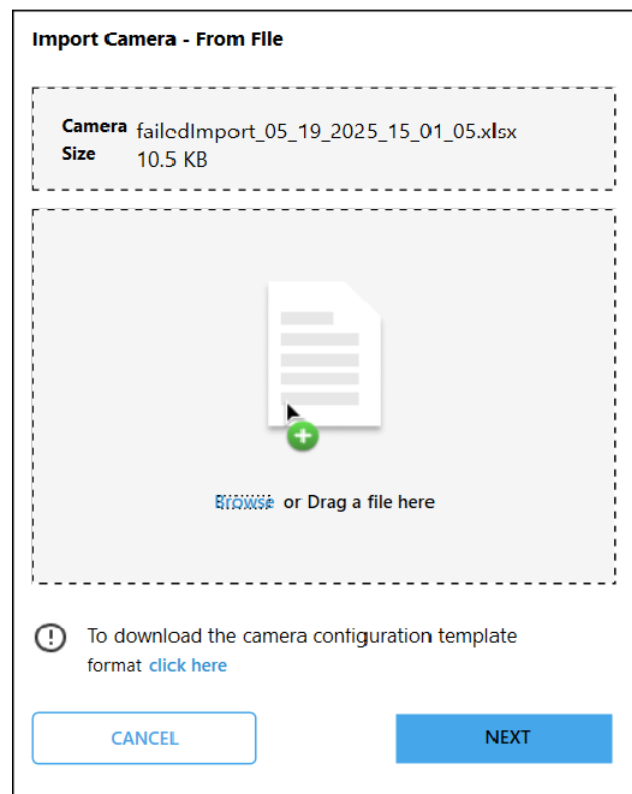
- 1. In Honeywell Camera Manager, click **Bulk Camera Settings** as shown below.



- The Bulk Camera Settings configuration page is displayed on the right pane.



2. Click **Import Camera** link. The Import Camera dialog box is displayed as shown below.



- Click Browse to locate the Excel template file (OR) Drag the File directly into the screen to add.
3. User can also download the camera configuration template format to fill the details. Click the **click here** link to download the template. The password should meet the below criteria:
 - Be at least 8 characters in length
 - Contain both lower and upper case alphabetic characters (e.g A-Z, a-z)
 - Have at least one numeric value (e.g 0-9)
 - Have at least one special character (!@#\$\$%&*()_-=)
 - Password and Confirm Password need to match

Create Password For Configuration Template

For security reasons, kindly create a password that will be used to access and import the camera configuration file.

Create Password

**

Confirm Password

Enter Password

- Be at least 8 characters in length
- Contain both upper and lower case alphabetic characters (e.g. A-
- Have at least one numeric value (e.g. 0-9)
- Have at least one special character (e.g. ~!@#\$%^&*()_+=)
- Password and Confirm Password need to match

BACK

DONE

4. Click **Done**. The below screen is displayed.

Import Camera - From File

Camera

Import Excel Template Demo.xlsx

Size

15 KB

Password Protected

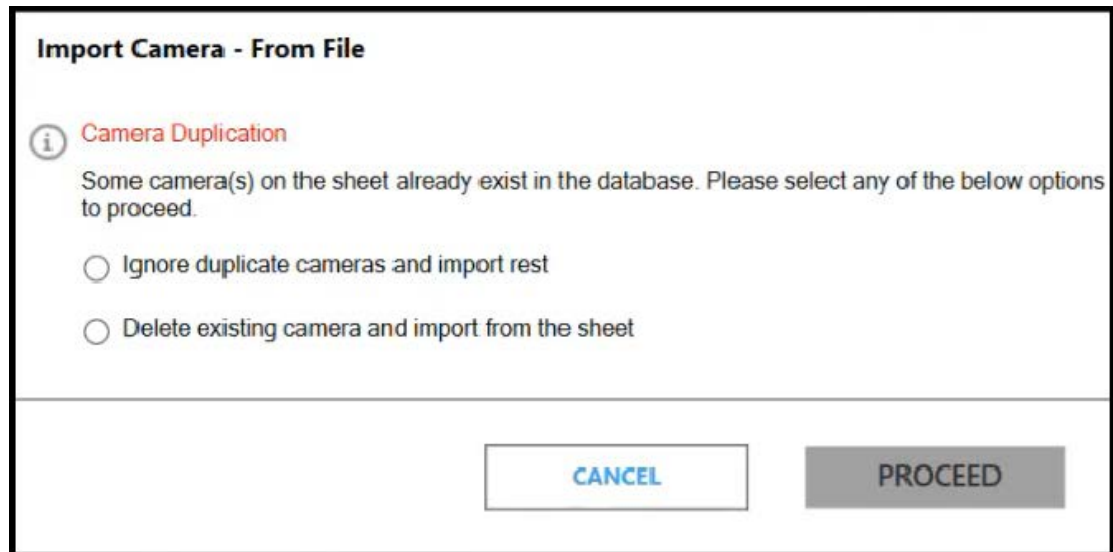
Please enter the password to import

BACK

IMPORT

4. Type the password in **Password Protected** box and then click the **PROCEED** button. If there are any duplicate cameras are found then the below confirmation box is displayed.

Note: Handling the Excel Files for Bulk Import/Export Securely handle the exported Excel file and do not disclose to any unauthorized persons. Even though it is password-protected, the password can be compromised by brute-force attack.



Import Camera - From File

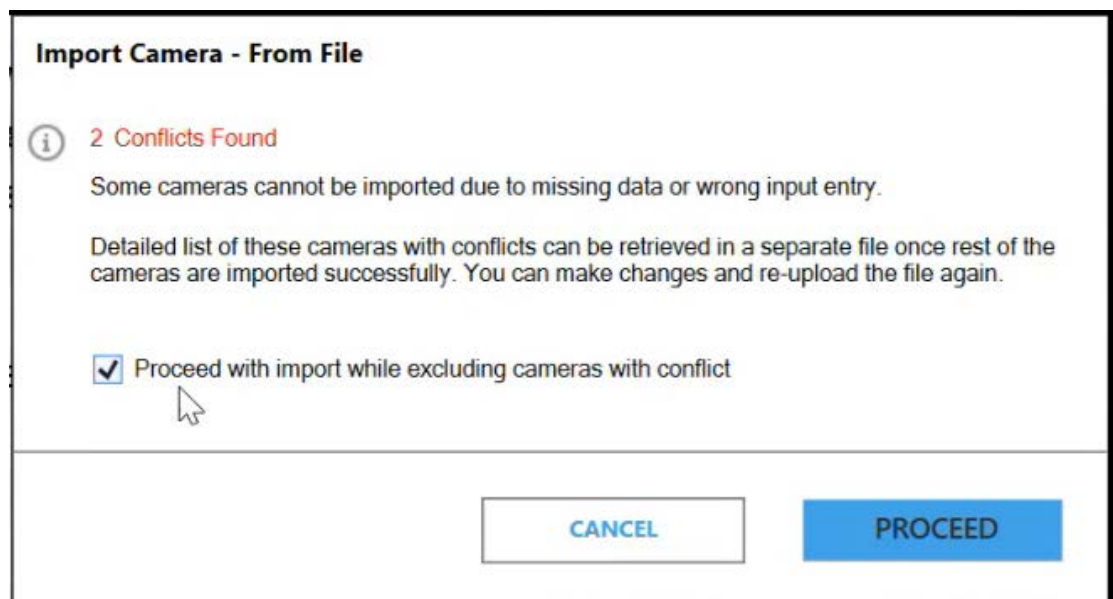
Camera Duplication
Some camera(s) on the sheet already exist in the database. Please select any of the below options to proceed.

☐ Ignore duplicate cameras and import rest

☐ Delete existing camera and import from the sheet

CANCEL **PROCEED**

5. User can select the required option to import the Cameras from the sheet and then click **PROCEED**. If there are any conflicts in the data entered then the below confirmation box is displayed.



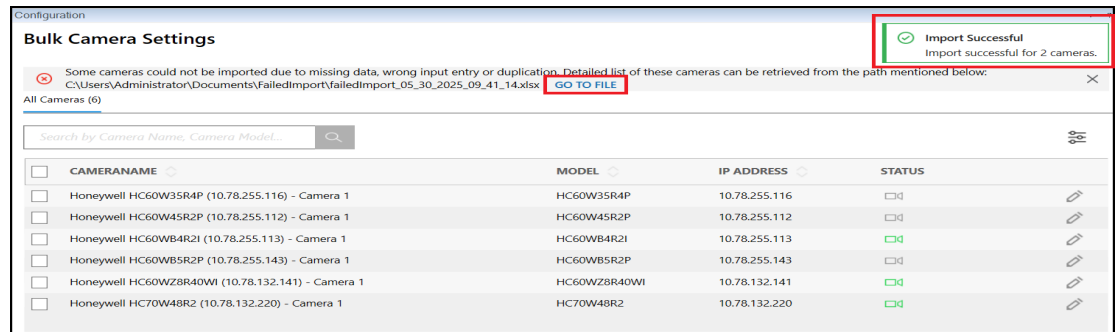
Import Camera - From File

2 Conflicts Found
Some cameras cannot be imported due to missing data or wrong input entry.
Detailed list of these cameras with conflicts can be retrieved in a separate file once rest of the cameras are imported successfully. You can make changes and re-upload the file again.

☒ Proceed with import while excluding cameras with conflict

CANCEL **PROCEED**

- Read the conflicts, select the check box and then click **PROCEED**. The Import Camera in progress message appears. Once the cameras in the excel are successfully imported, a popup **Import Successful for # Cameras** is displayed at the top right corner of the screen.

