

Operating Instructions

i-PRO Maximizer



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1. INTRODUCTION

1.1. FEATURES

1.1.A Terms of use

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1.1.D Abbreviations

These are descriptions of the basic terms used in these operating instructions.

Microsoft® Windows® is described as Windows.

Milestone® XProtect® is described as XProtect.

1.1.E Disclaimer of warranty

This product is designed to search/verify a specified face from a database that stores face information and thumbnail images created based on faces captured by network cameras and display statistical information by operation using a client terminal or system compatible with this product. This product by itself is not designed for crime prevention. Our company accepts no responsibility for the following under any circumstances.

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- (4) ANY PROBLEM, CONSEQUENTIAL INCONVENIENCE, OR LOSS OR DAMAGE, ARISING OUT OF THE SYSTEM COMBINED WITH THE DEVICES OF A THIRD PARTY;
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- (6) LOSS OF REGISTERED DATA CAUSED BY ANY FAILURE (INCLUDING INITIALIZATION OF THE PRODUCT DUE TO FORGOTTEN AUTHENTICATION INFORMATION SUCH AS A USERNAME AND PASSWORD).
- (7) ANY PROBLEM, DAMAGE OR COMPLAINT CAUSED BY THE OPERATION BY A MALICIOUS THIRD PARTY.

1.2. PREFACE

This operating manual is for the dashboard function of i-PRO Maximizer.

i-PRO Maximizer is the plug-in software for Milestone XProtect; this allows an operator to enable and disable camera functions from the XProtect Management Client for use in the XProtect Smart Client.

Installation of i-PRO cameras is required before the plugin is used.



This version of the i-PRO Maximizer is for All-in-One XProtect installations or XProtect installations where only one server is used for i-PRO cameras. The next software release will support further XProtect installation types, including multiple XProtect Recording Servers.

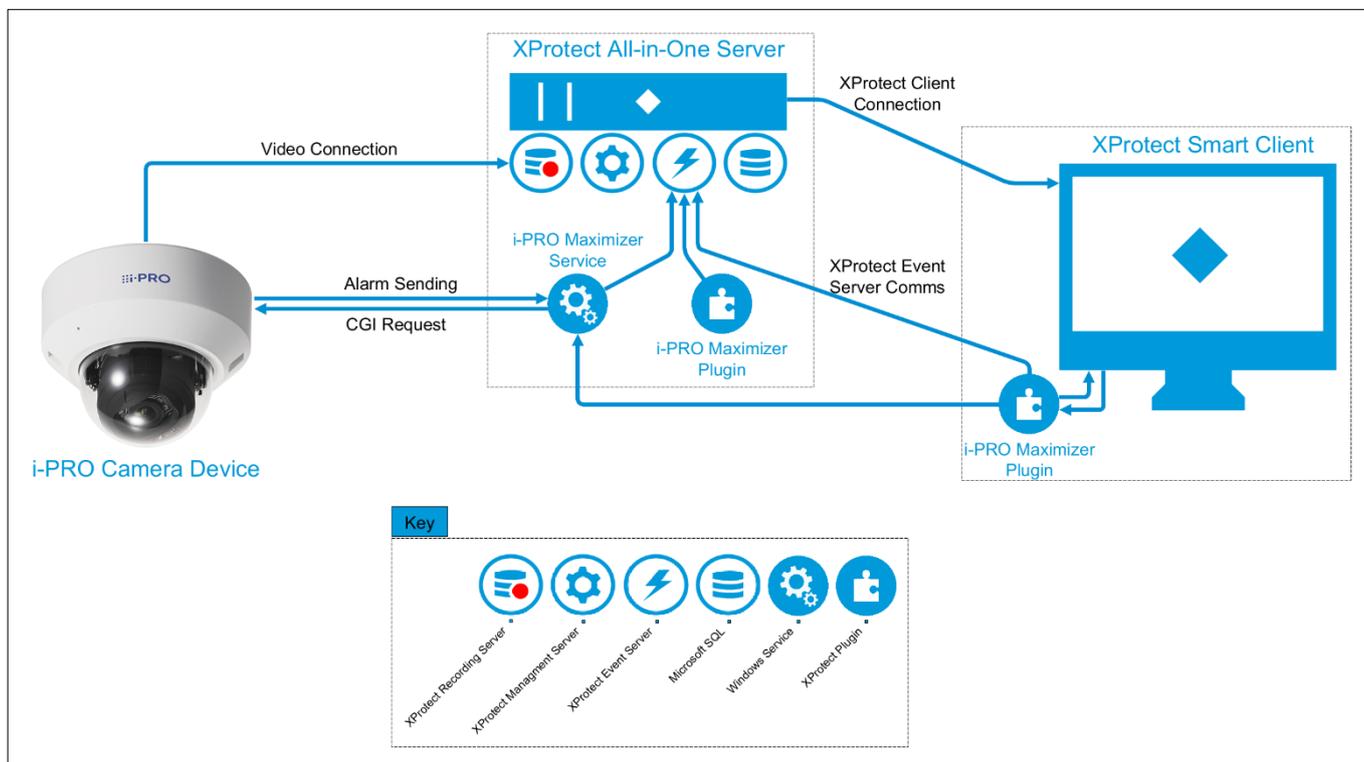
1.3. SYSTEM OVERVIEW

i-PRO devices are connected to the XProtect Recording Server as normal.

The i-PRO Maximizer plugin is installed on the XProtect Management Server and XProtect Management Client. This plugin uses the XProtect Event Server to communicate with XProtect via the MIP SDK Framework.

The i-PRO Maximizer service is installed on the server with the XProtect Management Server and is connected to the XProtect Event Server. This provided two-way communication with i-PRO devices.

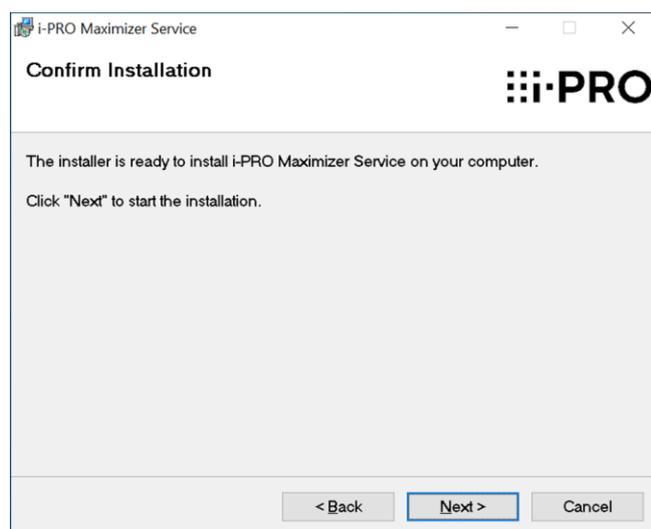
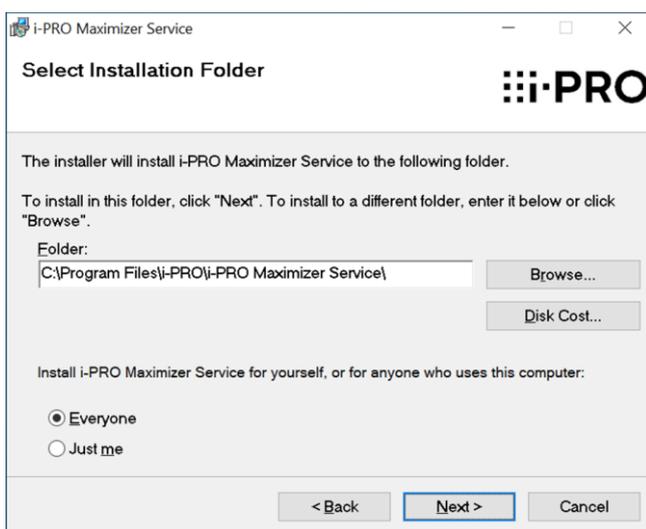
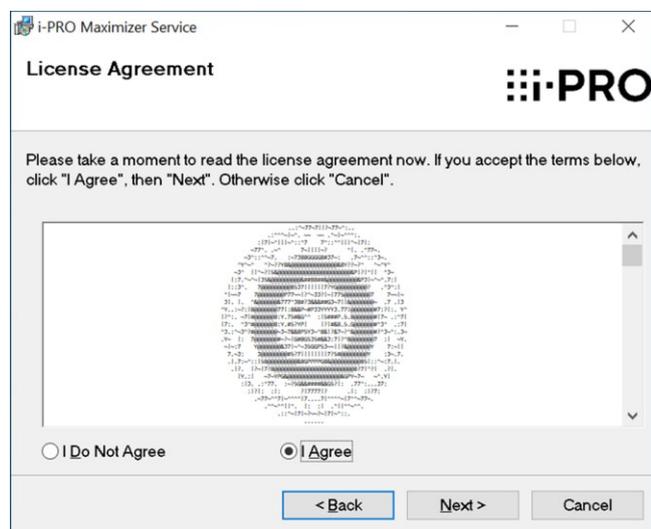
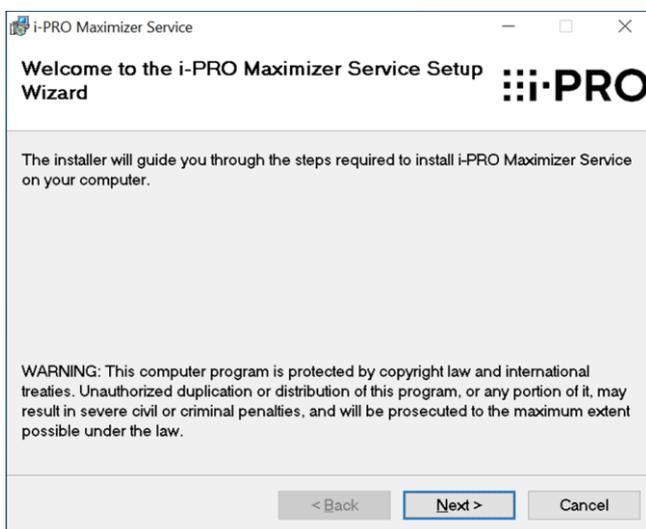
The i-PRO Maximizer plugin is installed on workstations with the XProtect Smart Client. This plugin connects to the XProtect Event Server to trigger actions via the i-PRO Maximizer Service.

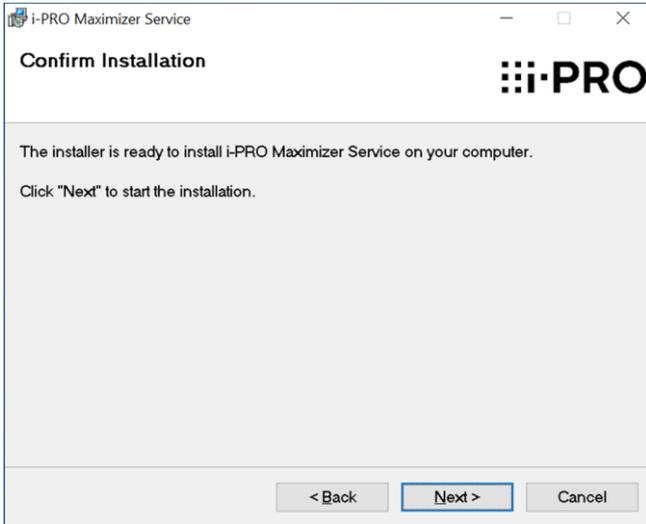


2. INSTALL / SETUP OF PLUG-IN FOR XPROTECT

2.1. INSTALL OF PLUG-IN FOR XPROTECT RECORDING SEVER

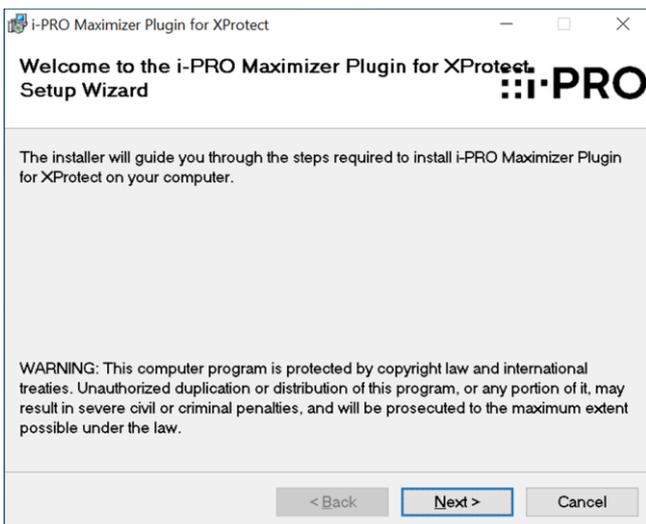
Run the Maximizer Service for XProtect installer on the Windows machine with the XProtect Recording service installed. This service is used to receive messages from the i-PRO cameras related to this plugin.

