

IDCUBE

Access360 – Milestone XProtect Plugin August 2021 Plugin Version Number: 1.0



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Overview

Using Access360 – Milestone XProtect Plugin, a user can connect with an Access360 server for a site to monitor controllers, doors, inputs, view card holder information, events related to them and issue command to lock/unlock a door from Milestone Client Application. Furthermore, the plugin has a link that embeds Access360 user and device administration tools called HRView and Security View.

The plugin acts as a bridge between the two systems and supports two way communication. From Access360, it pulls all events, card holders in real-time and push them to the Milestone Server. From Milestone XProtect client, user can control doors. The plug-in supports following configuration.

- 1. Connect to a specific site.
- 2. Login as access360 user with admin privilege.
- 3. Map a door with camera.
- 4. Specify data refresh interval.

Advantages

- 1. From the Milestone XProtect console, user can do monitoring of wide range of controllers and readers from Mercury/HID Aero/HID Vertx and biometric devices like IDEMIA (Morpho), Suprema, Virdi.
- 2. Various card holder events such as Grant/Deny Access, Anti pass back violation etc. along with the video footage of the event from a camera mapped to the door are visible in the Milestone client console. This includes the events related to staff, visitor and vehicle tags who are present in the site.
- 3. Alerts from different type of input like fire alarm, AC/Battery failure, intrusion detector etc. are also available in the same console.
- 4. The Acces360 HRView menu under Access Control Administration link, user can leverage all Access360 functions like access control of staff/visitors and vehicle, access policies, reports and dashboard.
- 5. The Acces360 Dashboard menu under Access Control Administration link, user can view dashboard that shows Access360 Widgets, like Alarm Summary, Head Count and many more.



Milestone and Access360 Version

The Access360 MIP Plugin is developed with the following version of Milestone.

About Milestone XProtect Management Client 2021 R1 Milestone XProtect Management Client 2021 R1 Version: 21.1b Build: 12177 Copyright © Milestone Systems A/S www.milestonesys.com Plug-in(s) and version information Milestone XProtect Access v - Milestone Systems A/S Customer dashboard plugin v0.0.1 - VideoOS plugin OK

Integration Plugin Version	Access360 Version	XProtect Version
1.0.0.0	v3.3	21.1b



Architecture





Deployment

1. Deployment using Setup

Name	Date modified	Туре	Size
Access360MIPPluginSetup.exe	8/27/2021 7:03 PM	Application	540 KB
🕞 Access360MIPPluginSetup.msi	8/27/2021 7:03 PM	Windows Installer	1,598 KB



2. XCopy Deployment:

The Access360 – Milestone XProtect Plugin, can be deployed in the Milestone XProtect Server by simply copying files. Following are the steps:

- 1. Open the Milestone Installed directory, for example, C:\Program Files\Milestone.
- 2. Inside the directory MIPPlugins, paste the folder Access360Plugin



Access360Plugin.dll 6/25/2021 16:11 Application exten 237 KB acplugin.def 4/30/2021 13:15 DEF File 1 KB acplugin.def - Notepad File Edit Format View Help <pre> kplugin> <file name="Access360Plugin.dll"></file> <load env="Service"></load> </pre>	Name	Date modified	Туре	Size		
acplugin.def 4/30/2021 13:15 DEF File 1 KB acplugin.def - Notepad File Edit Format View Help <plugin> <file< td=""> name="Access360Plugin.dll"/> <load< td=""> env="Service"/></load<></file<></plugin>	Access360Plugin.dll	6/25/2021 16:11	Application exten	237 KB		
<pre>acplugin.def - Notepad File Edit Format View Help <file name="Access360Plugin.dll"></file> <load env="Service"></load> </pre>	acplugin.def	4/30/2021 13:15	DEF File	1 KB		
	<pre>acplugin.def - Notepad File Edit Format View Help kplugin></pre>	0 00Plugin.dll"/> />				

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Cont	igura	tion

📌 Quick access

Downloads

E Desktop

Name

Access360Plugin.dll

acplugin.def

To configure Access360 – Milestone XProtect Plugin, open Milestone XProtect Management client and login to the Milestone server. Following are the steps:

Date modified

25-06-2021 16:11

30-04-2021 13:15

1. In site navigation panel, click on Access Control node, it will open Access Control panel and will show all plugin added under it.

