



ZenLPR
License Plate Recognition System

ZenLPR™

BY VEER

INSTALLATION GUIDE

June 2018

DOCUMENT HISTORY CHANGE

This section provides a summary of the various proposal versions with a list of changes within each version.

Version	Change Log
0.1	First Draft
0.2	Second Draft

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1- INTRODUCTION

1.1 Overview

This document is provided to serve as a guide for the full installation of ZenLPR™ and all its related components.

1.2 Purpose

The main purpose of this document is to reduce any possible manipulation mistakes, errors and misinterpretations during the software installation phase by the integration team.

1.3 Scope

This document covers the installation of ZenLPR™ and ARH Carmen FreeFlow™

1.4 Out of Scope

This document does not cover:

- Any 'third party' software mentioned in the pre-requisite
- Milestone™ Installation & Configuration
- Microsoft SQL Server™ Installation & Configuration
- Server Configuration
- Network communication
- Acceptance procedures
- Validation procedure
- Technical environment

Should any further information about the above topics be needed, please refer to the 'reference document' mentioned below (Section 3.2)

1.5 General Principles

All deliveries must be compliant with the *'Project's System Requirements' provided by the technical team* (Hardware resources, Operating system, System architecture ...). *Whilst* at the same time respecting the operating methods and conditions.

Contractors have to be able to distinguish between a 'full installation' and a 'patch delivery installation'. It is worth noting that an update installation is different than a full system deployment in terms of procedures, any wrongful installation falls under the contractor's reliability. All deliveries must contain a 'Release Note Document' & and 'Installation Procedure'. Please refer to the latest version of the above-mentioned document for complete detailed information, where each software release has its own "Release Note Document" with the respective updated "Installation Document".

2 INSTALLATION MANUAL

2.1 Pre-requisites

- **Operating System:**
Windows Server 2012 or above, Windows 8 or above
- **Database:**
Microsoft SQL Server 2012 or above (server edition is dependent on the size of the project, the number of simultaneous connections, and the data retention period effecting the database size)
For more information, please check SQL SERVER website (<https://www.microsoft.com/en-us/sql-server/sql-server-2017-editions>)
- **System Requirements:** ZenLPR™ needs a minimum of 500MB RAM per stream
- **CPU and Storage:** dependent of the project size
- **Milestone version:** Milestone 2016 or above (any milestone version before 2016 is not supported by ZenLPR™)

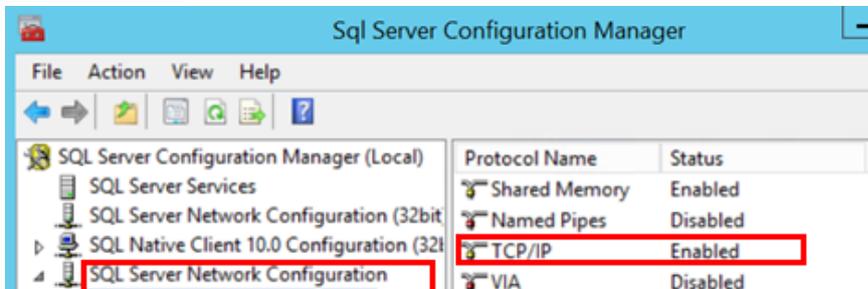
2.2 Pre-Installation Tasks

Before starting the installation procedure

- A database user must be created as *SYSADMIN*
- SQL Authentication must be enabled

It is worth noting that if SQL Server is on a remote server, *TCP/IP* protocol should be enabled

<https://docs.microsoft.com/en-us/sql/database-engine/configure-windows/configure-a-server-to-listen-on-a-specific-tcp-port>)



Before moving to the next step, make sure the machine has connectivity to the Milestone Management server and has connectivity to the SQL Server (in case it was on a remote server).

In case of a distributed LPR architecture, you will have many processing servers for LPR. ARH Carmen FreeFlow™ engine should be installed on all LPR Recognition servers. Installation of Carmen FreeFlow™ is found on section (Section 3.3) of this document Carmen FreeFlow™ Installation.

2.3 Installation Procedure

The installation procedure is divided into 4 categories: Client, Administration, Management, and Recognition.

Smart Client Plugin	Install Zen Milestone Smart Client. It will not work if none of the other options is already installed on another machine on the network
Smart Client and Management Client Plugins	Install Zen Milestone Management Client and Smart Client plugin
Zen Recognition Server	Install Zen Recognition Server the end point where the processing happens
Zen Management and Recognition Server	Install Zen System Management Server, the main component in the Zen Recognition System

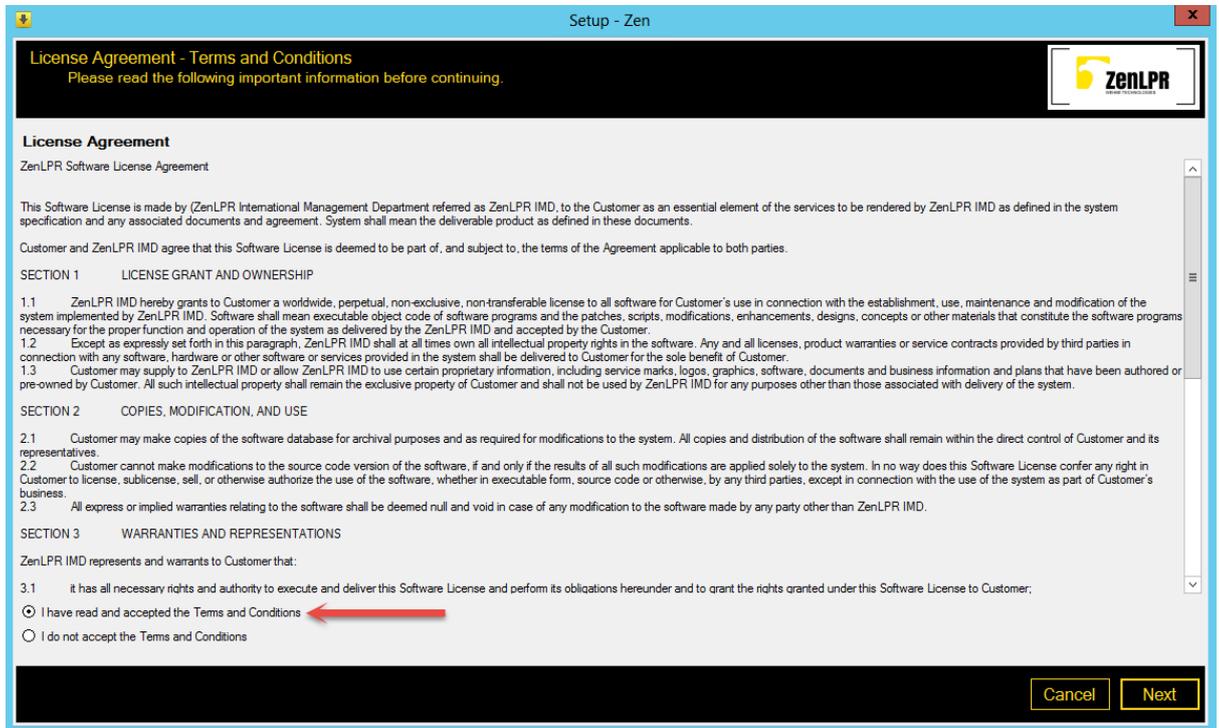
- **Smart Client Plugin** helps monitor the recognition streams and get the history of past results
- **Smart Client and Management Client Plugin** is used to manage the System
- **Zen Recognition Server** (Standalone system) is the processing engine of ZenLPR™, taking advantage of the distributed processing capabilities.
- **Zen Management and Recognition Server** (standalone system) is used to activate and orchestrate the recognition servers' functionalities sharing some functionalities with the management

2.3.1 Installing Administration

- 1- Navigate to the ZenLPR™ Installation folder and double click on Zen.Installer

 Extras	10/10/2017 5:01 PM	File folder	
 Source Files	10/10/2017 5:01 PM	File folder	
 colorprogressbar.dll	5/2/2004 11:26 AM	Application extens...	10 KB
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- 2- Read the License Agreement Carefully and if you agree, select the radio button “I have read and accepted the Terms and Conditions” then click on Next at the bottom right of the form



License Agreement - Terms and Conditions
Please read the following important information before continuing.

License Agreement
ZenLPR Software License Agreement

This Software License is made by (ZenLPR International Management Department referred as ZenLPR IMD, to the Customer as an essential element of the services to be rendered by ZenLPR IMD as defined in the system specification and any associated documents and agreement. System shall mean the deliverable product as defined in these documents.

Customer and ZenLPR IMD agree that this Software License is deemed to be part of, and subject to, the terms of the Agreement applicable to both parties.

SECTION 1 LICENSE GRANT AND OWNERSHIP

1.1 ZenLPR IMD hereby grants to Customer a worldwide, perpetual, non-exclusive, non-transferable license to all software for Customer's use in connection with the establishment, use, maintenance and modification of the system implemented by ZenLPR IMD. Software shall mean executable object code of software programs and the patches, scripts, modifications, enhancements, designs, concepts or other materials that constitute the software programs necessary for the proper function and operation of the system as delivered by the ZenLPR IMD and accepted by the Customer.

1.2 Except as expressly set forth in this paragraph, ZenLPR IMD shall at all times own all intellectual property rights in the software. Any and all licenses, product warranties or service contracts provided by third parties in connection with any software, hardware or other software or services provided in the system shall be delivered to Customer for the sole benefit of Customer.

1.3 Customer may supply to ZenLPR IMD or allow ZenLPR IMD to use certain proprietary information, including service marks, logos, graphics, software, documents and business information and plans that have been authored or pre-owned by Customer. All such intellectual property shall remain the exclusive property of Customer and shall not be used by ZenLPR IMD for any purposes other than those associated with delivery of the system.

SECTION 2 COPIES, MODIFICATION, AND USE

2.1 Customer may make copies of the software database for archival purposes and as required for modifications to the system. All copies and distribution of the software shall remain within the direct control of Customer and its representatives.

2.2 Customer cannot make modifications to the source code version of the software, if and only if the results of all such modifications are applied solely to the system. In no way does this Software License confer any right in Customer to license, sublicense, sell, or otherwise authorize the use of the software, whether in executable form, source code or otherwise, by any third parties, except in connection with the use of the system as part of Customer's business.

2.3 All express or implied warranties relating to the software shall be deemed null and void in case of any modification to the software made by any party other than ZenLPR IMD.

SECTION 3 WARRANTIES AND REPRESENTATIONS

ZenLPR IMD represents and warrants to Customer that:

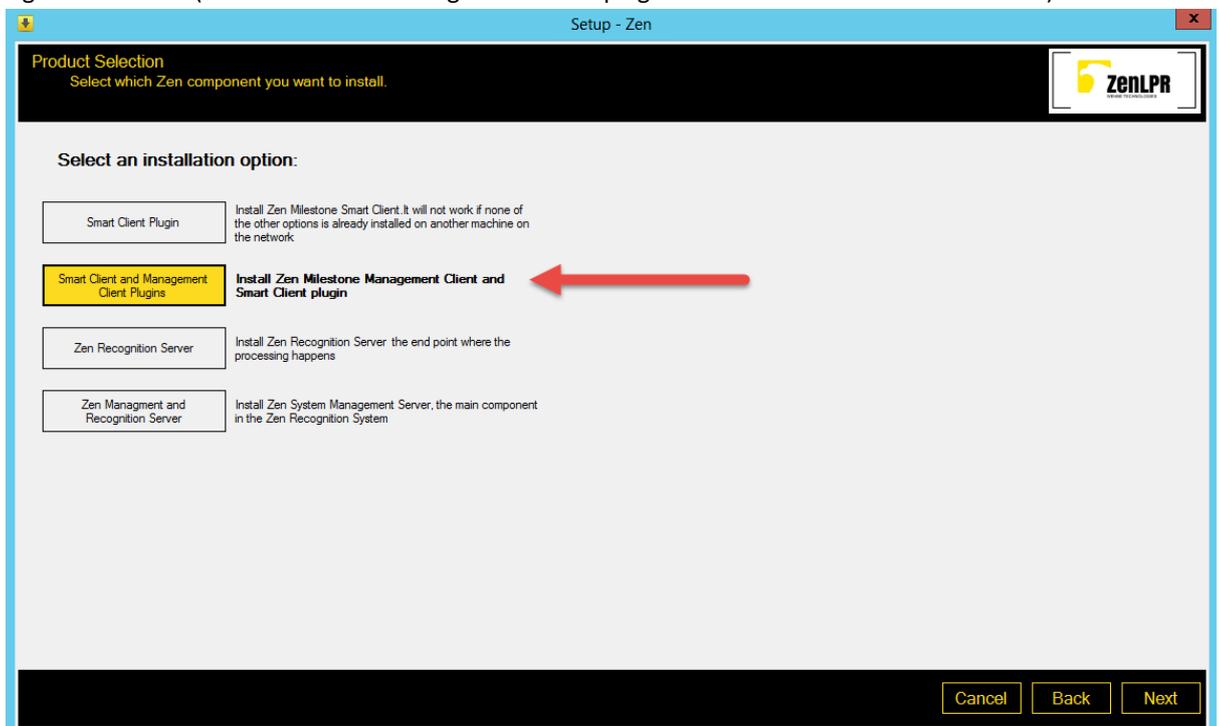
3.1 it has all necessary rights and authority to execute and deliver this Software License and perform its obligations hereunder and to grant the rights granted under this Software License to Customer:

I have read and accepted the Terms and Conditions

I do not accept the Terms and Conditions

Cancel Next

- 3- Select the “Smart Client and Management Client Plugins” button, then click on Next at the bottom right of the form (Smart client and management client plugins should be the first to be installed)



Product Selection
Select which Zen component you want to install.

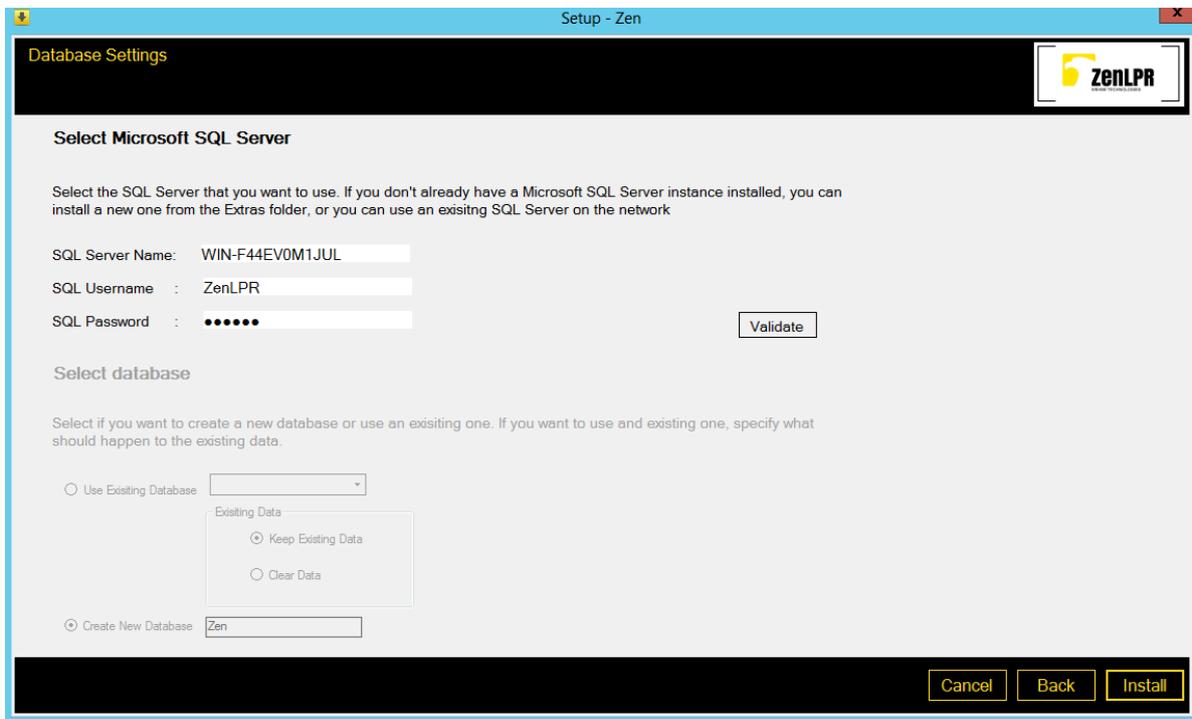
Select an installation option:

Smart Client Plugin	Install Zen Milestone Smart Client. It will not work if none of the other options is already installed on another machine on the network.
Smart Client and Management Client Plugins	Install Zen Milestone Management Client and Smart Client plugin
Zen Recognition Server	Install Zen Recognition Server: the end point where the processing happens.
Zen Management and Recognition Server	Install Zen System Management Server, the main component in the Zen Recognition System.

Cancel Back Next

4- Fill in the **SQL Server name** and instance name

In this case, we are using the default SQL Instance (MSSQLSERVER), which means we don't have to add it. However, in the SQL server name we can fill: "\MSSQLSERVER", then the SQL User and password, mentioned in section 2.2 Pre-Installation Tasks page 6 and click to check connectivity with the server.



Setup - Zen

Database Settings

Select Microsoft SQL Server

Select the SQL Server that you want to use. If you don't already have a Microsoft SQL Server instance installed, you can install a new one from the Extras folder, or you can use an existing SQL Server on the network

SQL Server Name: WIN-F44EV0M1JUL

SQL Username : ZenLPR

SQL Password : ●●●●●●

Select database

Select if you want to create a new database or use an existing one. If you want to use an existing one, specify what should happen to the existing data.

Use Existing Database

Existing Data

Keep Existing Data

Clear Data

Create New Database

Note that If the connection is successful then the Database selection is enabled, otherwise you will receive an error message indicating the error

5- Selecting or creating database

In case you are installing ZenLPR™ for the first time

- select “Create New Database” Create New Database
- fill the name of the database to be created.