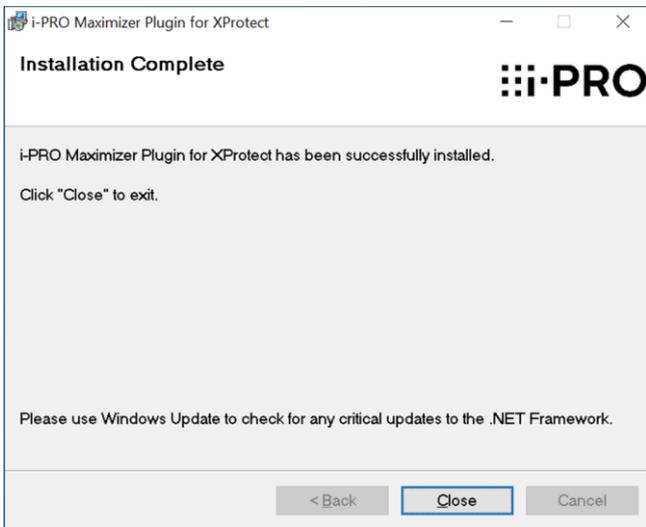
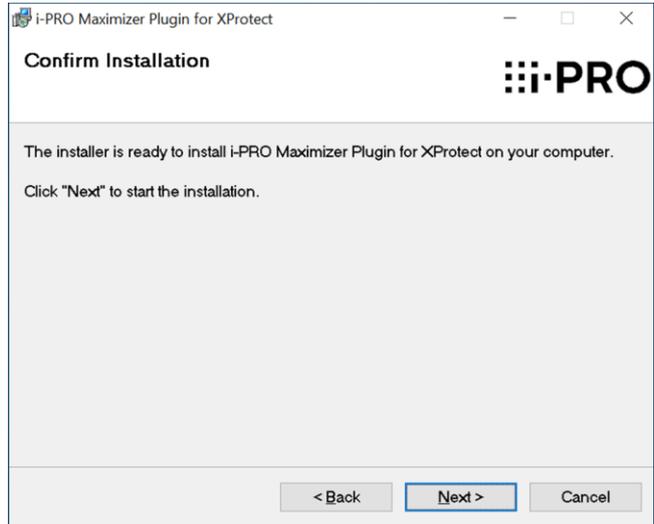
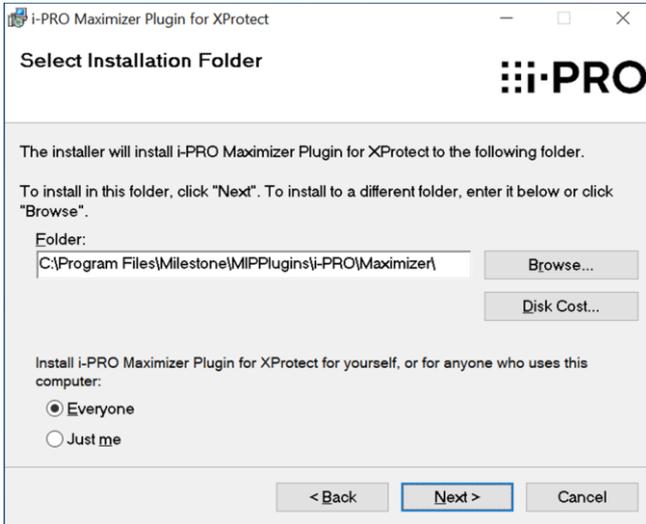




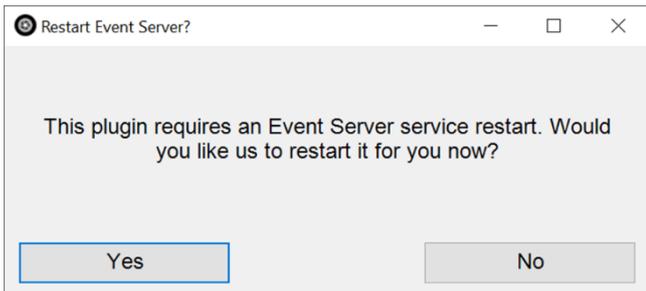
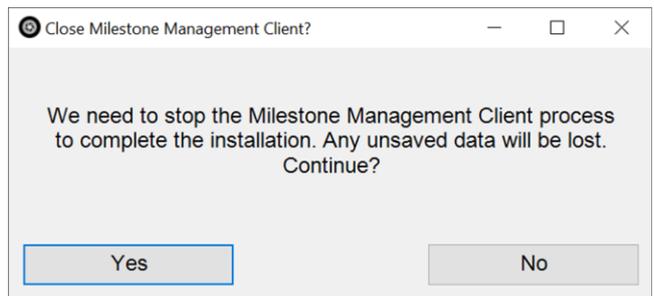
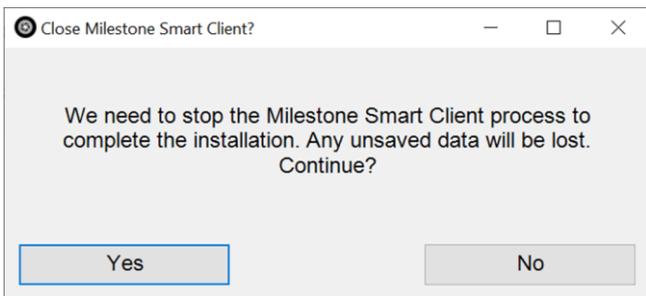
2.2. INSTALL OF PLUG-IN FOR XPROTECT CLIENTS AND EVENT SERVER

Run the Maximizer Plugins for XProtect installer on the Windows machine with the XProtect Event service installed. Install as required on a Windows machine with the XProtect Management Client for Maximizer settings or the Smart Client to access Maximizer search. When prompted restart the XProtect Event service.





Depending on what is installed and running you may receive some of these prompts. To finish the installation press Yes to close or restart the relevant program or service.



2.3. INSTALL WHEN REPLACING OLD PLUG-IN

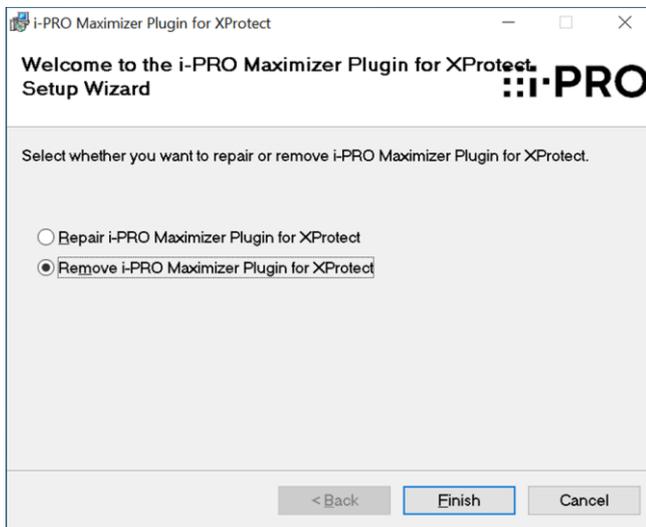
Either uninstall the plugin from Add or Remove Programs.

i-PRO Maximizer Plugin for XProtect	i-PRO	07/09/2023	12.9 MB	0.9.83
i-PRO Maximizer Service		07/09/2023	165 MB	0.9.83



When updating, uninstall both components of the i-PRO maximizer plugin first, before the new installation is started.

Alternatively Run the new Maximizer Plugin for XProtect installer on the Windows machine with the plugin already installed. The installer will prompt to remove the plugin. Once removed re-run the installer to install the updated version.



Configuration changes from the previous plugin will be saved for the new plugin when uninstalled.

2.4. CONNECTION TO XPROTECT FROM i-PRO MAXIMIZER SERVICE

As Default the i-PRO Maximizer service will connect to XProtect with the NETWORK SERVICE. This would work for an all-in-one XProtect installation running with the NETWORK SERVICE. For installations where the XProtect Recording Server is separate from the XProtect Management Server the i-PRO service account will need to be updated, or a XProtect Basic User Account will need to be used.

To use a XProtect Basic user account as the i-PRO Maximizer Service login. Start by creating a new Basic User Account from the XProtect Management Client. Site Navigation > Security > Basic User.



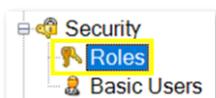
Add a User name of your choosing plus a complex password for the account and ensure that the Status is set to Enabled and Force Basic User to change password on next login is unticked.



Adding the password to the description can be useful for administration, however, offers a lower level of security on larger systems.

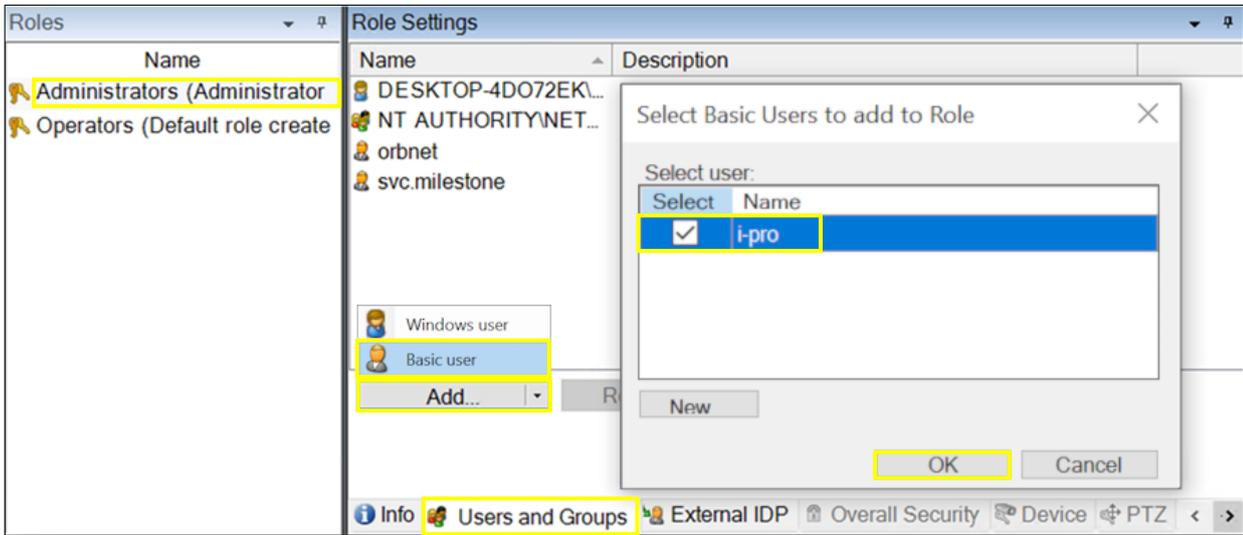
A screenshot of the 'New Basic User' dialog box. The 'User name' field contains 'i-pro'. The 'Description' field contains 'uKJpGm95wee#AZU*'. The 'Password' and 'Repeat password' fields are filled with dots. The 'Force Basic User to change password on next login' checkbox is checked. The 'Status' dropdown menu is set to 'Enabled'. 'OK' and 'Cancel' buttons are at the bottom.

Add this new Basic User account to a role, Site Navigation > Security > Roles.



Select Users and Groups. We recommend the Administrators Role, however depending on the site configuration may require a customized role. This being the case, provide a role with access to all i-PRO devices and XProtect servers that are required to be visible to the i-PRO Maximizer Service.

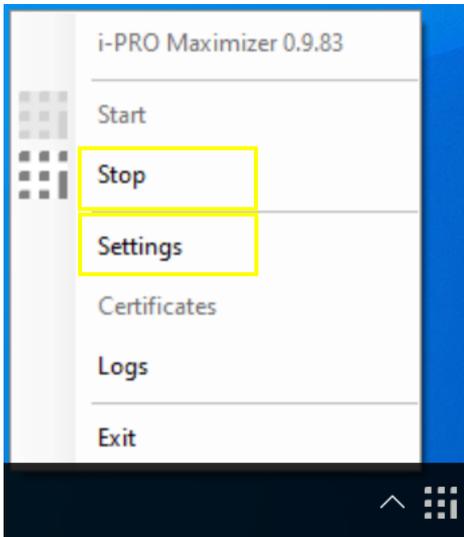
Select Add.. Basic User, find the relevant account and tick to add to the Role.



On the XProtect Recording Server with the Maximizer Service installed. Find the system tray icon for the service.

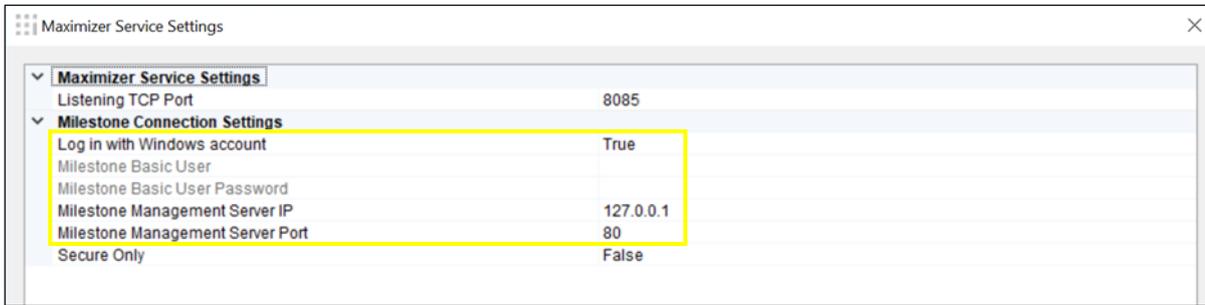


Right click and Stop the i-Pro Maximizer service from the system tray icon.

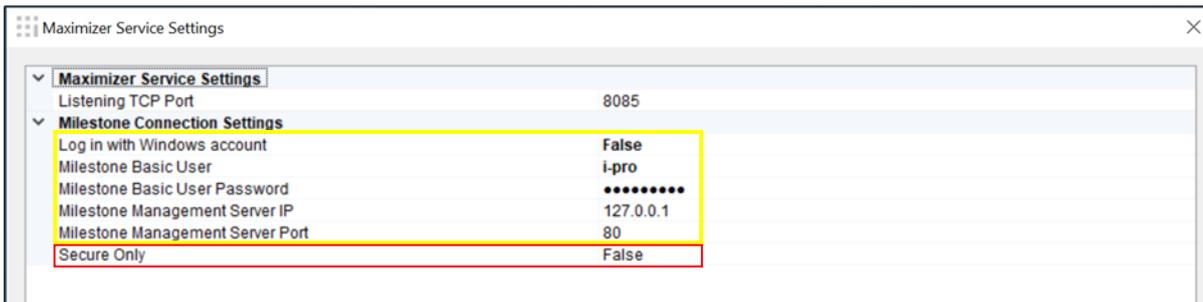


XProtect Basic User Account

From the window that follows see XProtect Connection Settings. When Log in with Windows account is set to True the XProtect Basic User input are greyed out.



Update Log in with Windows account to False and the XProtect User settings will be editable. Add the XProtect Basic User account created.



Secure Only connection is not supported in v1.0.0. This will be supported in future versions.

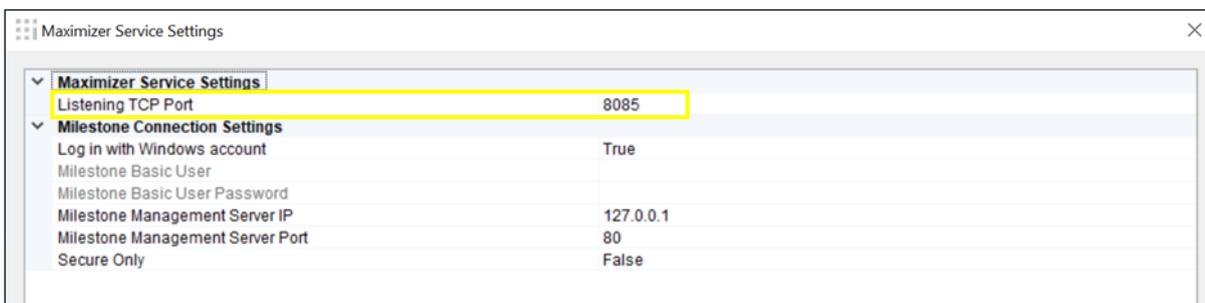
Restart the i-PRO Maximizer service by selecting Start from the system tray icon.