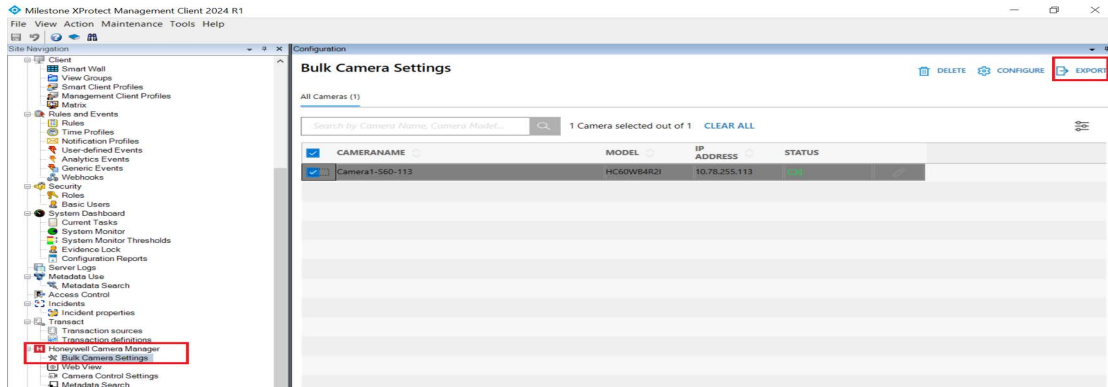


- Once the files is imported, a message displays that the file is generated with details if necessary data is missing or there are wrong inputs or same cameras already available in database. User can click **GO TO FILE** link to view the details.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	General Error	*IP Address	*User Name	*Password	Camera Name	Recording Server	#Camera	#Input	#Output	#Metadata	#Microphone	#Speaker	Group Prefix
2	Failed to Add	10.78.180.22	admin	P@ssword1	Honeywell HC60' DESKTOP-E4GPN6	1	5	1	1	1	1	1	
3	Failed to Add	10.78.180.20	admin	P@ssword2	Honeywell HC70' DESKTOP-E4GPN6	1	5	1	1	1	1	1	
4	Failed to Add	10.78.180.88	admin	P@ssword1	Honeywell HC70' DESKTOP-E4GPN6	1	5	1	1	1	1	1	
5													

Exporting Cameras

1. Under Honeywell Camera Manager, click **Bulk Camera Settings** node. The Bulk Camera settings are displayed on the right pane.



2. Select the required cameras and then click on **Export** link on the top right corner of the screen. The Select **Location and Create Password for Export** dialog box is displayed.

Select Location And Create Password For Export

Select Location

Browse

For security reasons, kindly create a password that will be used to access and export the camera configuration file.

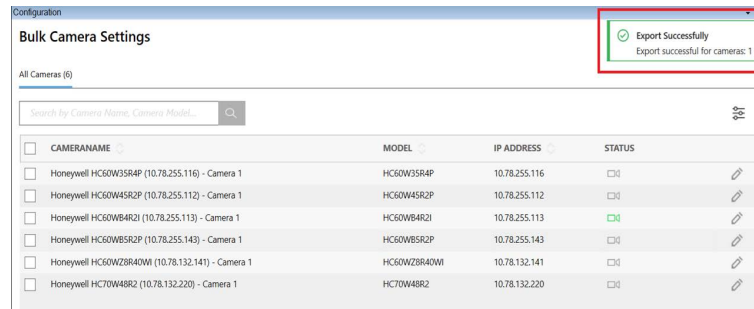
Create Password

Confirm Password

BACK

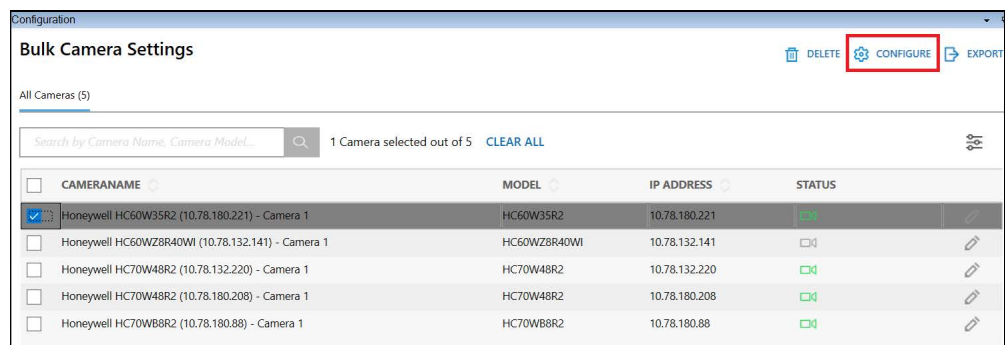
DONE

3. Browse the location to save the file.
4. Create and Confirm the Password to protect.
5. Click **Done**. The **Export Successful for # cameras** pop-up appears on the top right corner of the screen.

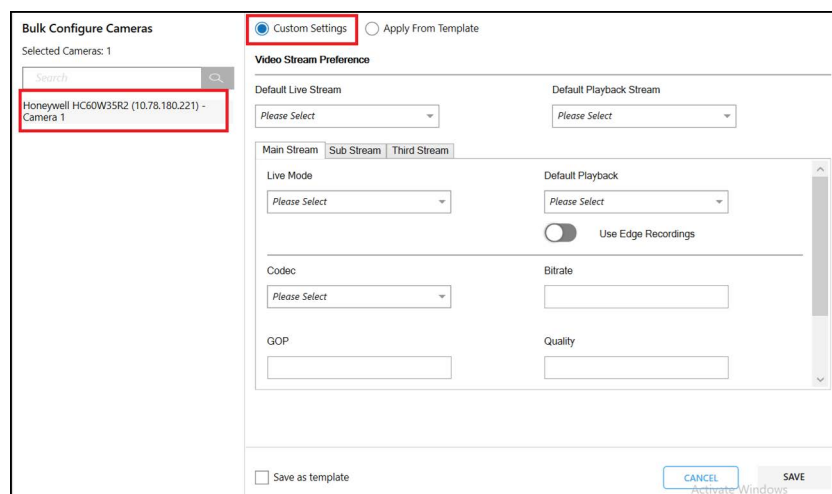


Updating Camera Configurations

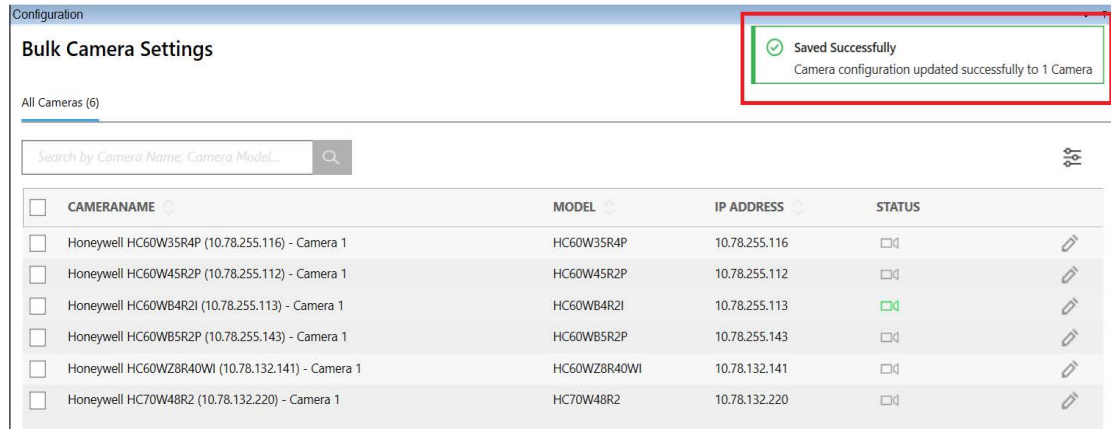
1. Under Honeywell Camera Manager, click **Bulk Camera Settings** node. The Bulk Camera Settings screen is displayed.



2. Select the required cameras check boxes and then click the **Configure** option.
3. Select any one of the camera model and click continue, the **Custom Settings** screen is displayed as shown below.

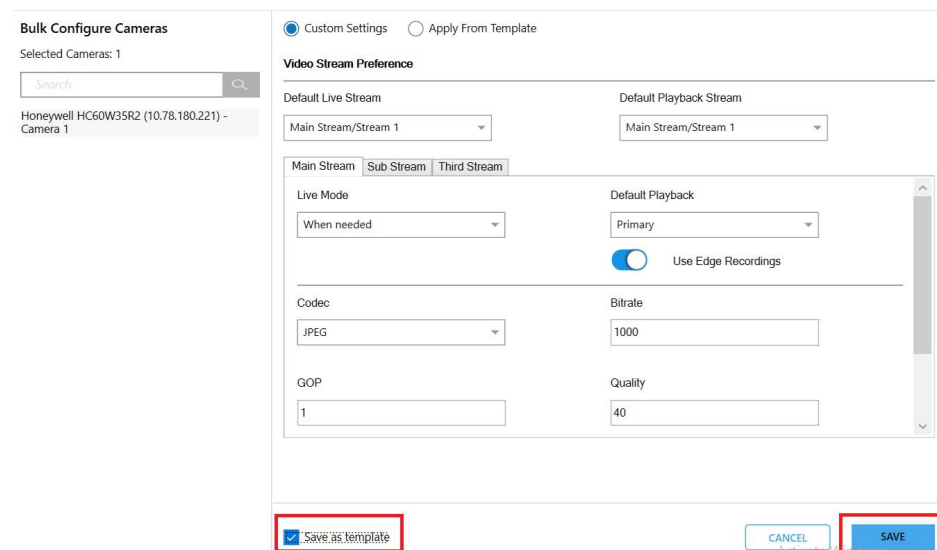


- Customize the details for Video Stream Preferences, and configure the Main Stream, Sub Stream and Third Stream as per the requirements.
- Click **Save**. The pop-up **Camera Configuration Updated Successfully** appears on the top right corner of the screen.



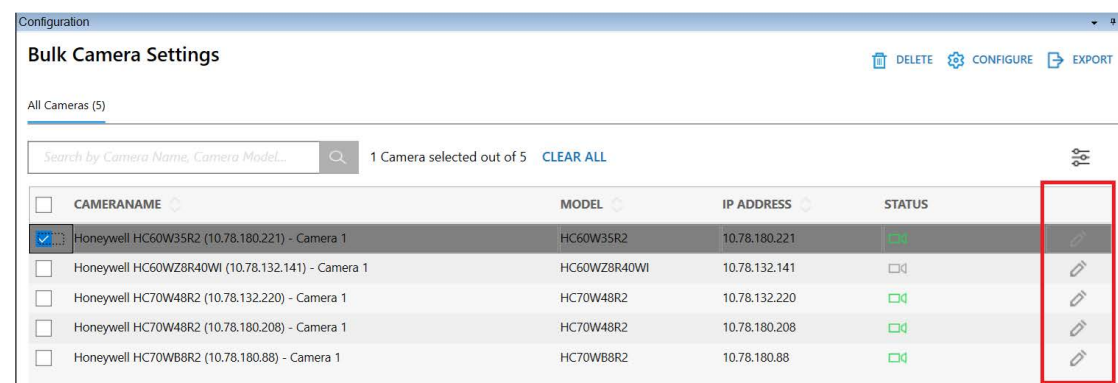
To Save the Configuration as a Template

- Click the **Save as Template** check box as highlighted in the below screen, if you want to save the configuration as a template for future use.