Type

DEF File

ner ris

Application exten...

Size

237 KB

1 KB

4.100

2. Right click on the Access Control Node of the tree and from context menu, click on Create New, Create Access Control System Integration Wizard opens.



e Navigation 🚽 🕂 🕽	🗴 Access Control 🧹 🤟 Access Control Information		
e Nariogation U V OUtput Cient Smart Wall Wew Groups Smart Clear Profiles Matix Rules and Events Matix Rules Smart Profiles Matix Rules Smart Profiles Smart Profiles Streme Profiles Streme Profiles Streme Profiles Streme Profiles Streme Profiles System Profiles System Profiles System Rules System Streme Tasks System Montor System Montor System Montor System Montor System Montor System Montor System Montor System Rest Streme Loops Metadata Sarch Rest Transaction definitions Transaction definitions Transaction definitions	C Access Control Access Control Information Create Access Control System Integration Create access control system integration, select the integration plug-in and ente Name: Integration plug-in: Access360	ter the connection details.	

- 3. Enter a Name, as a convention, it should be preferably the site name prefix with ACS 360. For example, ACS360-MUMBAI Office
- 4. Select the integration plug-in as "Access360" from Dropdown and enter the following fields

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te Navigation + 4 × F	Access Control				•
Uuput Cient Smart Wal Wars Groups Smart Client Prolites Management Client Prolites Mariagement Mariagement Prolites Mariageme	Create Access Control Sy Create Access Control Sy Name the access con Name: Integration plug-in: Scheme: Address: Port: User: Password: Branch: Access360 Branc	tem Integration control system integration trol system integration plug-in and enter the connection details. ACS360 Access360 http 192.168.147 8066 1115060	v v t Cancel		

- a. Address: IP Address/Server DNS name of the Access360 Server
- b. Port number : where the Access360 services are listening (default value 80 for Http and 443 for Https)
- c. User/Password: Login ID and Password of the user in Access360. Based on the access rights of the user in Access360, data shall be retrieved.
- d. Branch: Unique branch ID from Access360, specific to the Site/Location.



5. Fetch master data for the site. Click on Next, the following data is loaded.



AIR MUMBAI Login (in)	^
AIR MUMBAI Logout (in)	
Cateteria (in)	
Entry Door (in)	
Exit Door (out)	
Meeting Koom (in)	
NOIDA Entry Gate (in)	
NOIDA Exit Gate (out)	
Server Rack Entry (in)	
Suprema Face Station (in)	
Servers (1)	▲
Access360 System on test192.168.1.147	
Events (249)	-
Commands (3)	-
Lock	
Uniock	
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	Previous Next Cance

6. Associate Cameras: Once the doors are loaded, they can be associated with available cameras as shown below.



reate Access Control System Integration	×
Associate cameras	The exercised compare are used in the VDrokert Smart
Client when access control events related to one of the door	r's access points are triggered.
Doors:	Cameras:
All doors All doors All doors 101 103 DCUBE NOIDA AIR Main Entry MERCURY Office Attendance Controller Server Rack FS F2	DESKTOP-PFEVEHA Camera Group 1 Hikvision1
Suprema Face Station	
	Previous Next Cancel

Create Access Control System Integration

Associate cameras

Drag cameras to the access points for each door in the list. The associated cameras are used in the XProtect Smart Client when access control events related to one of the door's access points are triggered. x

*	e controller]	-		4 😂	Camera Gr	oup 1	
Name	Enabled	License	-0			HIKVISK	SH I	
Entry Door		Pending	~					
Access point: Er Hikvision1 Drop camera (ntry Door (in) here to associate	e it with the	Re access	emov ; poin				
Exit Door	I	Pending						



7. Final Step



8. View Configuration: The configuration can be viewed by clicking on the Access Control instance. Any changes like port number user name password etc. can be updated from here.