2.5. i-PRO MAXIMIZER SERVICE LISTENING TCP PORT

As specified in the i-PRO Maximizer Service Settings the Listening TCP Port is specified. As default the port is 8085. As this is a listening port the local firewall will need to include a rule for incoming traffic.

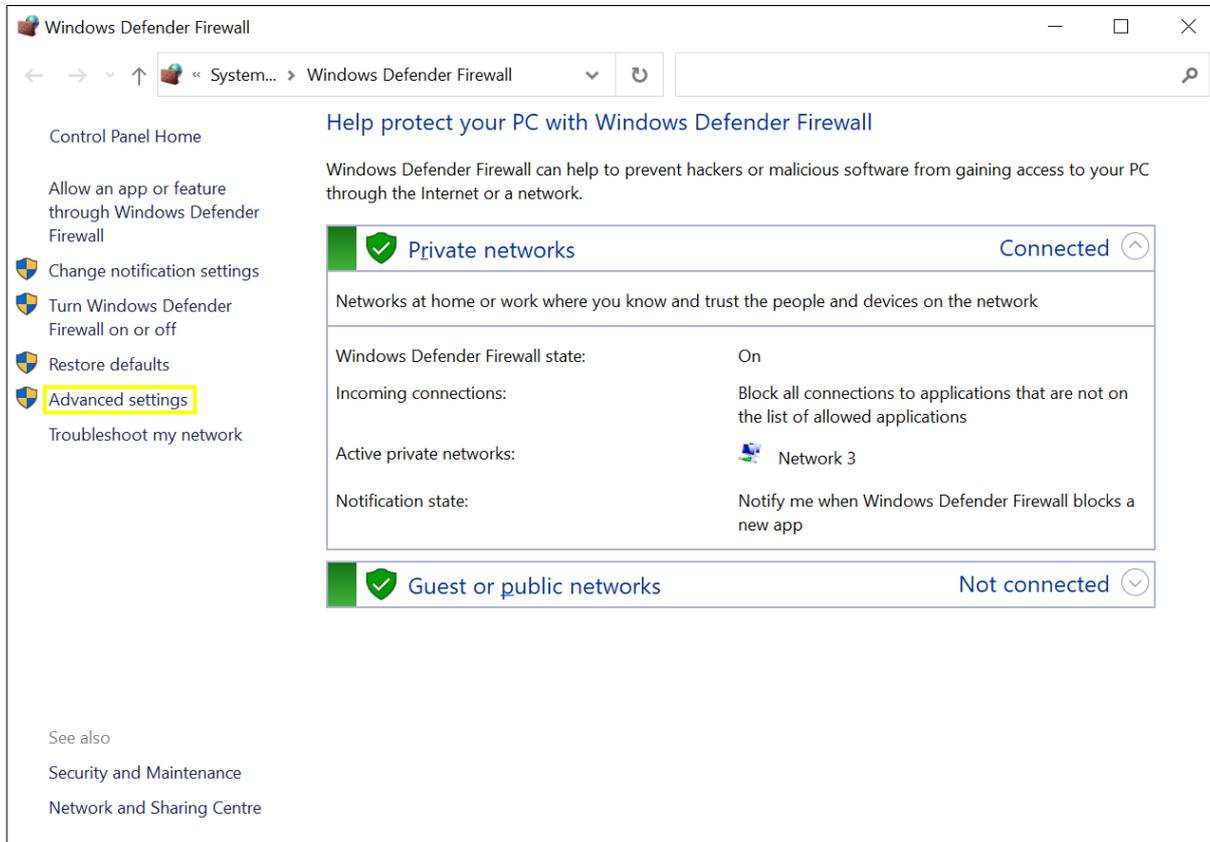
This is used for communications between the cameras and the I-PRO Maximizer Service.

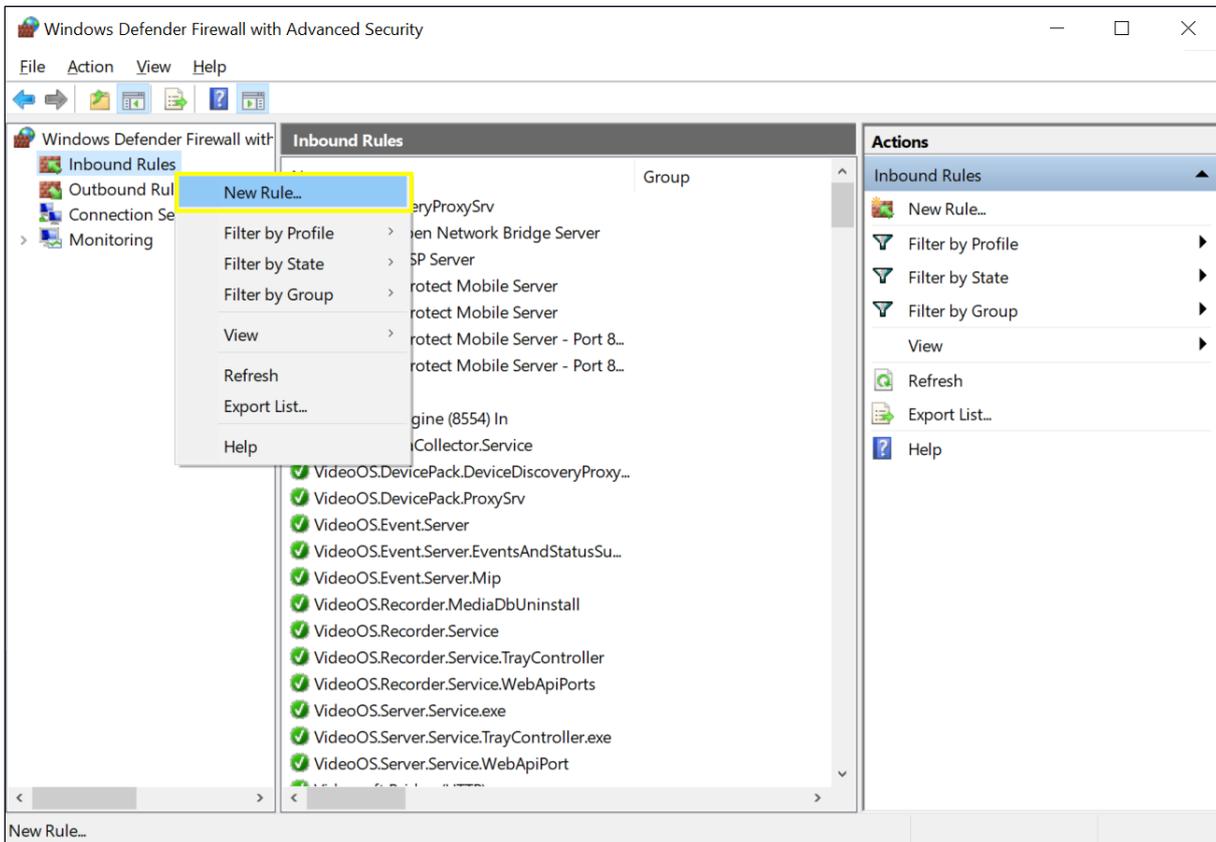
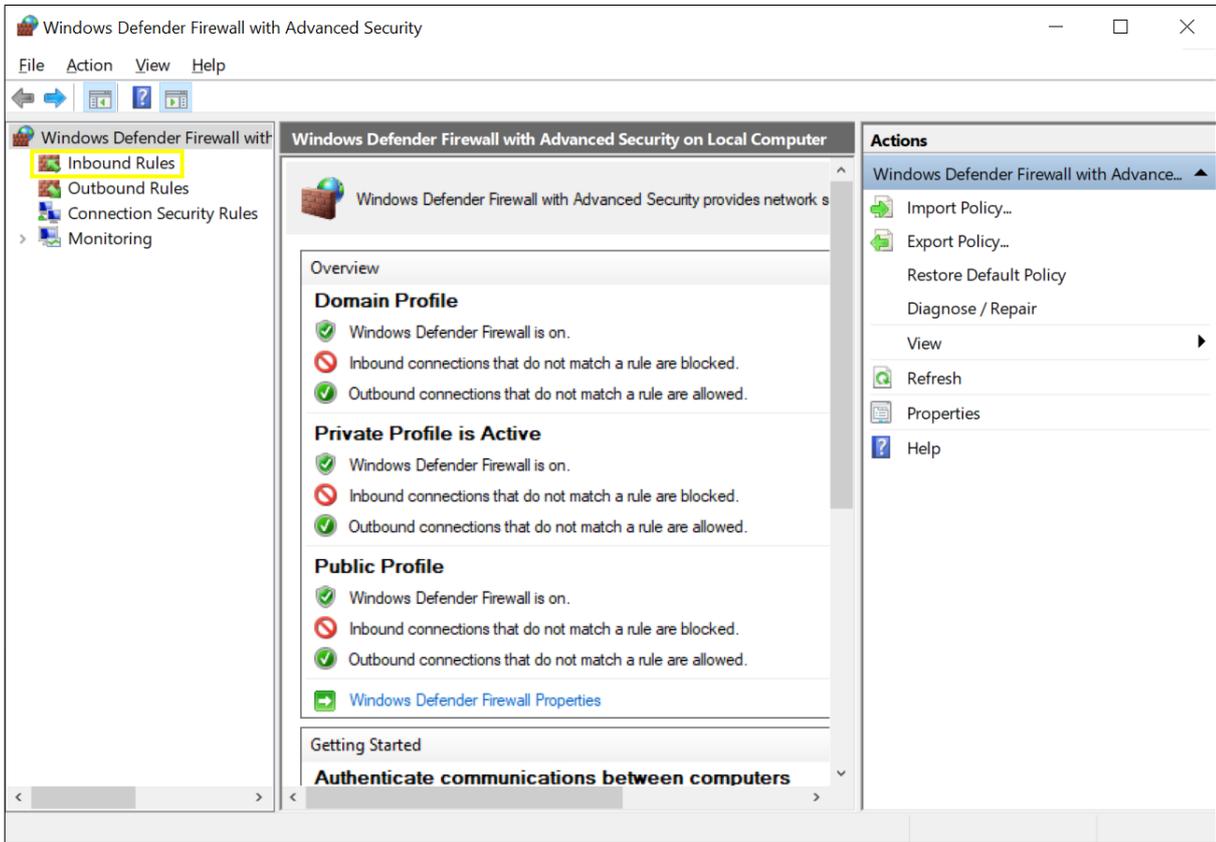
If required this port can be changed to another port number, however, follow steps in [3.2.7. Update alarm sending on all cameras](#) to update the port number so cameras are linked correctly.



The following steps shows the process of adding a rule to the Windows Defender Firewall.

Once completed follow the steps in [3.2.7. Update alarm sending on all cameras](#) to link the i-PRO devices to the Listening TCP Port.





New Inbound Rule Wizard

Rule Type

Select the type of firewall rule to create.

Steps:

- Rule Type
- Protocol and Ports
- Action
- Profile
- Name

What type of rule would you like to create?

Program
Rule that controls connections for a program.

Port
Rule that controls connections for a TCP or UDP port.

Predefined:
@FirewallAPI.dll,-80200
Rule that controls connections for a Windows experience.

Custom
Custom rule.

< Back Next > Cancel

New Inbound Rule Wizard

Protocol and Ports

Specify the protocols and ports to which this rule applies.

Steps:

- Rule Type
- Protocol and Ports
- Action
- Profile
- Name

Does this rule apply to TCP or UDP?

TCP

UDP

Does this rule apply to all local ports or specific local ports?

All local ports

Specific local ports:

Example: 80, 443, 5000-5010

< Back Next > Cancel

New Inbound Rule Wizard

Action

Specify the action to be taken when a connection matches the conditions specified in the rule.

Steps:

- Rule Type
- Protocol and Ports
- Action
- Profile
- Name

What action should be taken when a connection matches the specified conditions?

Allow the connection
This includes connections that are protected with IPsec as well as those are not.

Allow the connection if it is secure
This includes only connections that have been authenticated by using IPsec. Connections will be secured using the settings in IPsec properties and rules in the Connection Security Rule node.

Block the connection

< Back Next > Cancel

New Inbound Rule Wizard

Profile

Specify the profiles for which this rule applies.

Steps:

- Rule Type
- Protocol and Ports
- Action
- Profile
- Name

When does this rule apply?

Domain
Applies when a computer is connected to its corporate domain.

Private
Applies when a computer is connected to a private network location, such as a home or work place.

Public
Applies when a computer is connected to a public network location.

< Back Next > Cancel

Name

Specify the name and description of this rule.

Steps:

- Rule Type
- Protocol and Ports
- Action
- Profile
- Name

Name:
I-PRO Maximizer Service (8085-TCP)

Description (optional):
Listening port for i-PRO Maximizer Service for connections from i-Pro cameras. Service used within Milestone XProtect.

i

< Back Finish Cancel

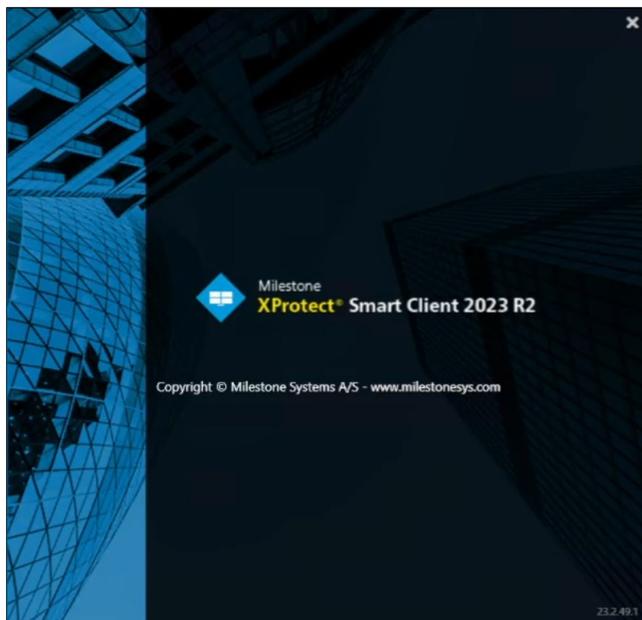
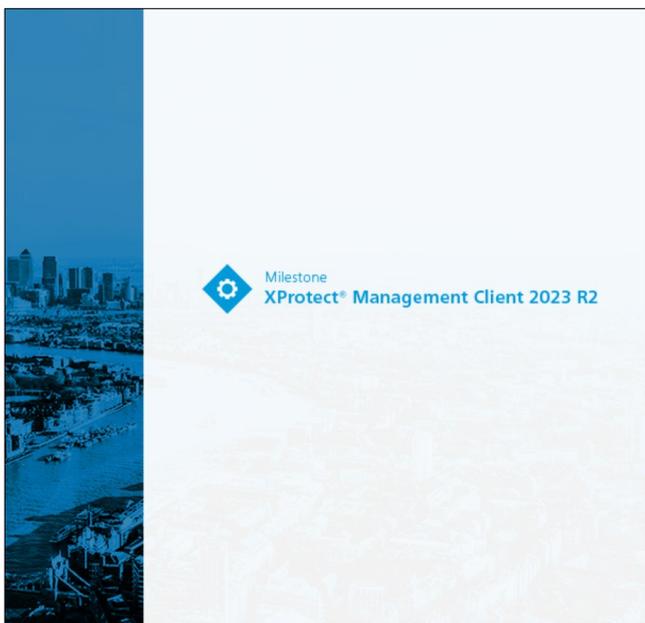
3. i-PRO MAXIMIZER PLUG-IN

3.1. START UP AND TERMINATE PLUG-IN

3.1.1. START UP PLUG-IN

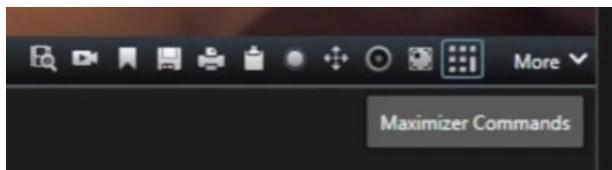
To open plugin, start-up the XProtect Management Client or XProtect Smart Client and first login.