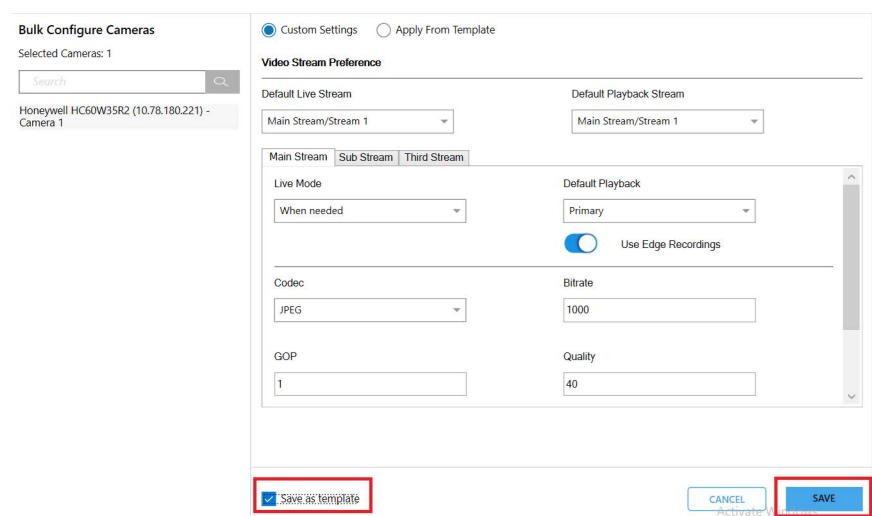


How to Edit Camera Settings and Save as a Template

- 1. In Bulk camera settings window, select the required camera.



- 2. Click **Edit** icon. The Custom Setting screen is displayed.
- 3. Edit or configure the required parameters as shown below.



Apart from configuring the video stream preference user can also customize the Recording Preferences. The video stream preferences are as follows:

Default Live Stream	Default Playback Stream
Live Mode	Default Playback
Codec	Bitrate
GOP	Quality

- 4. Select the **Save as Template** check box as highlighted above if you want to save the configuration as a template for future use.
- 5. User can also use the Apply from Template tab to configure the cameras in bulk as shown below.

Bulk Configure Cameras

Selected Cameras: 1

10.78.255.116- Camera 2

☐ Custom Settings
 ☒ **Apply From Template**

2 Templates

	TEMPLATE NAME	DESCRIPTION	LAST MODIFIED	CAMERA MODEL		
☒	HC60W35R4P main stream	Main stream tem...	23/07/2025	HC60W35R4P		
☐	HC60W35R4P Playback	playback stream t...	23/07/2025	HC60W35R4P		

CANCEL

SAVE

- Click **Save**, a pop-up message **Camera Configuration Updated Successfully** appears on the top right corner of the screen.

Configuration

Bulk Camera Settings

All Cameras (6)

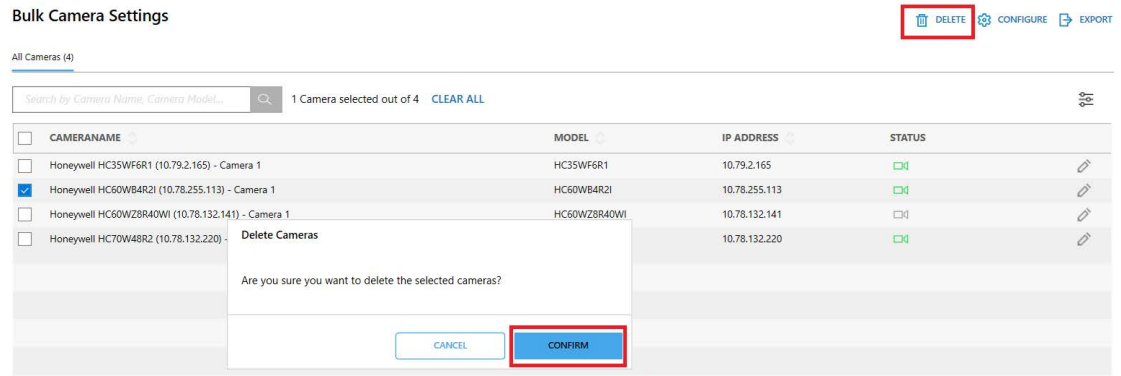
	CAMERANAME	MODEL	IP ADDRESS	STATUS	
☐	Honeywell HC60W35R4P (10.78.255.116) - Camera 1	HC60W35R4P	10.78.255.116		
☐	Honeywell HC60W45R2P (10.78.255.112) - Camera 1	HC60W45R2P	10.78.255.112		
☐	Honeywell HC60WB4R2I (10.78.255.113) - Camera 1	HC60WB4R2I	10.78.255.113		
☐	Honeywell HC60WB5R2P (10.78.255.143) - Camera 1	HC60WB5R2P	10.78.255.143		
☐	Honeywell HC60WZ8R40WI (10.78.132.141) - Camera 1	HC60WZ8R40WI	10.78.132.141		
☐	Honeywell HC70W48R2 (10.78.132.220) - Camera 1	HC70W48R2	10.78.132.220		

Saved Successfully
 Camera configuration updated successfully to 1 Camera

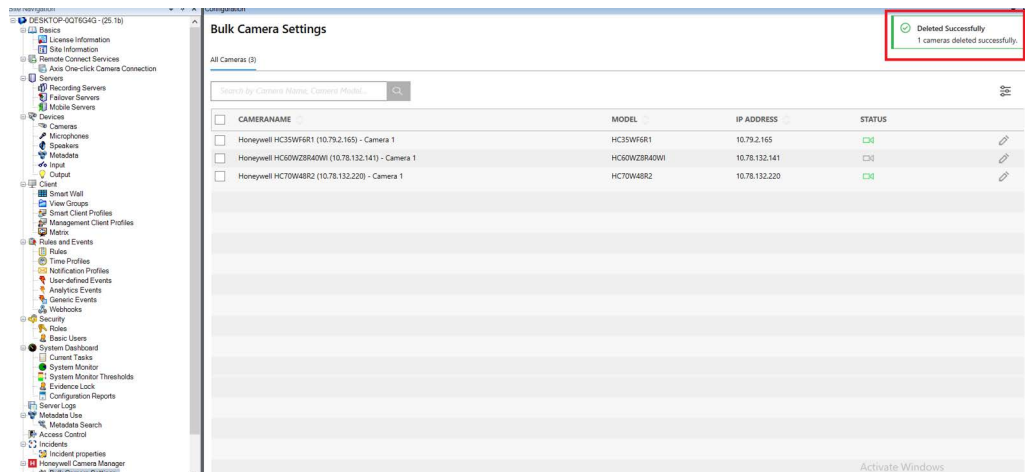
Note: User can cross verify the configuration changes under configuration settings.

Deleting Cameras

1. In Bulk Camera settings page, select the camera and Click **Delete**, the confirmation dialog box appears as shown below.



2. Click **CONFIRM**. The **#cameras deleted sucessfully** pop-up appears on the top right corner of the screen as shown below.



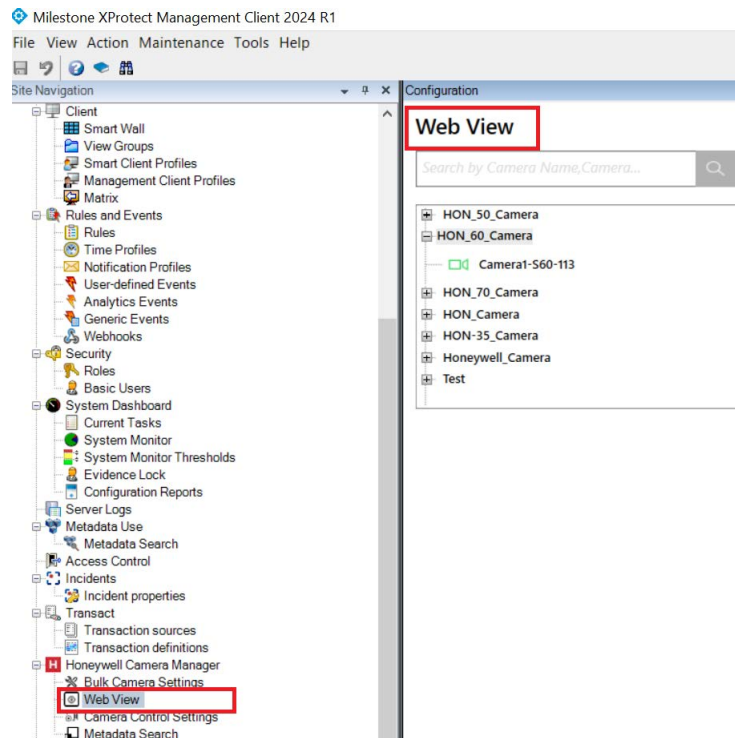
ADVANCE CAMERA CONTROLS

Web View

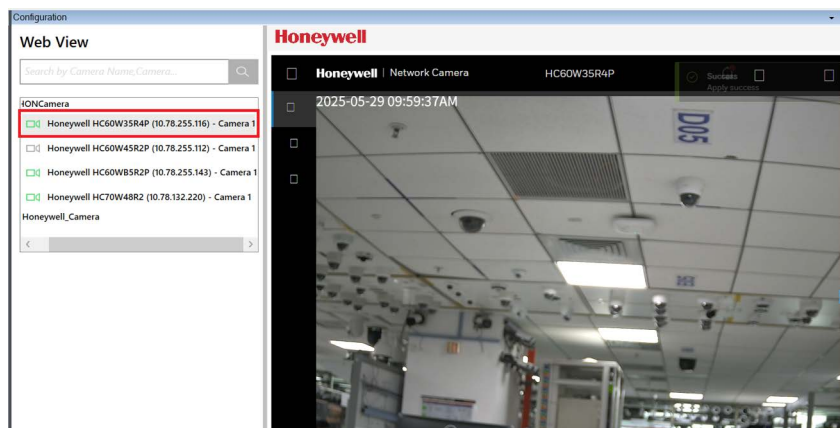
This feature allows the user to view the web page of a camera in a single click. This feature comes with inbuilt capability to auto login and user don't have to enter any camera credentials.

How to View a Camera Web Page

1. In the Milestone XProtect Management Client navigate to Honeywell Camera Manager and click on **Web View** tab the list the of cameras are displayed as shown below.



2. Click on the required camera from the camera list. The specific camera web page is displayed on the right pane as shown below.