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Milestone XProtect Management Client 2021 R	1			– 0 ×
File View Action Maintenance Tools Help				
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ite Navigation 🗸 🕂 🗙	Access Control	Access Control Information		▼ 4
	ACCess Control	Access control events		
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- Par View Groups		Enable the events you want to monitor in XProtect Sma	t Client. Use categories to simplify the use of trig	gering events.
- Smart Client Profiles		Enable all Disable all		
Management Client Profiles		Enabled Access Control Event	Source Type	Event Category
Matrix		Denv Access - Camera Capture	Access Point	Access denied. Access request
E Le Rules and Events		Deny access - Card/Pin deleted	Access Point	Access denied, Access request v
- III Hules		Deny access - Card/Pin deleted	Access Point	Access denied, Access request
Notification Profiles		Deny access - Credential not found	Access Point	Access denied, Access request
- 💎 User-defined Events		Deny Access - De-activated Card	Access Point	Access denied, Access request
- 😤 Analytics Events		Deny Access - Dirty Sensor	Access Point	Access denied, Access request v
Generic Events		Deny access - Door group/schedule not con	Access Point	Access denied, Access request
e 😳 Security		Deny Access - Door Locked	Access Point	Access denied, Access request
Paris Liese		Deny access - door schedule	Access Point	Access denied. Access request v
Sustem Dashboard		Deny Access - Duress Code Detected	Access Point	Access denied, Access request
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- System Monitor		Deny Access - Elevators - floor not in floors.	Access Point	Access denied, Access request
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Configuration Reports		Deny Access - Eace Detection	Access Point	Access denied, Access request
Metadata Lice		Deny Access - Fake Finger	Access Point	Access denied, Access request
Ketadata Search		Deny access - FP already authenticated	Access Point	Access denied, Access request
- Access Control		Deny access - FP blacklisted	Access Point	Access denied, Access request
🕀 🖳 Transact		Deny access - FP limited period	Access Point	Access denied, Access request v
Transaction sources		Deny access - FP not captured	Access Point	Access denied, Access request
I ransaction definitions		Deny access - FP not matched	Access Point	Access denied, Access request
to Ga Adamis		User defined Categories		
< >	-	User-defined Categories		
Site Navigation Federated Site Hierarchy		🐞 General Settings 🔉 🖜 Doors and Associated Camera	s 🎨 Access Control Events 🈼 Access Re	quest Notifications 🦺 Cardholders
File View Action Maintenance Tools Help	Anness Control	a Access Crotrol Information		- 8
	E A Access Control			
🕀 💷 Client	AC\$360	Cardholders		
Smart Wall		Search for cardholders to view, add or delete a picture of	the cardholder. The cardholder picture is used in	n the XProtect Smart Client, when an access control
View Groups		event has been registered.		
Smart Client Profiles		Search cardholder Q		
Management Client Profiles				
Rules and Events		Name Type	Ujjal Sarman	
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User-defined Events Analytics Events		sumit kumar Employee		
Generic Events		Sumit Kumar Employee		
🖻 🐗 Security		Sumit Kumar Employee	Contract	20704270
- Soles		Sushmita Mondal Employee	Card Id2	38/CA3/6
Basic Users		Sushmita Nandan Employee	Expiry Date Card Id2.	01 April 2023 12006049216
System Dashboard		Tania Sarkar Employee	Suria: Data Card Id1424	21 December 2027
Sustem Monitor		Test Employee	Expline Card to 1434.	Ilial Samah
System Monitor Thresholds		test kumar Employee	Manage cardholder	http://192.168.1.147-8086/HBView/login.aspx/?i
2 Evidence Lock		Test First Middle Last Employee		http://dz.100.1.11/j.0000111110110gill.00pw.12
Configuration Reports		Test Leave Employee		
Server Logs		Testleave2 Employee		
🗁 🐨 Metadala Use		Testleave3 Employee		
Access Control		Twelve Employee		
E L Transact		Employee		
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🖽 🥳 Alarms	2	User2 Employee		
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and the second sec		A	Access Control Events	A CONTRACTOR AND A CONTRACTOR



XProtect Smart Client

1. Open and Login to XProtect Smart Client 2021 R1. The plug-in added in the Management Server will be loaded in the XProtect console as a Tab.