For more detail about the XProtect Management Client or XProtect Smart Client, refer to the Milestone user manual.



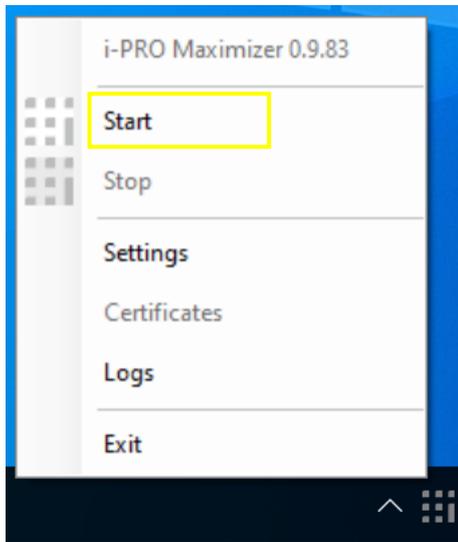
From the XProtect Management Client find i-PRO Extended Actions in the Site Navigation under Rules and Events. Plugin operations are run from here.

XProtect Smart Client video tile, tool menu showing interface.



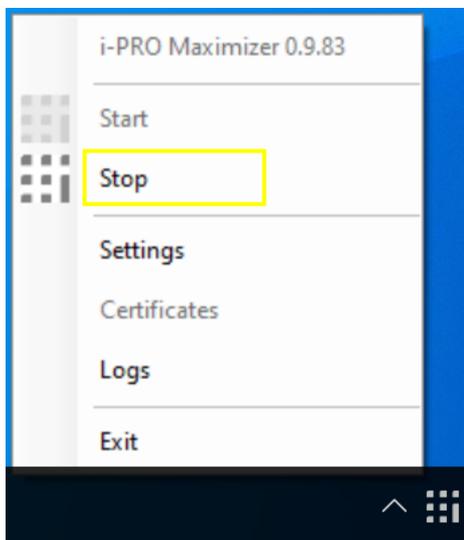
3.1.2. START THE I-PRO MAXIMIZER SERVICE

The service will start automatically with Windows. To change the service state when not running, use the system tray icon menu. Right click and Start.



3.1.3. STOP THE I-PRO MAXIMIZER SERVICE

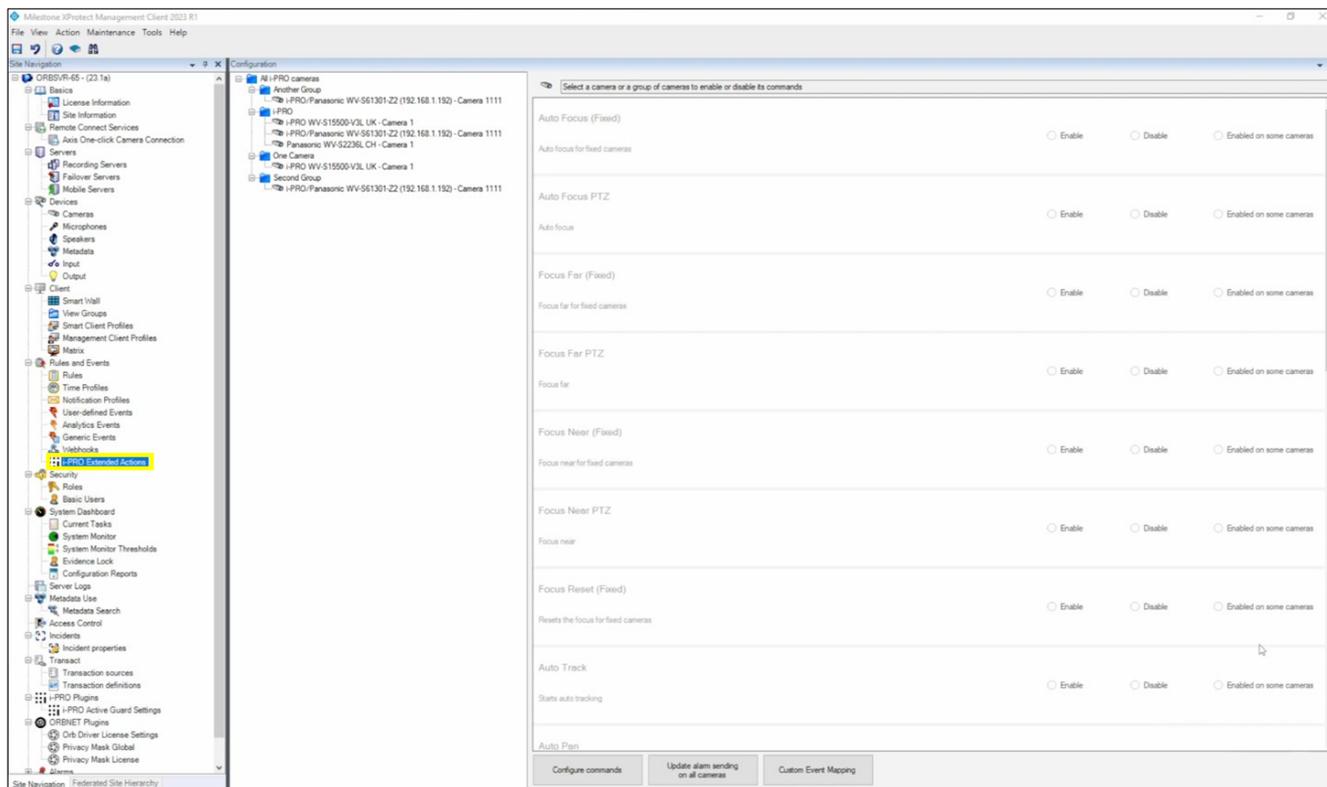
To terminate the i-PRO Maximizer Service, use the system tray icon menu. Right click and Stop.



3.2. XPROTECT MANAGEMENT CLIENT

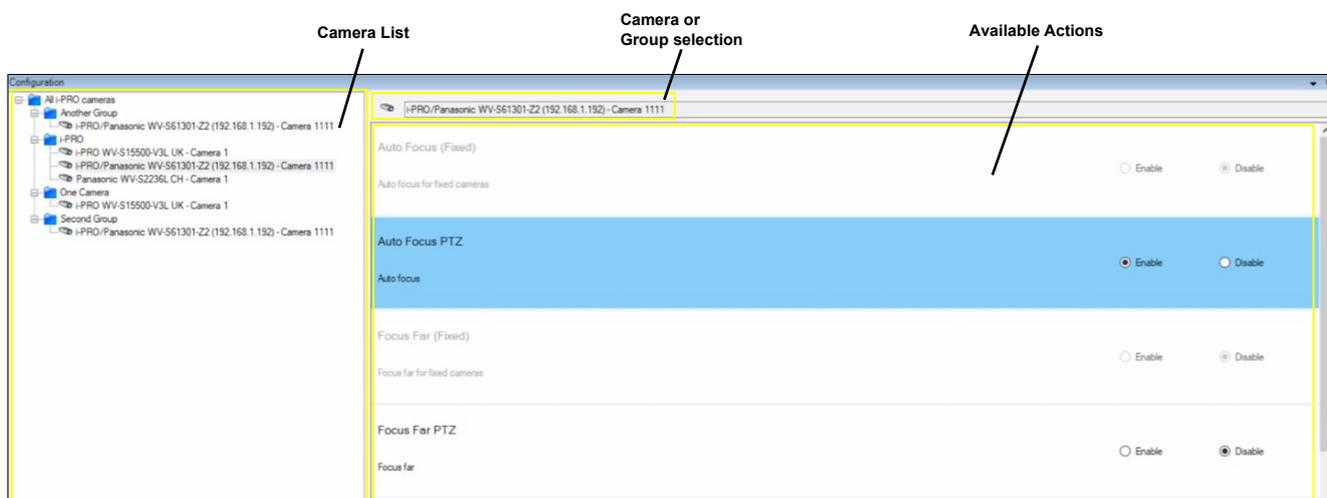
3.2.1. UI COMPONENT

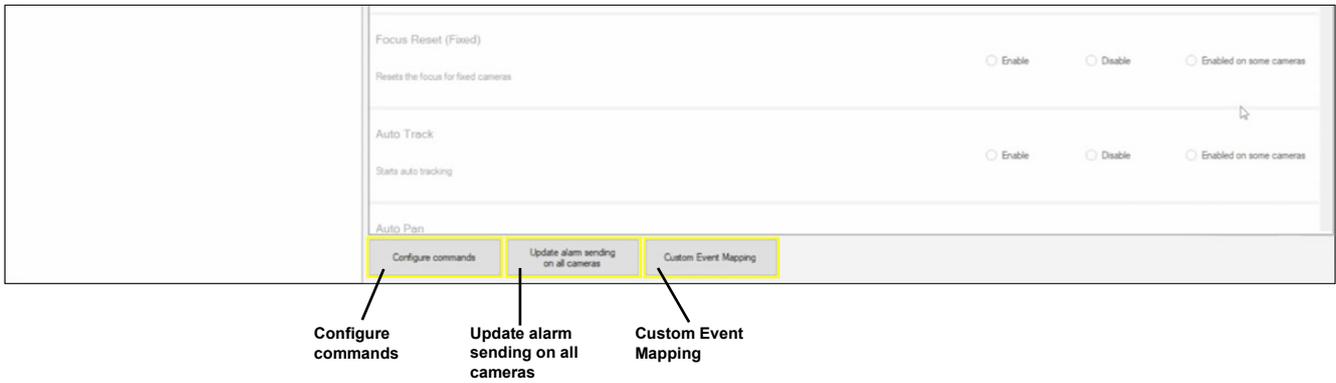
When installed on a workstation or server with the XProtect Management Client i-PRO Maximizer has a new section under Rules and Events; i-PRO Extended Actions.



3.2.2. OVERVIEW

This section describes the elements that compose the i-PRO Extended Actions window.





3.2.3. CAMERA LIST

The visible groups in the camera list are from the camera groups in XProtect. Any groups with i-PRO cameras will display. Only i-PRO cameras will display from each of these groups.

By using these groups i-PRO cameras can be grouped by site, server, location, internal, external and so on.

Using groups allows for actions to be enabled or disabled in bulk.

3.2.4. CAMERA OR GROUP SELECTION

When a camera group or camera device is selected the selection will show in the Camera or Group selection.

3.2.5. AVAILABLE ACTIONS

When a camera device is selected actions available will show as available in the action list. This will be dependent on the support of certain camera models and camera types. The available features for i-PRO Extended Actions and i-PRO Maximizer events depend on the camera models. Detailed specifications for each camera model can be checked on their respective [product pages](#).

3.2.5.1. Focus control for fixed camera

Supported models:

Fixed cameras with varifocal lens.

*Note: This feature is not available on 360-degree fisheye cameras

Auto Focus (Fixed)	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Auto focus for fixed cameras		
Focus Far (Fixed)	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Focus far for fixed cameras		

Focus Near (Fixed)	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Focus near for fixed cameras		

Focus Reset (Fixed)	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Resets the focus for fixed cameras		

3.2.5.2. Focus control for PTZ camera

Supported models:

PTZ cameras (as of Sep 2023 except for discontinued models)

Auto Focus PTZ	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Auto focus		

Focus Far PTZ	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Focus far		

Focus Near PTZ	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Focus near		

3.2.5.3. Auto track

Supported models:

PTZ cameras with auto-tracking feature

Auto Track	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Starts auto tracking		

Lock on target and start tracking	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Locks on target and starts tracking		

Stop Auto Pan/Tracking	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Stops auto pan/tracking		

*Note: Related configuration on the camera is required in advance

3.2.5.4. Auto pan

Supported models:

PTZ cameras (as of Sep 2023 except for discontinued models)

Auto Pan	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Starts auto pan		
Stop Auto Pan/Tracking	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Stops auto pan/tracking		

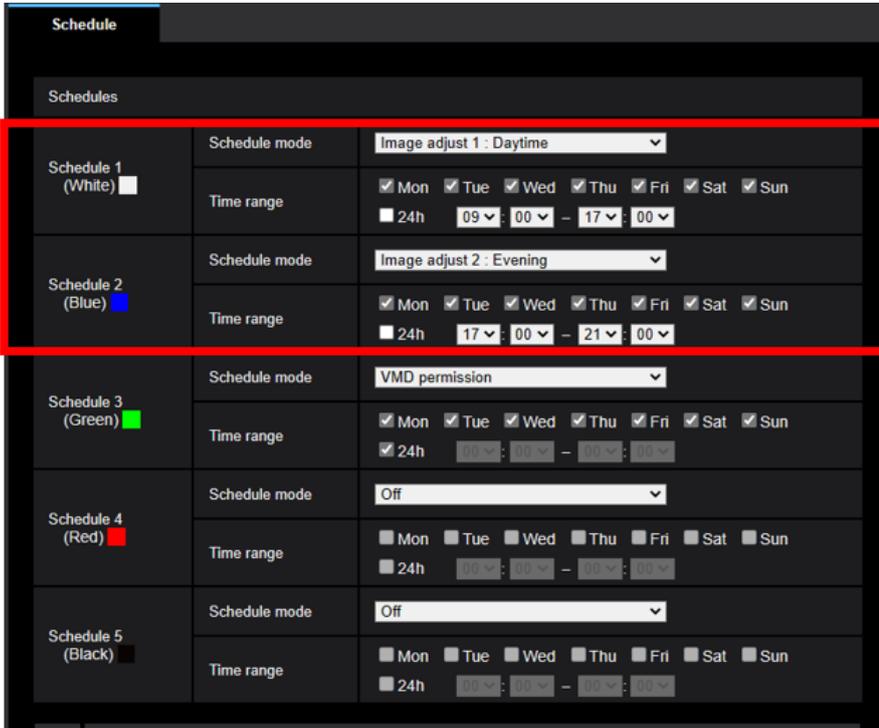
3.2.5.5. Change scene file

Supported models:

all i-PRO cameras except for 360-degree fisheye cameras (as of Sep 2023 except for discontinued models.)

