

## INSTALLATION GUIDE

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# LogSync MIP Plugin / Service Rev. 2.0.0.0

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## Overview

Application that periodically send all messages queued in the Milestone XProtect Audit Log to a configured SysLog Server.

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### Copyright

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### Disclaimer

*This document is intended for general information purposes only of the Plugin and its application to the Milestone XProtect Platform, of which at least basic knowledge is required.*

*Any risk deriving from the use of this information and/or the Plugin itself is the responsibility of the recipient who cannot in any case claim the Manufacturer.*

*All references to systems, people and organizations used in the document are dummy and any resemblance to real situations is purely random and unintended.*

*SecurSys reserves the right to make changes to the Plugin without notice.*

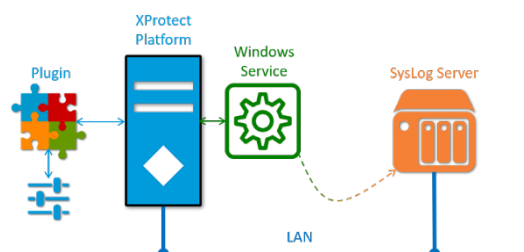
## Licensing

*License management complies with the requirements of the Milestone Licensing Framework; therefore, the specific license represents an extension of the basic license of the Platform (SLC).*

*The licensing scheme is based on single Server (Site License).*

## Design

The image on the right side shows the System Architecture of the Application. The Windows Service uses an internal FIFO queue to ensure that all Audit Log records are sent to the SysLog Server, even after connection faults.



## Requirements and Considerations

*After installing the Windows Service, it is necessary to make sure that it is started with administrative privileges, otherwise it will not work correctly, it is also necessary to ensure that there is connectivity between the two endpoints.*

## Installation

*The plugin has two separate installation procedures, one for the plugin itself and the other for the Windows Service which includes its configuration.*

## Configuration

*To allow the Windows Service to operate autonomously, it is necessary to configure the access credentials to the XProtect Platform, the parameters for accessing the SysLog Server and the frequency of exports.*

## Optimization

*There are no parameters to optimize the Plugin's operation.*

## Operations

*All activities are carried out automatically by Windows service without any need for intervention by the operators.*

## Maintenance

*In the same form of the MC used for the configurations there is a part dedicated to the visualization of the progress of the exports, moreover the Plugin uses a dedicated Windows registry for diagnostic information.*

## Troubleshooting

*There are currently no known issues.*

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