- 2. Click to open the Access Control Tab, as shown in the screenshot, three sub tabs will be loaded. a) Events, b) Doors and c) Cardholders
- Click on the Events tab, all events from Access360 system will be shown. All events supported in Access360 like Card Holder Events, Doors/Controller events, Input/Interface events shall be listed here. The real time events are loaded as per the Event Polling Period configured for the plug-in in management server configuration page.
- 4. Click on an event, like the door event shows the details of the event and if camera is mapped then the video clip of the event and live view can be seen.
- 5. If the event is a door type then the option to Lock (Permanent lock), Unlock and Normal Lock is shown.



Milestone XProtect	Smart Client			16-07-2021 16:40:02	- 0	x		
Live Playba	ick Search	Alarm Manager	Access Control	System Monitor			+ 0	۴ ~
						Access control administrat	ion	~ 🖾
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Events Doors	Cardholders							
	5-5					Notifications - Milestone XProtect	٠	- ×
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Live update 🔻 All	events 🔻 All doors 👻					Access request - Entry Door (in)	1	6:45:54
						Deny access - Unknown reader		
Time 🔻	Fuent	Source	Cardbolder					- 1 2
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16-07-2021 10:39:49	Deny access - Unknown	rea Exit Door (out)				the top the all	-	5-1-1
16-07-2021 10:58:21	Deny access - Unknown	rea Exit Door (out)				The state of the s		-
16-07-2021 14:54:10	Door held violation	NOIDA Entry Gate (I	1)					
16-07-2021 14:54:10	Door held violation	Cateteria (in)					1	
10-07-2021 14:53:40	Door forced violation	NOIDA Entry Gate (ii	1)				1	
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10-07-2021 14:53:40	Door forced violation	Careteria (in)					15 1	1.51
16-07-2021 14:53:40	Door open	Careteria (in)					Artest.	
10-07-2021 14:30:27	Deny access - Credential	no meeting koom (in)					ancra 01	
10-07-2021 14:50:25	Deny access - Credential	no Cateteria (in)					aller and	
16-07-2021 14:36:24	Deny access - Credential	no WOIDA Entry Gate (ii	1)					
16-07-2021 14:36:22	Deny access - Credential	NOIDA Exit Gate (ou	0				1	
15-07-2021 16:43:03	Deny access - Credential	no NOIDA Exit Gate (ou	0		De	Unlock Lock	Normal	Lock
15-07-2021 16:25:50	Deny access - Credential	no Meeting Room (in)			Do		Open, Un	locked
15-07-2021 16:25:47	Deny access - Credential	no NOIDA Exit Gate (ou	t)		Bee	1		

6. Click on an event, like the deny access, shall show the video of the message event as shown below

Milestone XProtect	Smart Client			16-07-2021 16:41:06 🗕 리 🗙	
Live Playba	ick Search	Alarm Manager	Access Control	System Monitor	◆ Ø ↑ ~
					Access control administration 🔒 🔀
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Events Doors	Cardholders	Tive under			
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Time 👻	Event	Source	Cardholder		Hikvision1 - 16-07-2021 16:40:00.731
16-07-2021 16:46:26	Deny access - Unknown	rea Exit Door (out)			
16-07-2021 16:46:22	Denv access - Unknown	rea Entry Door (in)			01-26-1970 Mon 01:53:38
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16-07-2021 16:45:54	Denv access - Unknown	rea Entry Door (in)			that the second second
16-07-2021 16:40:09	Denv access - Unknown	rea Entry Door (in)			
16-07-2021 16:39:49	Deny access - Unknown	rea Exit Door (out)			
16-07-2021 16:38:21	Deny access - Unknown	rea Exit Door (out)			
16-07-2021 14:54:10	Door held violation	NOIDA Entry Gate (i	n)		
16-07-2021 14:54:10	Door held violation	Cafeteria (in)			
16-07-2021 14:53:40	Door forced violation	NOIDA Entry Gate (i	n)		
16-07-2021 14:53:40	Door open	NOIDA Entry Gate (i	n)		
16-07-2021 14:53:40	Door forced violation	Cafeteria (in)			Camera 01
16-07-2021 14:53:40	Door open	Cafeteria (in)			
16-07-2021 14:36:27	Deny access - Credential	no Meeting Room (in)			
16-07-2021 14:36:25	Deny access - Credential	no Cafeteria (in)			◀ ◀ 16:40:00.751 ► ►
16-07-2021 14:36:24	Deny access - Credential	no NOIDA Entry Gate (i	n)		
16-07-2021 14:36:22	Deny access - Credential	no NOIDA Exit Gate (ou	t)		Deny access - Unknown reader
15-07-2021 16:43:03	Deny access - Credential	no NOIDA Exit Gate (ou	t)		Deny access - Unknown reader