Change to scene file 1	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Changes the scene file		
Change to scene file 2	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Changes the scene file		
Change to scene file 3	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Changes the scene file		
Change to scene file 4	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Changes the scene file		
Restore Original Settings	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Restores the original settings		

*To utilize these features, it is necessary to configure both the image scene file and the schedule to ensure that there is at least one *"Image adjust"* schedule in "Schedule 1,2,3,4 or 5".



In case of multi-directional sensor cameras, scene file will be applied for all channels as camera's specification.

3.2.5.6. Privacy Guard

Supported models:

Cameras which support [AI Privacy Guard](#) or [AI Privacy Guard for 360-degree fisheye camera](#) application.

Enable Privacy Guard	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Enables the privacy guard		
Disable Privacy Guard	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Disables the privacy guard		
Restore Privacy Guard	<u>ENABLE ALL</u>	<u>DISABLE ALL</u>
Restores the original settings		

*Note: AI Privacy Guard installation and related configuration on the camera is required in advance.

To use Enable or Disable feature correctly, it is necessary to set the schedule of AI Privacy Guard for "Time table 1" to 24-hour (same as default)

Software mng. **Operation sched.** Control log

AI Privacy Guard ▾

Operating day of week

Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Time table 1	<input checked="" type="radio"/>						
Time table 2	<input type="radio"/>						
Off	<input type="radio"/>						

[Time table 1]

	0:00	6:00	12:00	18:00	24:00	Operation content
1	00 ▾ : 00 ▾ - 00 ▾ : 00 ▾					On ▾
2	00 ▾ : 00 ▾ - 00 ▾ : 00 ▾					Off ▾
3	00 ▾ : 00 ▾ - 00 ▾ : 00 ▾					Off ▾
4	00 ▾ : 00 ▾ - 00 ▾ : 00 ▾					Off ▾
5	00 ▾ : 00 ▾ - 00 ▾ : 00 ▾					Off ▾
6	00 ▾ : 00 ▾ - 00 ▾ : 00 ▾					Off ▾

[Time table 2]

	0:00	6:00	12:00	18:00	24:00	Operation content
1	00 ▾ : 00 ▾ - 00 ▾ : 00 ▾					Off ▾
2	00 ▾ : 00 ▾ - 00 ▾ : 00 ▾					Off ▾
3	00 ▾ : 00 ▾ - 00 ▾ : 00 ▾					Off ▾
4	00 ▾ : 00 ▾ - 00 ▾ : 00 ▾					Off ▾
5	00 ▾ : 00 ▾ - 00 ▾ : 00 ▾					Off ▾
6	00 ▾ : 00 ▾ - 00 ▾ : 00 ▾					Off ▾

The schedule configuration data on camera is stored on temporary memory when you execute “**Restore Privacy Guard**”. If you close XProtect Smart client before running “**Restore Privacy Guard**”, the original schedule will be lost. In such case, please reconfigure the schedule setting

3.2.5.7. Custom command

Supported models:

it depends on the CGI. You can register the simple control or configuration CGI as shown in this [documentation](#)

Note:

To display the registered command in the Actions list of Rules settings, you need to restart both the XProtect Event server and the XProtect Management client.

<CUSTOM COMMANDS>

ENABLE ALL

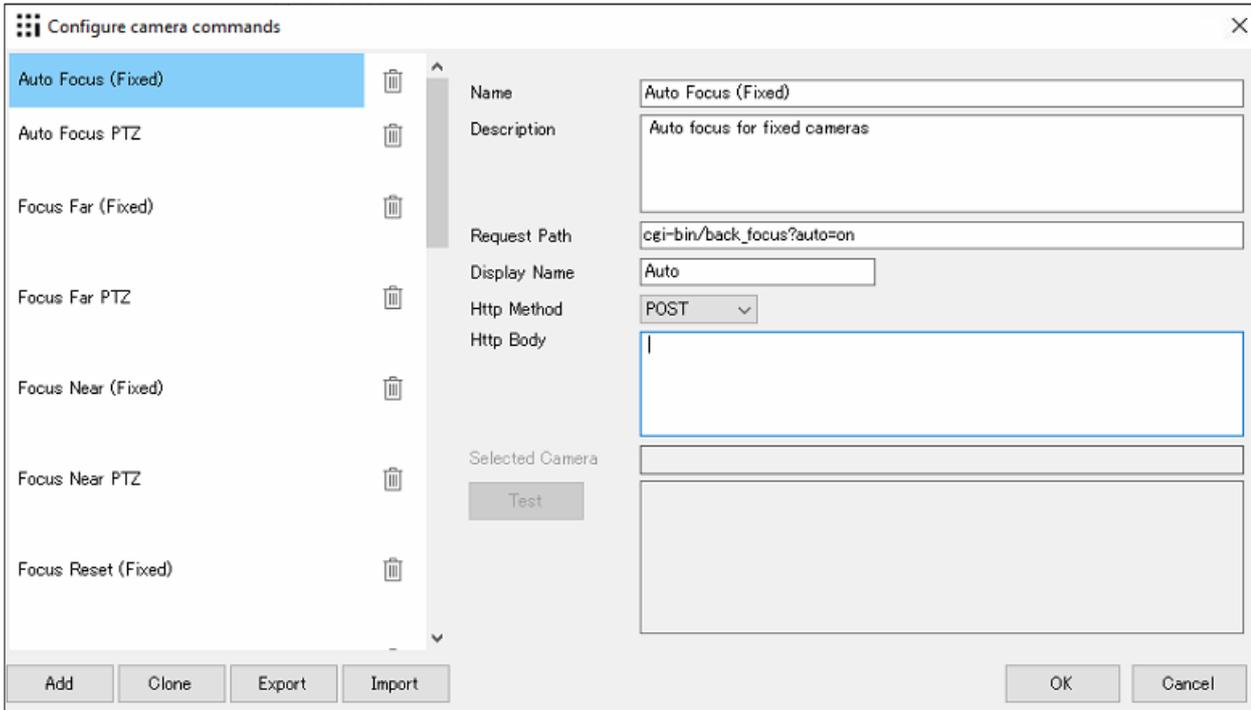
DISABLE ALL

All custom commands follow the main group of commands.

3.2.6. CONFIGURE COMMANDS

Clicking Configure commands will provide access to the window below. This is where events can be customised if required. Remember these are global events so if this main group of events are changed this will affect all devices with the commands enabled.

Commands are sent to cameras with CGI requests.



Using the **[Add]** or **[Clone]** will add a new custom command at the bottom of the list. These can be used for your own custom events. Custom events can be enabled on one or many cameras just like the standard commands. Example a CGI request could be used to restart a camera device ([cgi-bin/initial?cmd=reset](#)).

The Name and Description are relevant for admin purposes only. The Request Path should be a valid CGI request (see i-PRO camera integration information) Example [Link](#).

Display Name (SC) refers to the display name used in the XProtect Smart Client from the i-PRO Maximizer menu.

Methods available **[GET]**, **[POST]**.

It is possible to configure Http Body for POST method. (New for v1.2.0)

[Test/Run] can be pressed to test a command for the selected camera. Confirmation of the event being sent will display to the right. The response just confirms the message has been sent, check the camera to confirm that the command has been executed correctly.

Custom commands are allowed only for Administrator role as default. You can allow it from Roles configuration.

[New for v1.2.0]

[Export] and **[Import]** another useful when you want to port the same custom commands to another system. Only manually added command can be exported and imported. When importing, duplicate Name is not allowed. After you import you need to select **[Selected Camera]** and Enable the command.

3.2.7. ROLES CONFIGURATION (new for v1.2.0)

The Roles configuration allows you to configure the commands available to each Role.

Please check if [Read], [Edit] and [Manage] security are checked for [Allow].

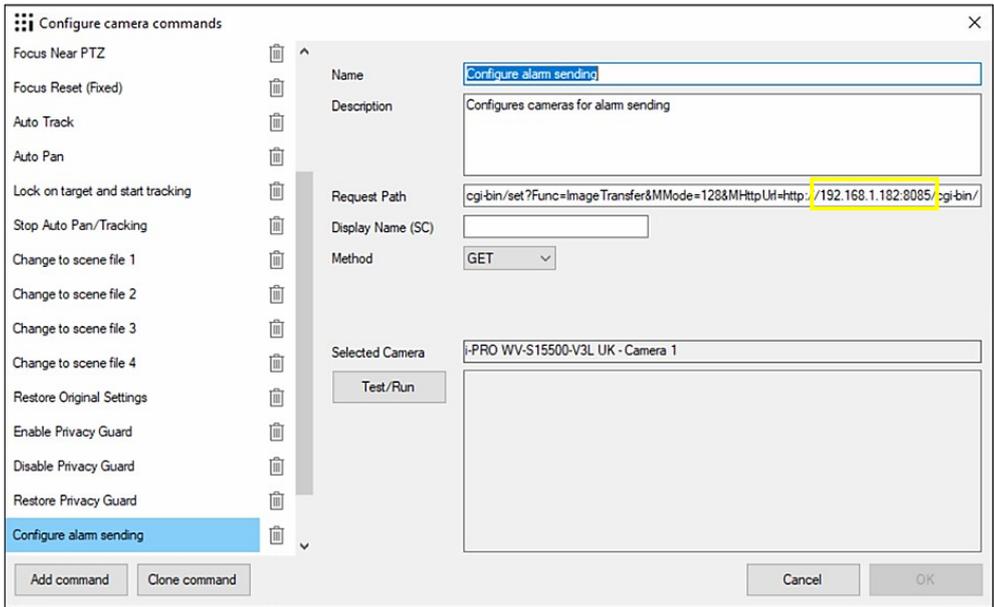
The screenshot displays the Roles Configuration interface. On the left, the Site Navigation tree shows the 'Security' folder expanded, with 'Roles' and 'i-PRO Extended Actions' highlighted. The center pane shows a list of roles: Administrators, AxisOptimizer, and Operators. The right pane, titled 'Role Settings', shows the 'i-PRO Extended Actions' security group selected. Below this, a table lists the actions that the role can perform, with checkboxes for 'Allow' and 'Deny' permissions.

	Allow	Deny
Use Focus Near Fixed	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Focus Far Fixed	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Focus Auto Fixed	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Focus Near PTZ	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Focus Far PTZ	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Focus Auto PTZ	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Start Auto Pan	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Start Auto Track	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Lock and Track	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Stop Track or Pan	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Change to Scene File 1	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Change to Scene File 2	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Change to Scene File 3	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Change to Scene File 4	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Restore Scene Original Settings	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Disable Privacy Guard	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Enable Privacy Guard	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Restore Privacy Guard Original Settings	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Read	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Edit	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Manage security	<input checked="" type="checkbox"/>	<input type="checkbox"/>

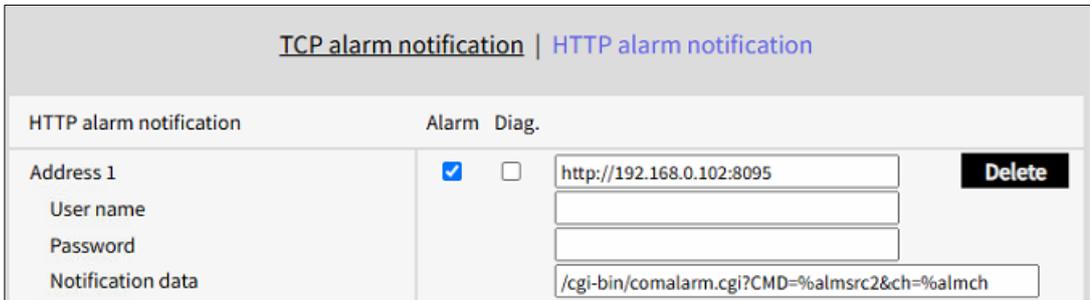
It is necessary to restart Management client in advance when custom command is created.

3.2.8. UPDATE ALARM SENDING ON ALL CAMERAS

Alarm sending is required for each i-PRO device to communicate with the i-PRO Maximizer Service. When first setting up, this should be run to connect cameras to the i-PRO Maximizer Service. As default the request path will be updated with the IP address of the machine with the i-PRO Maximizer Service and the TCP Listening Port used (default 8085). If this has been changed or the cameras need to communicate with the server via a different IP address update by clicking Configure commands, find Configure alarm sending. Update the IP address and port in the Request Path.

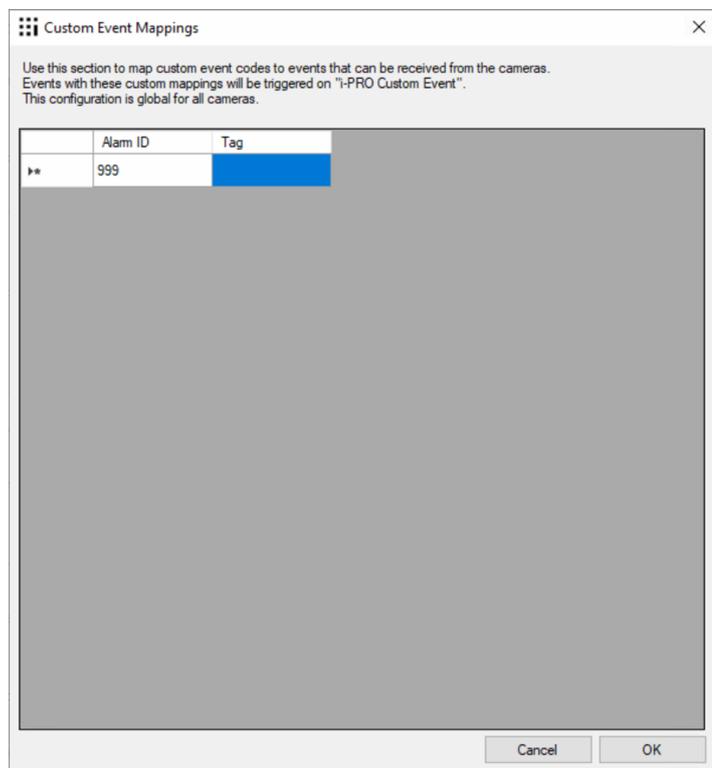


Below is an example from a camera where the alarm sending is enabled when this alarm is sent.

