

Overview

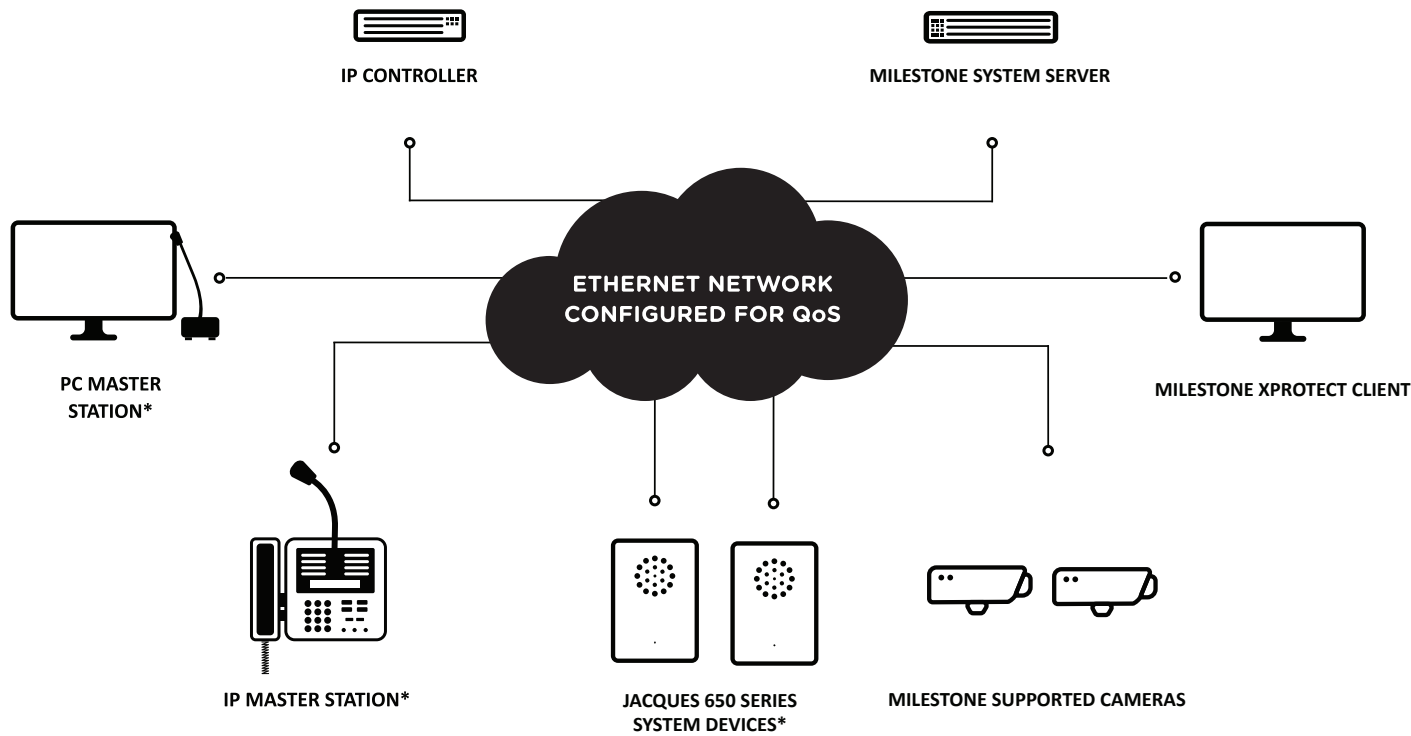
The Jacques - Milestone CCTV High Level Interface allows Jacques 650-series IP Communication System to send call information to the Milestone XProtect Corporate for switching the intercom associated cameras onto an active matrix of Milestone XProtect Smart Client. XProtect Corporate is an IP video management software (VMS) designed for large-scale and high-security installations.

Each Jacques workstation and Milestone workstation is configured via the Jacques Event Controller software module (V7.97.47 and above) installed on the Jacques System Controller. Once configured, each Milestone supported camera can be mapped to Jacques intercom devices in the Jacques system database

Functionality

Call Originate	The below listed intercom functionality is available in the Milestone system When a call originates at a Jacques endpoint, the associated CCTV stream/s is switched and made available at the associated Milestone XProtect Smart Client
Call Connect	When a call is connected between a Jacques master station and intercom, the associated CCTV stream/s is displayed on associated Milestone XProtect Smart Client
Call Terminate	When a call is terminated, the intercom-associated-CCTV stream/s assigned to the Milestone XProtect Smart Client will be disconnected.
Call Hold	When a call is on hold, the intercom-associated-CCTV stream/s will continue to display on the assigned Milestone XProtect Smart Client. If a second call from the same Jacques master station is established (while the original call is on hold) only the intercom-associated-CCTV stream/s from the second call will be displayed. When the second call is terminated, the CCTV stream/s from the initial call will again display.
Call Forward	During call forward, the Milestone XProtect Smart Client associated with the Jacques master station to which call is forwarded to will automatically display the intercom-associated-CCTV stream/s. The intercom-associated- CCTV stream/s will continue to follow the intercom call destination.
Covert Monitoring	When a covert call is connected between a Jacques master station and intercom terminal the intercom-associated-CCTV stream/s will display on the assigned Milestone XProtect Smart Client
Bridge Call	During a bridge call, the intercom-associated-CCTV steam/s will display on all associated Milestone XProtect Smart Client workstations until the call is answered. The call then enters a call connect state (see Call Connect)
Divert Call	During call divert mode, the intercom-associated-CCTV steam/s will display on the Milestone XProtect Smart Client associated with a master station higher in the call hierarchy. The intercom-associated-CCTV stream/s will continue to follow the intercom call destination
Remote/Un-Remote Master	If the initial master station is in remote mode, the intercom-associated-CCTV steam/s will display on the Milestone XProtect Smart Client associated with a master station higher in the call hierarchy. If the call remains unanswered by the high-priority master station when the initial master station is un-remoted, the call and associated CCTV stream will be transferred back to the original master. The intercom-associated-CCTV stream/s will continue to follow the intercom call destination.

Jacques - Milestone High Level Interface



*Virtually unlimited. Dependent on server configuration and network bandwidth

Versions	Milestone XProtect Corporate 2022 R2 and above Jacques IP Communication System including Event Controller V7.97.47 and above
Developer	Jacques Technologies
Related Documentation	JED-0411 Jacques to Milestone High Level Interface Specifications JED-0426 Jacques to Milestone High Level Interface Integration Guide