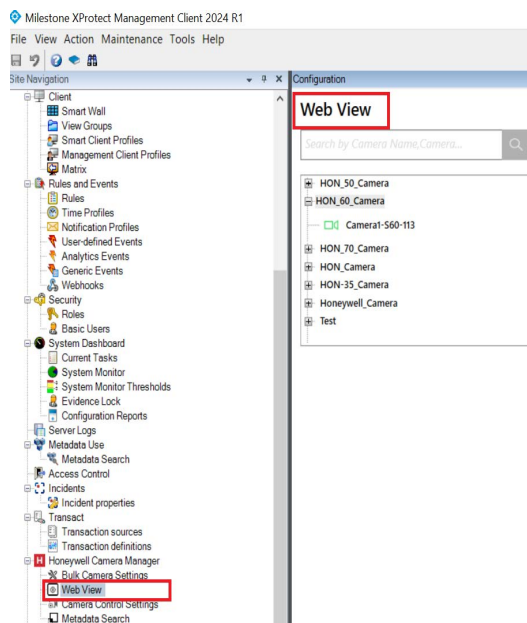


Searching a Camera

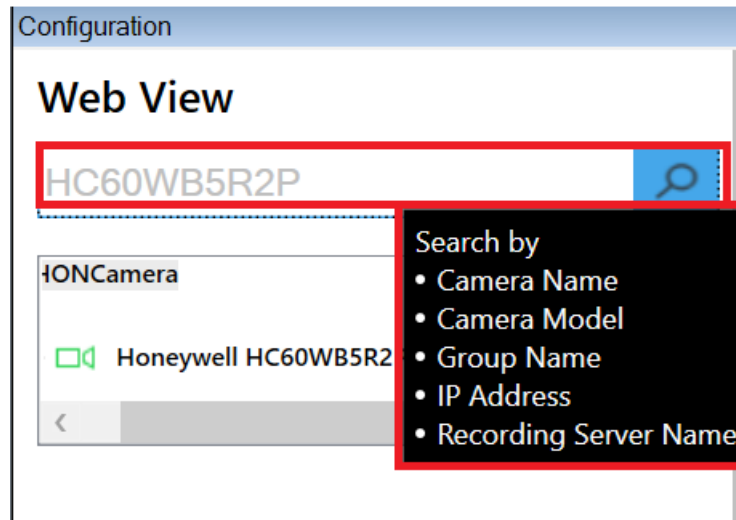
User can search the cameras with IP Address, Camera Name or Server Name in the search bar.

How to Search a Camera

1. In the Milestone XProtect Management Client navigate to Honeywell Camera Manager and click on **Web View** tab the list of cameras are displayed as shown below.



2. In the search box, type the IP Address, Camera Name or Server Name. The corresponding cameras are displayed in the list as shown below.

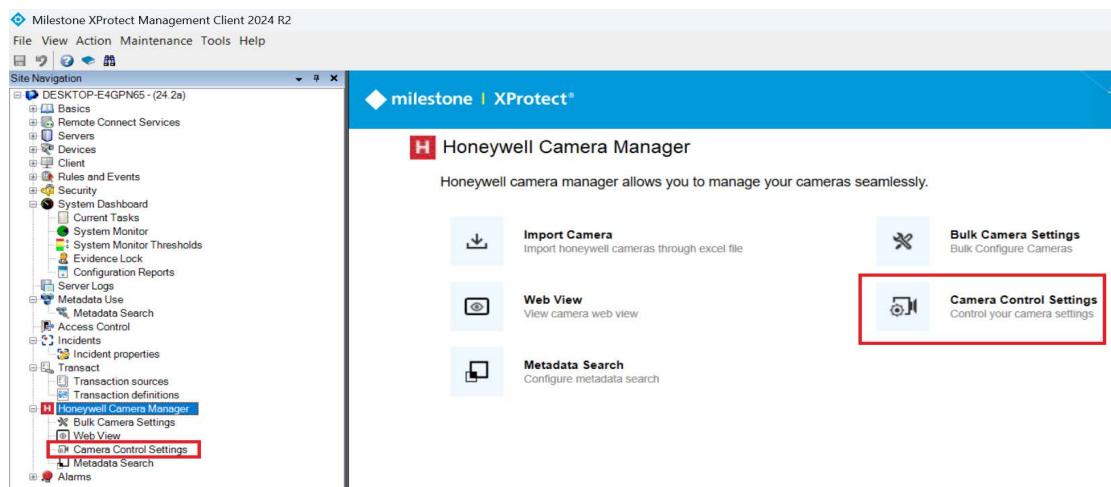


Camera Control Settings

This feature allows to control the functionalities or features which are used in the XProtect Smart Client. Camera control settings includes Video Panel Control and Plugin Camera Control. User can enable it to use these functionalities in the XProtect Smart Client.

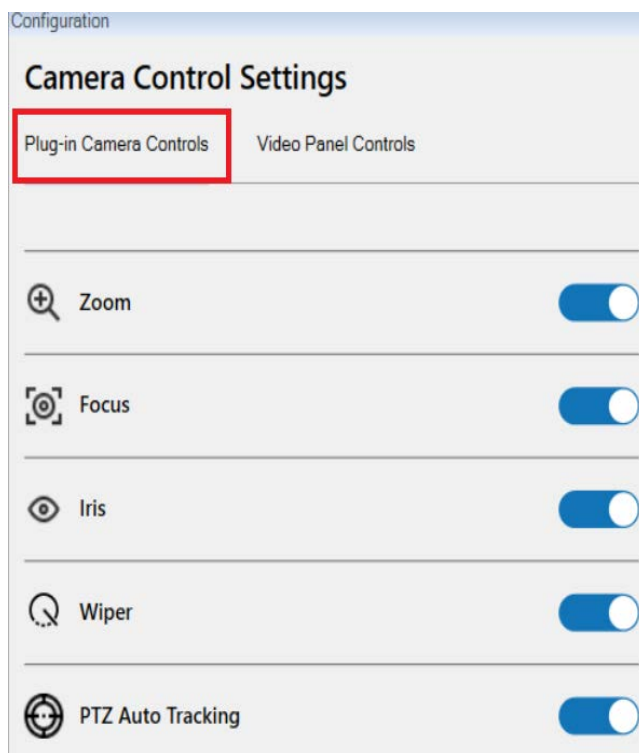
How to Configure the Camera Control Settings

1. In the Honeywell Camera Manger screen, click the **Camera Control Settings** option as shown below.

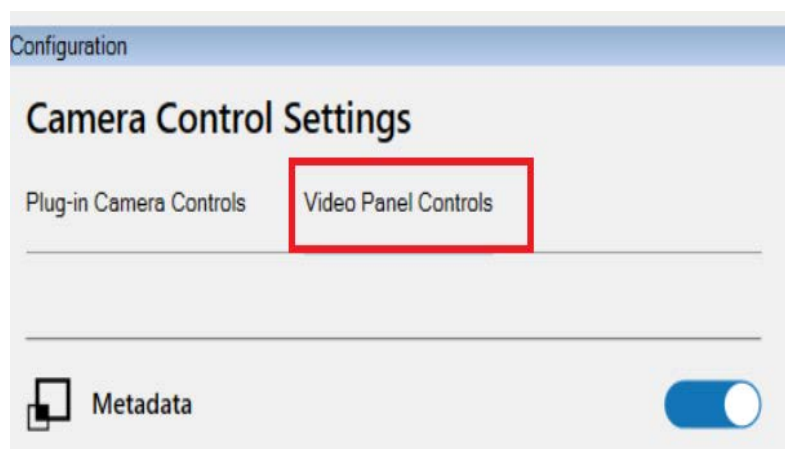


The Configuration box is displayed.

2. Under **Plugin Camera Controls**, enable the camera control commands button as shown below.



3. Under **Video Panel Control**, enable the Metadata button.



Metadata Search Settings

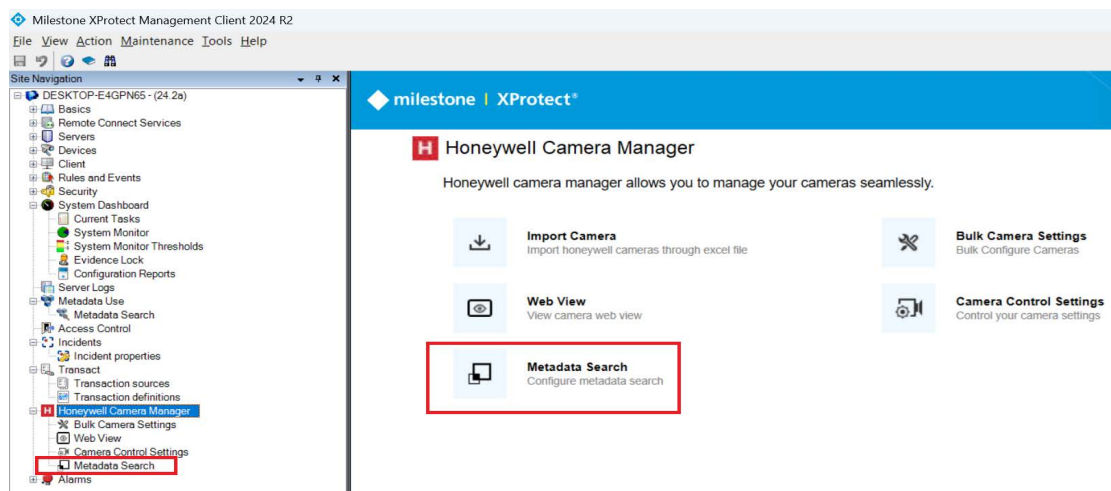
Introduction

This allows the user to configure the following options to use in Milestone XProtect Smart Client application.