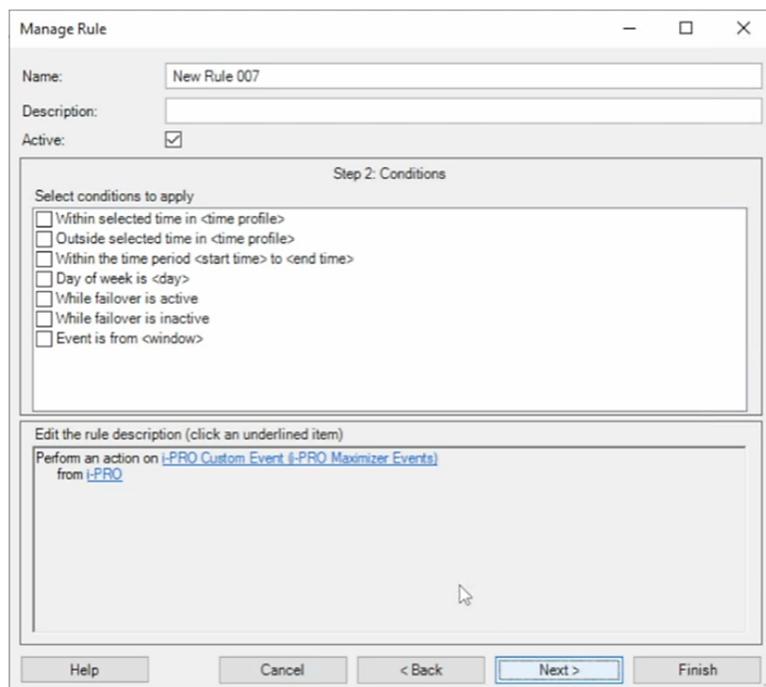


3.2.9. CUSTOM EVENT MAPPING

Where custom events are created on the i-PRO devices, these Alarm IDs can be added within the Custom Event Mappings window. Once added these events are listened for at the i-PRO Maximizer Service and can be used to trigger Rules and Alarms in XProtect.



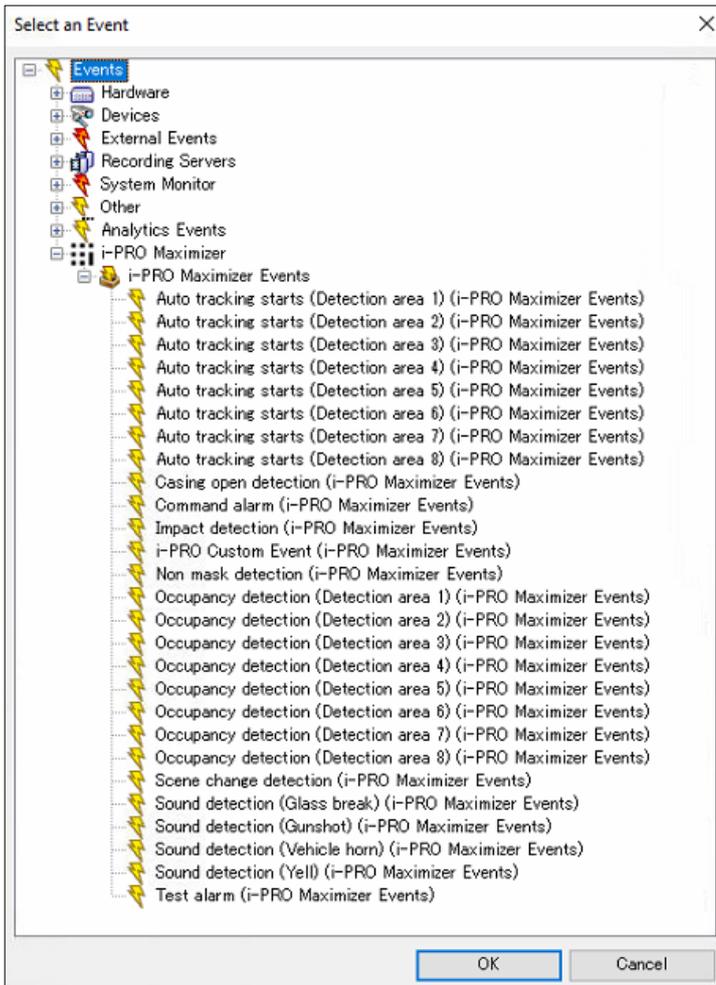
Use i-PRO Custom Event (i-PRO Maximizer Events) in Rules and Alarm Definitions as an event for the triggering event.



3.2.10. TRIGGERING EVENT FOR RULES AND ALARM DEFINITIONS

From Rules and Events select Rules. Create a new Rule and select event from Perform an action on event. I-PRO Maximizer Events are shown below Other in a new section. Related events can be selected with the relevant i-PRO hardware device as a source. See list of events below.

Customized triggers are also available.



Auto tracking starts (Detection area x)

Supported models:

PTZ cameras with auto-tracking feature

*Note: Related configuration on the camera is required in advance

Occupancy detection (Detection area x)

Supported models:

Cameras which support [AI Occupancy detection](#) application or [AI-VMD/AI People Counting for 360-degree fisheye](#)

*Note: Related configuration on the camera is required in advance.

Non mask detection

Supported models:

Cameras which support [AI Non-Mask Detection](#) application.

*Note: Related configuration on the camera is required in advance.

Scene change detection

Supported models:

Cameras which support [AI Scene change detection](#) application.

*Note: Related configuration on the camera is required in advance.

Sound detection

Supported models:

Cameras which support AI Sound classification function.

*Note: Related configuration on the camera is required in advance

Command alarm

Supported models:

Camera firmware version v2.85/v3.45(released in May 2025) or later.

[New for 1.1.0]

Casing open detection

Supported models:

WV-X25580-F2LN2

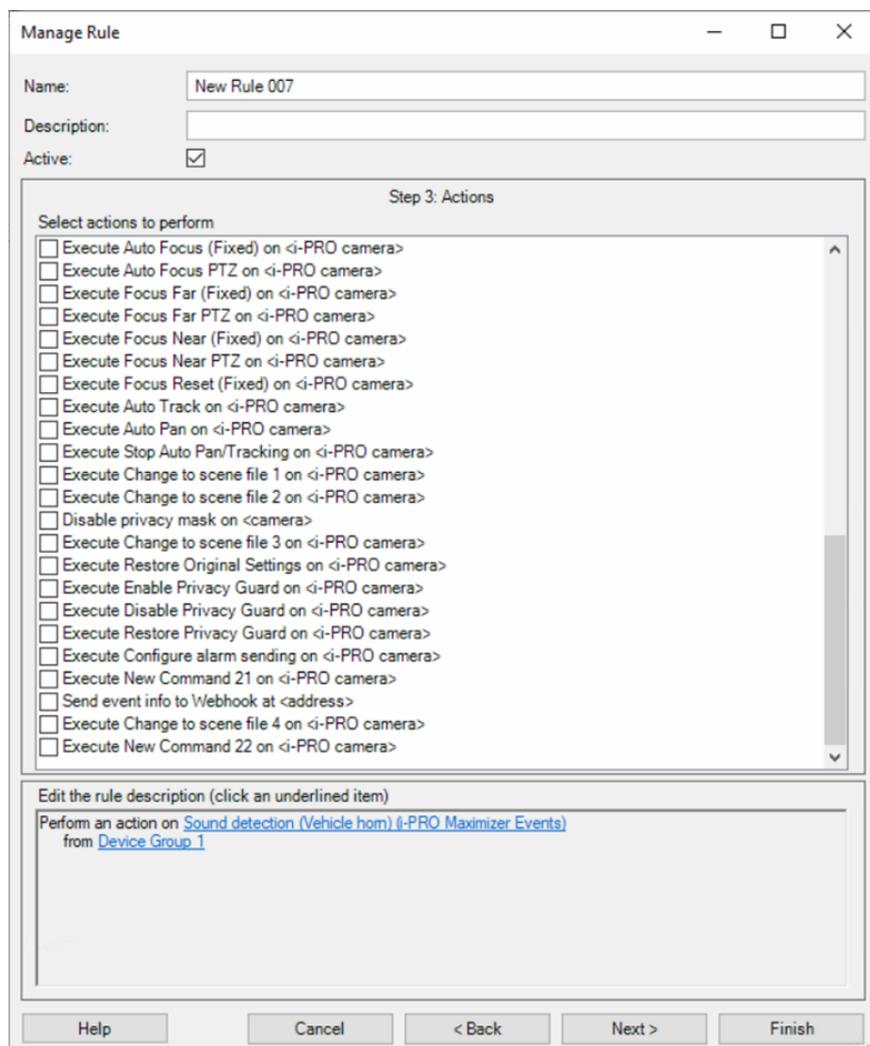
Impact detection

Supported models:

WV-X25580-F2LN2

Further Actions are available within XProtect Rules from i-PRO Maximizer as commands that can be ran from a triggering event.

Customized actions are also available.



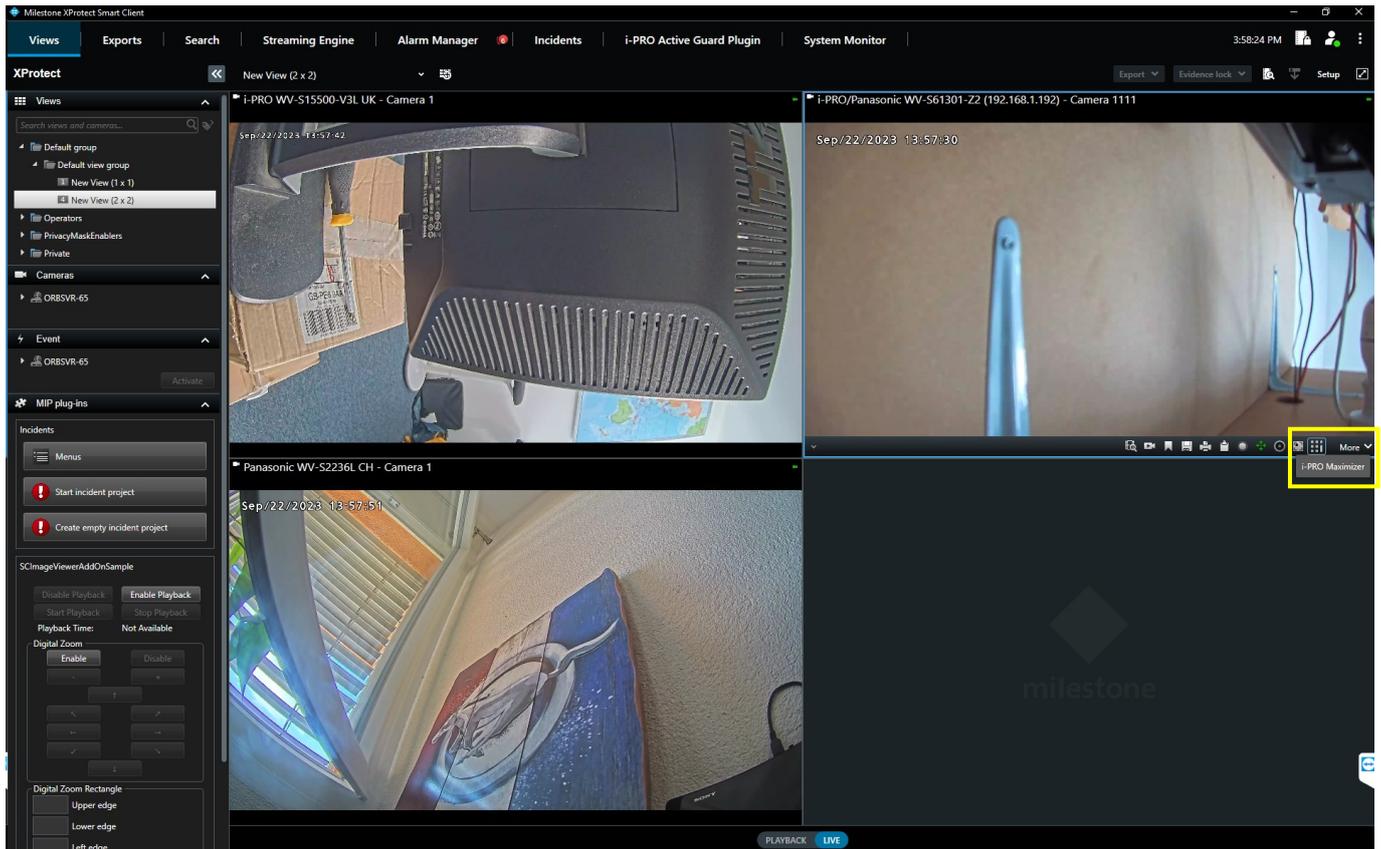
3.3. XPROTECT SMART CLIENT

3.3.1. i-PRO EXTENDED ACTIONS

3.3.1.1. UI COMPONENT

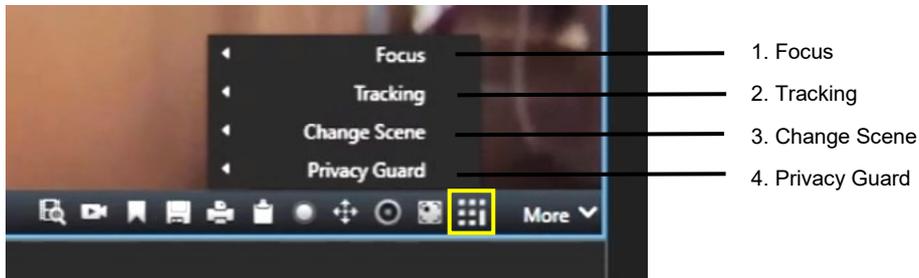
When installed on a client workstation with the XProtect Smart Client, i-PRO Maximizer has a new camera toolbar. Mouse over a camera tile and find the i-PRO icon, click to provide available actions.

Actions are customized per camera based on what is enabled from i-PRO Extended actions in the XProtect Management Client.

