

SENECA ASSURANCE QUICK START GUIDE

This product contains software that must be registered for continued use and to enjoy the benefits of eligibility for updates. Please take the time to register the operating system and any applications installed on this product.

CRITICAL INFORMATION:

DEFAULT LOG IN INFORMATION

Username: Administrator

Password: P@ssw0rd

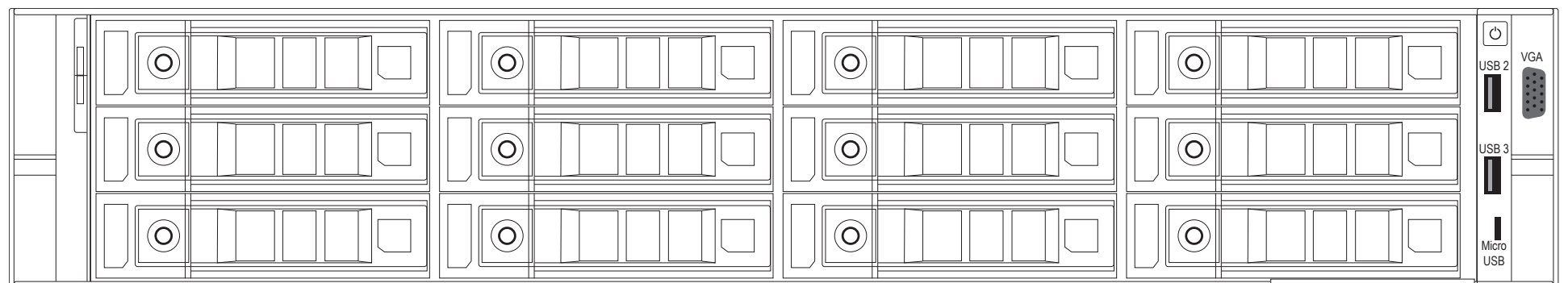
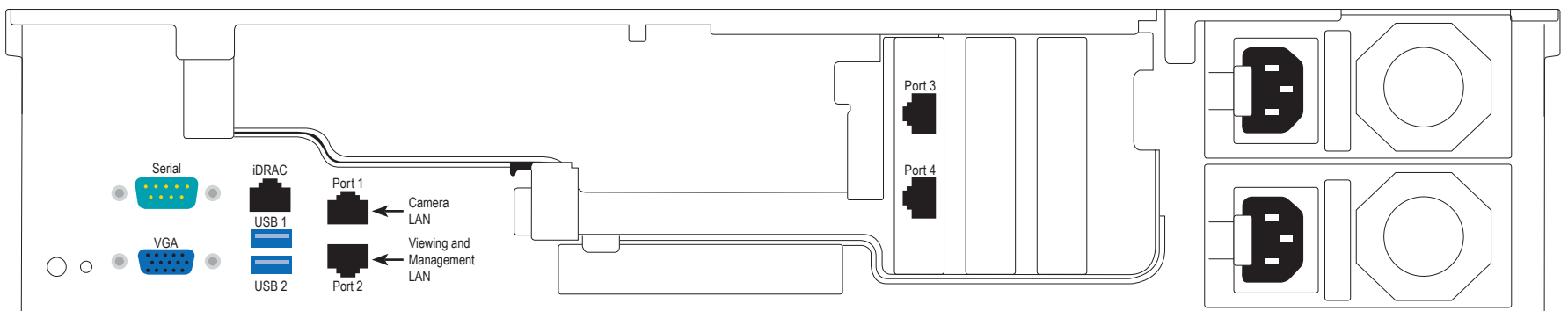
Note: This user has administrative privileges.



RESEAT ALL HOT-SWAP HARD DRIVES PRIOR TO BOOTING THE SYSTEM.