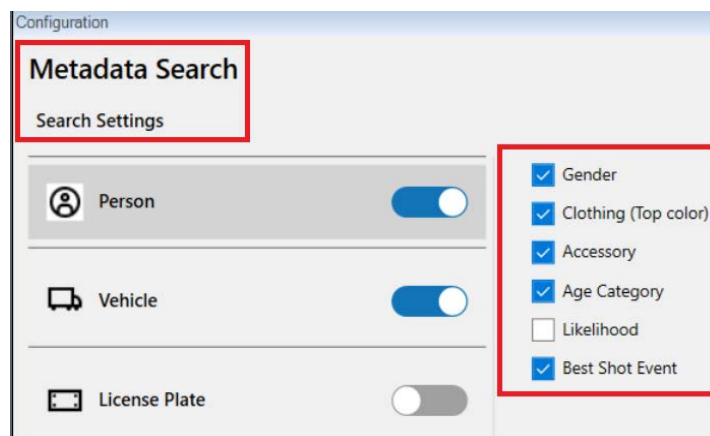
- Person Search
- Vehicle Search
- License Plate Search

How to Configure the Metadata Search Settings

1. In the Honeywell Camera Manager screen, go to **Metadata Search** Settings as shown below.



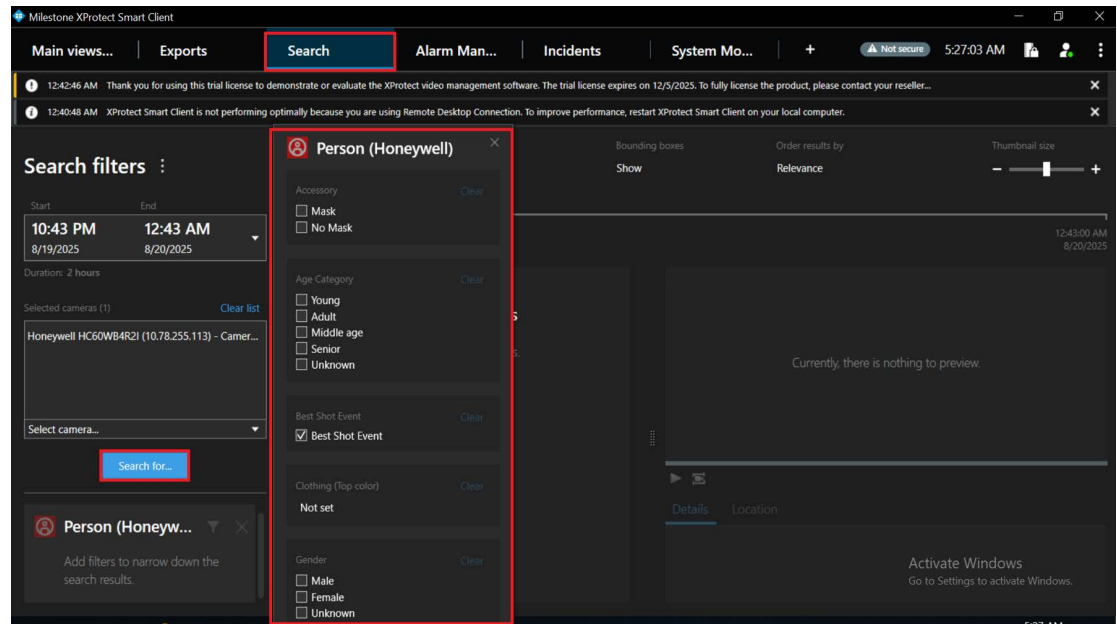
2. Click **Metadata Search** Setting, the Configuration box is displayed.



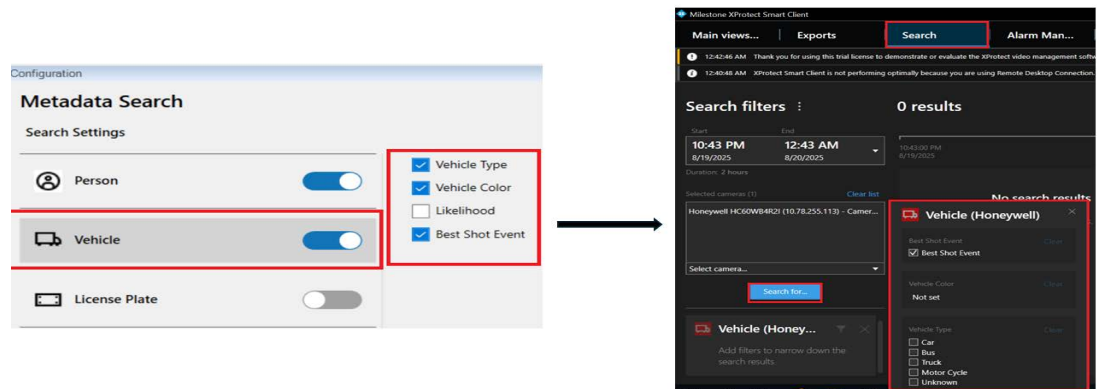
3. Move the toggle buttons to enable and select the required parameters to view the search options in XProtect Smart Client as shown below.

Note: Restart the Smart Client application once to view the changes.

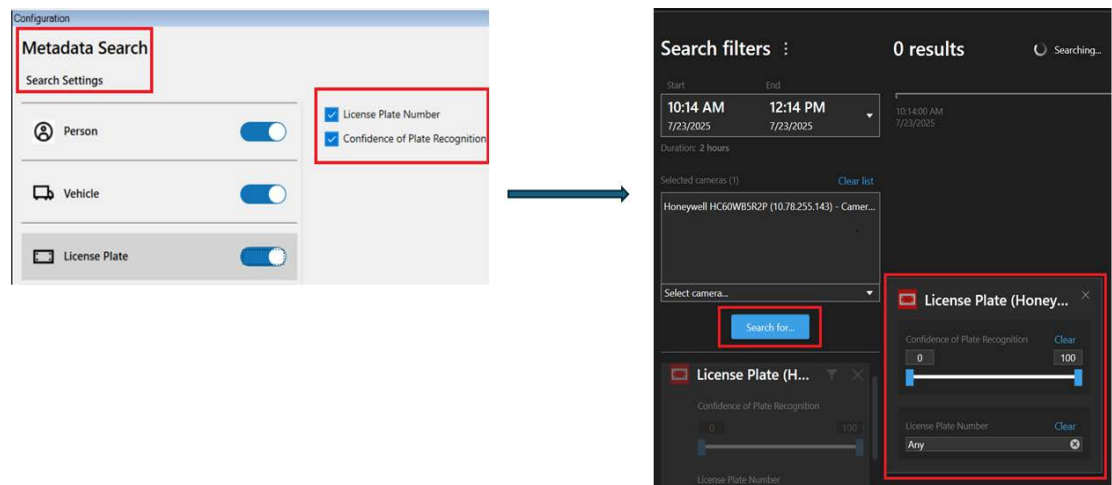
For Person Search



For Vehicle Search



For License Plate Search



XPROTECT SMART CLIENT PLUGIN FEATURES

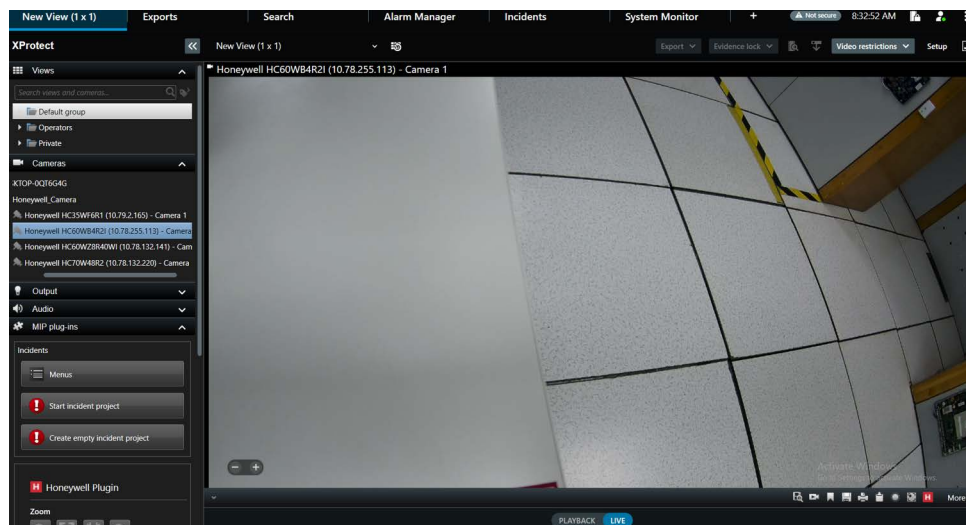
Video Controls

The Milestone XProtect Smart Client allows you to perform the following with Honeywell cameras:

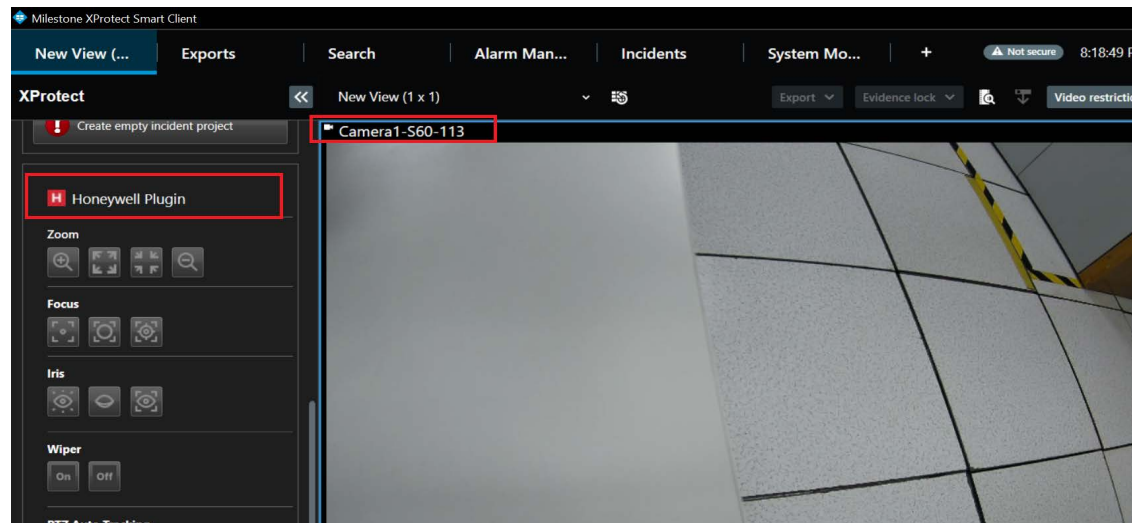
- To view the live and playback video
- To perform Surveillance operations
- To search and view the Video analytics features based on the camera

How to View the Honeywell Cameras in Smart Client

1. Go to Milestone XProtect Smart Client dashboard > **New View**.
2. In the left pane, navigate to Honeywell Cameras. Select the required camera from the list as shown below.



3. Drag and drop the camera on the right video panel. The Honeywell Plugin commands are enabled in the live view when the Honeywell camera is selected on the main screen as shown below.