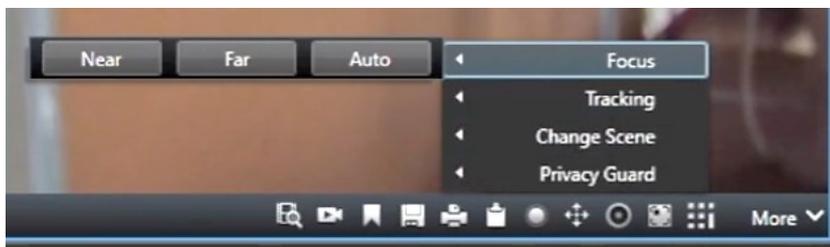


3.3.1.2. OVERVIEW

This section describes the elements that compose the i-PRO Maximizer default actions.



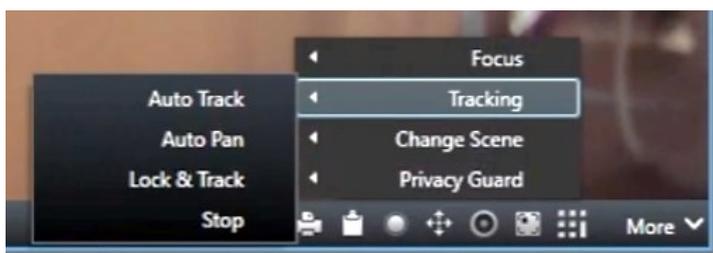
1. Focus



Available Actions:

- Near
- Far
- Auto

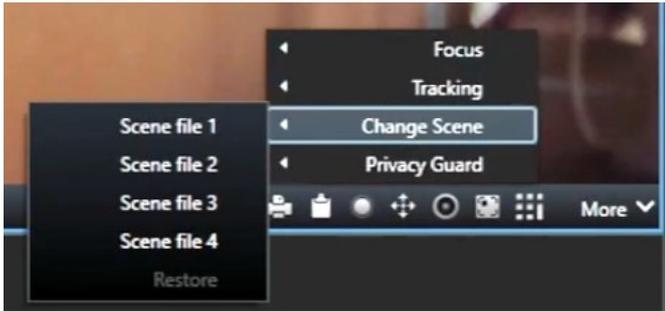
2. Tracking



Available Actions

- Auto Track
- Auto Pan
- Lock & Track
- Stop

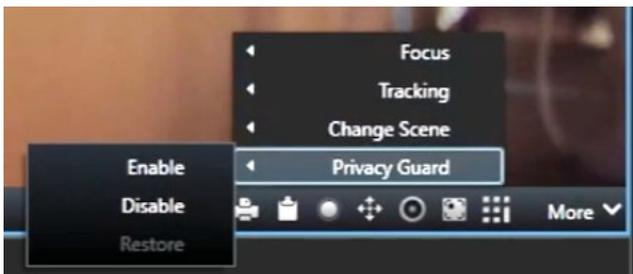
3. Change Scene



Available Actions;

- Scene file 1
- Scene file 2
- Scene file 3
- Scene file 4
- Restore to original settings

4. Privacy Guard

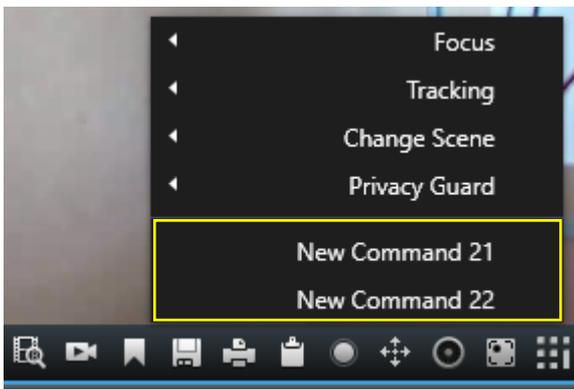


Available Actions;

- Enable
- Disable
- Restore to original settings

Custom Actions

When custom actions are added these will be made available below the default actions from the i-PRO Maximizer menu.



3.3.2. 3D DEWARP FOR 360-DEGREE FISHEYE CAMERA (NEW FOR v1.2.0)

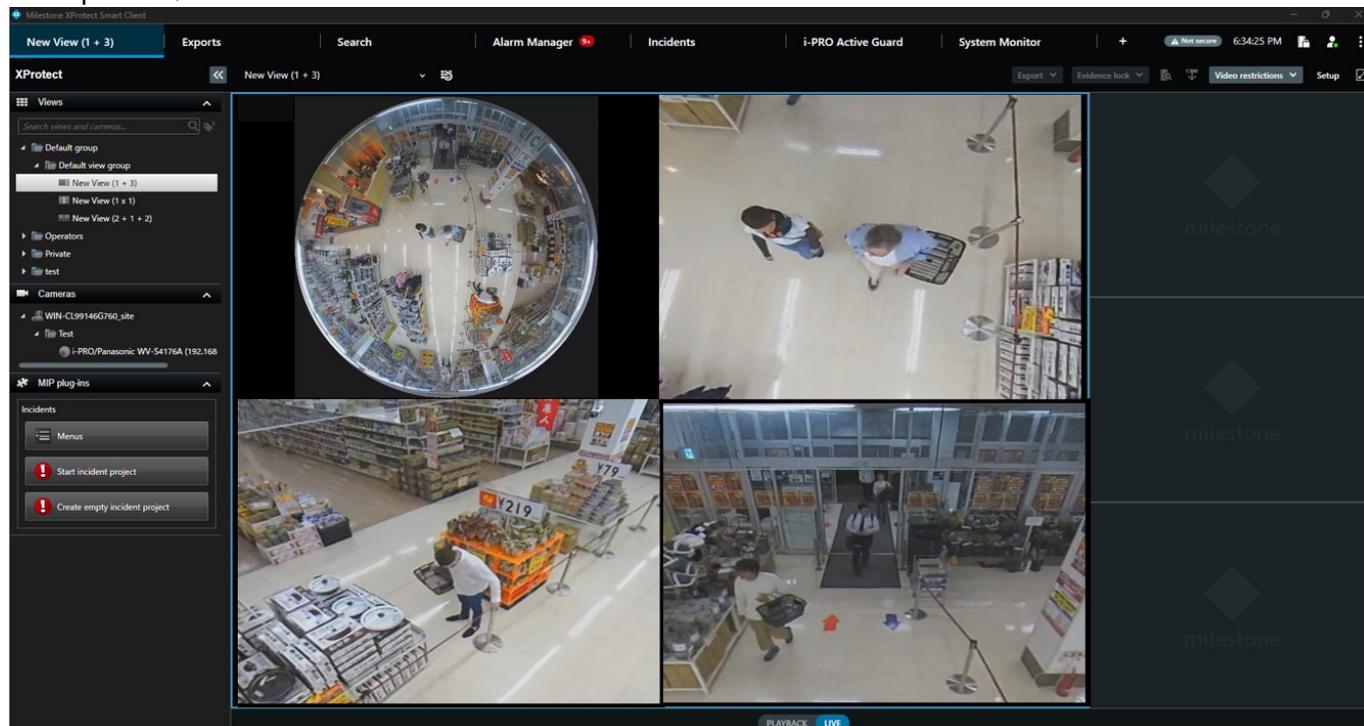
3.3.2.1. OVERVIEW

3D dewarp is a new dewarp feature that allows users to have distortion-corrected images from 360-degree fisheye cameras, using virtual PTZ operations for better operability and monitoring experience.

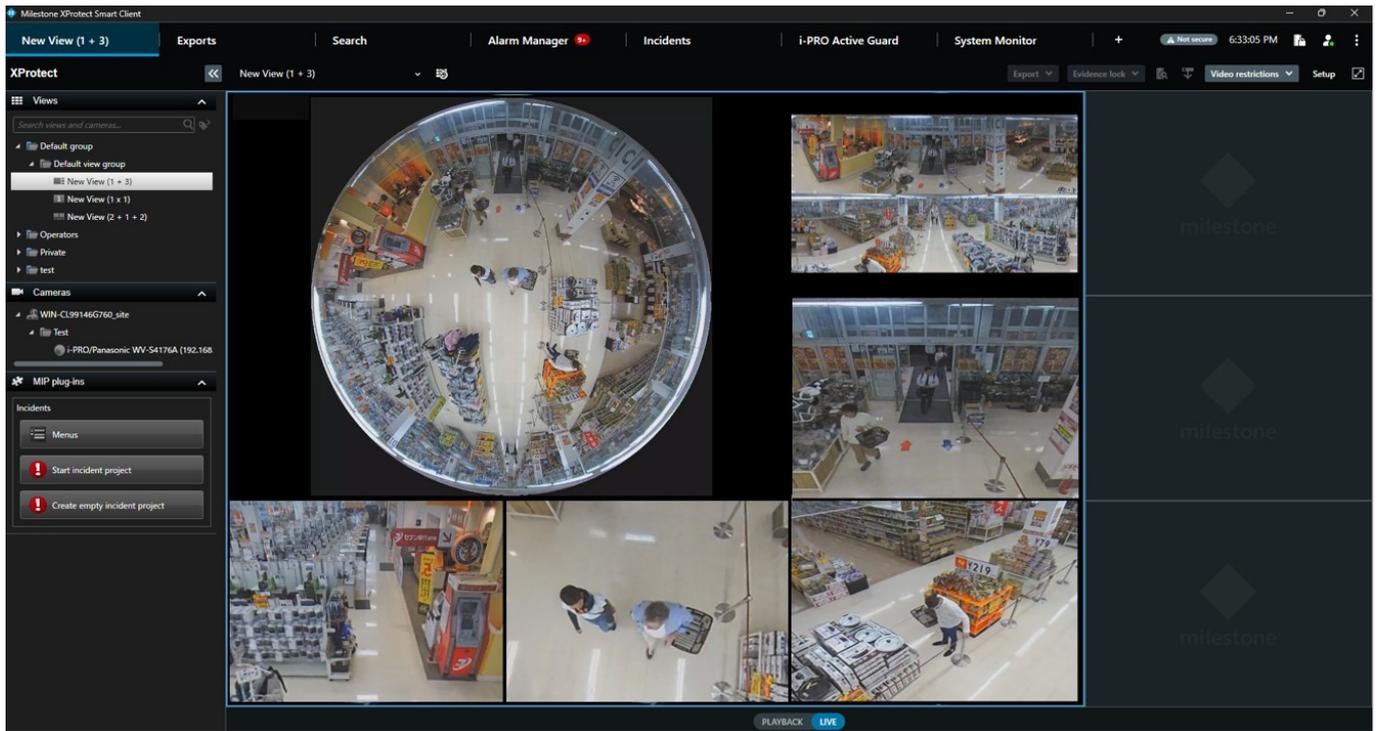


Quad or Hexa view provides a flexible display layout inside the one XProtect Smart Client tile.

Example of Quad view



Example of Hexa view



3.3.2.2. HARDWARE REQUIREMENT AND PERFORMANCE

Supported camera model

WV-S4176*, WV-S4576L*, WV-S4156*, WV-S4556L*

WV-X4170, WV-X4171, WV-X4571L*, WV-X4573L*, WV-X4173, WV-X4172

WV-S4150*, WV-S4550L*, WV-S4551L*, WV-S4151*

WV-SFN480, WV-SFV481

WV-SF438, WV-SF448, WV-SW458

PC requirement

The same as requirement for XProtect Smart Client, Intel® CPU from 6th generation or later that supports Intel Quick Sync, or NVIDIA graphics card is required.

Ref. <https://www.milestonesys.com/support/help-and-documentation/system-requirements/>

It is recommended to use hardware acceleration on Smart Client when 2192x2192 or higher and high frame rate. See more about enabling [hardware acceleration](#).

Windows remote desktop connection is not supported. Smart client does not work when dewarp tile is shown.

Performance reference

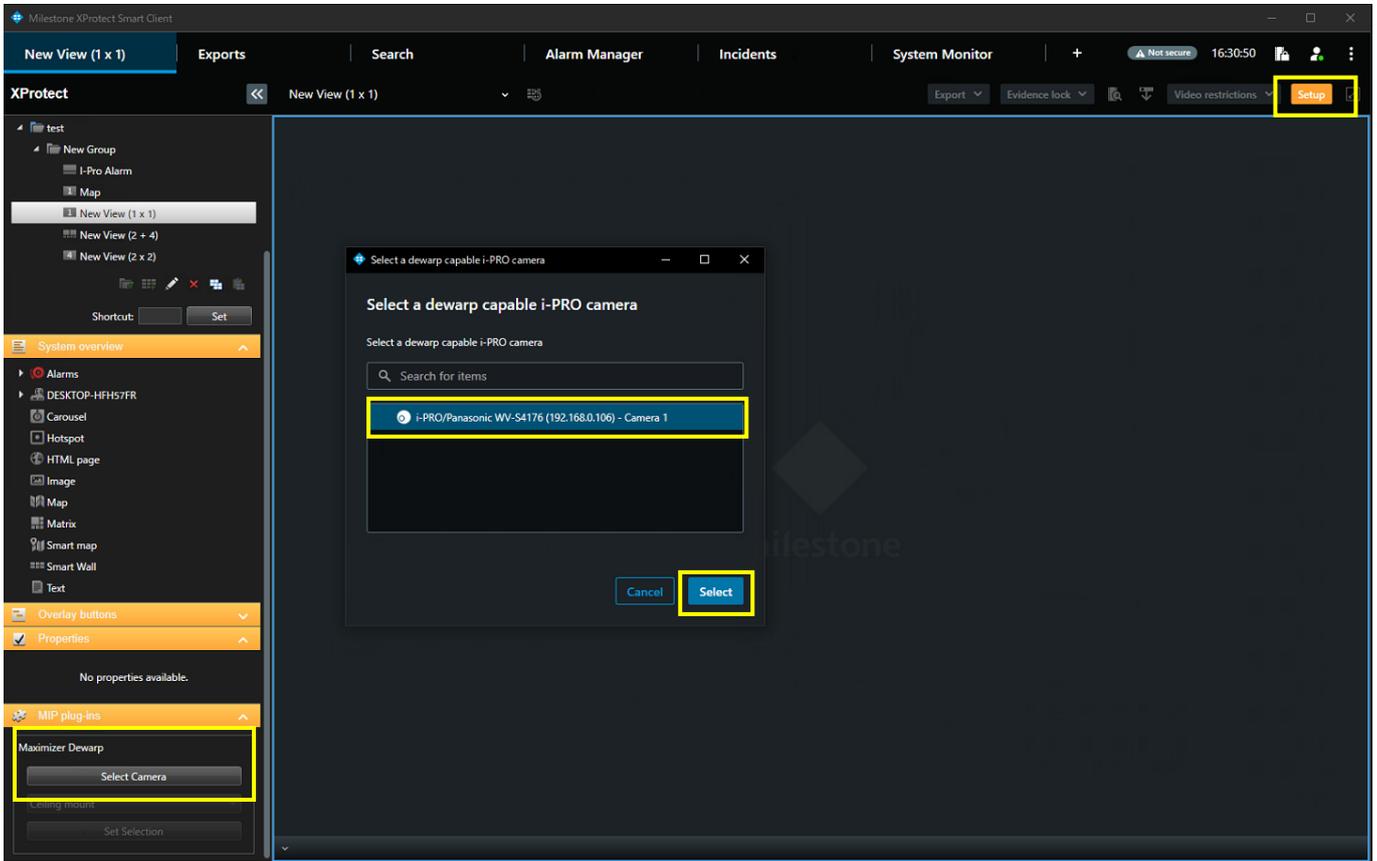
In the combination of XProtect 2025R1, i-PRO Maximizer v1.2.0 and Intel® CPU from 13th generation,

Up to 30fps at 2192x2192, and up to 20fps at 2992x2992 is shown correctly.