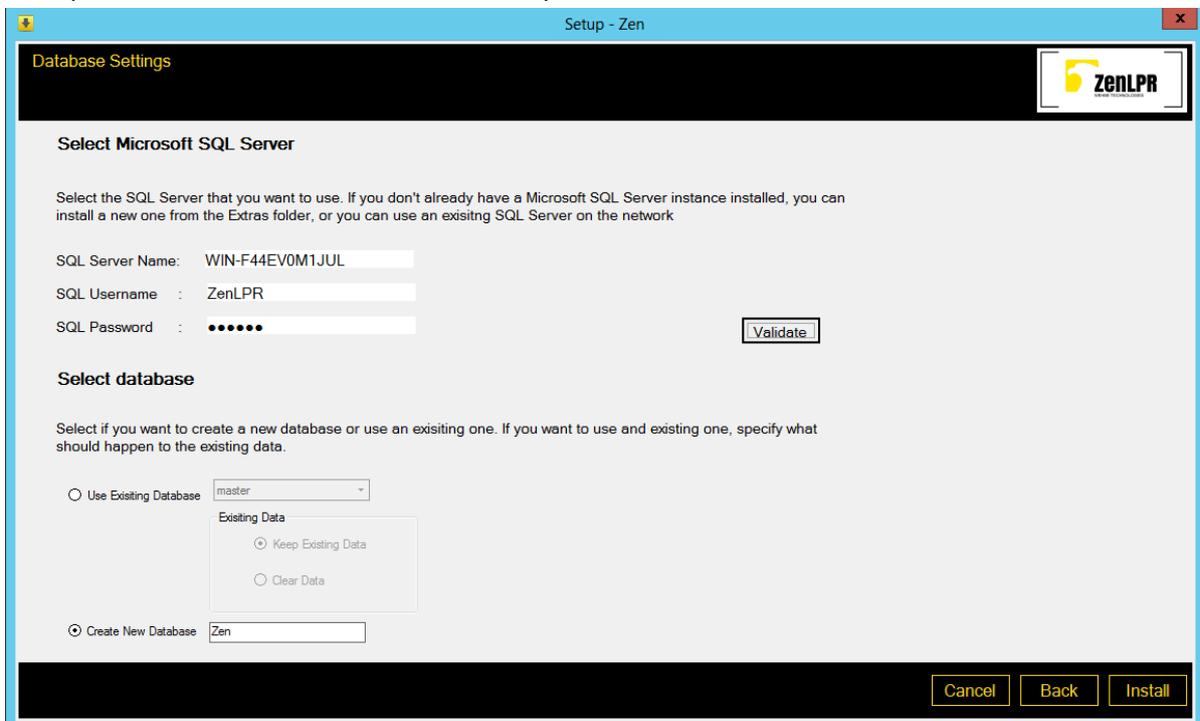
If the database already exists and is compatible with this version V5.0.1

- select “Use Existing Database”
- choose the already existing database from the drop down

Use Existing Database

If this is an installation of another component (refer to section 2.3.1 page 7) in the same system then select the existing database.

Once you are done with the database connectivity and credentials, click



Setup - Zen

Database Settings

Select Microsoft SQL Server

Select the SQL Server that you want to use. If you don't already have a Microsoft SQL Server instance installed, you can install a new one from the Extras folder, or you can use an existing SQL Server on the network

SQL Server Name:

SQL Username :

SQL Password :

Select database

Select if you want to create a new database or use an existing one. If you want to use an existing one, specify what should happen to the existing data.

Use Existing Database

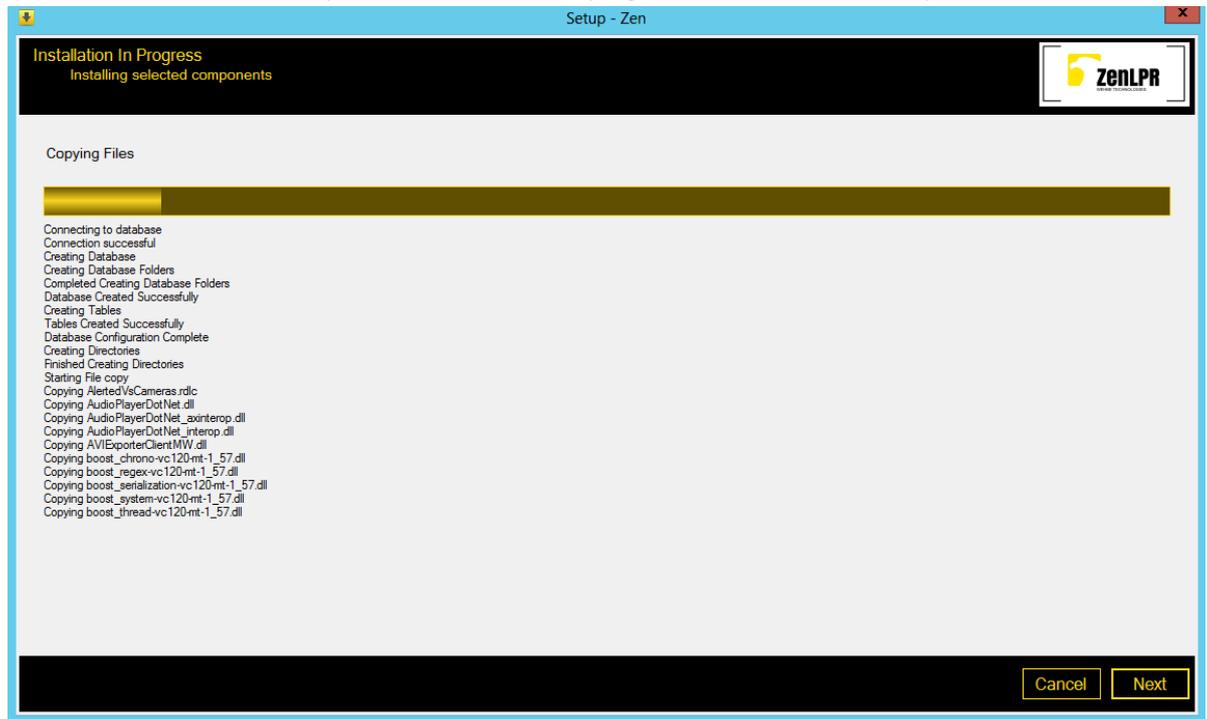
Existing Data

Keep Existing Data

Clear Data

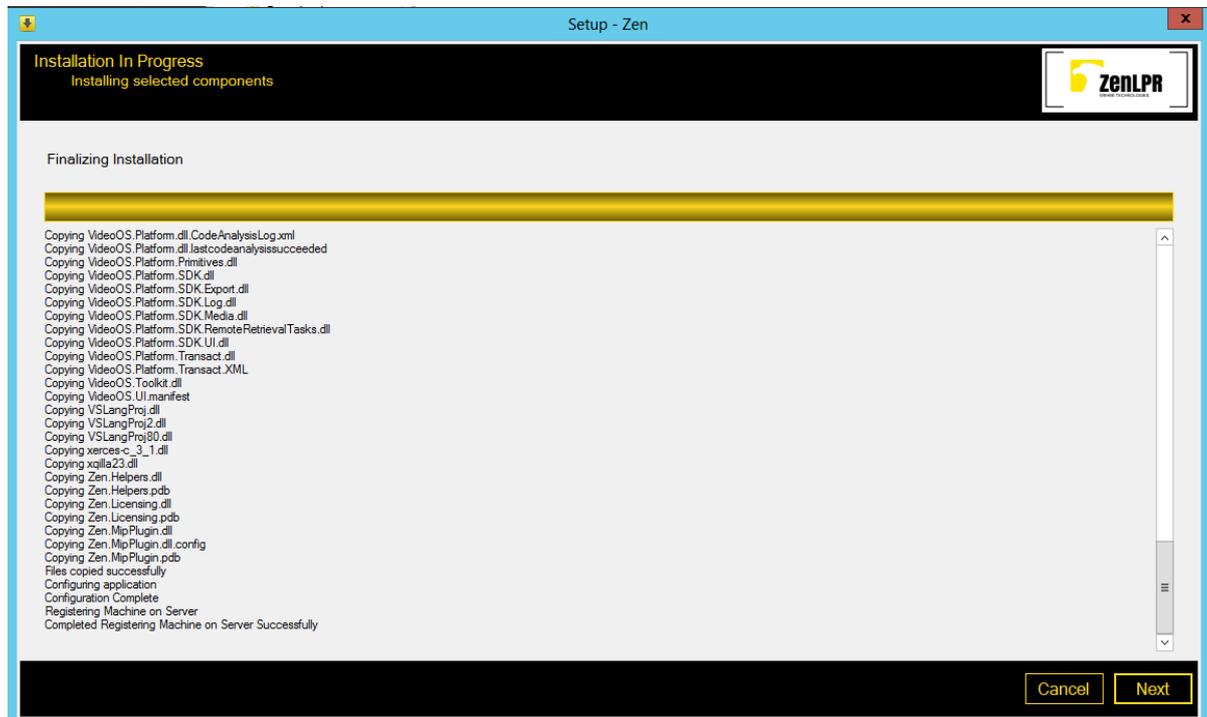
Create New Database

- 6- When the Installation starts, you will have the below progress bar, wait until all components are done

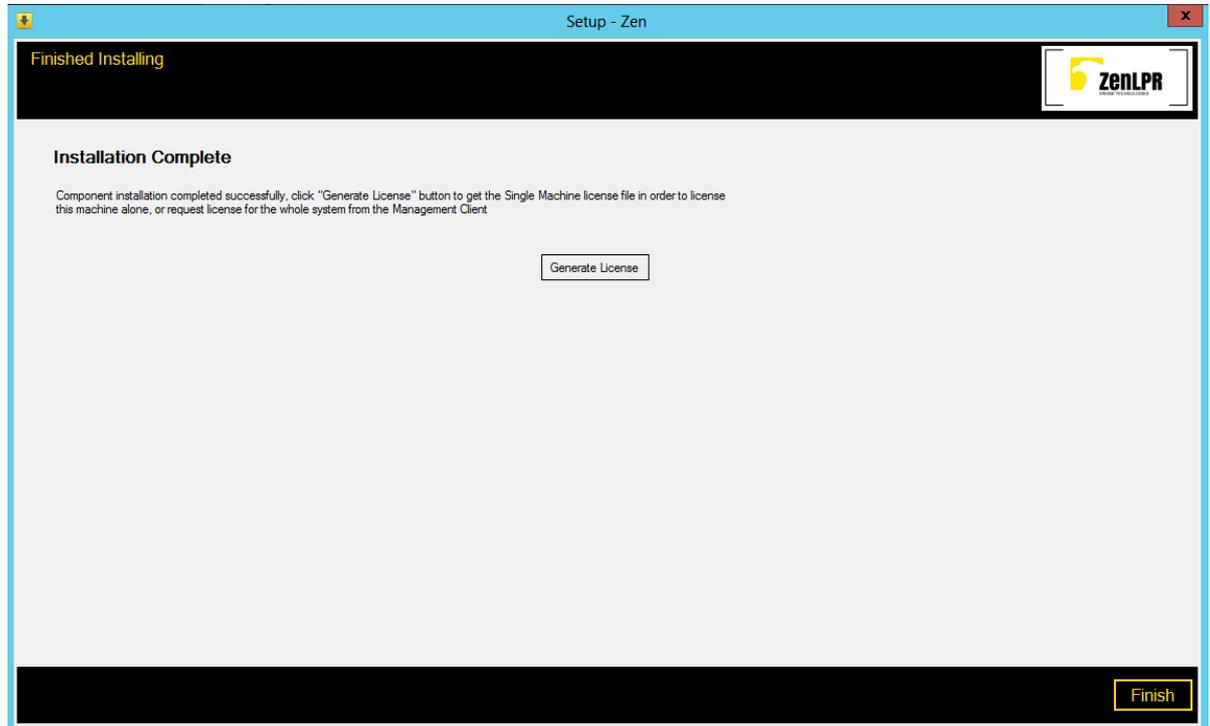


- 7- Once completed (progress bar completely filled) click

Next



- 8- If this machine is an added device to a previously existing licensed system then Hit Generate License to generate a request file (e.g. : XXX.lrq) to be emailed to VEER in order to receive the needed License to be activated on this machine for a full operation. Then click **Finish**.

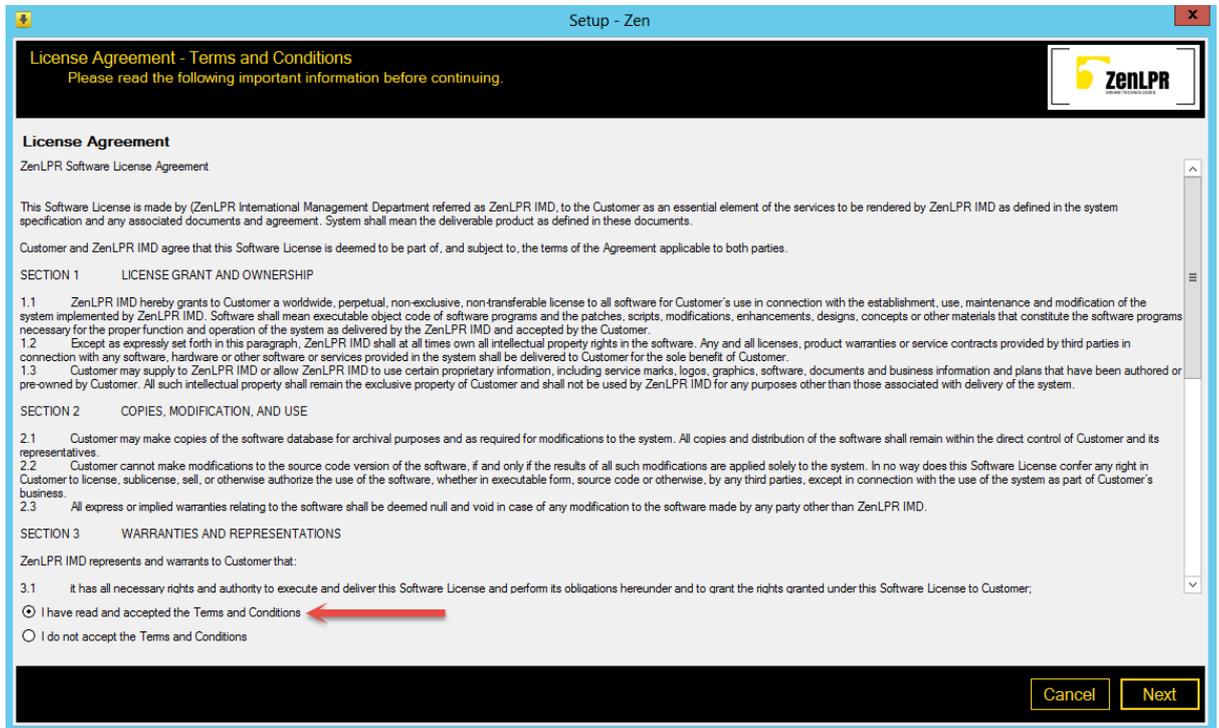


2.3.2 Installing Client

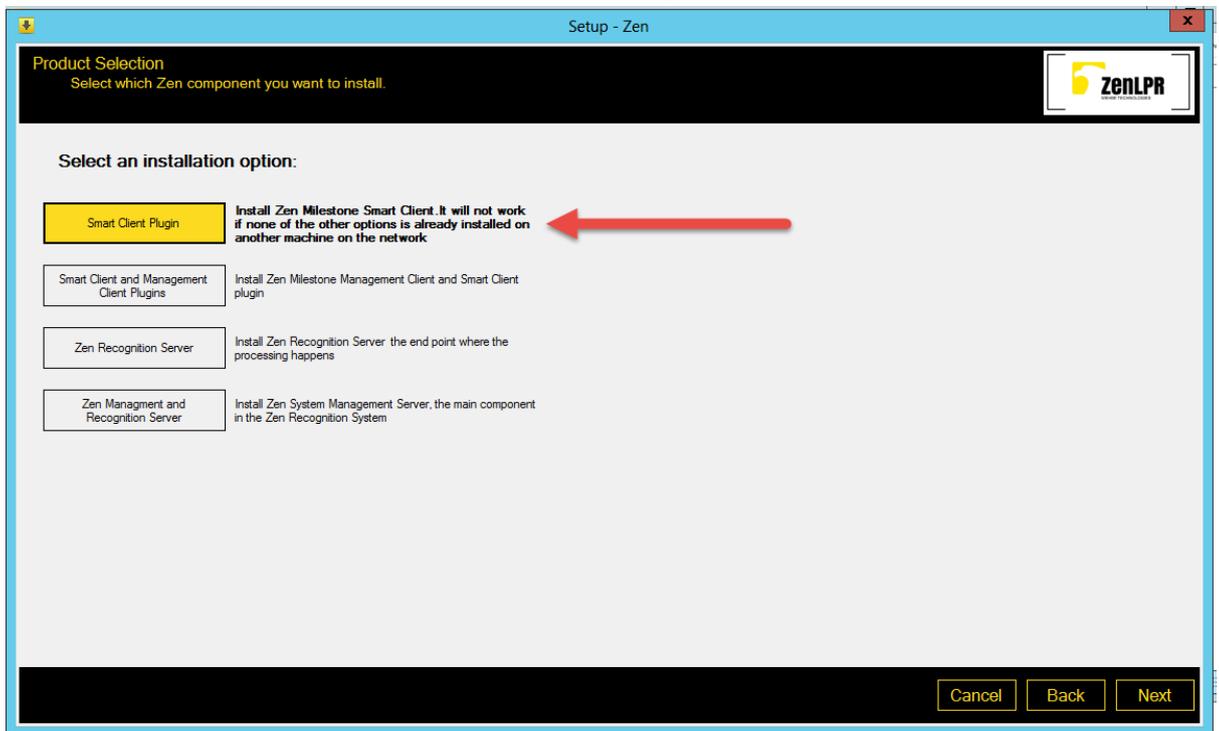
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- 2- Read the License Agreement Carefully and if you agree, select the radio button “I have read and accepted the Terms and Conditions” then click on Next at the bottom right of the form