7. Option to filter events based on Event Category



Milestone XProtect Smart Client												
Live Pla	yback	Search	Alarm Manager	Access Control	System Monitor							
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Events Doo	rs Cardh	nolders	Q Live update									
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Time 🔻	🔍 Acc	ess denied	Source	Cardholder								
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15-07-2021 16:25:47	Erro	or	al no NOIDA Exit Gate (out)								
	🗌 Wa	rning										
	🗌 (un	categorized]										
	More op	tions										

- 8. Click on the Doors tab to view the door status. If a camera is mapped the real time view can be seen in the side pane as shown below.
- **9.** There are three buttons to change the door status, Lock Permanent Lock, Unlock and Normal Lock.
- **10.** Once any of the button is pressed, the command is sent to the respective controller.



Milestone XProtect	t Smart Client			16-07-2021 16:33:10 🗕 🗗 >	ĸ	
Live Playb	ack Search	Alarm Manager	Access Control	System Monitor	÷ 0 †	
		. N.			Access control administration	\boxtimes
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foreste Deser	Cardhaldara					
Events Doors	Cardholders					
Search doors		Q B				
- 6. 						
Door 🔻 All states	✓ All doors ▼				,	
						-
Name 🗕	State				Hikvision1	
101	[[unknown]					
103	[[unknown]					14
AIR MUMBAI Login	[unknown]				01-26-1920 Mon 01:46:47	
AIR MUMBAI Logout	Dpen, Locked				to the second a lite	
Cafeteria	Closed, Locked				and the second sec	-
Entry Door	📕 Open, Unlocked					
Exit Door	Open, Locked					
Meeting Room	[unknown]					2
NOIDA Entry Gate	Closed, Locked					11
NOIDA Exit Gate	[unknown]					
					Camera 01	
					Logk Unlock NormalLock	¢

11. The updated door status is reflected in the console as shown below. E.g. See Entry Door status is updated as Locked.

💠 Milestone XProtec	t Smart Client		16-07-2021 16:43:25 — 🗗 🗙		
Live Playb	ack Search	Alarm Manager		System Monitor	+ 0 1 -
×					Access control administration 🔒 🔀
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Search doors		d B			
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101	Iunknown]				
103	[unknown]				
AIR MUMBAI Login	[unknown]				01-26-1970 Hon 01:57:02
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Cafeteria	Closed, Locked				The state of the s
Entry Door	Open, Locked				
Exit Door	Open, Locked				
Meeting Room	[unknown]				
NOIDA Entry Gate	Closed, Locked				
NOIDA Exit Gate	[unknown]				
					Camera 01
					Lock Unlock NormalLock