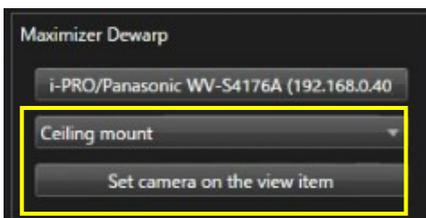
But depending on the PC specifications and status, the video may not be displayed correctly. Reducing the frame rate of live stream can improve.

3.3.2.3. INITIAL SETUP

1. Click [Setup] screen. [Maximizer Dewarp] is shown at the left bottom.
2. Select the tile for 3D dewarp.
3. Click [Select Camera], select target camera and click [Select].



4. Select camera mounting position from [Ceiling mount/Wall mount/Ground] mount and [Set camera on the view item].



5. Click [Setup] to complete the setup.

3.3.2.4. OPERATION

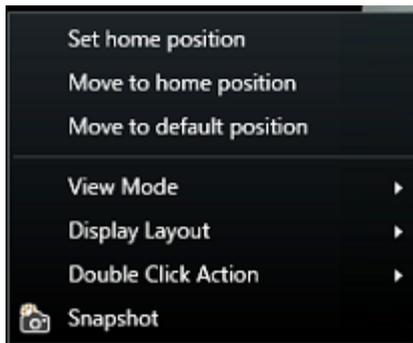
Both Live and Playback support dewarp operation.



Mouse operation:

Left double click	Zoom-in to the clicked area and zoom-out.
Drag by left click	Pan / tilt the image for zoom-in display (PTZ display), and image rotation for Fisheye display.
Mouse wheel	Zoom-in and out.

Right click menu:

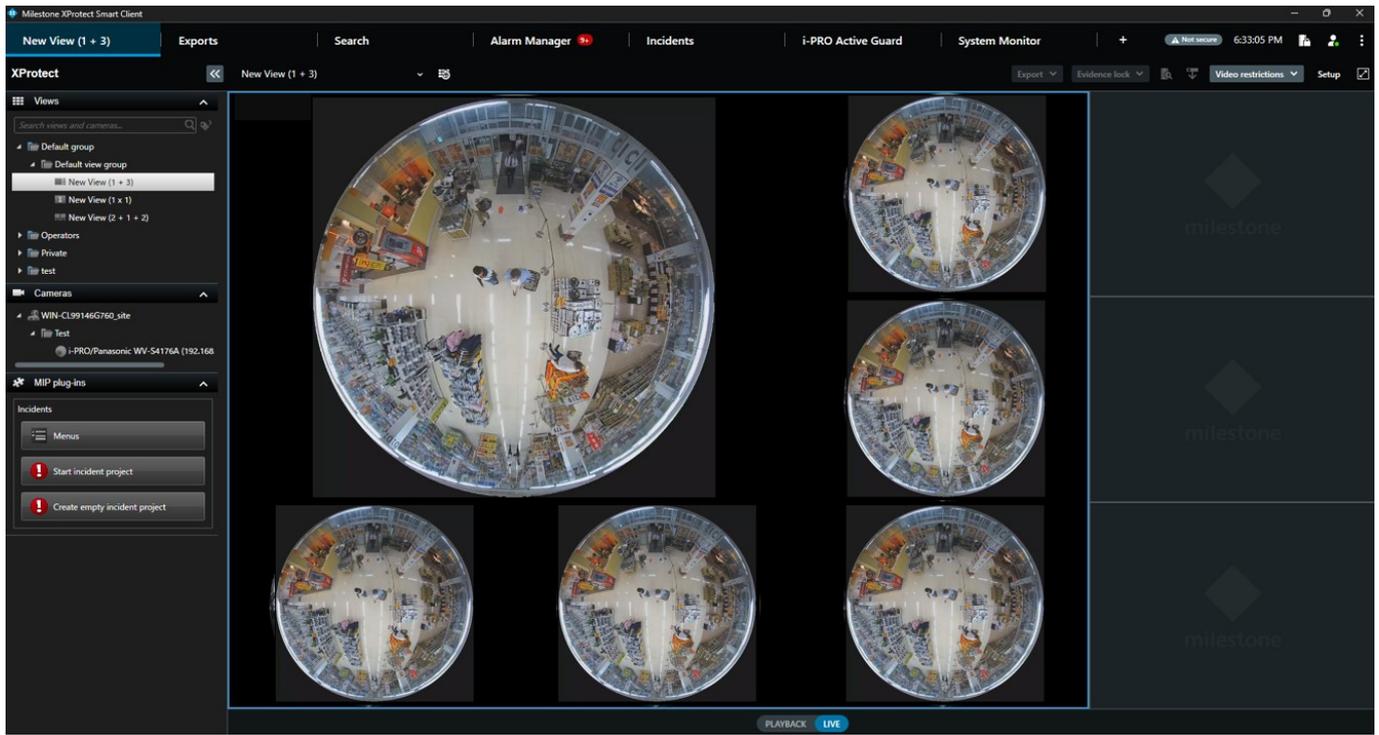


Set home position	Save the current dewarped position and display layout as home position. Saved home position is used as default when starting smart client.
Move to home position	Move to saved home position.
Move to default position	Move to default image rotation angle.
View Mode	Fisheye / Panorama / Double Panorama
Display Layout	Switch the display layout inside the dewarp tile.

	<input type="checkbox"/> Single <input type="checkbox"/> Quad <input type="checkbox"/> Hexa(A) <input type="checkbox"/> Hexa(B) <input type="checkbox"/> Hexa(C) <input type="checkbox"/> Hexa(D)
Double Click Action	<p>3D Dewarp: zoom-in and zoom-out</p> <p>Switch Single/Multi view inside the tile: It is useful when Quad or Hexa is used for Display Layout. Instead of zoom-in and zoom-out, double click maximize the selected screen inside the tile.</p> <p>Maximize view: This option is the same as the original behavior of Smart Client. Dewarp tile will be maximized to the Smart Client screen.</p>
Snapshot	Save the image of dewarp tile.

Operation in Quad or Hexa view:

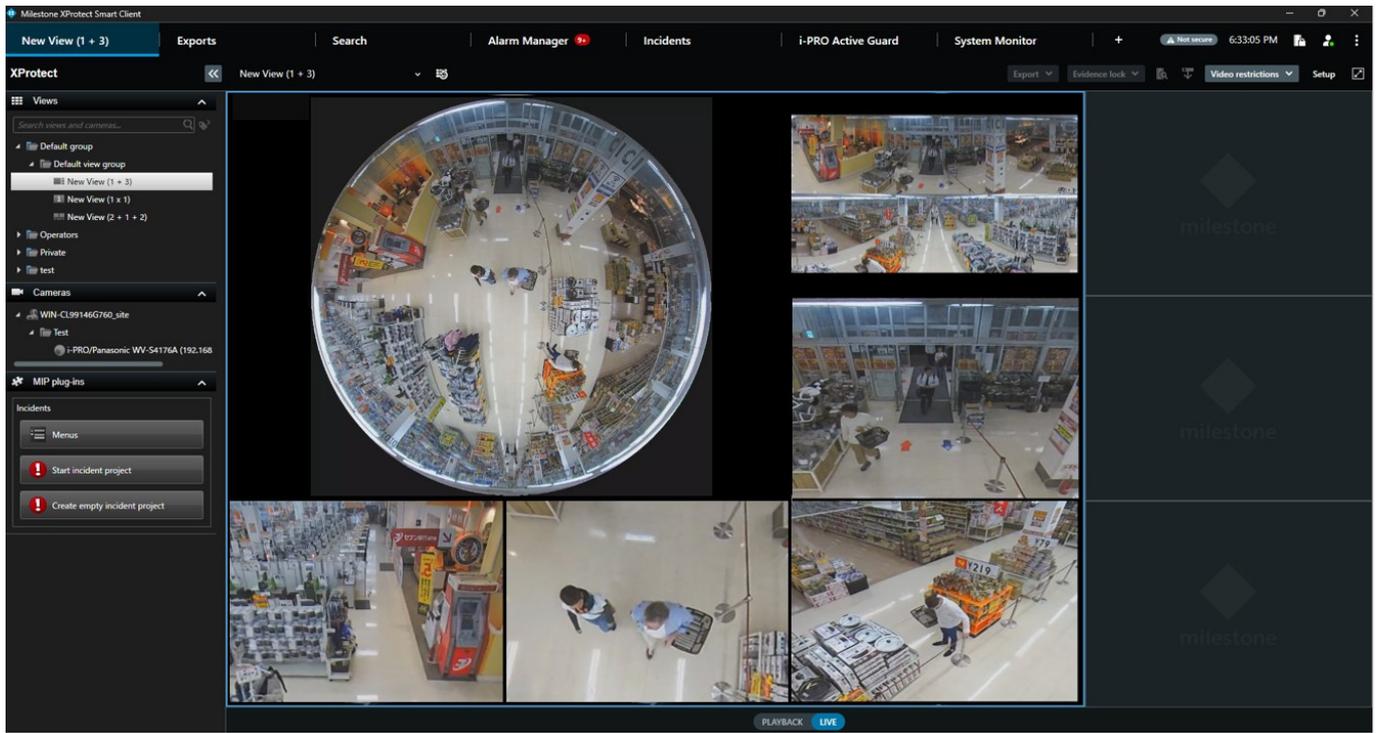
When Quad or Hexa is selected, Fisheye is shown for all screens at first.



On each screen, mouse operations like zoom-in/out and rotation are available.

You can also change Fisheye/Double Panorama/Panorama for each screen.

This allows you to customize the dewarp tile to display in many different styles at the same time and you can save as home position.



3.3.3. ALARM MANAGER

i-PRO Maximizer events will be shown on Alarm Manager when triggered.

To display “Tag” and “Type” on Alarm manger, it is necessary to enable on XProtect Management client – Alarm Data settings – Alarm List Configuration

The screenshot displays the Milestone XProtect Smart Client interface. The top navigation bar includes 'Views', 'Exports', 'Search', 'Alarm Manager' (active), 'Incidents', 'i-PRO Active Guard Plugin', and 'System Monitor'. The main area is split into a video feed on the right and an alarm list on the left. The video feed shows a person walking in an outdoor area, with a timestamp of 10:33:53.861. The alarm list table below contains the following data:

Time	Priority Level	State Level	State Name	Message	Source	Owner	ID	Tag	Type	Object
10:29:44 2023/09/20	1	1	New	Auto tracking starts (Detection area 1)	i-PRO/Panasonic WV-S61301-Z2 (192.168.0.91) - Camera 1		6137	Auto tracking starts (Detection area 1)	i-PRO Maximizer	
10:30:30 2023/09/20	1	1	New	Auto tracking starts (Detection area 8)	i-PRO/Panasonic WV-S61301-Z2 (192.168.0.91) - Camera 1		6138	Auto tracking starts (Detection area 8)	i-PRO Maximizer	
10:33:09 2023/09/20	1	1	New	i-PRO Custom Event	i-PRO/Panasonic WV-S61301-Z2 (192.168.0.91) - Camera 1		6141	Custom alarm	i-PRO Maximizer	
10:28:39 2023/09/20	1	1	New	Non mask detection	i-PRO/Panasonic WV-S61301-Z2 (192.168.0.91) - Camera 1		6132	Non mask detection	i-PRO Maximizer	
10:31:44 2023/09/20	1	1	New	Occupancy detection (Detection area 1)	i-PRO/Panasonic WV-S61301-Z2 (192.168.0.91) - Camera 1		6133	Occupancy detection (Detection area 1)	i-PRO Maximizer	
10:32:13 2023/09/20	1	1	New	Occupancy detection (Detection area 8)	i-PRO/Panasonic WV-S4576LA (192.168.0.46) - Camera 1		6140	Occupancy detection (Detection area 8)	i-PRO Maximizer	
10:28:30 2023/09/20	1	1	New	Scene change detection	i-PRO/Panasonic WV-S61301-Z2 (192.168.0.91) - Camera 1		6131	Scene change detection	i-PRO Maximizer	
10:27:56 2023/09/20	1	1	New	Sound detection (Glass break)	i-PRO/Panasonic WV-S61301-Z2 (192.168.0.91) - Camera 1		6134	Sound detection (Glass break)	i-PRO Maximizer	
10:27:36 2023/09/20	1	1	New	Sound detection (Gunshot)	i-PRO/Panasonic WV-S61301-Z2 (192.168.0.91) - Camera 1		6133	Sound detection (Gunshot)	i-PRO Maximizer	
10:28:16 2023/09/20	1	1	New	Sound detection (Vehicle horn)	i-PRO/Panasonic WV-S61301-Z2 (192.168.0.91) - Camera 1		6135	Sound detection (Vehicle horn)	i-PRO Maximizer	
10:29:19 2023/09/20	1	1	New	Sound detection (Yell)	i-PRO/Panasonic WV-S61301-Z2 (192.168.0.91) - Camera 1		6136	Sound detection (Yell)	i-PRO Maximizer	

4. DOWNLOAD LINKS

Please update other related software to the latest version.

[i-PRO Maximizer v1.2.0 \(DIRECT DOWNLOAD\)](#)

[i-PRO Maximizer \(orbnetSYS.com\)](#)

[i-PRO Maximizer v1.2.0 \(Milestone Technology Partner Finder\)](#)

[i-PRO Maximizer \(milestonesys.com\)](#)

4.1. CHANGE LOG

[ORBNETSYS/i-PRO-Maximizer-Public \(github.com\)](#)

5. TROUBLESHOOTING

Before requesting additional support, please check for symptoms in the following table. Contact your dealer first if a problem cannot be solved, after checking and trying the solution in the table or if the problem is not described below.

Symptom	Cause/solution
Connection settings of i-PRO Maximizer service are not saved correctly	To edit the configuration, i-PRO Maximizer Tray should be launched as an administrator.