CONTENTS OF SENECA ASSURANCE PACKAGE

Quantity	Item
1	Seneca Assurance Series NVR Server
2	Power Cords
1	Bezel with Key
1	Keyboard & Mouse



MAIN BACK PANEL CONNECTIONS

I/O Port Connection	Port Usage
NIC Port 1	Camera LAN
NIC Port 2	Viewing and Management LAN
NIC Port 3	Network Storage
NIC Port 4	Network Storage
VGA	Video Display

I/O Port Connection	Port Usage
USB Port 1	Mouse
USB Port 2	Keyboard
USB Port 3	
USB Port 3	
Micro USB Port	Dedicated iDRAC Direct USB

NOTE: NIC Port 3 and 4 are optional.

DEFAULT 1GBE FIXED IP ADDRESSES

Port	Default Label	IP Address	Mask	Gateway
NIC 1*	Camera LAN	192.168.1.253	255.255.255.0	192.168.1.1
NIC 2*	Viewing and Management LAN	192.168.1.252	255.255.255.0	192.168.1.1
NIC 3**	Network Storage	10.0.10.254	255.255.255.0	
NIC 4**	Network Storage	10.0.10.253	255.255.255.0	

*Comes pre-configured with static non-routable addresses. This is the recommended operating mode if a DHCP server is not available.

**This is optional; non-routable fixed IP addresses and isolated network is a practical requirement.

DRIVE SLOT LOCATIONS BY CHASSIS MODEL

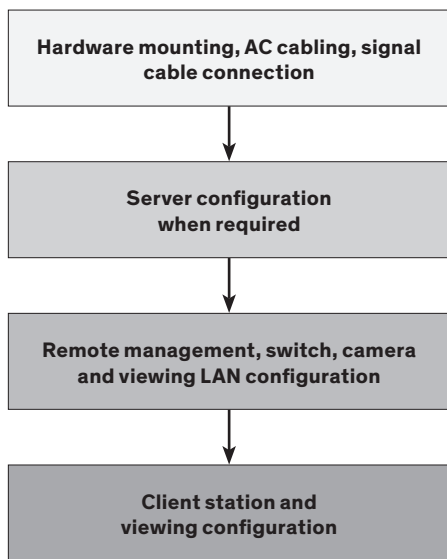


BASE CONFIGURATION NOTES

- RAID Set(s) and associated spares configured per purchase order.
- Operating system installed on drive C:
- Video should be stored on Drives D: and higher

SOFTWARE GUIDANCE IS ON THE BACK PAGE →

WARNING: Power on self test takes several minutes until boots process.



SERVER INSTALLATION

1. Before starting the Seneca Assurance server, the following must be done: Mount and cable hardware. This includes any storage used external to the NVR appliance.
2. Map and record any changes to be made to factory default settings.
 - (i.e. username, password, IP address, etc.)
3. Connect a keyboard, mouse, and monitor to the server.
4. Referencing manual or Microsoft documentation, make desired additions and changes.

Inability to access appliance or settings could require complete OS and data installation. ALWAYS document configuration changes.

VIDEO MANAGEMENT SOFTWARE INSTALLATION

WARNING:

Time between installation screens may take up to five (5) minutes for OS and VMS. Many VMS's default to Drive C: during setup as the receptacle for video storage. It is strongly suggested to use drive letters D: and higher to contain video data.

1. After initial startup and configuration, the system is ready to install the Video Management Software (VMS).
 - Select the VMS Installer Icon on the OS desktop
2. Once the VMS Installer is open install the necessary prerequisites, which are listed on the Seneca VMS Installer window
3. Select the VMS followed by the VMS Server or Client application. (This process will take several minutes to load).
 - If the VMS is unlisted, go to the manufacturer's website for installation reference
4. Test to verify the VMS application is working
5. **OPTIONAL:** Select the Uninstall Seneca VMS Installer to reclaim the space on the OS drive (NOTE: This will not remove the VMS installed, ONLY the installer).