12. The same status can be viewed from Access360, Security View application which is also showing the status as Locked.



🌼 My Dashboard	🗙 🤤 SecurityView	× +						-	0)		
→ C A Not secure	192.168.1.147:8086/Security	yView/DoorStatus.as	рх			to	◎ £=	₽			
To be most productive with Microso	ft Edge, finish setting up your b	rowser. Comp	lete setup	Maybe later							
nitor Controller Area Contro	I Logical Area Control	Door & Relay Sche	duling Alar	m Management Gua	rd Tour			0	Ψł		
iDCUBE IDENTIFICATION SYSTEMS Pvt. Ltd. (NOIDA) Change											
Door Status					Door N	lask Door Action	Refresh	ito Refresh			
Entry Door (NOIDA)	~	Do	or Held Alarm	Door Force Alarm	Normal Lock	Unlock Door Pen	manent Lock D	sable Lock	×		
Name	Branch	Туре	Door I Status	Lock Door Held Status Violation	Door Held Alarm	Door Forced Violation	Door Force Alarm	Tamper Violation			
AIR MUMBAI Logout	NOIDA	Login/out	0	a 📂		1					
Cafeteria	NOIDA	In		a 📂		1					
Entry Do <mark>or</mark>	NOIDA	In		a 💌		les .		14			
Exit Door	NOIDA	Out		0 💌		lan .		194			
NOIDA Entry Gate	NOIDA	In		a 💌		194					
			1			1 Mar		194			



13. From Access360, Security View application, the door status can be changed. Once we click Normal Lock button from above screen, it also sends the command to respective controller which is also visible in Doors tab in Access360 plug-in as shown below.

ô My Dashboard	🗙 🎯 SecurityView	× +							-	٥
$ ightarrow {f C}$ $ildsymbol{\Delta}$ Not secure	192.168.1.147:8086/Security	/View/DoorStatus.a	spx				to	⊽ £≡	₽ @	
To be most productive with Micros	oft Edge, finish setting up your b	rowser. Com	plete setup	Maybe lat	er					
nitor Controller Area Contr	ol Logical Area Control	Door & Relay Sch	eduling /	Marm Manag	ement Guard	Tour			¢	D \;
I	IDCUBE I	DENTIFICATION S	YSTEMS PV	t. Ltd.(NOIDA	A) Change			1	Ujj	al Sar
Door Status	Succ	ess! Command se	end successi	'ully. Please	check the action I	og for task status.	× Door Action	Refresh	uto Refresh	H
Entry Door (NOIDA)	~		Door Held Ala	arm Doo	r Force Alarm	Normal Lock	Unlock Door Perm	anent Lock 🛛 🛛	lisable Lock	*
Name	Branch	Туре	Door Status	Lock Status	Door Held Violation	Door Held Alarm	Door Forced Violation	Door Force Alarm	Tamper Violation	
AIR MUMBAI Logout	NOIDA	Login/ou	ut 🚺		194		lan .			
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Entry Door	NOIDA	In			(PM		lan .		1	
Exit Door	NOIDA	Out		0	14		les .		194	
NOIDA Entry Gate	NOIDA	In			1		les .			
Server Pack Entry	ΝΟΙΟΔ	In	r M	Δ	10x		10v		10x	

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16:32:06 Thank ye	ou for us	sing this trial license to	demonstrate or evaluate the	XProtect video management si	oftware. The trial license expires	on 10-09-2021. To fully license the product,
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Search doors			0 0			
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Door ▼ All state	s 🔻	All doors 🔻				
Name 🔶	State					
101	🗍 [u	inknown]				
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AIR MUMBAI Login	🗍 [u	inknown]				
AIR MUMBAI Logout	0	pen, Locked				
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Exit Door	0	pen, Locked 🥂				
Meeting Room	🗍 [u	inknown]				
NOIDA Entry Gate	🖪 CI	losed, Locked				
NOIDA Exit Gate	1 [u	inknown]				



- 14. Card Holders: All card holders from Access360 is pulled using the plugin along with basic details like Photograph, Card ID, and Expiry Date. In Access360, multiple card is can be issued to a user, which has also been pulled using the plugin.
- **15.** The respective events of each card holder can be viewed from the button, View cardholder events.



- 16. Navigation link to Access360 is available in the plug-in where privileged user can login to Access360 web portal to manage User, Credential, Attendance Rule, Access Rule, Reports, Dashboard, and other admin functions.
- **17.** From Access360 Security View, privileged user can manage controller, biometric device, readers, interfaces, inputs and other advance access control features.





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