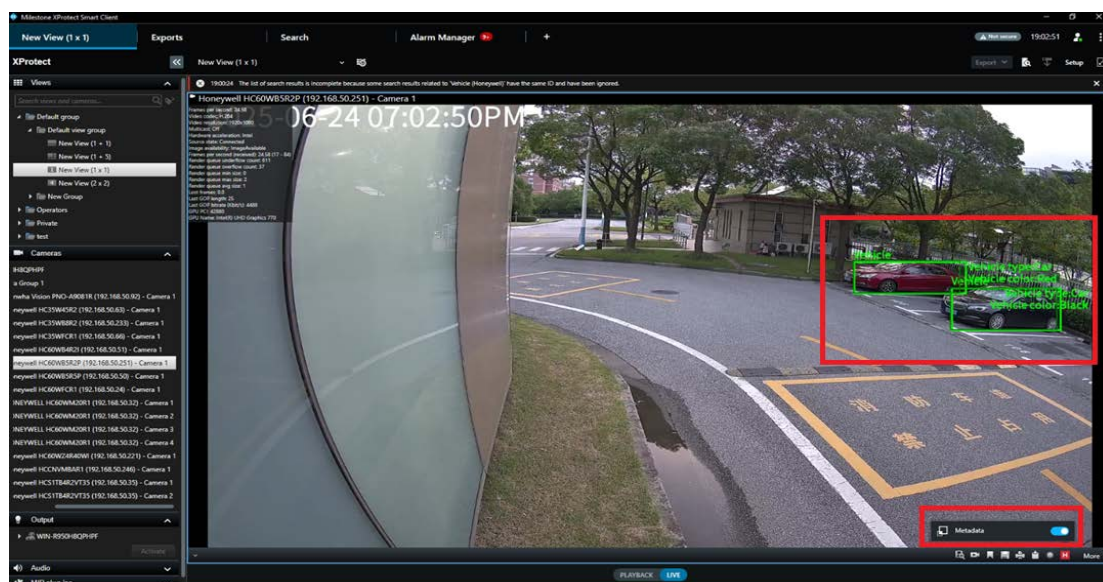
4. Perform the required surveillance operations as explained in the below table.

Icon	Description
Zoom	
	Zoom In
	Zoom Out
	Maximum Zoom
	Minimum Zoom
Focus	
	Focus Far
	Focus Near
	Auto Focus
Iris	
	Increase Iris
	Decrease Iris

Icon	Description
	Auto Iris
Wiper	
	Wiper On
	Wiper Off
PTZ Auto Tracking	
	Auto Tracking

Bounding Box Display

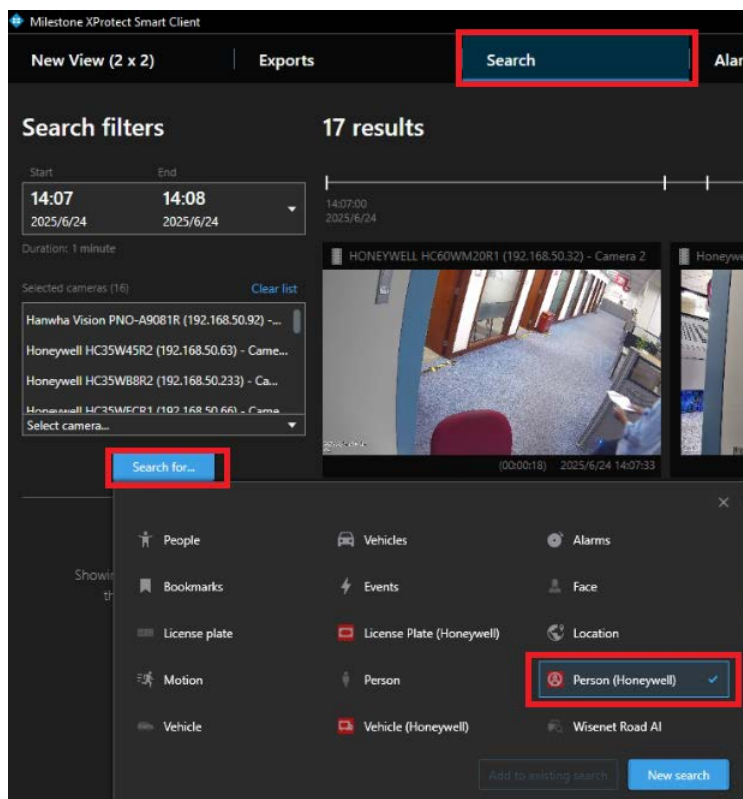
If the **Metadata** options are configured then the User can view the **Bounding Boxes** in the video when an object is detected as shown in the below figure.



METADATA SEARCH SETTINGS

Person Search

1. Go to Milestone XProtect Smart Client and then click the **Search** tab.
2. Under Search tab, select the required Honeywell camera and then click the **Search For** button. The supported Analytics are displayed for a camera.
3. Select the **Person Search** option and then click on **New Search** as shown below



The Person Search filter dialog box appears as shown below.

The screenshot shows a configuration window titled "Person (Honeywell)" with a close button (X) in the top right corner. The window contains several sections, each with a "Clear" button in the top right corner:

- Accessory:** Contains two checkboxes: "Mask" and "No Mask".
- Age Category:** Contains five checkboxes: "Young", "Adult", "Middle age", "Senior", and "Unknown".
- Best Shot Event:** Contains one checked checkbox: "Best Shot Event".
- Clothing (Top color):** Displays "Not set".
- Gender:** Contains three checkboxes: "Male", "Female", and "Unknown".

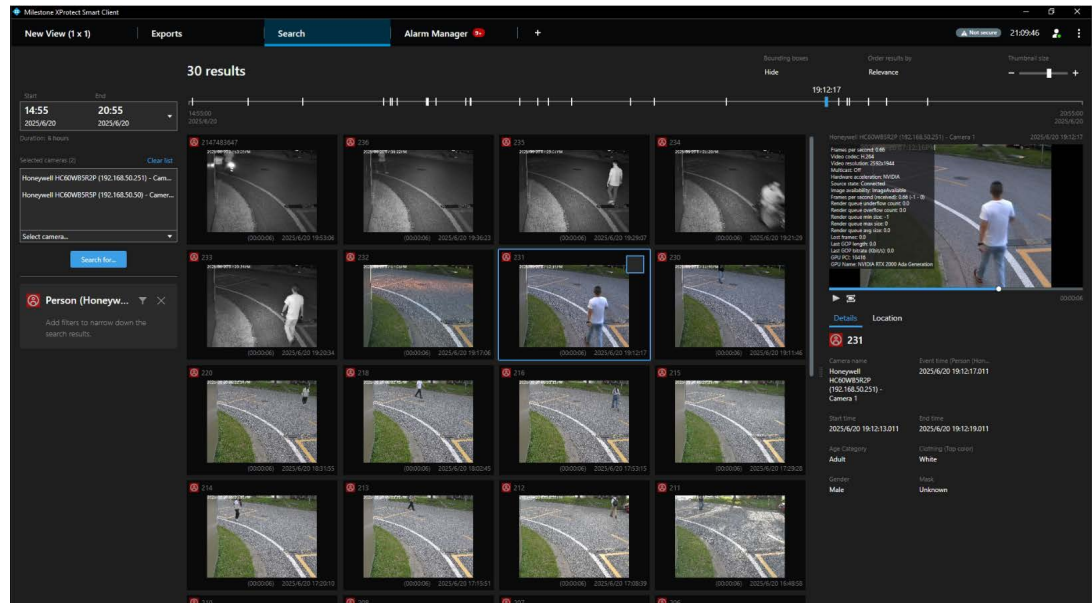
4. Set the required below parameters for Person Search.

- Accessory
- Age Category
- Clothing (Top color)
- Gender
- Likelihood
- Best Shot Event

The best snapshot is for all basic analytics setting. This feature captures the best still cuts of the classified objects (Humans and Vehicles).

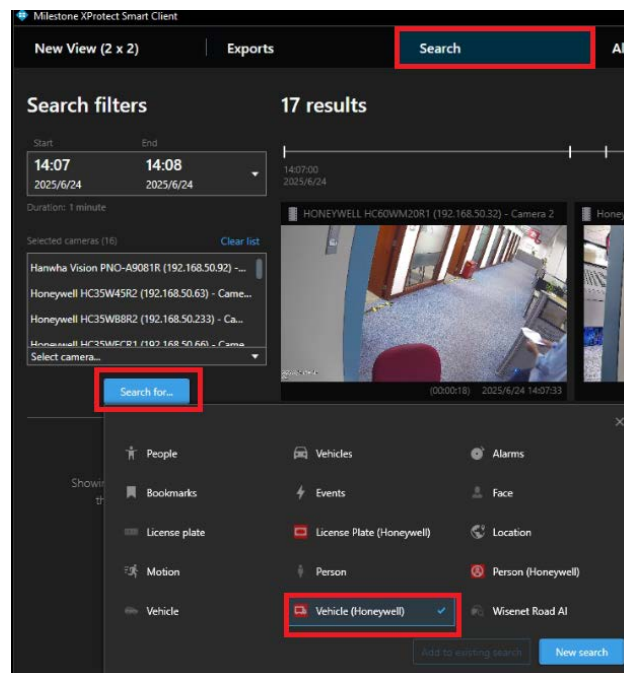
Note: *The object should meet the set time and size, and the camera will select the best one to display during the start time and the departure time.*

Once the parameters are set, user can view analytics in the video as shown in the below figure. The number of search results are displayed on top left corner of the screen.

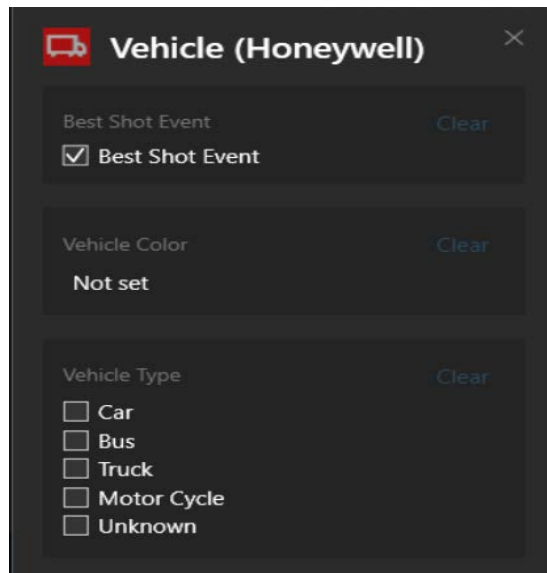


Vehicle Search

1. Go to Milestone XProtect Smart Client and then click the **Search** tab.
2. Under Search tab, select the required Honeywell camera and then click the **Search For** button. The supported Analytics are displayed for a camera.
3. Select the **Vehicle Search** option and then click on **New Search** as shown below.