VMS Installer

IP CAMERA PRE-INSTALLATION PREPARATION

1. Select IP camera address range and camera group settings
2. Have advanced network and switch configuration requirements on hand (i.e. port segregation supporting IP SAN traffic, multi-switch settings, POE settings, etc.)
3. Be aware of special operating system requirements such as the following:
 - Drive letter designation for camera video stream storage (DO NOT USE DRIVE C)—we are partial to X.
 - IP address selection for different NIC ports, management port and connections, RAID

IP CAMERA INSTALLATION

1. Connect camera switch 1GbE ports to Port 1
2. Connect and document camera to switch and switch port number
3. Using the camera manufacturer's or VMS software, configure the IP address for the cameras

SENECA NVR SUPPORT

Seneca customer care group stands ready to assist with any hardware and operating system assistance.

Contact Seneca Digital Security and Surveillance Support:

Normal Business Hours
800.227.3432 option 5
Available Monday–Friday 8am–6pm EST

Outside Business Hours
888.227.9994

NOTE: All Video Management Software (VMS) and IP Camera support questions should be directed to the VMS and Camera manufacturers.

First level of data protection and integrity begins with AC power protection.

Please consult your Seneca Account Manager for properly sized, uninterruptible power supply (UPS).

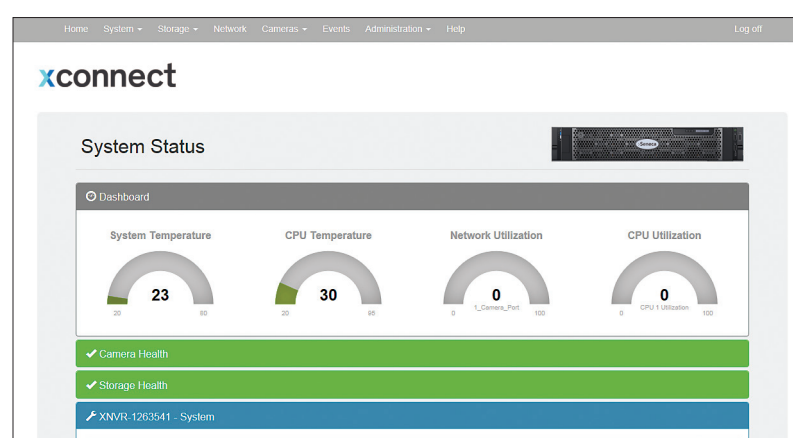
XCONNECT SOFTWARE OVERVIEW

xConnect is a software package that gives health status on the system (including cameras), pushes out notifications to the xConnect Monitor, and can send email alerts once properly configured.

1. Click on this icon to access the xConnect Management Software
2. **Default Log In Information**
Username: admin@xconnect
Password: P@ssw0rd



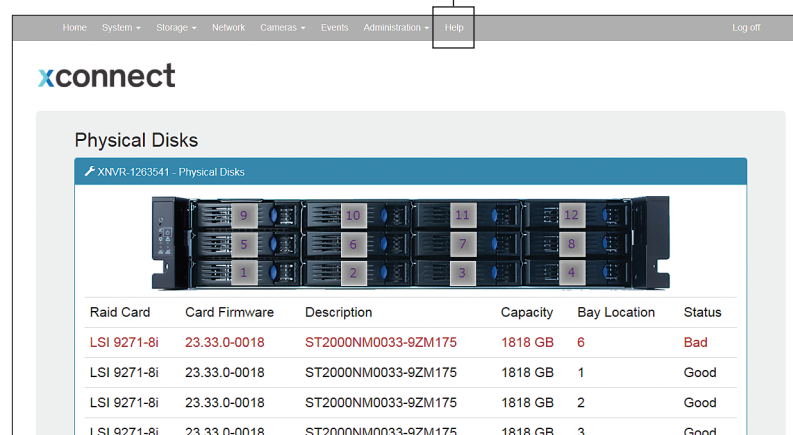
xConnect



The xConnect Monitor is a desktop application that can run anywhere on the local network. It shows the health status of the four key areas of the xConnect Management Software. Please go to support.senecadata.com to download the software from the module on the landing page.

Additional Help

A full user guide is available within the xConnect Software under the "Help" tab



NOTE: Please reference manual for more detailed configuration information.