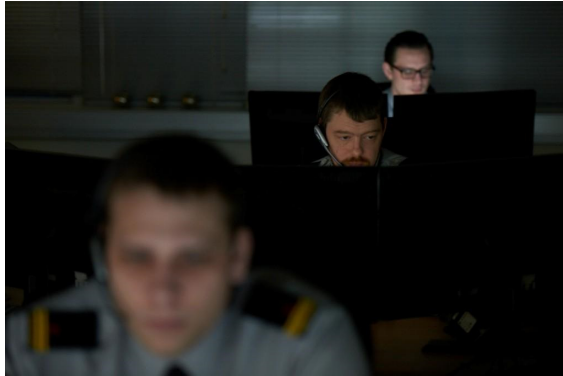


Middle East Bank makes a Bold choice



One of the top Middle Eastern banks, with a network of global offices, manages its security operations from its head quarter's control room. As well as out-performing much of the competition in the Gulf banking sector - it is also setting the highest standards in security technology. CCTV and alarm monitoring is managed on the Bold Gemini platform, with a live link to the Ministry of the Interior's central control room hosting a second Bold system.

Banks are, for obvious reasons, an attractive target for thieves and fraudsters and, in response, security processes and technology need to be continuously reviewed and updated. The Bank carried out a thorough going review of the Bank's security requirements, with one of the key objectives being a requirement for a monitoring solution which could bring together the various technologies and security products into a single, easy to use platform.

Bold Advantage

One of the advantages of the Bold solution is the capability to provide a fully featured alarm handling platform to handle installed legacy alarm and CCTV equipment as well as new technology, such as video analytics, multi-path IP and wireless alarm signalling, access control reporting and workflow task processing. This allows the client to create an effective monitoring insight and graded response to events as well as securing staff safety when dealing with events.

At the Bank's control room, Gemini automates, filters and applies rules, leading the operator through an easy to follow handling process, providing live and pre-alarm video, audio and data in a single screen. With all operator and signalling activity recorded, as well as CCTV and audio, a full audit trail can be created. As signalling stability and speed of response were key essentials for the client, multi-path communications were configured as an essential part of the system. This provides an immediate alert in the event of loss of communications path with the remote device.

Technology and Innovation

Bold Communications is a technology leader in the security communications and management sector, having completed many similar such monitoring projects. Gemini provides the total solution for integrated CCTV, fire, intruder and panic alarms, lone worker protection, asset tracking and access control. Bold systems are all supported by a team of specialist field technicians and projects engineers for an effective and responsive technical support.

Future Requirements

Software in the security monitoring sector can be notoriously clunky and overly complex. An intuitive 'Fluent User' interface was developed to make setting up new sites and transmitters simple and intuitive and with all alarm handling on a single screen. With features like pre-alarm event video, interactive graphics, audio management and workflow processing, the operator has everything they need to manage alarm events. The Bank's choice of solution was guided by its vision of how it needed to meet its requirements. That meant a solution continuously developed in line with the Bank's ongoing security challenges, for which Gemini was the best fit and obvious choice.