

## Audit Investigations



## Point of Sale





- Unified Security monitoring and analysis platform makes XProtect the ideal head-end.
- Protect company assets by detecting fraud early in its development stage through analytics.
- Zero in on vulnerabilities where potential theft can occur:
  - Line item voids, employee discounts, no sales, coupon overrides & more
- User friendly audit investigation tools allow easy setup of transaction categories
- All POS transactions are time synchronized with all VMS surveillance video.
- Easily bring up multiple camera views of an event during forensic investigations
- Monitor POS activity locally as well as from a remote site at any time.
- Powerful Hypermedia Search tool links all POS text received with all stored VMS video.
- Select events from the audit spreadsheet to view the transaction and its associated video
- Export video evidence.

| ort Excel Audit Events  | Filter Video DF   | Export Snap  | Shot Add Camera Set Eve   | nt Status  | CTP Overview108 - 9/7/2016 1:51:43 PM |
|---|---|--|---|--|---------------------------------------|
| Timestamp   | Rule  | Event  | Description   | Audit Statu  |                                       |
| 9/7/2016 1:52:09 PM   | ERR MSG   | ERR MSG  | ERROR: Discount amount t  |  |                                       |
| 9/7/2016 1:51:44 PM   | ERR MSG   | ERR MSG  | ERROR: Credit authorizatio  |  |                                       |
| 9/7/2016 1:51:23 PM   | ERR MSG   | ERR MSG  | ERROR: Void not allowed   |  |                                       |
| 9/7/2016 1:51:08 PM   | VOID  | MI VOID  | VOID: 1 SML DISH 2.50   |  |                                       |
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| POS Transaction Data Ev<br>port Excel Snap Shot<br>TimeStamp<br>9/7/2016 1:50:38 PM<br>9/7/2016 1:50:48 PM<br>9/7/2016 1:50:53 PM   | ents Table<br>Pause Video Syn<br>Event<br>MI<br>SIGN IN<br>BEGIN CHECK  | Description<br>1 TRADBAN<br>20 FUDGEB<br>SIGN IN: Joh<br>BEGIN CHEC  | ANABOA 5.75<br>DAT 115.00<br>n Dee<br>K: 5052   | Qty  |                                       |
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## Use audit event filter to choose events to be investigated Select the date Select auditing П × 🖏 Audit Events Filter and time of Audit Filter categories: No Sale, Event Filter Date/Time Filter interest from drop Price Override, O All Transactions O All Dates down menu or Refund and Void O All Exception Even Limit Date Today Yesterday Select Exception Event just select today From 12:00:00 AM $\sim$ То 11:59:59 PM EMPLOYEE NO SALE O Transaction Recalls 2016-08-01 2016-08-01 POS Transactions Table Time Limit PRICE OVERRIDE PRODUCT DECLINE Display Events Limit Select Minutes To Retieve Prior To and After Event C REFUND Limit 1000 20 ~ Zero in on a Zero in on a VOID Select TerminalNumber Select OperatorId selected cashier selected terminals All O Select TerminalNumber All OperatorId# $\sim$ operator or view or view them all View all 🐁 Audit Entries Table П $\times$ Export Excel Audit Events Filter Video DB Export Snap Shot Set Event Status Add Camera Rule Audit Status Select a Rule from Timestamp Event Description 9/7/2016 2:04:50 PM ERR MSG ERR MSG ERROR: Void not allowed audit entry VOID: 1 SML DISH 9/7/2016 2:04:35 PM MI VOID 2.50 VOID 9/7/2016 2:03:54 PM ERR MSG FRR MSG ERROR: Discount amount t spreadsheet, noting 9/7/2016 2:03:29 PM ERR MSG ERR MSG ERROR: Credit authorizatio. ERROR: Void not allowed 9/7/2016 2:03:09 PM ERR MSG ERR MSG date and time of 9/7/2016 2:02:54 PM VOID MI VOID VOID: 1 SML DISH 2.50 ERR MSG ERROR: Discount amount t 9/7/2016 2:02:14 PM ERR MSG event. 9/7/2016 2:01:48 PM ERR MSG ERROR: Credit authorities ALSE USE OF KEY ERR 9/7/2016 2:01:28 PM ERROR: Void not allowed ERR MSG MSG 9/7/2016 2:01:13 PM MI VOID VOID: 1 SML DISH 2 50 VOID ERROR: Credit authorizatio. 9/7/2016 2:00:08 PM ERR MSG ERR MSG ERROR: Void not allowed 9/7/2016 1:59:47 PM ERR MSG ERR MSG 9/7/2016 1:59:32 PM 9/7/2016 1:58:52 PM VOID ML VOID VOID: 1 SML DISH 2.50 ERR MSG ERROR: Discount amount t. ERR MSG 9/7/2016 1:58:27 PM ERR MSG ERR MSG ERROR: Credit authorizatio. 9/7/2016 1:58:07 PM 9/7/2016 1:57:51 PM ERR MSG ERR MSG ERROR: Void not allowed 🐁 POS Transaction Data Events Table Export Excel Snap Shot Pause Video Sync CTP OV view108 - 9/7/2016 2:01:47 PM TimeStamp Event Description 9/7/2016 2:00:43 PM 1 TRADBANANABOA 5.75 MI 9/7/2016 2:00:48 PM MI 20 FUDGEBOAT 115.00 9/7/2016 2:00:53 PM SIGN IN: John Doe SIGN I \$15 MILLIO BEGIN CHECK: 5052 9/7/2016 2:00:58 PM BEGIN CHECK SMLCONE 2.50 9/7/2016 2:01:03 PM MI

A separate Transaction table is brought up once a rule is selected, and simultaneously video from the recorder is queued up just prior to the event ready to be viewed

Select play forward and watch video while transaction table above steps thru events. It's that easy.



## Integrating IP Data with Video Surveillance

SMLDISH 2.50

VOID: 1 SML DISH

ERROR: Void not allowed

100 SMLCONE 250.00

100 SMLSODA 150.00

100 SMICONE 250.00

TRADBANANABOA 5.75

TOTAL DUE:

TOTAL DUE:

CSH DRWR OPN Cash Drawer 1 Opened

2.50

5.00 Cash Drawer 1 Opened

2523.50

9/7/2016 2:01:08 PM

9/7/2016 2:01:13 PM

9/7/2016 2:01:18 PM

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