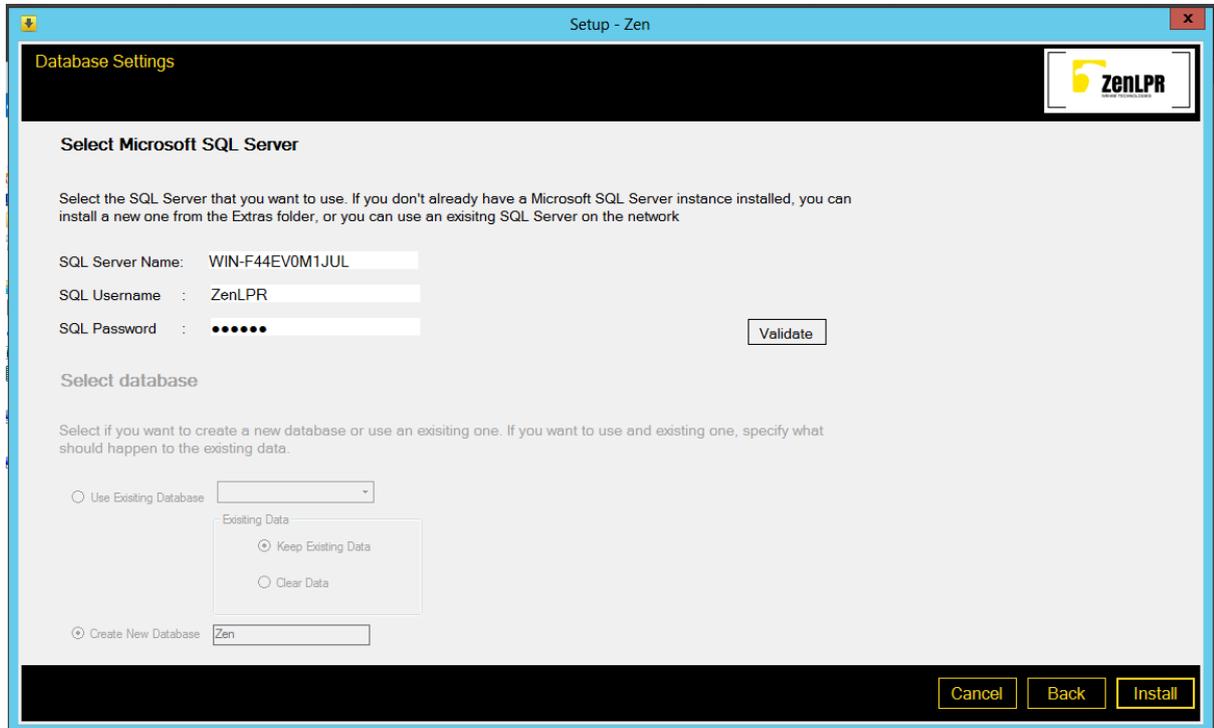


- 3- select “Smart Client Plugin” and click “next” at the bottom right of the form

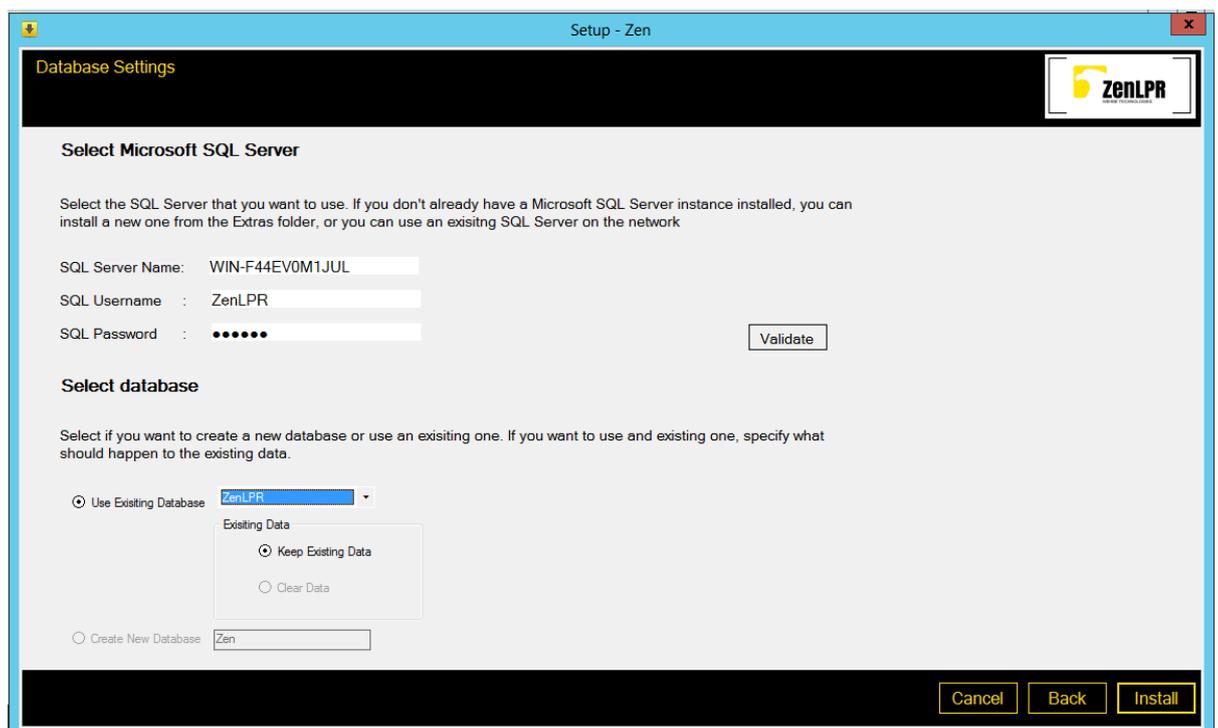


- 4- Select Microsoft SQL Server
- Fill the SQL server name

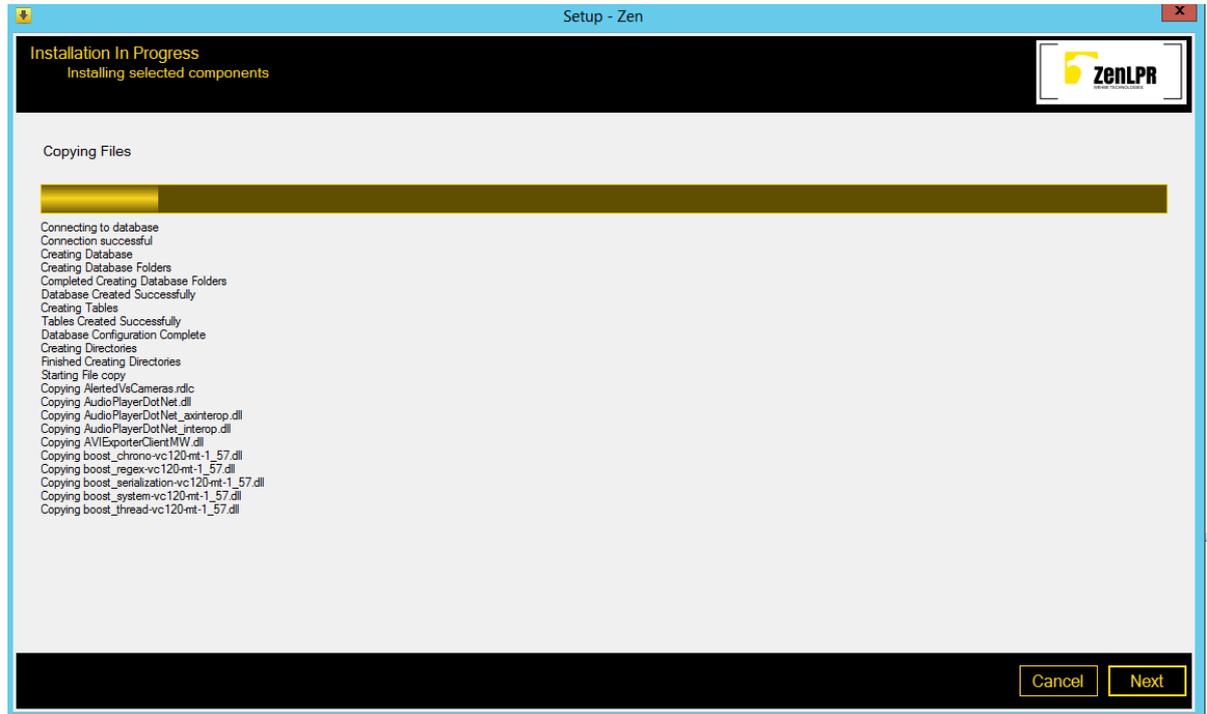
- Fill the SQL Username
- Fill password, mentioned in section 2.2 Pre-Installation Tasks
- click Validate to check connectivity with the server. If connection successful then the Database selection will be enabled



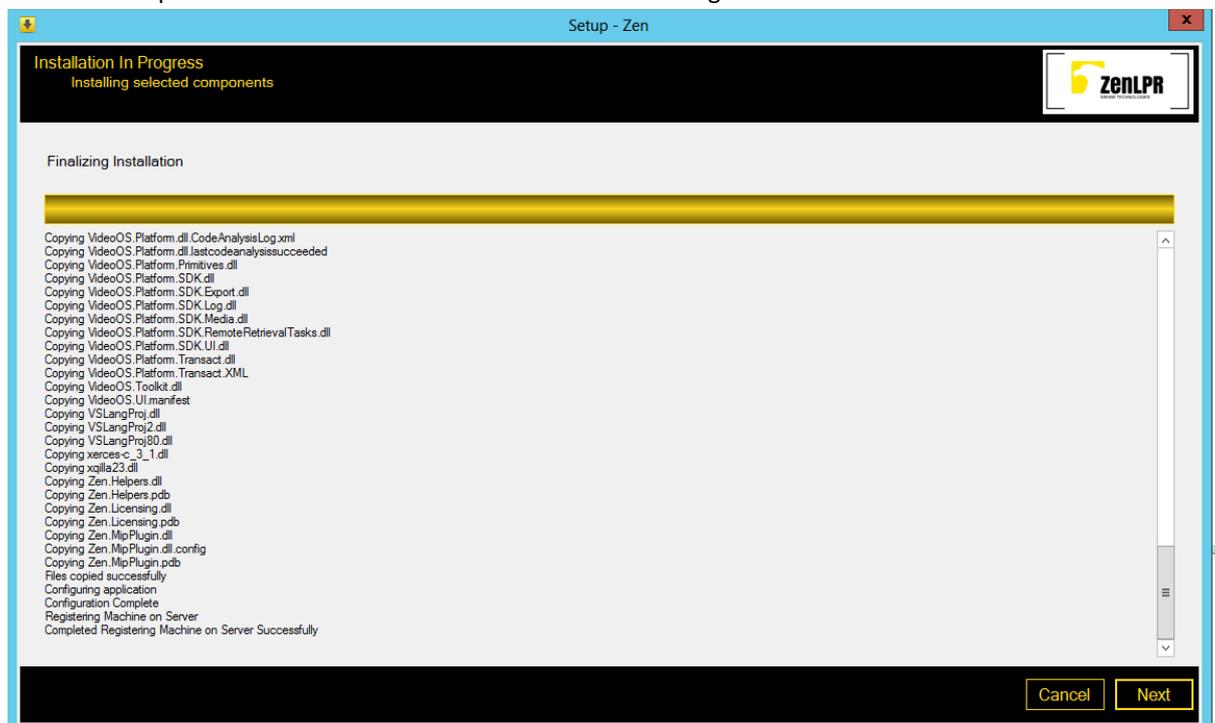
- 5- In the client installation, only “use existing database” is enabled since administration recognition and management are already installed, select an existing database then click install at the bottom right of the form



- 6- When the Installation starts, you will have the below progress bar, wait until all components are done

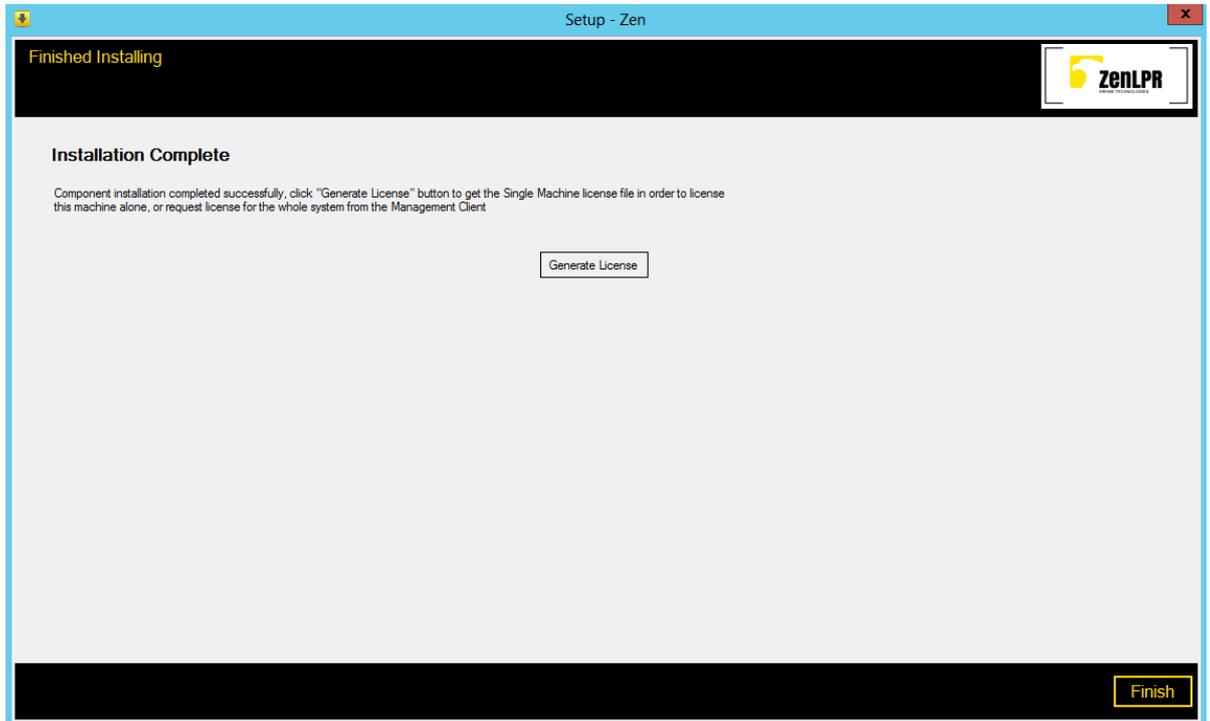


- 7- When all components are installed click on next at the bottom right of the form



- 8- If this machine is an added device to a previously existing licensed system, then Hit Generate License to generate a request file to be emailed to VEER in order to receive the License to operate this machine.

