



Easy access  
to device settings

How to guide

**1.2**

# Managing applications on Axis devices

AXIS Optimizer for Milestone XProtect®

**AXIS**<sup>®</sup>  
COMMUNICATIONS

Step-by-step:

# Managing applications on Axis devices

Device assistant is a core capability that saves admin roles time and effort by giving direct, easy access to all settings for Axis devices within the Milestone XProtect Management Client. Use it to easily adjust settings and configure applications installed on your devices.

## Requirements

- Install your choice of:
  - Milestone XProtect Express+
  - Milestone XProtect Professional+
  - Milestone XProtect Expert
  - Milestone XProtect Corporate
  - Milestone XProtect Essential+
- Install the latest version of AXIS Optimizer on the Management Client
- Axis devices must be connected to the same network as the Management Client to use device assistant

## Install applications on an Axis device

1. In Management Client, go to **Site Navigation** → **AXIS Optimizer** → **Device assistant**
2. Select a device and go to **Device settings**. The device's webpage opens
3. Go to **Apps**. Where you find the app's functionality depends on the device's firmware version. For more information, see your device's help
4. Install the applications you want

## Configure applications on an Axis device

1. In Management Client, go to **Site Navigation** → **AXIS Optimizer** → **Device assistant**
2. Select a device and go to **Applications**. If any applications are installed on the device, you'll see them here
3. Go to the relevant application
4. Configure the application to suit your needs

## Update applications on an Axis device

1. In Management Client, go to **Site Navigation** → **AXIS Optimizer** → **Device assistant**
2. Right-click a device and select **Show updates**. If any applications can be updated, you'll see a list of available updates
3. Download the update file
4. Click **How to update** and follow the instructions

Support to get you started

Watch AXIS Optimizer how to videos

See online user manual

Download more how to guides

Read AXIS Optimizer getting started guide

Step-by-step workflows for specific jobs-to-be-done may change over time. Please refer to the [online user manual](#) for the latest descriptions

# Saves time and effort accessing device settings

Admin roles spend considerable time and effort when setting up, configuring, installing, and then maintaining Axis-Milestone systems. For instance, without AXIS Optimizer they typically need to spend a lot of time finding IP addresses and passwords for devices as well as logging into the system just to change device settings. And the larger the system, the more devices connected to it, the more time and effort that is required. Additionally, they often need to travel to a site just to fix camera settings if the system is isolated or at remote locations.

## How AXIS Optimizer solves this problem

AXIS Optimizer device assistant provides admin roles the experience of working with one integrated system to adjust Axis device and application settings within Milestone XProtect. There is no need or time wasted on managing IP addresses, passwords, or additional logins. Directly in the VMS, you easily configure an Axis device, set up application analytics (such as video motion detection, loitering, etc.), copy an Axis device's IP address, and more.

### About AXIS Optimizer for Milestone XProtect

AXIS Optimizer is a suite of integrations that optimizes the performance of Axis devices in Milestone XProtect. It ensures all users save considerable time and effort while getting the most out of their Axis and Milestone system. Continuously updated to cover new Axis offerings, it's available for free as a one-time installer on [axis.com](https://axis.com).

# About Axis Communications

Axis enables a smarter and safer world by creating solutions for improving security and business performance. As a network technology company and industry leader, Axis offers solutions in video surveillance, access control, intercom, and audio systems. They are enhanced by intelligent analytics applications and supported by high-quality training.

Axis has around 4,000 dedicated employees in over 50 countries and collaborates with technology and system integration partners worldwide to deliver customer solutions. Axis was founded in 1984, and the headquarters are in Lund, Sweden.