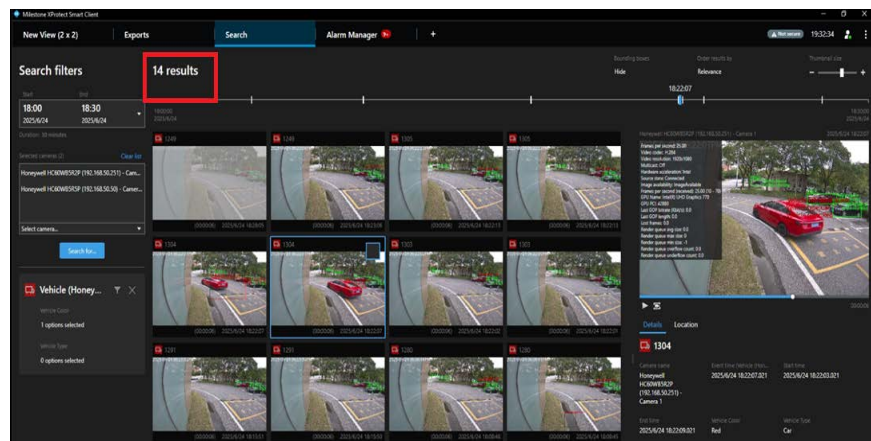
The Vehicle Search filter dialog box appears as shown below.



4. Set the required below parameters for Vehicle Search.

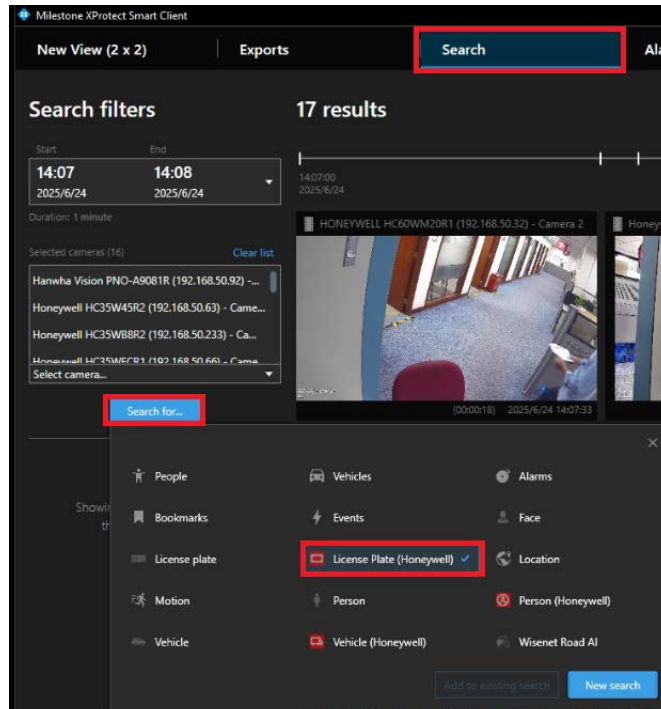
- Vehicle Color
- Vehicle Type
- Likelihood
- Best Shot Event

Once the parameters are set, user can view analytics in the video as shown in the below figure. The number of search results are displayed on top left corner of the screen.

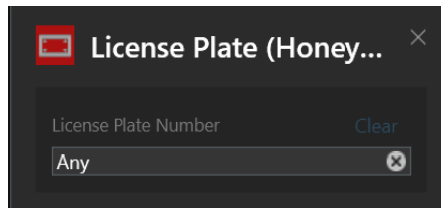


License Plate Search

1. Go to Milestone XProtect Smart Client and then click the **Search** tab.
2. Under Search tab, select the required Honeywell camera and then click the **Search For** button. The supported Analytics are displayed for a camera.
3. Select the **License Plate** option and then click on **New Search** as shown below.

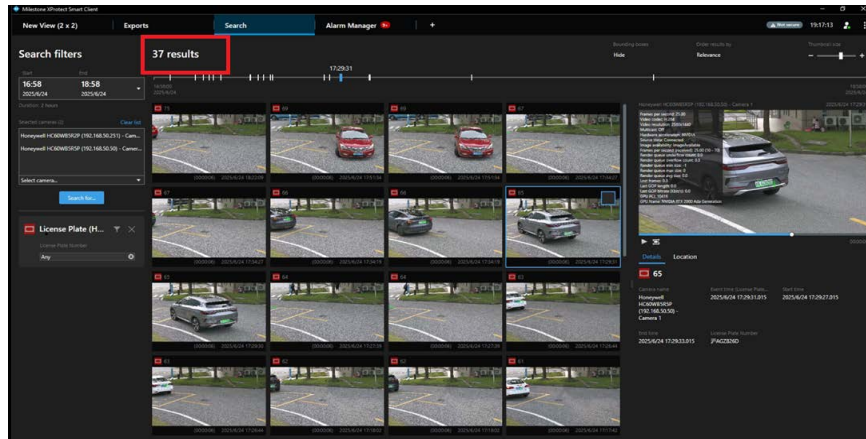


The License Plate filter dialog box appears as shown below.



4. Set the required below parameter for license plate.
 - License Plate Number

Once the parameters are set, user can view analytics in the video as shown in the below figure. The number of search results are displayed on top left corner of the screen.



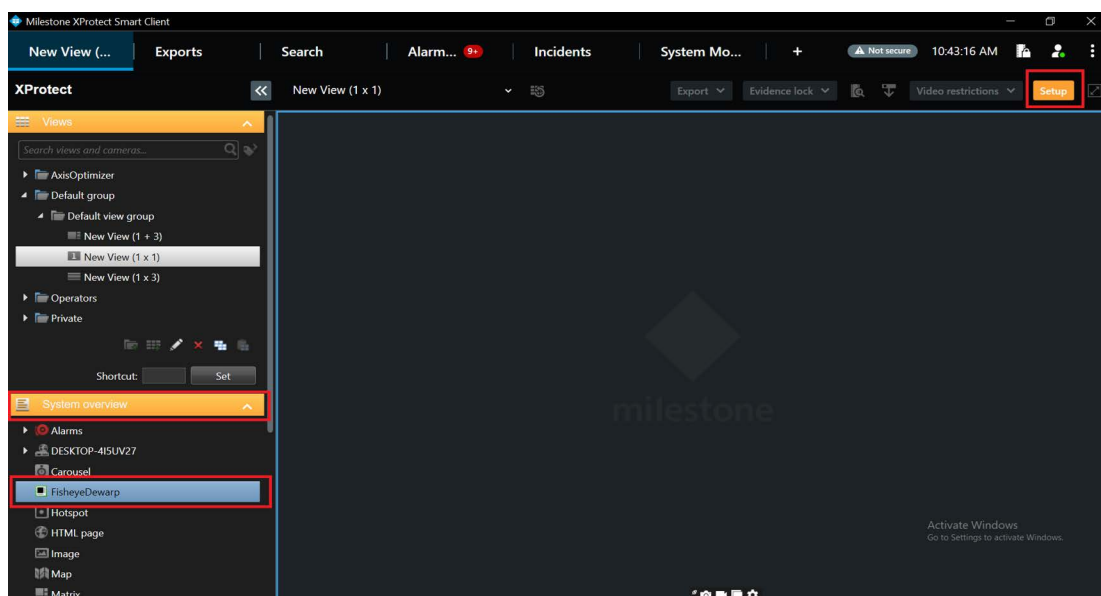
FISHEYE DEWARPING

Note: This feature can be used on XProtect Smart Client machines which has GPU.

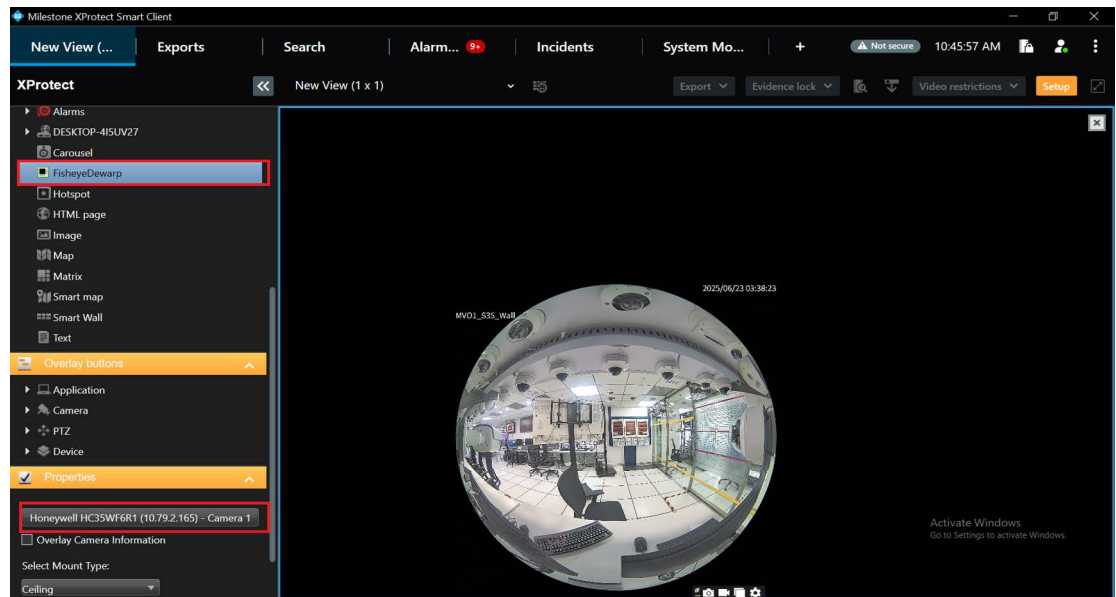
If the camera supports the Fisheye function, set the Fisheye mode to the original mode before using the plugin.