Click finish at the bottom right of the form

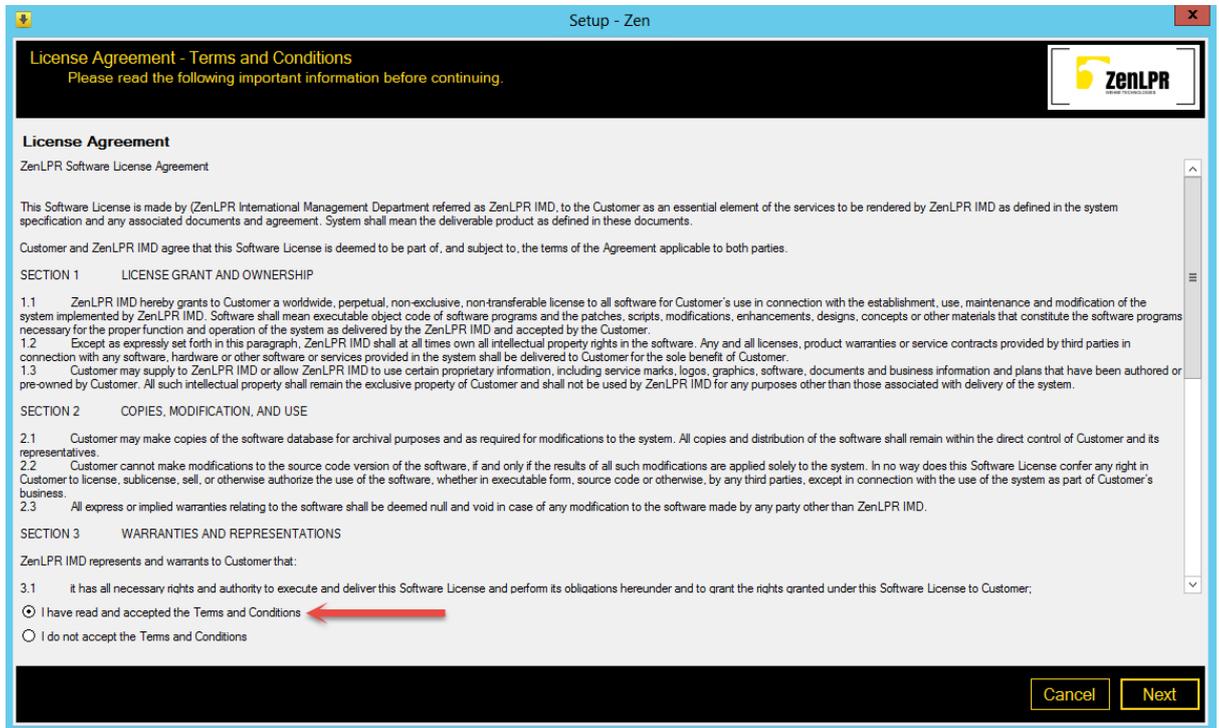


2.3.3 Installing Management

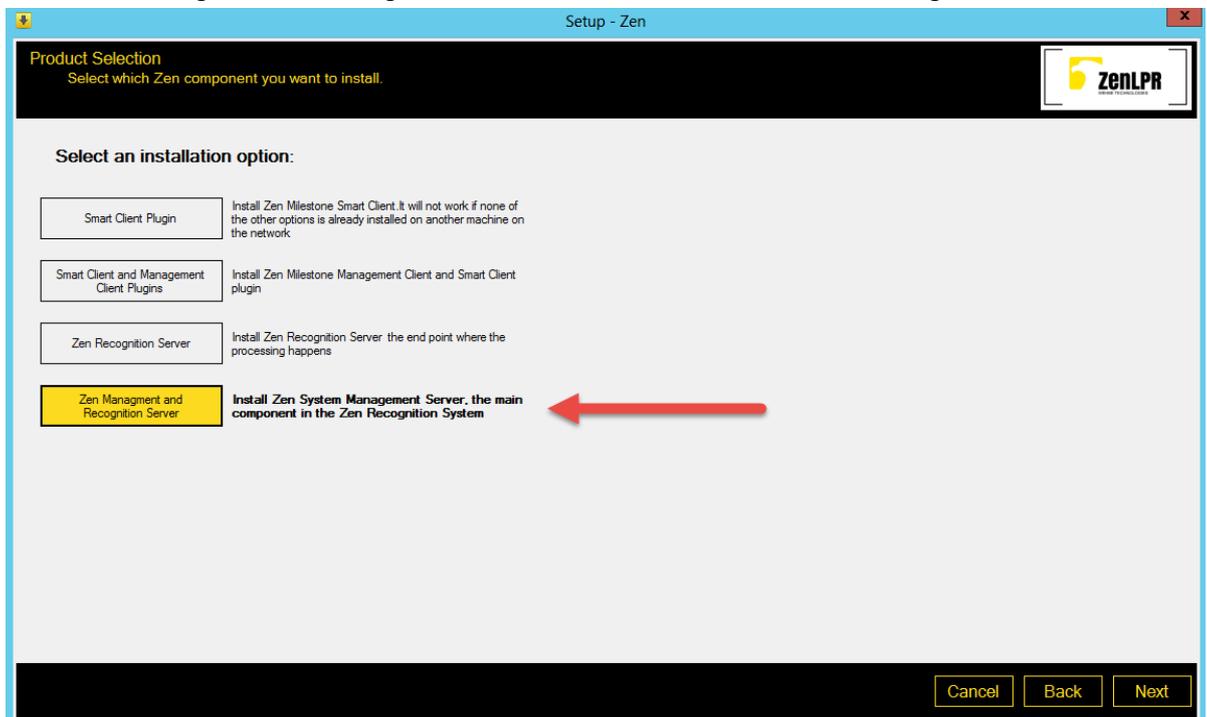
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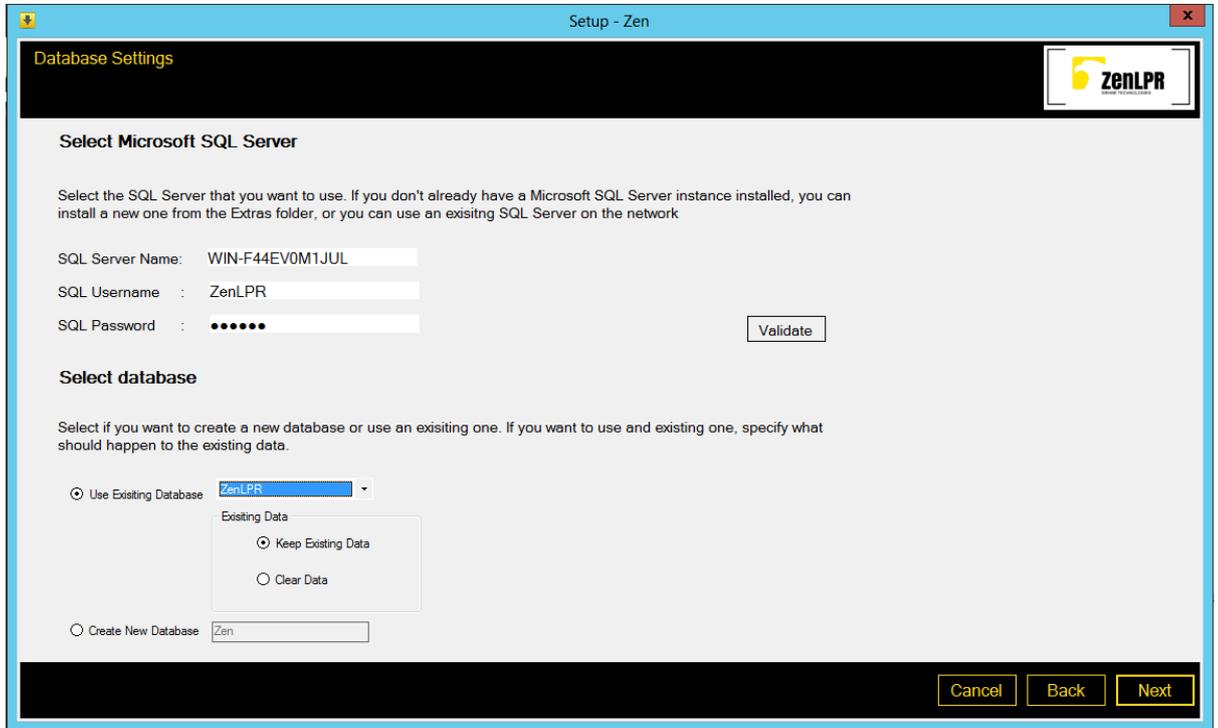
- 2- Read the License Agreement Carefully and if you agree, select the radio button “I have read and accepted the Terms and Conditions” then click on Next at the bottom right of the form



- 3- select “Zen Management and Recognition Server” then click on Next at the bottom right of the form

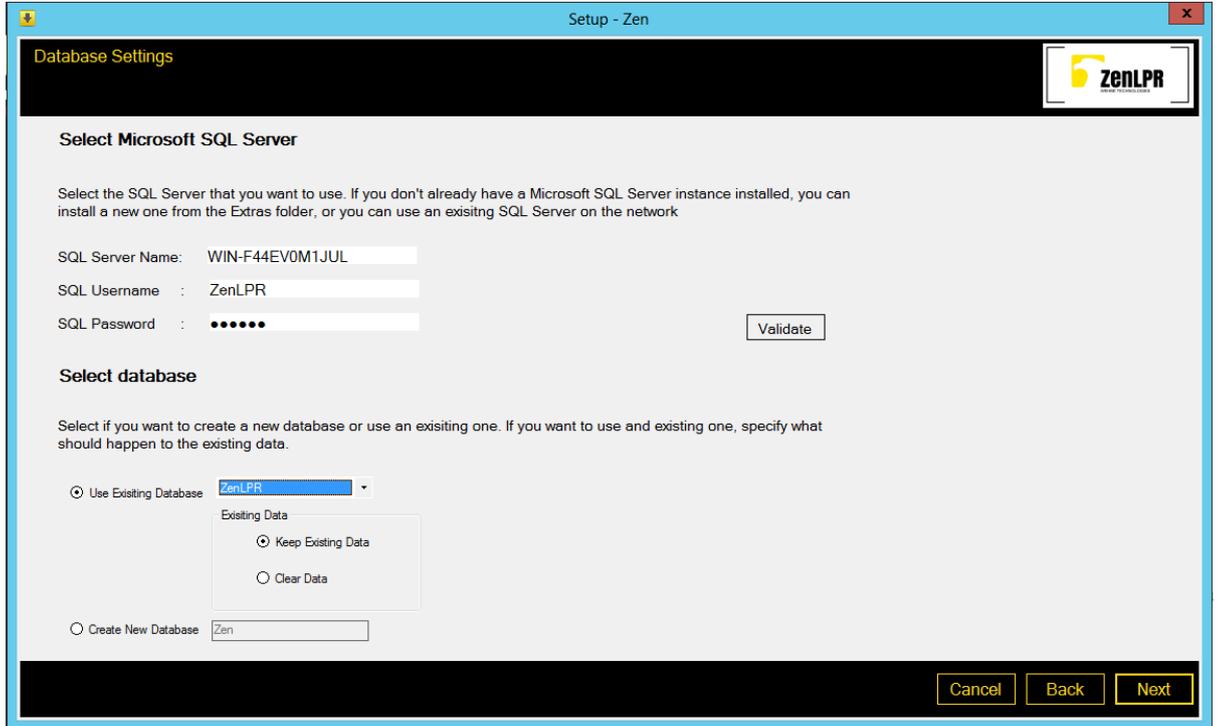


- 4- Fill in the SQL Server name and instance name, then the SQL User and password, mentioned in section 2.2 Pre-Installation Tasks
Click Validate to check connectivity with the server. If connection successful then the Database selection will be enabled



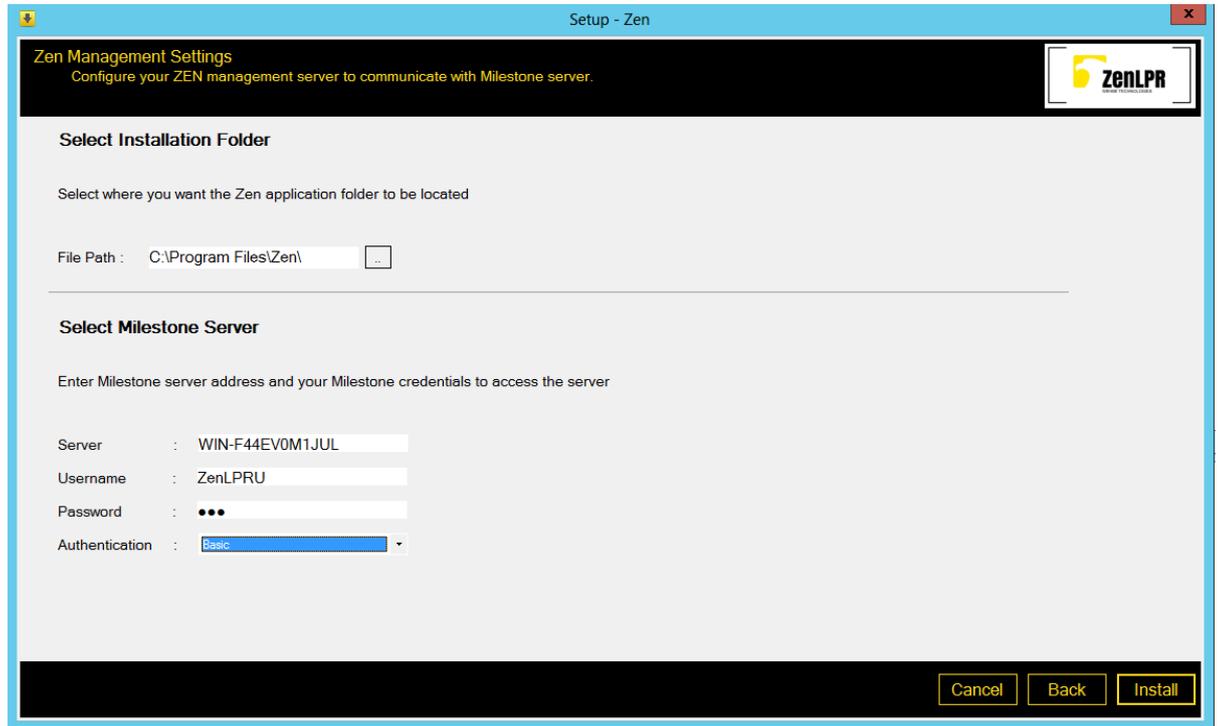
The screenshot shows the 'Setup - Zen' window with the 'Database Settings' tab selected. The window title is 'Setup - Zen'. The 'Database Settings' section includes the 'zenLPR' logo. The main heading is 'Select Microsoft SQL Server'. Below this, there is a text box for 'SQL Server Name' containing 'WIN-F44EV0M1JUL', a text box for 'SQL Username' containing 'ZenLPR', and a text box for 'SQL Password' with masked characters. A 'Validate' button is located to the right of the password field. Below this section is the 'Select database' section, which contains a radio button for 'Use Existing Database' (selected) and a dropdown menu showing 'ZenLPR'. An 'Existing Data' dialog box is open, showing 'Keep Existing Data' (selected) and 'Clear Data' options. There is also a radio button for 'Create New Database' with a text box containing 'Zen'. At the bottom right, there are three buttons: 'Cancel', 'Back', and 'Next'.

- 5- If this is a fresh installation then you should select “Create New Database” and input the name of the database to be created. If the database already exists and is compatible with this version V5.0.1 then select “Use Existing Database” and select it from the Dropdown list, or if this is an installation of another component in the same system, then select the created database. Click on Next at the bottom right of the form

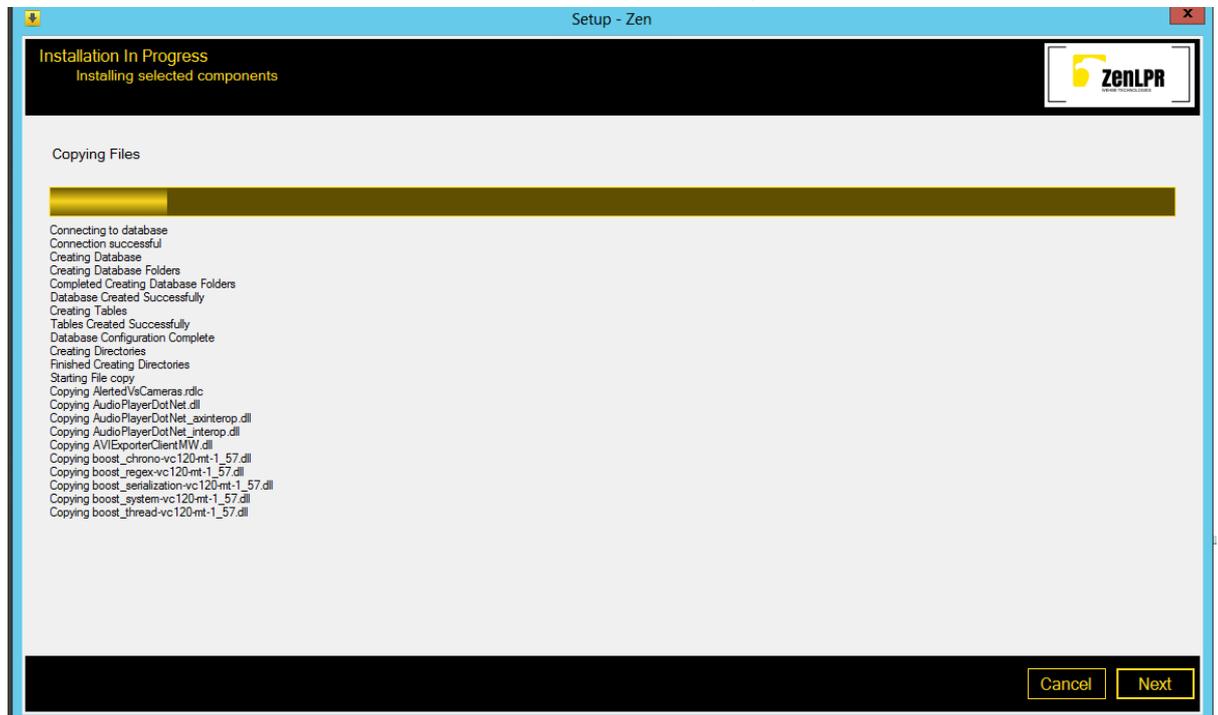


- 6- select the destination folder to install the system, and fill the Milestone Server name or IP Address along with the user used to login to Milestone, either an authenticated windows user or a basic user,

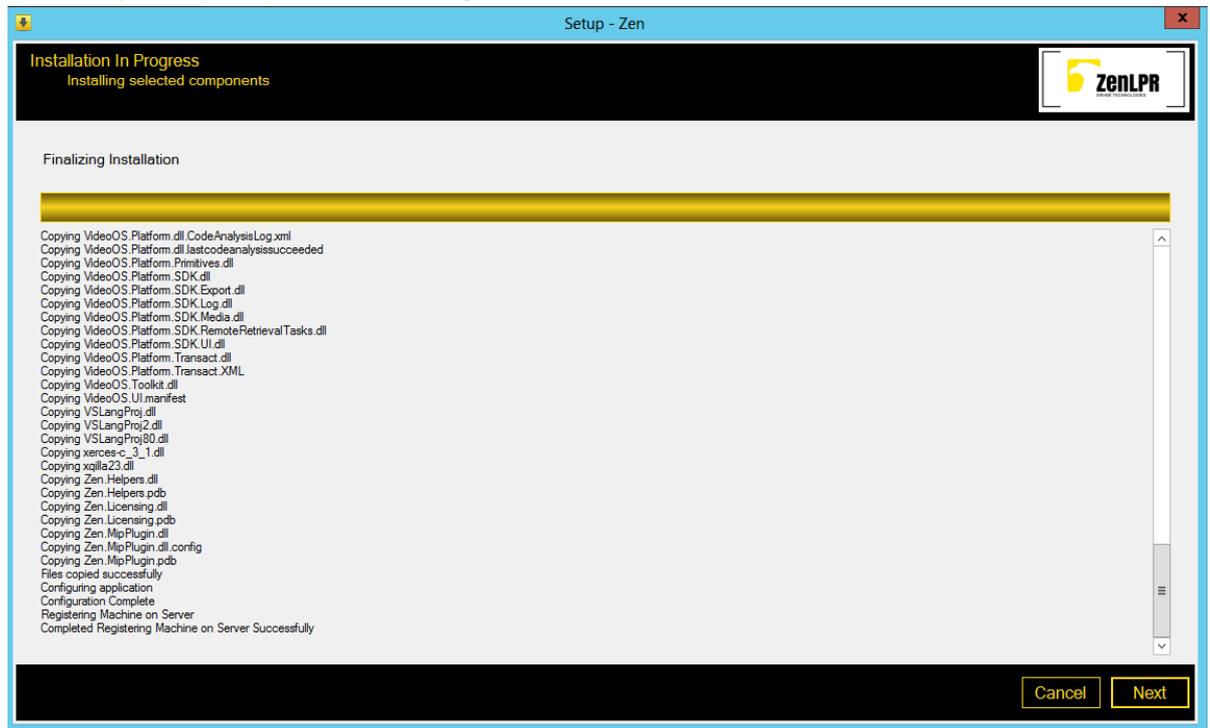
while also selecting the type of user selected. Then click on install at the bottom right of the form



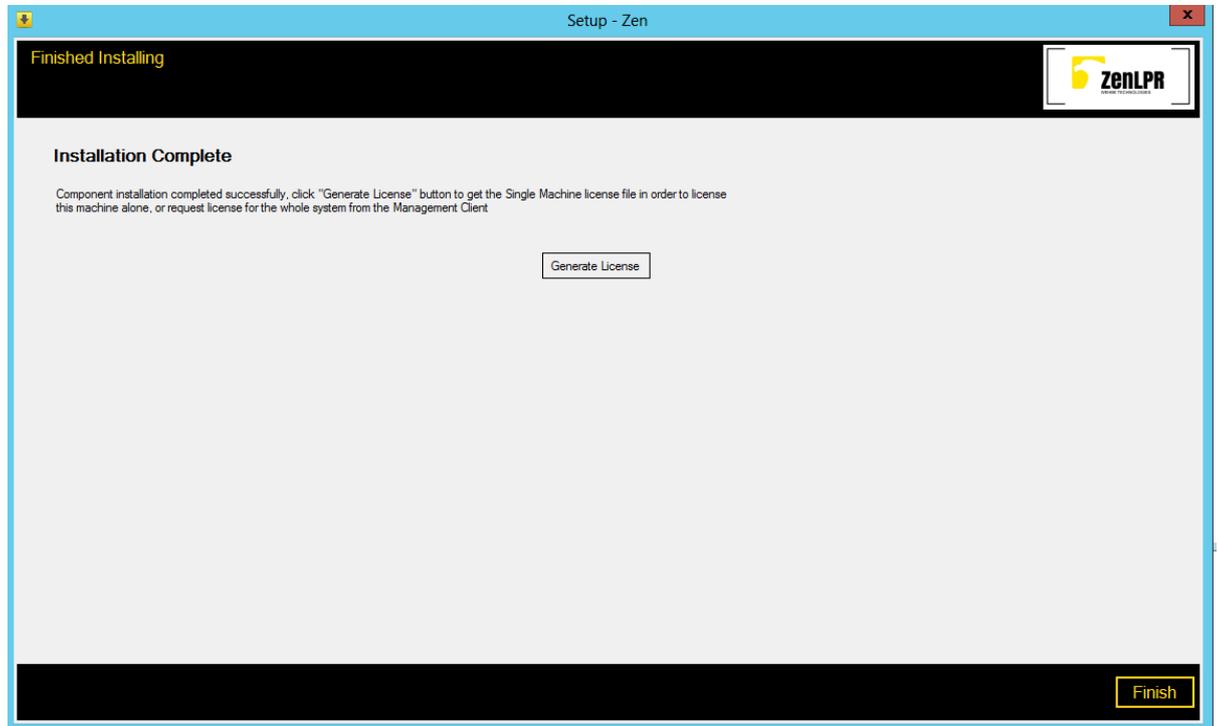
7- Installation should start and look like this, and once finished the progress bar will be full



- 8- Once complete click next at the bottom right of the form



- 9- If this machine is an added device to a previously existing licensed system, then Hit Generate License to generate a request file to be emailed to VEER in order to receive the License to operate this machine. Then click Finish at the bottom right of this form.

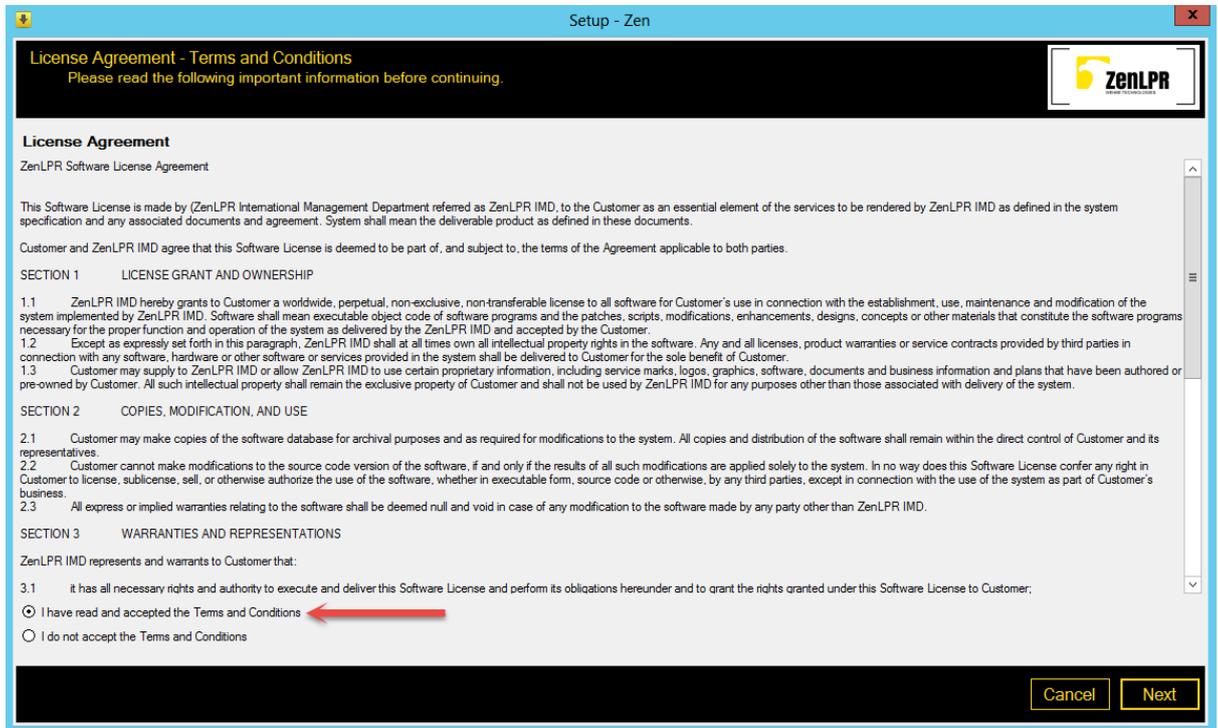


2.3.4 Installing Recognition

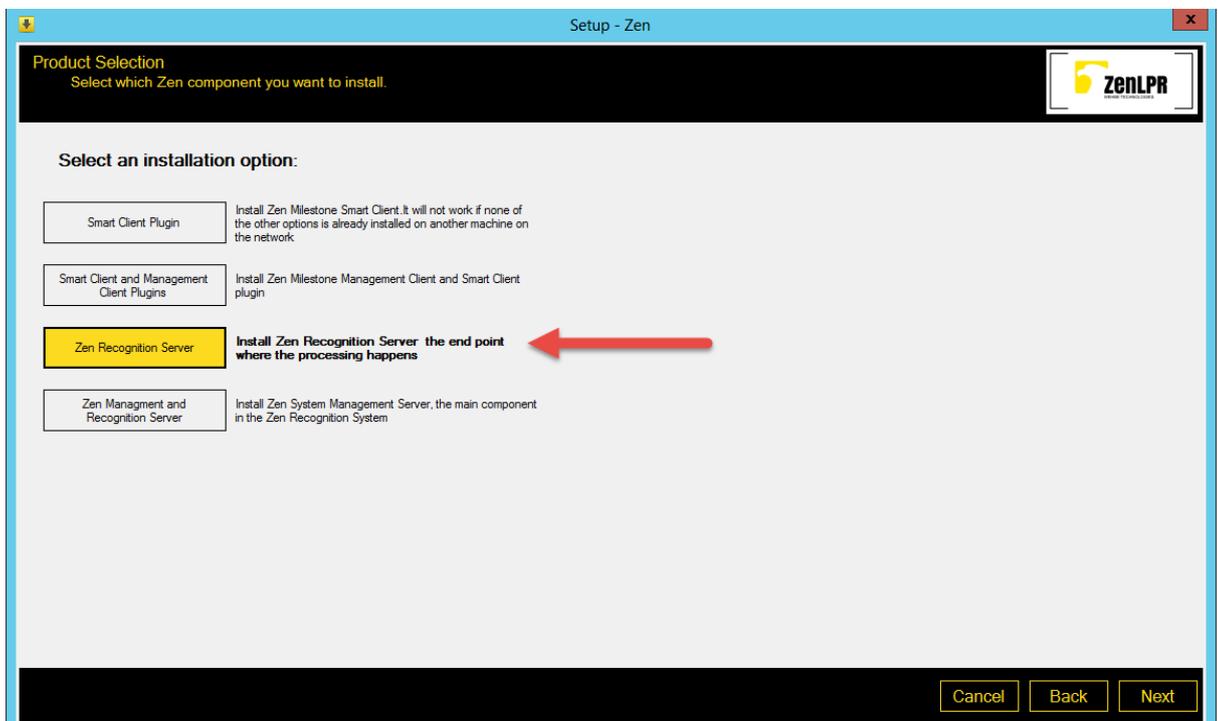
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 Zen.Licensing.pdb	10/25/2017 6:34 PM	Program Debug D...	50 KB

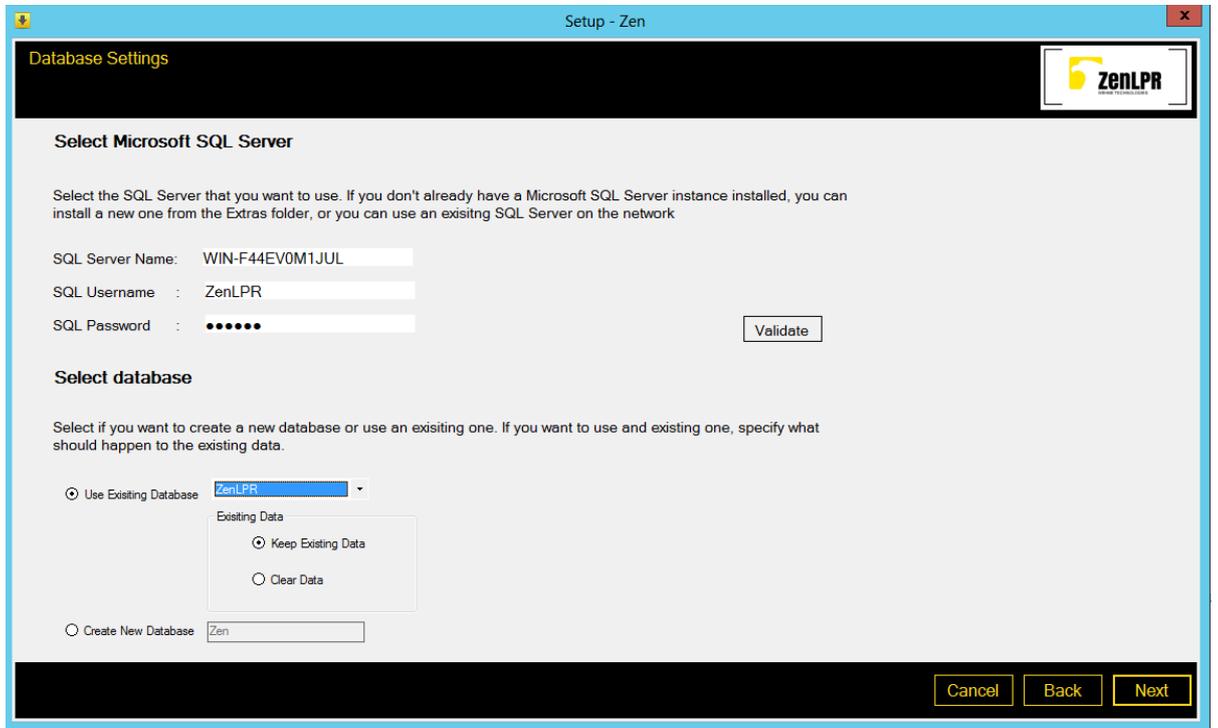
- 2- Read the License Agreement Carefully and if you agree, select the radio button “I have read and accepted the Terms and Conditions” then click on Next at the bottom right of the form



- 3- select “Zen Management and Recognition Server” then click on the next bottom at the bottom right of the form



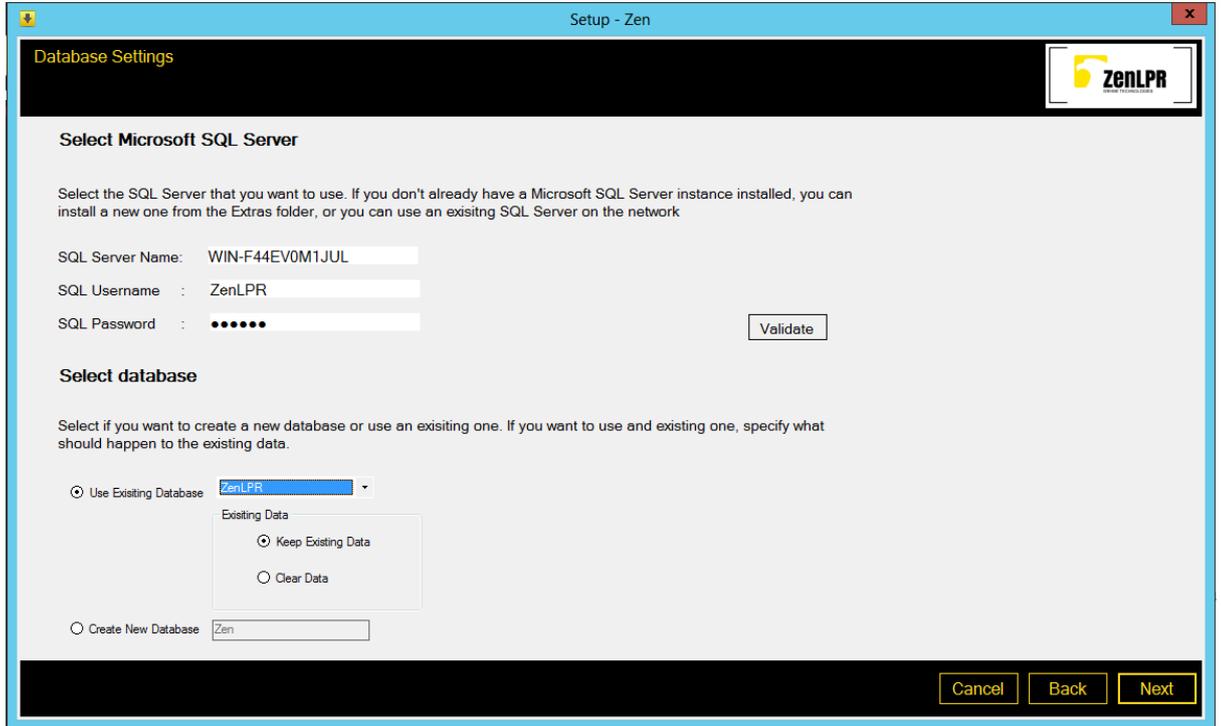
- 4- Fill in the SQL Server name and instance name, then the SQL User and password, mentioned in section 2.2 Pre-Installation Tasks and click Validate to check connectivity with the server. If connection successful then the Database selection will be enabled



The screenshot shows the 'Setup - Zen' window with the 'Database Settings' tab selected. The window title bar includes a yellow help icon, the text 'Setup - Zen', and a red close button. The 'Database Settings' header is in yellow text on a black background, with the ZenLPR logo in the top right corner. The main content area is titled 'Select Microsoft SQL Server' and contains the following text: 'Select the SQL Server that you want to use. If you don't already have a Microsoft SQL Server instance installed, you can install a new one from the Extras folder, or you can use an existing SQL Server on the network'. Below this are three input fields: 'SQL Server Name' with the value 'WIN-F44EV0M1JUL', 'SQL Username' with the value 'ZenLPR', and 'SQL Password' with masked characters. A 'Validate' button is to the right of the password field. The next section is titled 'Select database' and contains the text: 'Select if you want to create a new database or use an existing one. If you want to use an existing one, specify what should happen to the existing data.' There are two radio button options: 'Use Existing Database' (selected) and 'Create New Database'. The 'Use Existing Database' option has a dropdown menu showing 'ZenLPR'. Below the dropdown is a sub-section titled 'Existing Data' with two radio button options: 'Keep Existing Data' (selected) and 'Clear Data'. The 'Create New Database' option has an input field with the value 'Zen'. At the bottom right of the window are three buttons: 'Cancel', 'Back', and 'Next'.