How to Configure the Fisheye Dewarping

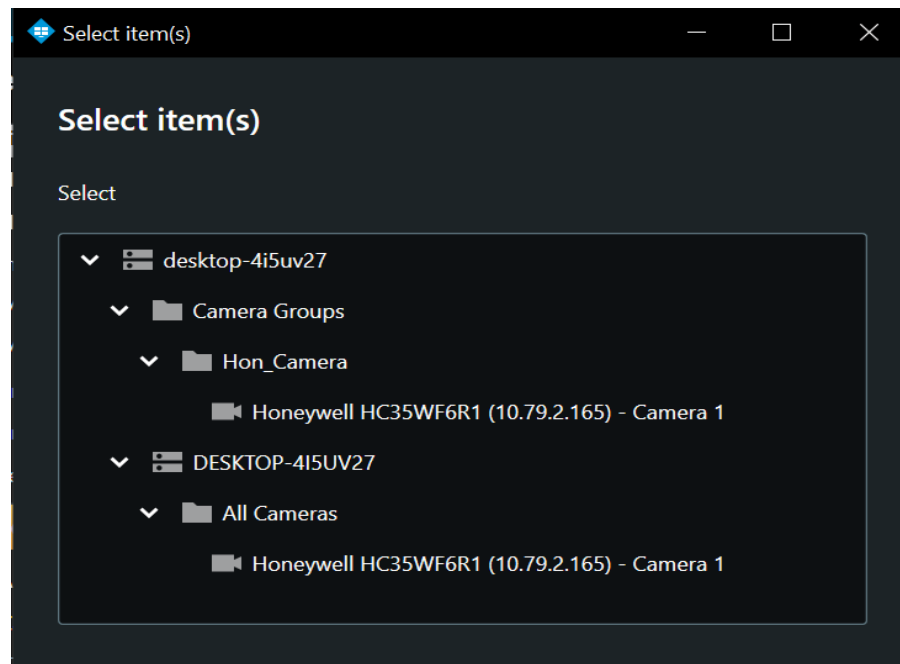
1. Start the **XProtect Smart Client**.
2. On the Live View window, click on **Setup**.
3. In the Setup window, the **Fisheye Dewarp** plugin can be found in the System Overview pane.



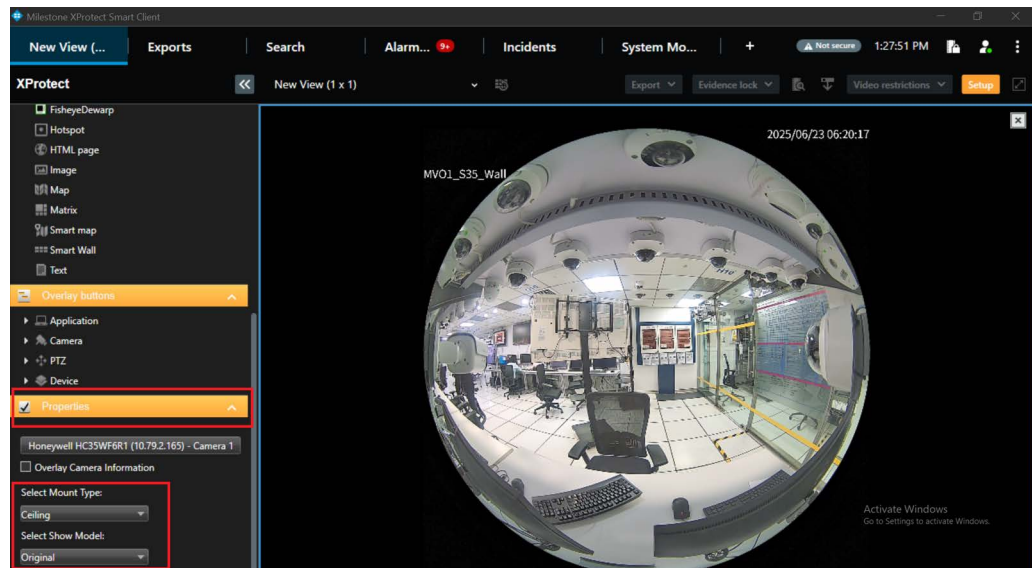
- Click and drag Fisheye Dewarp Plugin into the view cell. After completion, there is an X icon in the upper right corner of the view cell, and parameter settings are added to the property pane in the lower left corner.



- Under properties, click on cameras and then select the required camera from the drop-down list as shown below.

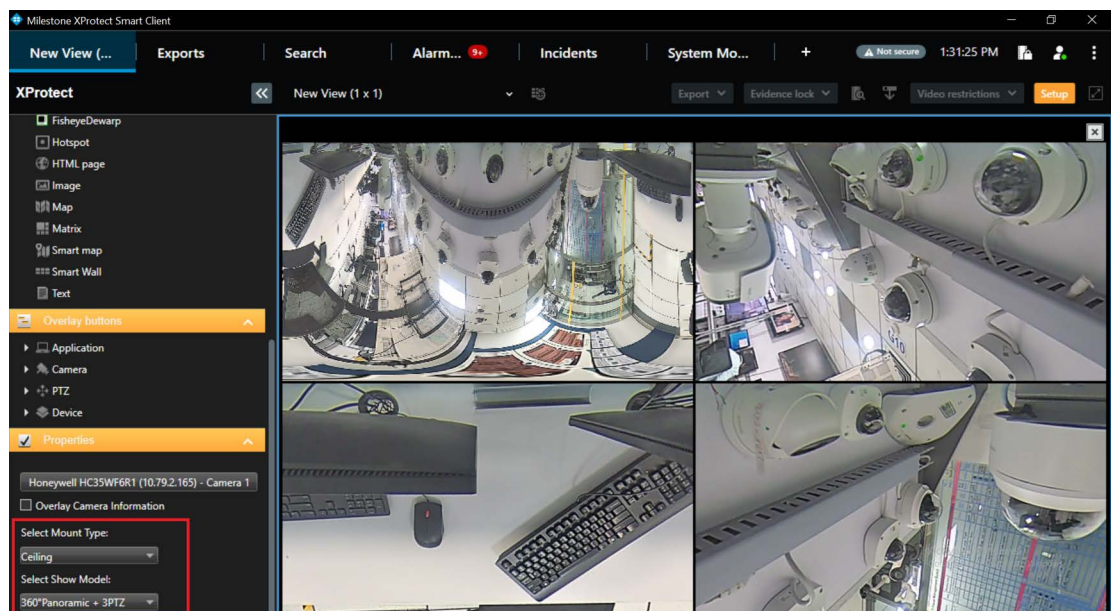


6. Select camera and then select the camera **Mount Type** as **Ceiling** and **Show Model** type as **Original** in the properties as shown below.

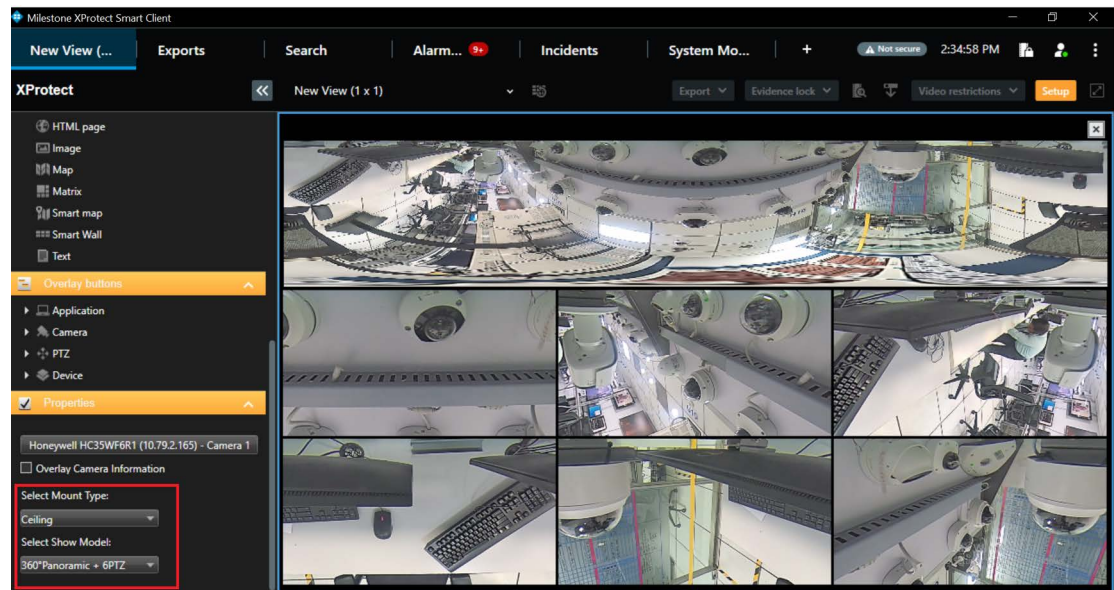


Please refer to the Plugin supported capabilities

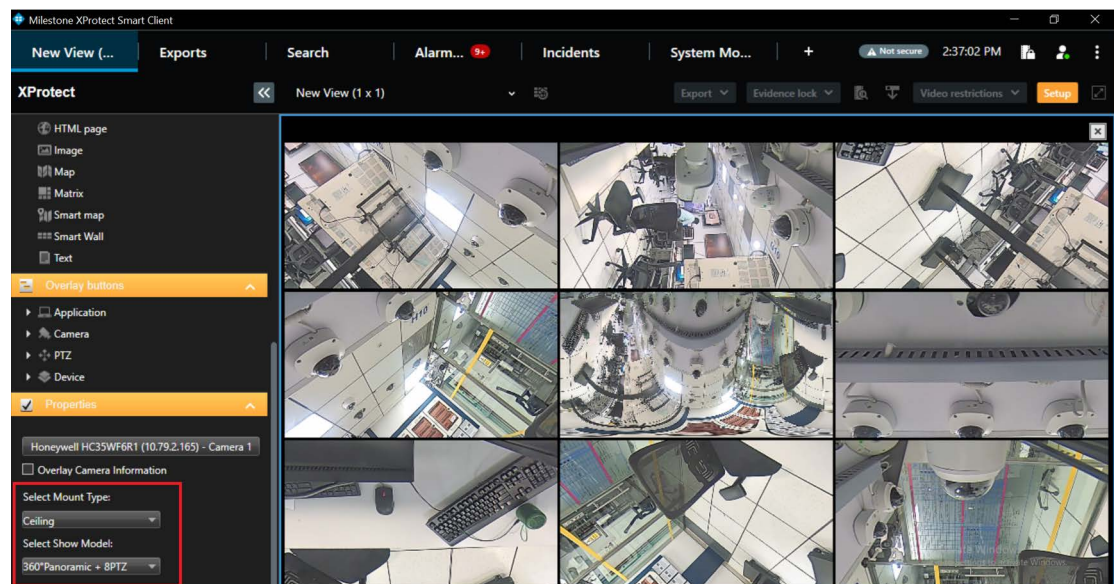
7. **PTZ Control:** User can press and hold the mouse button to slide and to adjust the angle of view. User can also zoom in/out to view the display.
- **For Panoramic model 360° + 3PTZ:**



- **For Panoramic model 360°+ 6PTZ:**



- **For Panoramic model 360° + 8PTZ:**



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