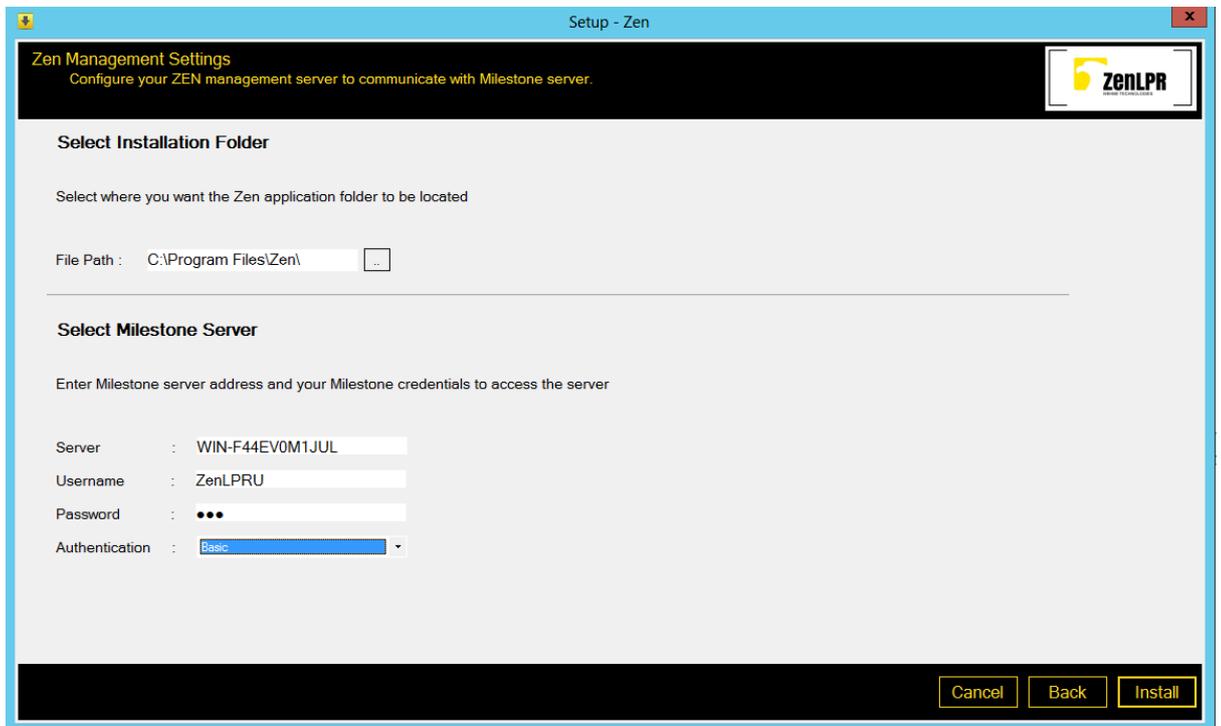
- 5- If this is a fresh installation then you should select “Create New Database” and input the name of the database to be created. If the database already exists and is compatible with this version V5.0.1 then select “Use Existing Database” and select it from the Dropdown list, or if this is an installation of another component in the same system, then select the created database

Click next on the bottom right of the form



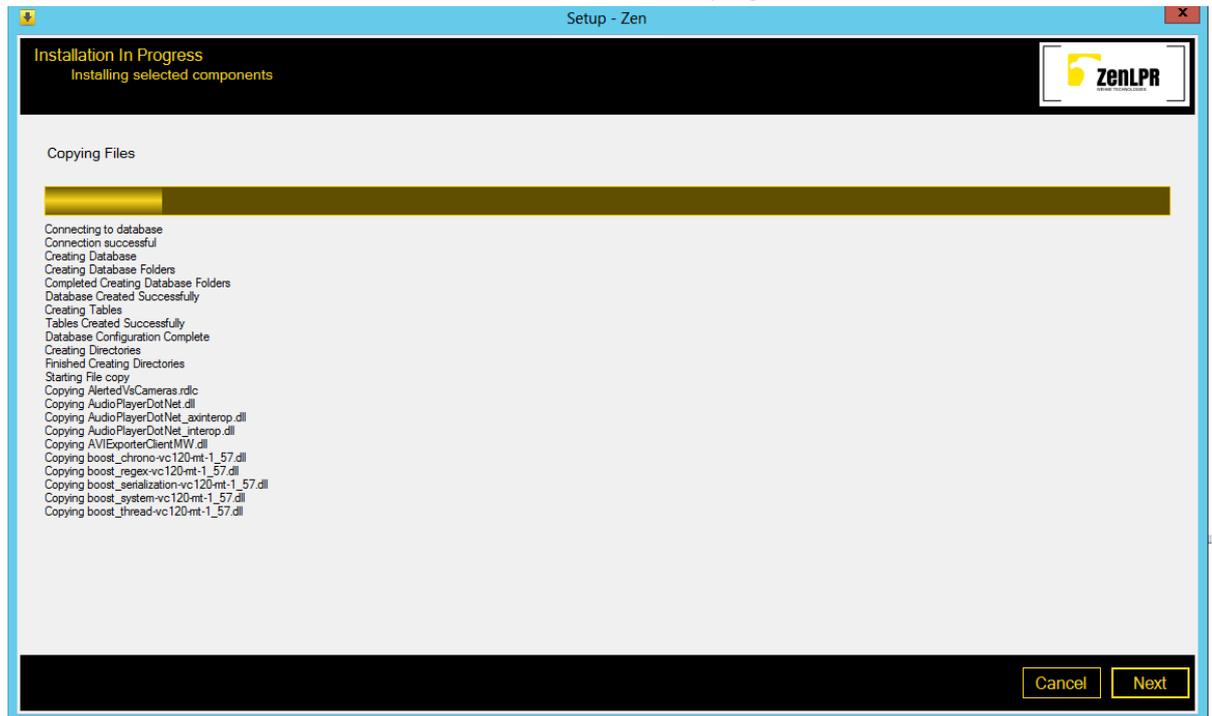
The screenshot shows the 'Setup - Zen' window with the 'Database Settings' section. It includes a 'Select Microsoft SQL Server' section with fields for SQL Server Name (WIN-F44EV0M1JUL), SQL Username (ZenLPR), and SQL Password (masked with dots), along with a 'Validate' button. Below that is the 'Select database' section with radio buttons for 'Use Existing Database' (selected) and 'Create New Database'. The 'Use Existing Database' option has a dropdown menu set to 'ZenLPR' and a sub-menu for 'Existing Data' with 'Keep Existing Data' selected. The 'Create New Database' option has a text field containing 'Zen'. At the bottom right, there are 'Cancel', 'Back', and 'Next' buttons.

- 6- Now select the destination folder to install the system, and fill the Milestone Server name or IP Address along with the user used to login to Milestone, either an authenticated windows user or a basic user, while also selecting the type of user selected. Then hit Install at the bottom right of the form

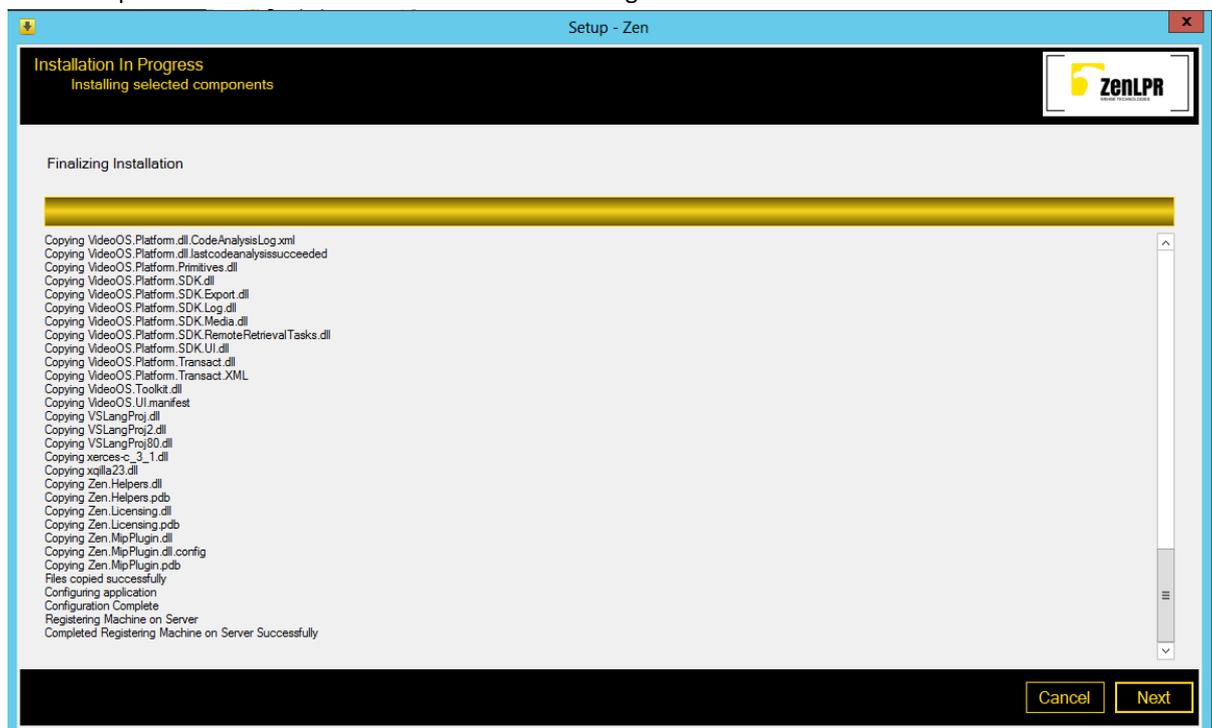


The screenshot shows the 'Setup - Zen' window with the 'Zen Management Settings' section. It includes a 'Select Installation Folder' section with a 'File Path' field set to 'C:\Program Files\Zen\'. Below that is the 'Select Milestone Server' section with fields for Server (WIN-F44EV0M1JUL), Username (ZenLPRU), Password (masked with dots), and Authentication (Basic). At the bottom right, there are 'Cancel', 'Back', and 'Install' buttons.

- 7- Installation should start and look like this, and once finished the progress bar will be full

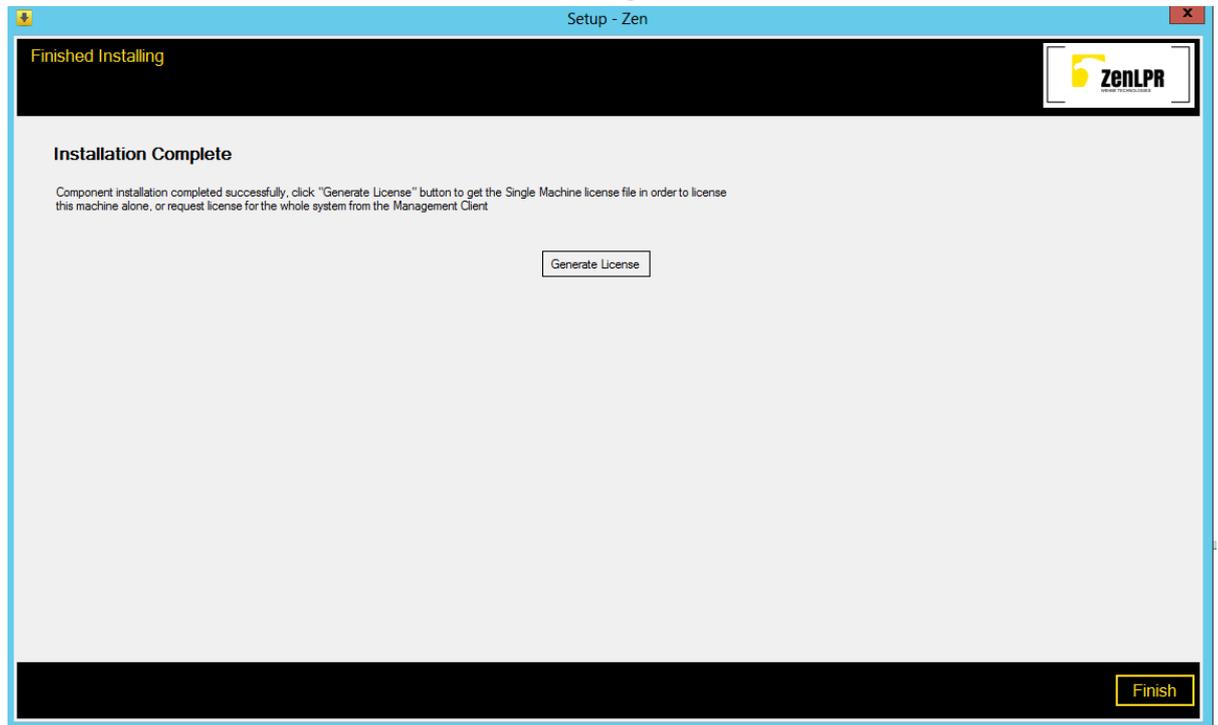


- 8- Once complete click on the next bottom at the bottom right of the form



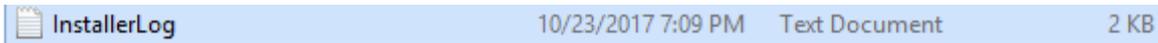
- 9- If this machine is an added device to a previously existing licensed system, then Hit Generate License to generate a request file to be emailed to VEER in order to receive the License to operate this

machine. Then click on the finish button at the bottom right of the form



2.4 Basic Troubleshooting

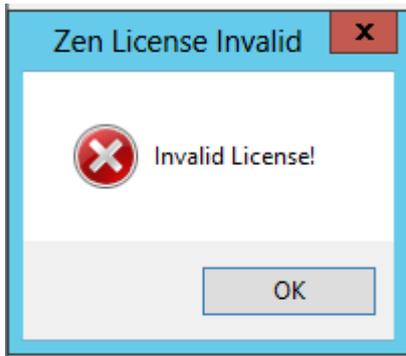
Most errors that occur are caused by windows permission. In case any errors occur during the installation, refer to InstallerLog.txt



In case a shortcut isn't created after completing either Zen Management or Zen Recognition Servers, then navigate to the installation directory and create a shortcut of "Zen Recognition Server.exe"

2.5 Post-Installation

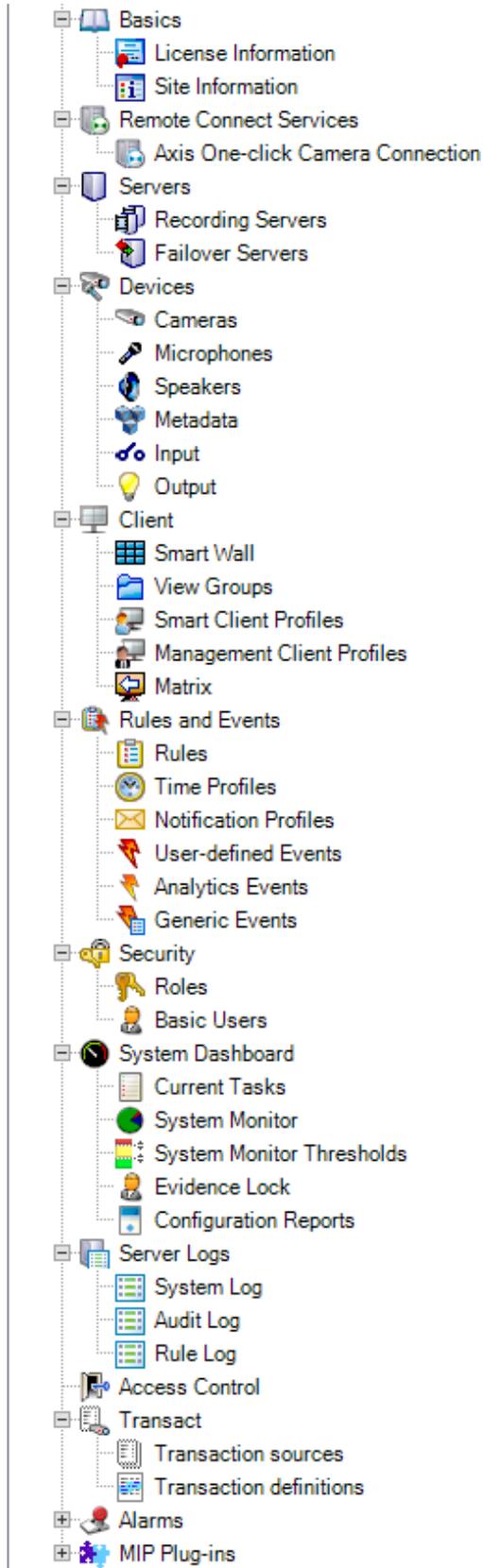
After installing all the components of the system, a license the system and make it operational. After the installation and upon opening either Milestone Smart Client or Milestone Management Client or Zen Management for the first time, you will get the following error



In order to license the system, follow those steps:

Open Milestone Management Client

2.5.1 In the left panel, at the bottom of the tree, expand the MIP Plugins



2.5.2 select Zen as shown, and the following window will be displayed on the right



License Information

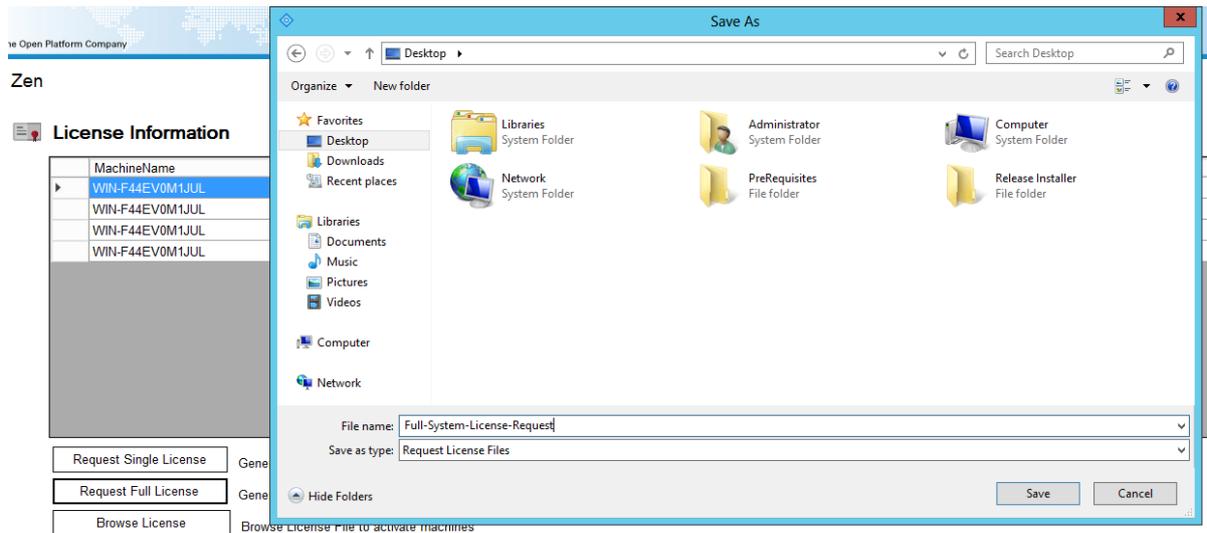
MachineName	AppName	ExpDate	LprCameras	AccrCameras	mZenLicense
WIN-F44EV0M1JUL	Administration		0	0	
WIN-F44EV0M1JUL	Management		0	0	
WIN-F44EV0M1JUL	Client		0	0	
WIN-F44EV0M1JUL	Recognition		0	0	

Request Single License Generate request file for a single machine from the selected table above

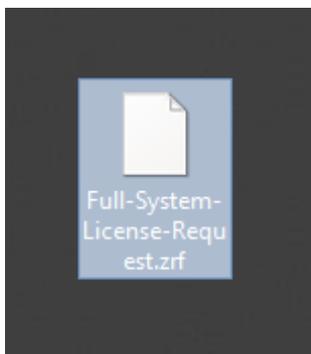
Request Full License Generate request file for the full system machines

Browse License Browse License File to activate machines

2.5.3 Click 'Request Fill License' and set the location to save the ".zrf" file

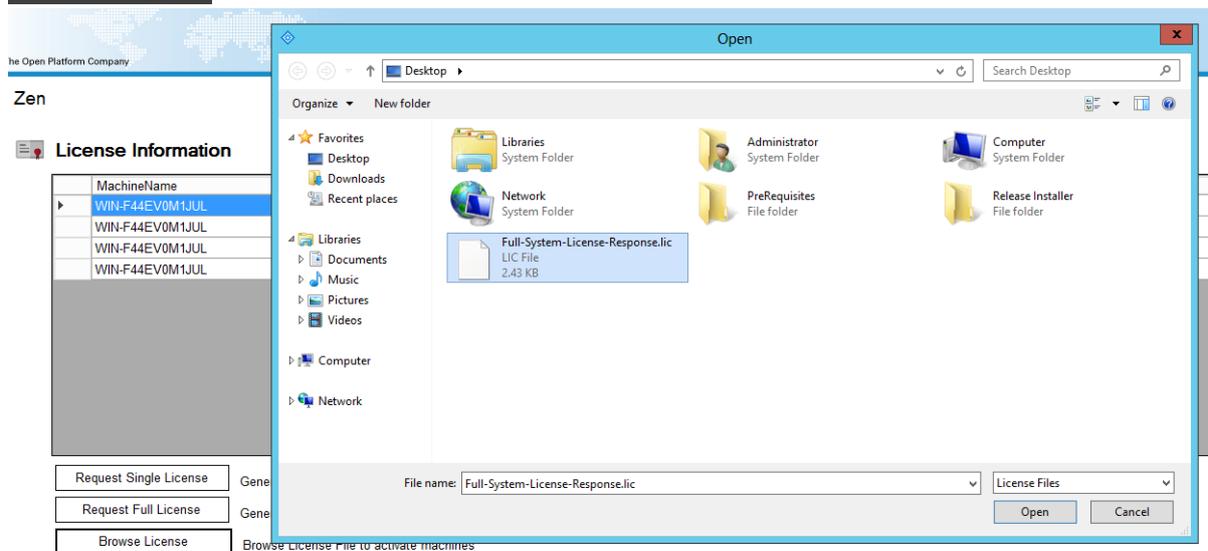
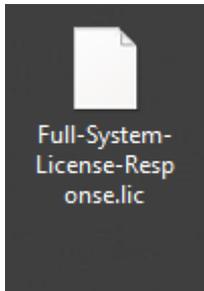


The screenshot shows the Zen software interface on the left and a Windows 'Save As' dialog box on the right. The dialog box is open to the Desktop location. The file name is 'Full-System-License-Request' and the save as type is 'Request License Files'. The 'Save' button is highlighted.



2.5.4 Email the generated file to VEER anpr@veertec.com

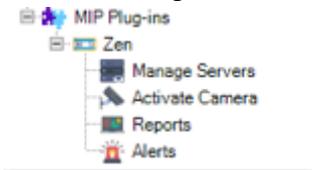
2.5.5 After receiving the “.lic” file, open the same window and click Browse License



2.5.6 When the system is licensed it will display in the same window the license information

MachineName	AppName	ExpDate	LprCameras	AccrCameras	mZenLicense
WIN-F44EV0M1JUL	Administration	10/23/2018 7:26 PM	2	2	Version : 1.0
WIN-F44EV0M1JUL	Management	10/23/2018 7:26 PM	2	2	Version : 1.0
WIN-F44EV0M1JUL	Client	10/23/2018 7:26 PM	0	0	Version : 1.0
WIN-F44EV0M1JUL	Recognition	10/23/2018 7:26 PM	2	2	Version : 1.0

2.5.7 close the Management Client and open it again to gain access to the Zen Functionality



2.6 Technical Tests

To perform technical test:

- Try adding a server and activating a camera
- try adding an alert type to validate that the connectivity with the database is working (ref to ZenLPR Admin Guide)
- try opening Zen Recognition Server and validate that there are no errors while starting the system (ref to ZenLPR Admin Guide).

2.7 Uninstall or Roll-Back

In order to uninstall the ZenLPR system, depending on which component is installed on the machine follow the below instructions

2.7.1 The Client

Just delete the folder located at “C:\Program Files\Milestone\MIPPlugins\Zen.MipPlugin”

2.7.2 The Administration

Just delete the folder located at “C:\Program Files\Milestone\MIPPlugins\Zen.MipPlugin”

2.7.3 The Management

Delete the folder where the system is installed

2.7.4 The Recognition

Delete the folder where the system is installed

2.7.5 Removing the database

Login to the SQL Server Management Studio and connect to the used SQL Server Address with instance name then Delete the created database being used by ZenLPR

ZenLPR doesn't store anything in the registry or in the AppData of any system it is installed on, so removing the files where it is installed removes everything related to ZenLPR

3 ADDITIONAL INFORMATION

3.1 Acronyms, Abbreviations

The Client: refers to the plugin that is used in Milestone Smart Client

The Administration: refers to the plugin that is used in Milestone Management Client

The Management: refers to the ZenLPR Management Server

The Recognition: refers to the ZenLPR Recognition Server that is a standalone application or included in The Management

3.2 Reference Documents

Carmen FreeFlow Installation Document

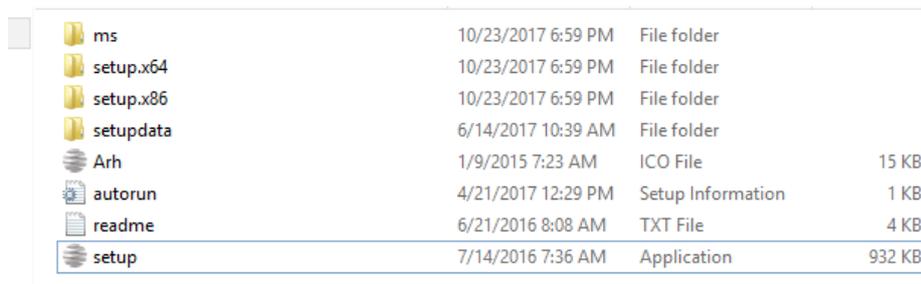
Milestone Installation Document

ZenLPR Admin Document

ZenLPR User Guide

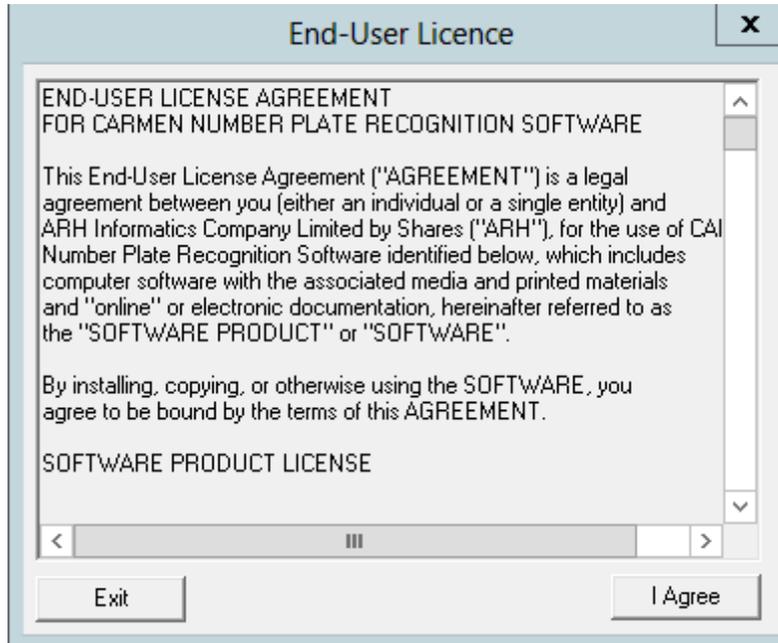
3.3 Carmen FreeFlow Installation

3.3.1 Navigate to the Carmen FreeFlow engine folder supplied to you with the ZenLPR Installation files, and go to setup.

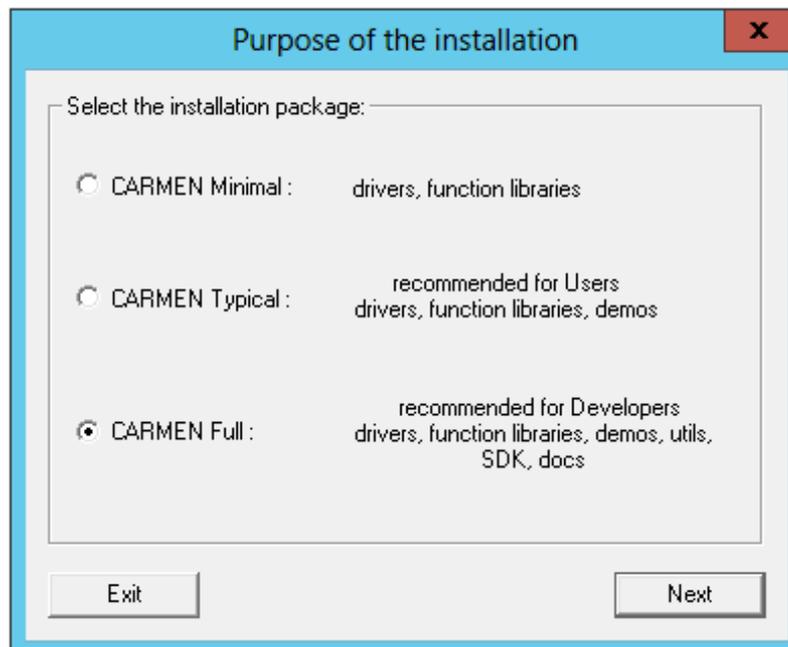


ms	10/23/2017 6:59 PM	File folder	
setup.x64	10/23/2017 6:59 PM	File folder	
setup.x86	10/23/2017 6:59 PM	File folder	
setupdata	6/14/2017 10:39 AM	File folder	
Arh	1/9/2015 7:23 AM	ICO File	15 KB
autorun	4/21/2017 12:29 PM	Setup Information	1 KB
readme	6/21/2016 8:08 AM	TXT File	4 KB
setup	7/14/2016 7:36 AM	Application	932 KB

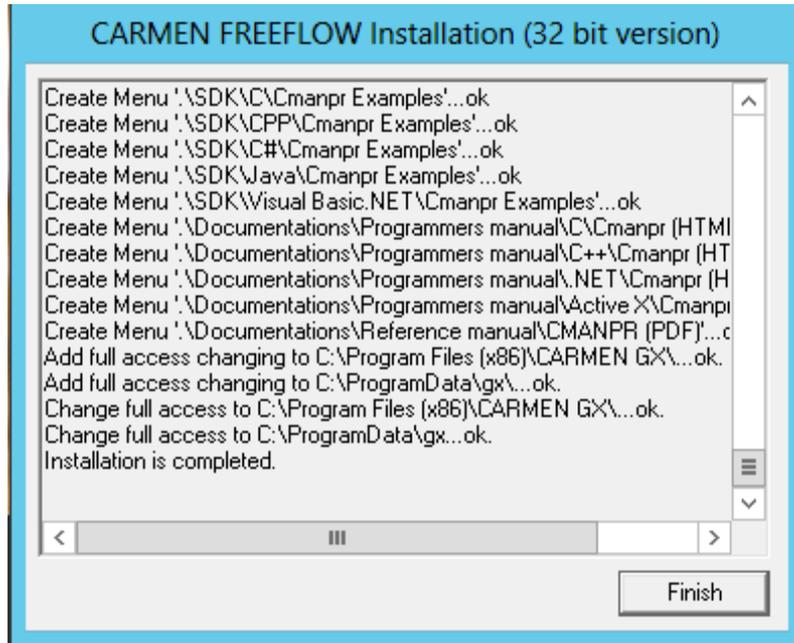
3.3.2 Agree on license agreement



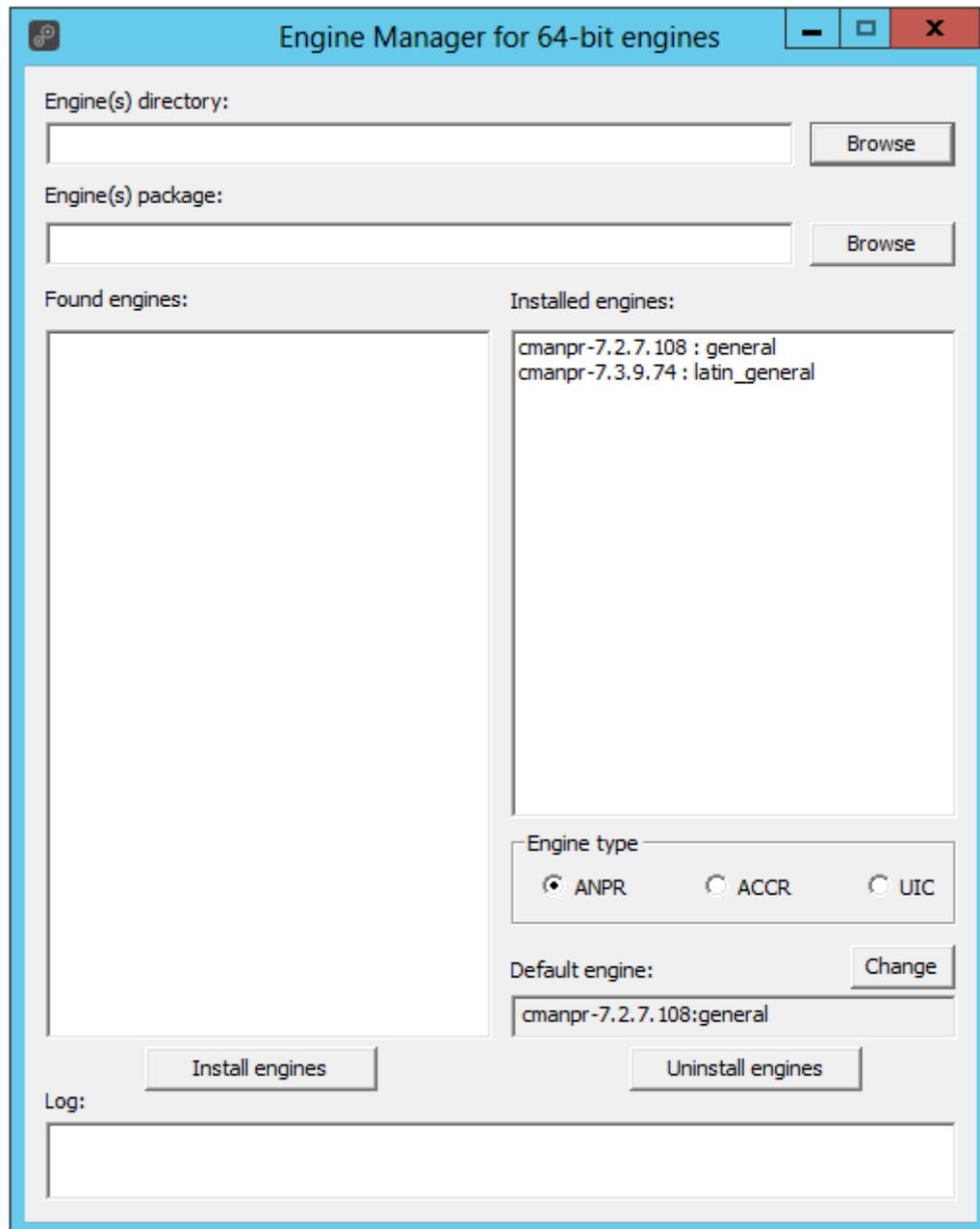
3.3.3 Select CARMEN FULL



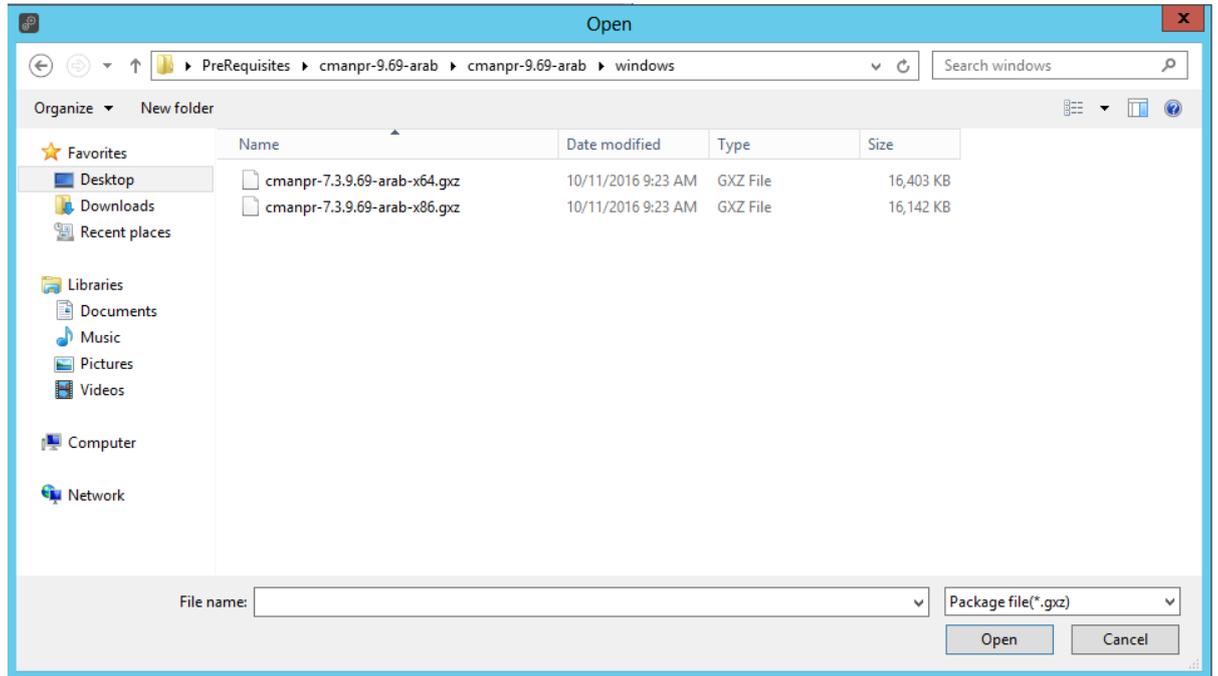
3.3.5 Installation Complete, click Finish



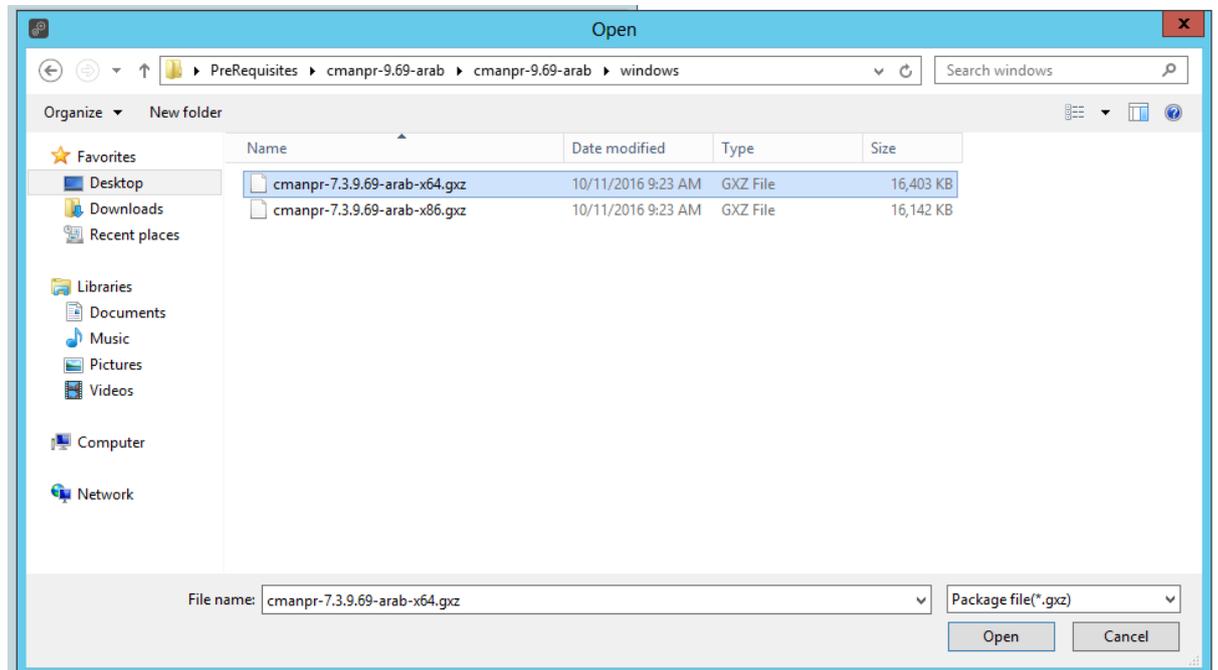
- 3.3.6 Now adding the supplied country engine, hit Start -> Engine Manager (x64), and this window should open



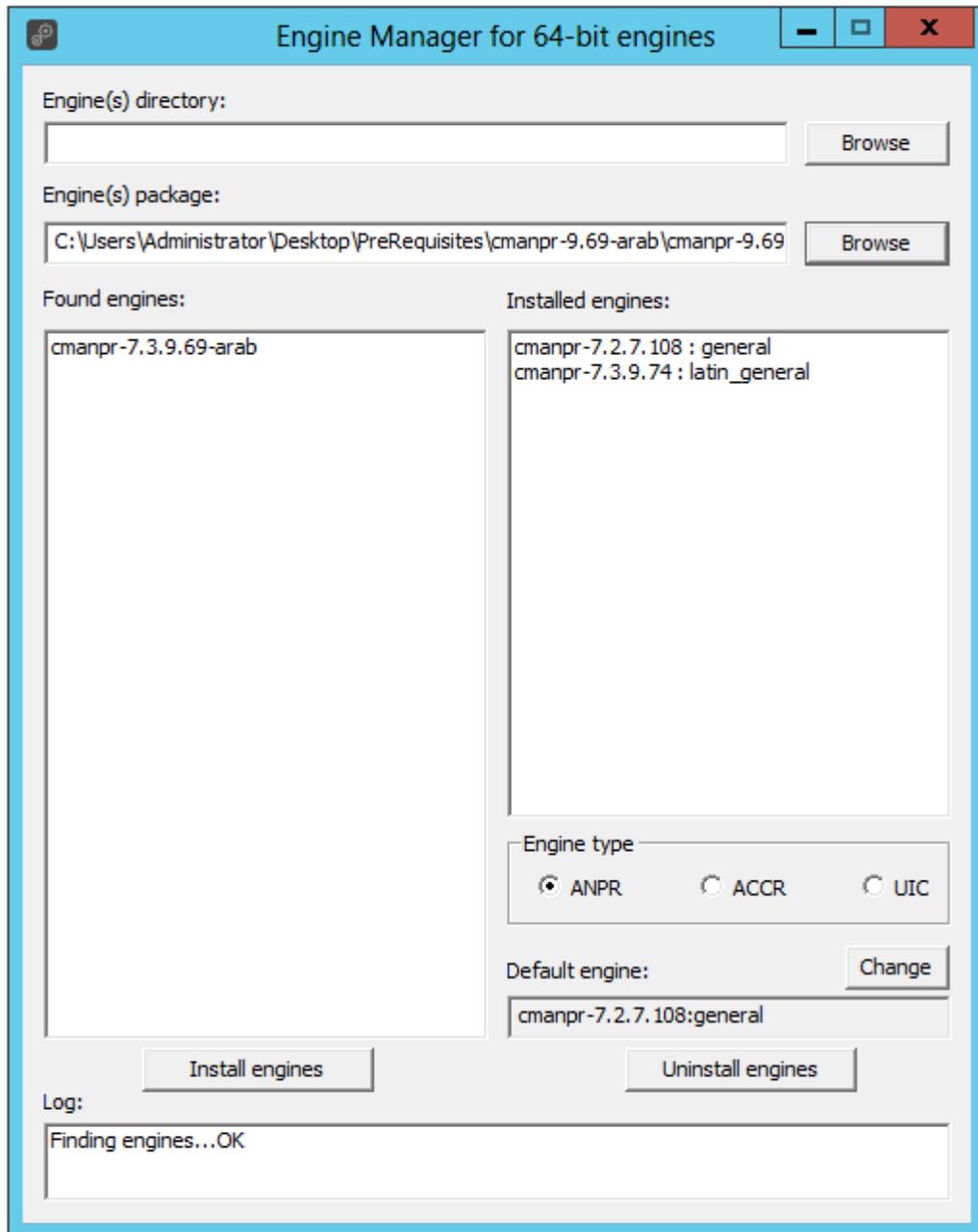
- 3.3.7 Click “Browse” which is next to “Engine(s) Package” and navigate to the folder where your country engine is located, usually provided along with ZenLPR



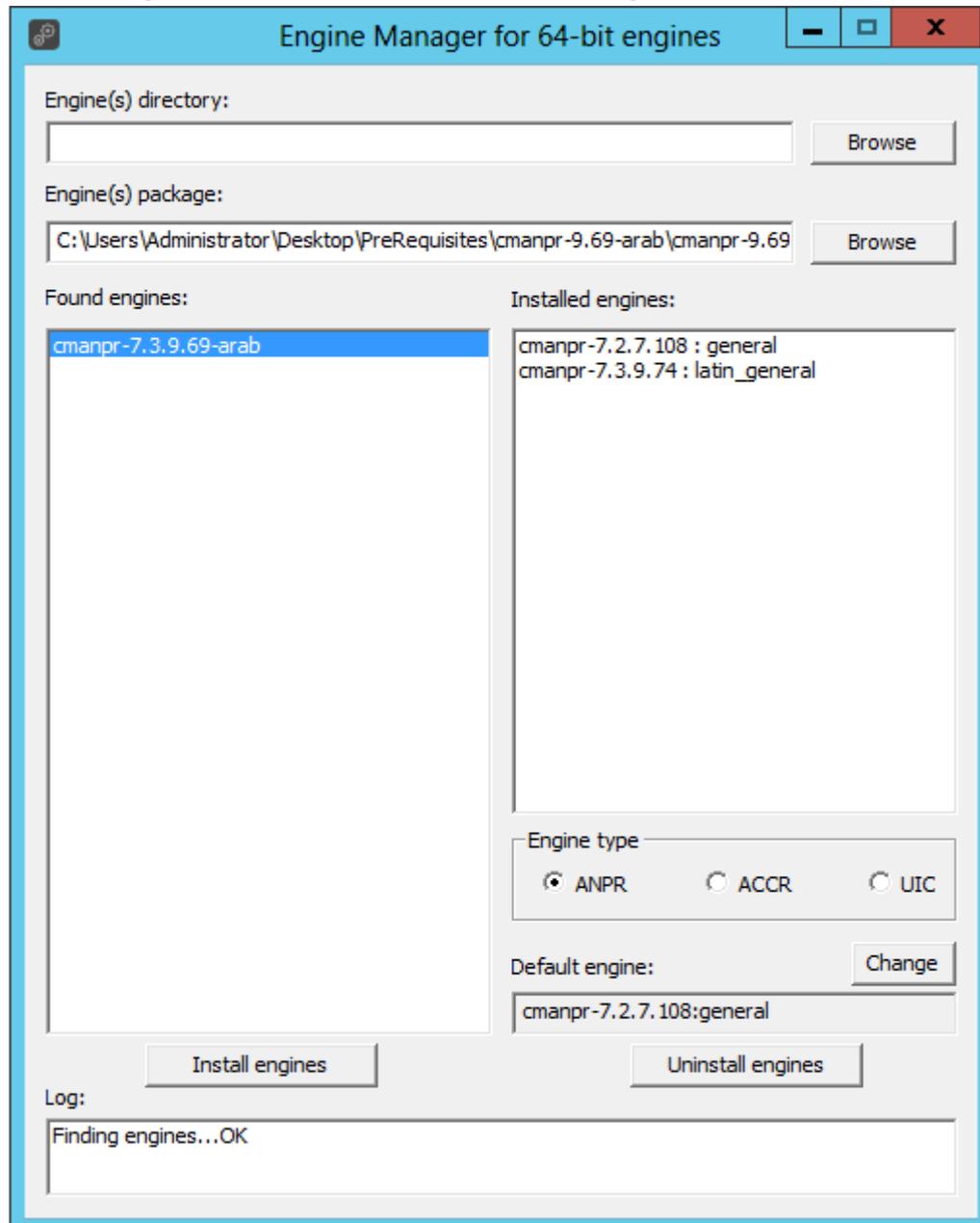
- 3.3.8 Select the engine with x64



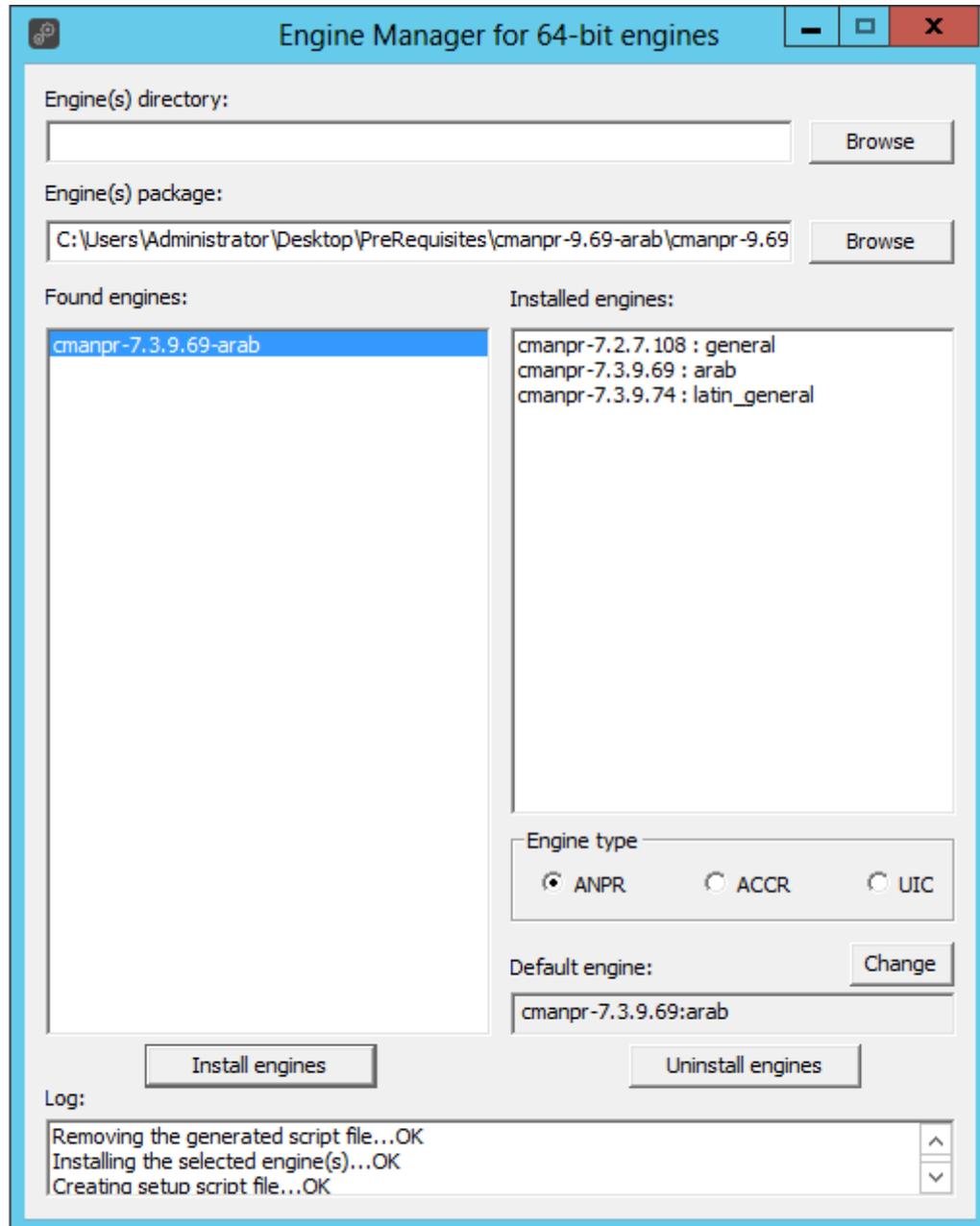
3.3.9 The engine name should appear on the left as displayed



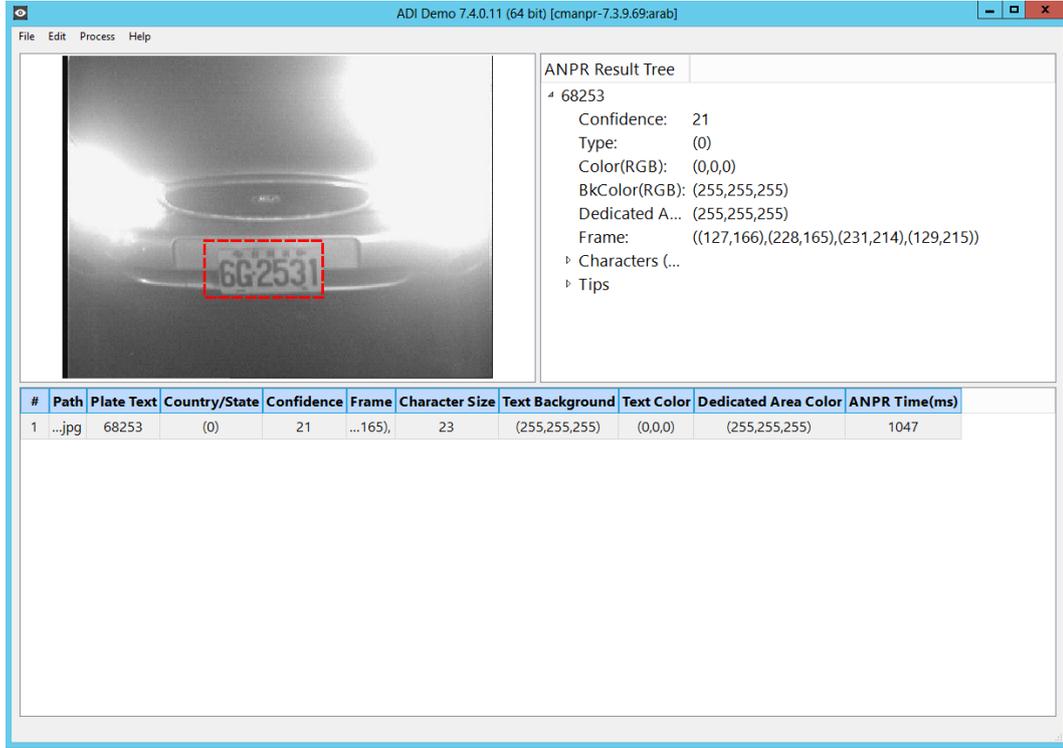
3.3.10 Select the engine from the list on the left and hit "Install Engines"



- 3.3.11 After completing successfully, the screen should be like this with the engine name in the “Default Engine”



- 3.3.12 Next plugin the ARH Dongle in the server in order to make sure it is activated and the engine is running correctly. After plugging in, type “ANPR Demo for Images(x64)” in the start menu and open, the following window should open and display the rectangle on the plate with the result below and the added engine name should be displayed in the title of the window. If this is not the case, please refer to Carmen Installation manual or contact support before proceeding.



The screenshot shows a software window titled "ADI Demo 7.4.0.11 (64 bit) [cmanpr-7.3.9.69:arab]". The window contains a grayscale image of a license plate with the text "6G253" highlighted by a red dashed rectangle. To the right of the image is an "ANPR Result Tree" with the following details:

- # 68253
- Confidence: 21
- Type: (0)
- Color(RGB): (0,0,0)
- BkColor(RGB): (255,255,255)
- Dedicated A... (255,255,255)
- Frame: ((127,166),(228,165),(231,214),(129,215))
- Characters (...)
- Tips

Below the image and result tree is a table with the following data:

#	Path	Plate Text	Country/State	Confidence	Frame	Character Size	Text Background	Text Color	Dedicated Area Color	ANPR Time(ms)
1	...jpg	68253	(0)	21	...165),	23	(255,255,255)	(0,0,0)	(255,255,255)	1047

4 CONTACT INFORMATION

For further information concerning any clarifications you might need, email us on

Support@veertec.com

Support

Info@veertec.com

Client Service

You can always contact us using the below information:

Lebanon Headquarters

5th floor, Gema Center, Dbayeh Highway, Beirut, Lebanon

Dbayeh-Lebanon

Tel: (+961) 3 670 089

Tel: (+961) 4 541 140